

MEETING OF THE GOVERNOR AND CABINET  
AS HEAD OF THE DEPARTMENT OF HIGHWAY SAFETY  
AND MOTOR VEHICLES

February 26, 2004

AGENDA

Agency Contact: David F. Westberry, 850/488-2276

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1. Respectfully submit the Minutes of the December 16, 2003, Cabinet meeting.

[Attachment #1.](#)  
Recommend.

2. Respectfully submit the quarterly report for the quarter ending December 2003.

[Attachment #2.](#)  
Recommend.

3. Submission of the following new state of Florida license plates:

[Florida Salutes Firefighters](#)  
[United States Air Force](#)  
[United States Army](#)  
[United States Coast Guard](#)  
[United States Navy](#)

[Attachment #3.](#)  
Recommend.

THE CABINET  
STATE OF FLORIDA

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Representing:

DIVISION OF BOND FINANCE  
FINANCIAL MANAGEMENT INFORMATION BOARD  
DEPARTMENT OF REVENUE  
DEPARTMENT OF HIGHWAY SAFETY & MOTOR VEHICLES  
ADMINISTRATION COMMISSION  
BOARD OF TRUSTEES  
STATE BOARD OF ADMINISTRATION

The above agencies came to be heard before  
THE FLORIDA CABINET, Honorable Governor Bush presiding,  
in the Cabinet Meeting Room, LL-03, The Capitol,  
Tallahassee, Florida, on Tuesday, December 16, 2003  
commencing at approximately 9:40 a.m.

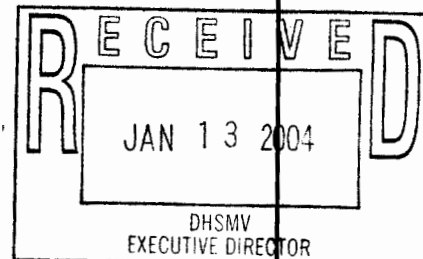
VOLUME 1  
(PAGES 1 THROUGH 143)

Reported by:

NANCY P. VETTERICK

Registered Professional Reporter

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## APPEARANCES:

Representing the Florida Cabinet:

JEB BUSH  
Governor

CHARLES H. BRONSON  
Commissioner of Agriculture

CHARLIE CRIST  
Attorney General

TOM GALLAGHER  
Chief Financial Officer

\* \* \*

## I N D E X

## DIVISION OF BOND FINANCE

(Presented by J. Ben Watkins, III)

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|------|----------|------|
| 1    | Approved | 5    |
| 2    | Approved | 5    |
| 3    | Approved | 6    |
| 4    | Approved | 6    |
| 5    | Approved | 6    |
| 6    | Approved | 7    |
| 7    | Approved | 8    |
| 8    | Approved | 42   |

## FINANCIAL MANAGEMENT INFORMATION BOARD

(Presented by Martin Young)

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| 2    | Approved | 46   |

## DEPARTMENT OF REVENUE

(Presented by James A. Zingale)

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## DEPARTMENT OF HIGHWAY SAFETY &amp; MOTOR VEHICLES

(Presented by Fred Dickinson)

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## ADMINISTRATION COMMISSION

(Presented by Secretary Colleen Castille)

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IMPROVEMENT TRUST FUND  
(Presented by Secretary David Struhs)

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STATE BOARD OF ADMINISTRATION  
(Presented by Coleman Stipanovich)

