AGENDA FINANCIAL SERVICES COMMISSION OFFICE OF FINANCIAL REGULATION

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September 20, 2011

MEMBERS

Governor Rick Scott
Attorney General Pam Bondi
Chief Financial Officer Jeff Atwater
Commissioner Adam Putnam

Contact: Andrea Moreland (OFR)

(850) 410-9601

9:00 A.M. LL-03, The

LL-03, The Capitol Tallahassee, Florida

ITEM SUBJECT RECOMMENDATION

1. The Office requests approval of the minutes of the June 16, 2011, and August 2, 2011, meetings.

(ATTACHMENT 1) FOR APPROVAL

2. The Office requests approval to file for final adoption amendments to Rule Chapter 69V-180, relating to consumer debt collection agencies. The proposed rules set forth books and records requirements, establish guidelines for imposing administrative penalties, adopt a revised complaint form, and set forth standards for disposal of records.

Rule 69V-180.040: Consumer Collection Agency Complaint Form and Procedures

Rule 69V-180.080: Consumer Collection Agency Records

Rule 69V-180.090: Consumer Collection Agency Records Destruction Rule 69V-180.100: Guidelines for Imposing Administrative Penalties

(ATTACHMENT 2)

APPROVAL FOR FINAL ADOPTION