

AGENDA
FLORIDA DEPARTMENT OF LAW ENFORCEMENT

March 30, 2004

- ITEM 1. Respectfully submit the Florida Department of Law Enforcement **Quarterly Performance Report 2nd Quarter FY 2003-04** and **Contracts, Agreements and Purchases over \$100,000 from October 1 through December 31, 2003.**

(See Attachment 1)

RECOMMEND APPROVAL

Cabinet Affairs Contact
Administrator Heather Smith
410-7001

Florida Department of Law Enforcement

Guy M. Tunnell, Commissioner



Quarterly Performance Report

*Fiscal Year 2003-04
Second Quarter*

Executive Direction and Support Program

2nd Quarter
Performance

Standard
FY 03-04

Executive Direction and Support Services

◆ Administrative support costs as a percent of total agency costs	3.7%	4.0%
◆ Number of grants disbursed	267	400
◆ Total number of agencies accredited	111	109
◆ Number of cases awarded emergency violent crime funds	43 ¹	18

Investigations & Forensic Science Program

Crime Laboratory Services

◆ Number / percent of lab service requests completed	40,910/95%	73,112/95%
◆ Average number of days to complete the following lab service requests:		
(1) AFIS (Automated Fingerprint Identification System)	37	50
(2) CER (Computer Evidence Recovery)	49	90
(3) Chemistry	22	30
(4) Crime Scene	23	30
(5) Firearms	60	80
(6) Latents	63	60
(7) Microanalysis	123	115
(8) Serology/DNA	170 ²	111
(9) Toxicology	24	40
◆ Number of DNA samples added to the DNA Database	18,712	30,000
◆ Number of crime scene service requests completed	386	600

Investigative Services

◆ Number / percent of criminal investigations closed resulting in an arrest	314/66%	812/66%
◆ Number / percent of closed criminal investigations resolved	403/85%	906/73%
◆ Number of criminal investigations worked	1,706	2,696
◆ Number / percent of criminal investigations closed	476/28% ³	1,240/46%
◆ Number of short-term investigative assists worked	1,204 ⁴	3,571
◆ Number of domestic security concerns reported and responded to by Regional Domestic Security Task Forces	365 ⁵	6
◆ Number of requests for investigative analytical support responded to by the Regional Investigative Support Centers	2,995	5,557

Mutual Aid and Prevention Services

◆ Percentage of customers who found FDLE's emergency preparedness and response efforts useful	100%	97%
◆ Number of dignitaries provided with FDLE protective services	73 ⁶	52

Public Assistance Fraud Investigations Services

◆ Amount of fraudulent benefits withheld as a result of public assistance fraud investigations	\$11.3 million	\$20.1 million
◆ Number of public assistance fraud investigations conducted	3,377	5,625

Capitol Police Program

2nd Quarter
Performance **Standard
FY 03-04**

Capitol Police Services

◆ Number of criminal incidents per 1,000 employees	3.65	9.38
◆ Number of officer patrol hours	54,844	91,800
◆ Number of calls for service	7,061	9,384

Information Program

Network Services

◆ Percentage of responses from FCIC hot files that contain substantive information within defined timeframes	99%	96%
◆ Percentage of time FCIC is running and accessible	99.9%	99.5%
◆ Percentage response to criminal history record check customers within defined timeframes	100%	92%
◆ Percentage of criminal arrest records received electronically (through AFIS) for entry into the criminal history system	87%	85%
◆ Number of certified operators	53,653	53,550

Prevention and Crime Information Services

◆ Percentage of criminal history information records compiled accurately	92%	90%
◆ Number of responses to requests for criminal history record checks	1.06 million	1.77 million
◆ Number of registered sexual predators / offenders identified to the public	30,446	33,032
◆ Number of missing children cases worked through MCIC	2,935 ⁷	800
◆ Number of arrest records created and maintained	7.4 million	7.7 million
◆ Number of criminal history errors corrected	73,398	168,000
◆ Number of disposition records added to the criminal history file	298,878 ⁸	900,000

Professionalism Program

Law Enforcement Training and Certification Services

◆ Number / percent of individuals who pass the basic professional certification examination for law enforcement officers, correctional officers, & correctional probation officers	3,854/84%	4,800/80%
◆ Number of course curricula and examinations developed or revised	111	135
◆ Number of examinations administered	4,708	6,000
◆ Number of individuals trained by the FCJEI	418	745
◆ Number of law enforcement officers trained by D.A.R.E.	444 ⁹	145
◆ Number of professional law enforcement certificates issued	12,455	25,000
◆ Number of domestic security training courses delivered	172 ¹⁰	150

Law Enforcement Standards Compliance Services

◆ Percentage of training schools in compliance with standards	75%	80%
◆ Number of breath-testing instruments inspected	244	491
◆ Number of discipline referrals processed for state and local LEOs, COs, and CPOs pursuant to Chapter 120, F.S.	731	1,500
◆ Number of criminal justice officer disciplinary actions	203	452
◆ Number of program and financial compliance audits performed	1,380	2,000
◆ Number of records audited to validate the accuracy and completeness of ATMS2 record information	4,654	6,500

Performance Highlights

FDLE Receives Accreditation Certificate FDLE was awarded reaccredited status on October 8 by the Commission for Florida Law Enforcement Accreditation (CFA). CFA reviews all aspects of an agency's policies and procedures, management, operations, and support services to determine compliance with recognized standards of excellence. This is FDLE's third reaccreditation by the Commission.