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1           **GOVERNOR BUSH:** Merry Christmas, Jim.  
2           Department of Highway Safety and Motor Vehicles.  
3           **CFO GALLAGHER:** Motion on the minutes.  
4           **COMMISSIONER BRONSON:** Second.  
5           **GOVERNOR BUSH:** Moved and seconded. Without  
6           objection, Item 1 passes.  
7           **MR. DICKINSON:** Governor, Item 2 is a  
8           quarterly report for the quarter ending  
9           September 2003. We've had a lot of more activity  
10          in our driver's license offices, and I think  
11          that's reflected in our numbers; however, we're,  
12          also, up 28 percent on the driver's license side  
13          and 15 percent on the motor vehicle side with  
14          regard to our E commerce; so we're keeping that  
15          many out of the offices.  
16          And we've just come under last year's  
17          fatalities on the highways this past weekend;  
18          so we're having a pretty good year if you  
19          consider that the miles driven are considerably  
20          up and, of course, our growth patterns in  
21          general.  
22          **CFO GALLAGHER:** Motion on 2.  
23          **ATTORNEY GENERAL CRIST:** Second.  
24          **GOVERNOR BUSH:** Moved and seconded. Without  
25          objection, Item 2 passes.

1           **MR. DICKINSON:** Item 3 is rule 15A-9. It's  
2           our ignition interlock device, two of which you  
3           see here on the table. This is a program that was  
4           authorized a couple of years ago by -- do you want  
5           them to bring them up?

6           **GOVERNOR BUSH:** Could you? I can't see it.

7           **MR. DICKINSON:** This has been worked by a  
8           statewide task force, and we had competitive bid.  
9           There were five vendors two of which have been  
10          selected to roughly split the state in half, and  
11          the rule outlines technical specs for the device,  
12          in its operation, including installation, service,  
13          and monitoring.

14          The rule has been through JAPSI. This  
15          will be installed in every car in anyone  
16          convicted of DUI offense for the second or  
17          third time after July of 2002, or if they're  
18          convicted for the first time and their blood  
19          alcohol is .20 or when they are charged with  
20          endangering a minor.

21          **COMMISSIONER BRONSON:** Governor, if I could  
22          ask Fred this question. Assuming you happen to  
23          have a friend, if you're one of the people who  
24          have a drinking problem, and happen to have a  
25          friend that's not drinking, what keeps your friend

1 from blowing into this before you start your  
2 vehicle than yourself?

3 How does it determine --

4 **GOVERNOR BUSH:** Devious thought.

5 **CFO GALLAGHER:** He puts his life at risk if  
6 he let's him drive.

7 **MR. DICKINSON:** Do you want to respond to  
8 that?

9 **GOVERNOR BUSH:** That's a good question.

10 **MR. DICKINSON:** Peter Stoumbelis of our  
11 driver's license division.

12 **MR. STOUMBELIS:** Basically the way it would  
13 happen is when they blow into it, the car would  
14 start because that person isn't under the  
15 influence, but in a couple of minutes later, as  
16 that car keeps going, it's going to ask for  
17 another blowing, another sample, and that's when  
18 he's going to get caught.

19 When the car is driving, in a couple of  
20 minutes, it's going to start beeping, and  
21 that's saying, okay, now, you need to give us  
22 another sample, and that's when it's going to  
23 start --

24 **COMMISSIONER BRONSON:** So he hands it over to  
25 his buddy the second time, right?



1           **MR. STOUMBELIS:** Well, if his buddy is in the  
2 car and he's --

3           **COMMISSIONER BRONSON:** He puts his own life  
4 at risk.

5           **MR. STOUMBELIS:** Exactly.

6           **CFO GALLAGHER:** I think I'd tell him let me  
7 drive if I'm blowing.

8           **MR. DICKINSON:** And they have to continue  
9 blowing, Commissioner, after every 20 or 30 or 40  
10 minutes. It will not disable the car so there's  
11 no safety risk, but it will have an audible alarm.  
12 And in 42 other states, there's, also, a blinking  
13 light situation that we're still working on here  
14 in Florida.

15           **GOVERNOR BUSH:** How many states do this?

16           **MR. DICKINSON:** Forty-two.

17           **GOVERNOR BUSH:** Do this right here?

18           **MR. DICKINSON:** Yes, sir.

19           **GOVERNOR BUSH:** Wow.

20           **MR. DICKINSON:** This is encouraged, if you  
21 will, by some of our federal IST legislation.  
22 There's some road funds that are tied up with this  
23 if the states do not adopt, so we're in compliance  
24 with the passage of this law.

25           **COMMISSIONER BRONSON:** Governor, you've,

1           also, mentioned something that I didn't know  
2           either, and that is, you're saying it won't  
3           disable the car once you do this. It will set off  
4           an alarm; so that means you've got a system to go  
5           back and find out how many times they blew into  
6           that thing and it went off and they were still  
7           trying to operate the vehicle?

8           **MR. DICKINSON:** That is correct, Governor --  
9           Commissioner. Every month this device is  
10          monitored; so they can figure out the routine,  
11          but, also, of course, it won't start initially  
12          with that program, but it will, also -- if they  
13          foul up a couple of times, it won't start, and  
14          you'll have to bring the machine in to have it  
15          recalibrated, so there's a way to catch.

16          **CFO GALLAGHER:** Do we have any statistics  
17          from other states how this has worked, what it's  
18          done? Any good news out of it or --

19          **MR. DICKINSON:** Yes, sir. This is off the  
20          top of my head, Treasurer, but I can tell you that  
21          there's about less than 10 percent recidivist rate  
22          for those that are in therapy and on this system,  
23          and about a 30 to 40 percent rate for those that  
24          don't enter the system, so there's a substantial  
25          likelihood that --

1           **CFO GALLAGHER:** So it saves a lot of lives  
2 then on the road I would think.

3           **GOVERNOR BUSH:** And they pay for it I assume.

4           **MR. DICKINSON:** Yes, sir. As a matter of  
5 fact, it's \$75 to install and an additional  
6 \$65 per month for the maintenance. It is not  
7 cheap to drink and drive in this state. It's  
8 substantial when you consider once you get  
9 stopped, you're talking five to seven thousand or  
10 eight thousand dollars for a lawyer.

11           Plus you go to these types -- and there's  
12 several programs that you need to get involved  
13 in if you're going to continue to get a  
14 hardship license. This will only be granted  
15 once we give them a hardship license which is a  
16 limited driving ability, church, work, school,  
17 medicine, things of that nature.

18           Then if they, of course, get stopped  
19 outside of that, they're going to have to  
20 justify to law enforcement why they are  
21 driving.

22           **CFO GALLAGHER:** Now, is this something that  
23 the Department does, or is this something done by  
24 the judge?

25           **MR. DICKINSON:** Currently judges can

1 voluntarily impose this, but the law that passed  
2 makes it mandatory. The Department was charged  
3 with putting this program together, so this --

4 **CFO GALLAGHER:** So DUI comes through the  
5 department on an adjudication. At that point, you  
6 contact the people and say, this is going on your  
7 car?

8 **MR. DICKINSON:** That's correct. In fact,  
9 we've got letters that will start -- assuming this  
10 rule passes, we have letters that'll go out in  
11 January to start notifying the 20,000 that have  
12 been convicted since a year and a half ago.

13 **CFO GALLAGHER:** So this machine, guys are  
14 going to be selling 20,000 of these units all of a  
15 sudden?

16 **MR. DICKINSON:** If you look at the other  
17 states, Treasurer, it looks to be about 20 percent  
18 of the folks actually come back in the system.  
19 The rest of them choose to serve their time out.

20 Now, be mindful. There are two different  
21 paths here. Once you get stopped, there's an  
22 administrative suspension at the roadside. We  
23 give you some time to get your affairs in  
24 order, but then there's a hard suspension from  
25 anywhere from six months to a year, a year and

1 a half, depending on the situation, where you  
2 cannot drink and drive -- cannot drive, period.

3 Once you get convicted, then this machine  
4 takes over in the ignition interlock part of  
5 the car, so you've really got two different  
6 paths, and, also, those people that are  
7 convicted for the second time have a five-year  
8 suspension on their license.