Florida's Missing Persons DNA Database FDLE's Missing Children Information Clearinghouse is teaming up with the Department's forensic services to provide law enforcement another useful tool in the location and identification of missing persons throughout Florida and the nation: the Missing Persons DNA Database. Utilizing current DNA sampling technology and local agency missing person reports, law enforcement officials will have the ability to identify or link missing person cases to unidentified human remains. The database will be linked to the Federal Bureau of Investigation's DNA index system which will reach beyond Florida's borders and compare samples of other missing persons or unidentified remains.

Identity Theft Website Launched In mid-October, the Attorney General and FDLE teamed up to launch Florida's new "Identity Theft Resource and Response Center," the state's official portal for identity theft information. The online center features an Identity Theft Victim Kit, a step-by-step resource guide for Floridians who have been victimized. The kit outlines specific actions an individual can take to respond to identity theft, and directs victims to key resources offered through Florida state agencies.

DNA Provides Solution to Unsolved Murder On November 13, 1996, at 4 a.m. a suspect broke into the home of Javier Lopez in Hillsborough County in an apparent random burglary. The suspect stabbed Lopez to death and sexually assaulted his wife then set the home on fire and fled. The case went unsolved for almost seven years. Earlier this year, the Hillsborough County Sheriff's Office (HCSO) submitted DNA evidence from the attack to FDLE's Tampa lab to be searched against the DNA database. The DNA matched Chatsiam Adam Lioy, whose DNA was in the database as a result of a previous burglary conviction in Hillsborough County. Lioy's DNA proved to be the key piece of evidence HCSO needed to arrest him. On October 3, Lioy was charged with first-degree murder, arson, armed burglary, armed kidnapping, and sexual battery.

¹ Number of cases awarded emergency violent crime funds – Marketing of these funds through agencies and publications has led to an increase in the number of case submissions and total cases funded across all categories (violent crime, victim/witness protection and drug cases). In addition, certain federal funding for drug investigations has new criteria that further restricts its use. As a result, an increasing number of local law enforcement is seeking funding through the emergency violent crime funds.

² Average number of days to complete Serology/DNA service requests – The Department continues to outsource backlogged cases. The number of serologists on the bench has increased due to completion of training which should positively impact this measure. FDLE is also transferring incoming serology / DNA cases between its labs to keep up with the incoming demand.

³ Number / percent of criminal investigations closed - Investigative resources were redirected to assist with two major events in Miami. Agents statewide were assigned to assist with security measures for the Free Trade Area of the Americas Summit and the Republican Governor's Conference both of which occurred during the month of November.

⁴ Number of short-term investigative assists worked – The number of short-term criminal investigative assists was lower than projected; however FDLE did respond to all short-term investigative assist requests.

⁵ Number of domestic security concerns reported and responded to by Regional Domestic Security Task Forces – The number reported includes investigative and intelligence responses.

⁶ Number of dignitaries provided with FDLE protective services – The Free Trade Area of the Americas Summit and the Republican Governors Conference, both of which occurred during the month of November, resulted in an increased number of requested dignitary protective services.

⁷ Number of missing children cases worked through MCIC – The high number of cases worked is due to the influx of electronic missing child reports from the Department of Children and Families.

⁸ Number of disposition records added to the criminal history file - The rate of felony records added monthly to the Computerized Criminal History file fluctuates based on: the number of electronic submissions received, programming issues at the county level, the number of cases dispositioned during a given month, and the number of electronic submissions sent for correction and entry.

⁹ Number of law enforcement officers trained by D.A.R.E. – As the result of a new curriculum, all D.A.R.E. Officers statewide must be retrained using the new curriculum in order to continue to teach the program. FDLE expects to train over 600 officers by the end of the fiscal year.

¹⁰ Number of domestic security training courses delivered – Training schools have developed curriculum for additional classes requested by the law enforcement community which have now been implemented. There has also been an increased focus, within the training schools, on specialized training which local agencies are unable to deliver.

CONTRACTS, AGREEMENTS AND PURCHASES
OVER \$100,000 FOR OCTOBER 1ST THROUGH DECEMBER 31ST 2003

<u>P.O.#</u>	<u>VENDOR/SERVICE</u>	<u>AMOUNT</u>
809198	Infinity Software Development Information technology (IT) services systems analysis and programming for criminal justice applications (Automated Training Management System, Officer Certification Exam Tracking System, and Curriculum Maintenance System Database) Professionalism Program	\$164,640
620169	Melbourne Atlantic Joint Venture Lease #710-0178, office space for Melbourne Field Office (10/1/03 through 12/31/08)	\$458,192
620177	1400 Centrepark Limited Lease #710-0210, office space for West Palm Beach and PAF Field Office (01/01/04 through 12/31/08)	\$639,660
C9494A	Seisint, Inc. 12 month license agreement for 1,000 additional users to access the MATRIX System via Seisint's Law Enforcement Application (10/16/03 through 10/15/04) Investigations and Forensic Services Program	\$1,600,000
C9501A	Printrak International, Inc. Maintenance and technical support services for FDLE's AFIS system (10/1/03 through 9/30/05) Information Program	\$1,481,160
C95336	TruSecure Corporation IT consulting services for Florida Infrastructure Protection Center/Secure Florida project to include: knowledge share-portal; alerts; 24/7 analysis and warning; training; and other services on an as needed basis throughout the year (12/1/03 through 11/30/04) Investigations and Forensic Services Program	\$271,000