9 They have to serve a full year after that  
10 conviction until they can get this device  
11 plugged in. Then this device stays for an  
12 additional year.

13 **CFO GALLAGHER:** So there's no driving at all  
14 for that first year?

15 **MR. DICKINSON:** That's correct. For a second  
16 conviction.

17 **CFO GALLAGHER:** No hardship driving, no  
18 driving, period?

19 **MR. DICKINSON:** No, sir. Not for the second  
20 conviction. There are hardships available for the  
21 first, but under current law, some of the folks  
22 are not able to drive, period, so what we're doing  
23 is we're giving them a hardship license --

24 **CFO GALLAGHER:** With that?

25 **MR. DICKINSON:** -- with this.

1           **CFO GALLAGHER:** Move Item 3.

2           **COMMISSIONER BRONSON:** Second.

3           **GOVERNOR BUSH:** Moved and seconded. Without  
4 objection, Item 3 passes.

5           **MR. DICKINSON:** Item 4 is our -- three of our  
6 latest tags.

7           **GOVERNOR BUSH:** Very exciting.

8           **MR. DICKINSON:** The first tag is Fish  
9 Florida, and Scott Nichols from Fish Florida is  
10 here, and he wanted to know if he could have a  
11 little picture time with you guys with the tag.

12           **GOVERNOR BUSH:** Sure.

13           **MR. DICKINSON:** Fish Florida proceeds go to  
14 the Florida Foundation for Responsible Angling.  
15 The purpose is education and ethical angling.  
16 Representative Gayle Harrell and Senator Ken  
17 Pruitt were the sponsors of this legislation.

18           **GOVERNOR BUSH:** Merry Christmas.

19           **MR. DICKINSON:** It's tag Number 81, Governor.  
20 Tag Number 82 is the Hospice tag. Proceeds to the  
21 Florida Hospices and Palliative Care, Inc.  
22 Purpose for hospice care, education, and referral  
23 services.

24           The sponsors were Senator Debbie Wasserman  
25 Schultz and Representative Carey Baker, who, of

1 course, is over in Iraq as we speak. His wife  
2 was to be with us, but she couldn't make it  
3 because of family illness; however,  
4 Ms. Lofchoski and Homant are here. Did Gail  
5 Bass make it? No.

6 The last tag is the motorcycle plate, and  
7 25 percent goes to the -- this is a \$15 plate.  
8 Twenty-five percent to the Brain and Spinal  
9 Cord Injury Program Trust Fund.  
10 Twenty-five percent to prevent Blindness in  
11 Florida. Twenty-five percent Florida  
12 Association of Centers for Independent Living,  
13 and 25 percent for the Foundation for  
14 Vocational Rehab for the Personal Care  
15 Attendant Program.

16 Representative Larry Cretul and Senator  
17 Steven Wise were sponsors, neither of whom are  
18 here, but I know --

19 **GOVERNOR BUSH:** Doc is not here?

20 **MR. DICKINSON:** Doc is not here. This is  
21 really a Senator Wise.

22 I'd like to say Merry Christmas and  
23 thanks, obviously, for the pay raise. I'd like  
24 to tell the Sheriff of Marion County, keep  
25 vigilant, because that guy was sharp. Thanks

1 to the Attorney General for recognizing law  
2 enforcement.

3 **CFO GALLAGHER:** A problem we all have.  
4 Motion.

5 **COMMISSIONER BRONSON:** On the tags, I'll  
6 second it.

7 **GOVERNOR BUSH:** Moved and seconded. Without  
8 objection, Item 4 passes.

9 **MR. DICKINSON:** Thank you, Governor.

10 **GOVERNOR BUSH:** Thank you, Fred.

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## 1 REPORTER'S CERTIFICATE

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3

4

5 STATE OF FLORIDA )

6 COUNTY OF LEON )

7

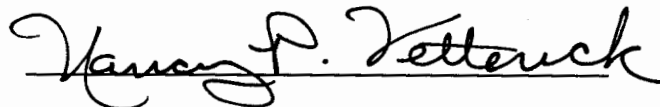
8 I, NANCY P. VETTERICK, RPR, CCR, certify that  
9 I was authorized to and did stenographically report the  
10 proceedings herein, and that the transcript is a true  
11 and complete record of my stenographic notes.

12 I further certify that I am not a relative,  
13 employee, attorney or counsel of any of the parties,  
14 nor am I a relative or employee of any of the parties'  
15 attorney or counsel connected with the action, nor am I  
16 financially interested in the action.

17 WITNESS my hand and official seal this  
18 20th day of December, 2003.

19

20



21

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24

25

# Florida Department of Highway Safety and Motor Vehicles

Quarterly Report  
October - December 2003



**Making Highways Safe**

# Department of Highway Safety and Motor Vehicles

Quarterly Report  
October - December 2003

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## EXECUTIVE SUMMARY

☑ In-office visits by motorists remained relatively constant compared to last quarter, as the department served 1,514,924 customers in driver license field offices.\*

\* This includes customers served in both department and tax collectors' offices.

☑ 813 highway deaths were reported in the second quarter of fiscal year 2003-2004, a decrease of 2.6 percent from the same quarter of the previous fiscal year.\*

\* The number of deaths is derived from preliminary information as reported by statewide law enforcement agencies.

☑ 88,735 new potential organ donors were registered during the second quarter, bringing to 3,818,133 the total number of potential donors that are currently registered through the organ donation sign-up program.

☑ Twenty-eight county tax collectors issued driver licenses in addition to providing motor vehicle title and license plate services for one-stop customer service.

☑ Inspected 553 motor vehicle and mobile home dealers' records for compliance with established standards, and issued 2,566 dealer and manufacturer licenses.

☑ Suspensions, revocations, and cancellations of driving privileges decreased 34 percent, as 393,381 actions were taken. Additionally, 123,579 insurance suspensions were issued.

☑ DUI enforcement remained a priority as 16,460 administrative (roadside) suspensions were issued to drivers with an unlawful blood alcohol content or for failure to submit to a sobriety test. This three percent increase includes 382 suspensions to drivers under 21 for violations of the Zero Tolerance Law.

☑ Issued 1,375,658 new and used vehicle/vessel titles and title transfers.

**During the second quarter of fiscal year 2003-2004, the Department of Highway Safety and Motor Vehicles continued its efforts to provide the citizens of Florida the most efficient, effective, and safe driving environment through public education and awareness; its regulatory title, registration, and licensing programs; and the Florida Highway Patrol's (FHP) law enforcement efforts.**

☑ Motor vehicle registration renewals via the telephone and Internet increased approximately one percent from the prior quarter. A total of 132,485 transactions were conducted through these two services, with 24,547 by telephone and 107,938 by Internet.

☑ Driver license renewals and address changes via mail, telephone, and Internet decreased approximately seventeen percent from last quarter. A total of 273,025 licenses were issued through these services, with 165,047 coming in by mail, 23,011 by phone, and 84,967 by Internet. These account for approximately 15 percent of the department's total driver license transactions.

☑ The FHP cited 2,669 individuals for DUI violations, a decrease of four percent.

☑ The FHP arrested 1,905 individuals for felony violations, a two percent decrease.

☑ An increase of nine percent was noted as the FHP cited or warned 373,163 citizens for traffic or equipment violations.

☑ The FHP rendered assistance to 78,472 motorists with disabled vehicles.

☑ Collected \$349,993,696 in revenue.

Note: Where applicable, current quarter statistics are compared to the prior quarter. Information contained in this report is available at the department's web site at [www.hsmv.state.fl.us/html/safety.html](http://www.hsmv.state.fl.us/html/safety.html).

# Quarterly Highlights

## 105<sup>th</sup> FHP Recruit Class Graduates



On December 18, 2003, the Florida Highway Patrol Training Academy, located in Tallahassee, graduated its 105th Recruit Class in a ceremony held at the Tallahassee-Leon County Civic Center. Lt. Governor Toni Jennings served as commencement speaker for the occasion. There were 34 graduates, including thirty-one from the Basic Recruit Class (BRC) and three from the Certified Class. These 34 new troopers are a welcome addition, especially in light of the retirement of a number of employees earlier in the year. Before taking their oaths

and receiving their badges, the BRC completed 27 weeks of intensive training, including over 1,200 hours of classroom study at the Training Academy. The Certified Recruits completed the required eight weeks of training.

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## Ignition Interlock Program

The Division of Driver Licenses initiated the implementation plan for the Ignition Interlock Program, effective February 1, 2004. First-time offenders with either a breath alcohol concentration level of 0.20 or higher or driving with a minor in the vehicle at the time of the offense will be required to have an ignition interlock device for six months. Second-time offenders must have the device installed on their vehicle for one year or two years if the Blood Alcohol Level (BAL) was greater than 0.20 or a minor was in the vehicle. Third-time offenders must have the device installed on their vehicle for two years. The court may order a specific time period that differs from the time periods listed above. Vendor contracts were signed and the vendors began selecting their service provider locations. Computer systems were developed or modified to require ignition interlock device installation prior to driver license issuance and to cancel the driving privileges in certain circumstances. Development also began on creating a database and establishing data transfer procedures from the vendor to the department. Training of judges, probation officers, driver license staff, and law enforcement was also initiated.

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## New Class of Management Fellows Begins



This quarter, 14 talented members representing each division and various regions of the state were chosen for the agency's 13th Management Fellows Class. This program identifies individuals who display leadership potential and provides them with 12 months of intensive coursework and projects, preparing them for future management and supervisory positions. A primary component of the Fellows Program includes the first four levels of the Certified Public Manager (CPM) Program

curriculum offered by the Florida State University Center for Public Management. The CPM Program is a nationally recognized training and development program for government managers and supervisors. Upon completion of this program, the Fellows will receive a Certificate in Supervisory Management.

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## Operation Hardhat Earns National Award



The Federal Highway Administration, in conjunction with the Roadway Safety Foundation, gave special recognition to the Florida Highway Patrol when it was chosen as one of the 2003 National Roadway Safety Award winners for its work in reducing crashes in roadway construction work zones through the development of its Operation Hardhat enforcement initiative. This award honors initiatives that save lives by improving roadway design, operations, and overall planning. Award winners included six state transportation departments, a regional transportation consortium, two counties, two cities, and the Florida Highway Patrol, and were selected from 138 entries nationwide.

Operation Hardhat was originally developed in Nassau County in the Jacksonville area, and has since spread statewide. This innovative enforcement effort places troopers in work zones dressed as construction workers wearing hardhats and equipped with laser speed measuring devices--a strategy designed to protect both construction workers and motorists. The troopers use lasers to clock speeders, while watching for vehicles following too closely and for aggressive drivers.

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## DHSMV Wins Safety Awareness Awards

The department received top honors this quarter at the Interagency Advisory Council on Loss Prevention annual awards for enhancing safety awareness among its members. The department received the first place award for safety awareness campaigns and the third place award for overall creativity. The department produced a series of short videos dealing with issues such as general office safety, proper lifting techniques, and repetitive motion. Agency members participated and performed in the videos, which were available for members throughout the state to view on the Highway Safety Net homepage. The Department of Financial Services' Risk Management Division oversees the State of Florida's safety awareness programs and state agencies compete in several safety categories. The goal is to educate and train state employees with initiatives that raise safety awareness and reduce and control risks.

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## Southern Region Trooper of the Year

Trooper Luis N. Rios, Troop G (Jacksonville), was named the 2003 Southern Region Trooper of the Year by the International Association of Chiefs of Police (IACP). Trooper Rios, was named FHP's Trooper of the Year earlier this year for his brave and heroic assistance to victims of a catastrophic Amtrak derailment in Putnam County. Trooper Rios will represent the Southern Region at the Mid-Year Conference March 2-7, 2004, in Alexandria, Virginia, where he will receive his award and compete for National Trooper of the Year.



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# One Day in the Life of the Department of Highway Safety and Motor Vehicles

**DEPARTMENT MISSION:  
Making Highways Safe.**

|              |   |
|--------------|---|
| 4,804        | Authorized Positions  |
| 4,447        | Current Employees   |
| 1,819        | Authorized Sworn Law Enforcement<br>Officer Positions   |
| 1,599        | Current Sworn Law Enforcement<br>Officers   |
| 157          | Driver License Office Locations Statewide<br>(Includes tax collector offices that issue driver licenses)  |
| 9            | Crash Fatalities  |
| 3            | Alcohol Related Crash Fatalities  |
| \$ 5,645,060 | State Revenue Collected   |
| 103,355      | Miles Patrolled on Highways   |
| 80,923       | Vehicle and Mobile Home<br>Registrations Issued   |
| 18,495       | Vehicle and Mobile Home License<br>Plates Issued  |
| 22,188       | Vehicle/Vessel Titles Issued/Transferred  |
| 28,838       | Driver License Customers Served   |
| 17,757       | Court Dispositions Processed<br>(Includes both dispositions collected manually and<br>from the Traffic Citation Accounting Transmission<br>System-TCATS)  |
| 4,909        | Driver Contacts (Includes written warnings, traffic<br>citations issued, faulty equipment warnings, and<br>assistance rendered to disabled motorists–this<br>includes contacts by both the FHP and Community<br>Service Officers) |
| 221          | Hearings Conducted (Includes formal and<br>informal administrative suspensions and<br>hardship cases)   |





# Highway Safety

## OBJECTIVES

1. Increase highway safety on patrolled highways.
2. Increase motorist compliance with traffic laws on patrolled highways.
3. Reduce criminal activity on patrolled highways.
4. Increase highway safety education for the motoring public.

| ACTIVITY   | THIS QUARTER | LAST YEAR SAME QUARTER | PERCENT CHANGE |
|--|--------------|------------------------|----------------|
| <b>ENFORCEMENT</b>                               |              |                        |                |
| a. Arrests                                       |              |                        |                |
| 1. Unlawful Speed Arrests                        | 118,199      | 96,733                 | 22.19          |
| 2. DUI Arrests                                   | 2,669        | 3,271                  | -18.40         |
| 3. Felony Arrests                                | 1,905        | 1,560                  | 22.12          |
| 4. Other Arrests (Includes Drug Related Arrests) | 157,767      | 133,963                | 17.77          |
| Total Arrests                                    | 280,540      | 235,527                | 19.11          |
| b. Written Warnings                              | 75,743       | 58,638                 | 29.17          |
| c. Faulty Equipment Notices                      | 36,249       | 28,349                 | 27.87          |
| <b>CRASH INVESTIGATIONS</b>                      | 40,169       | 40,656                 | -1.20          |
| <b>TRAFFIC HOMICIDE INVESTIGATIONS</b>           | 478          | 493                    | -3.04          |
| <b>DRUG INTERDICTION</b>                         |              |                        |                |
| a. Drug Related Arrests                          | 1,148        | 967                    | 18.72          |
| b. Contraband Seized (July-Sept)                 |              |                        |                |
| 1. Drugs (Est. Value)                            | \$951,870    | \$383,449              | 148.24         |
| 2. Cash  | \$295,986    | \$75,713               | 290.93         |
| <b>STOLEN VEHICLES RECOVERED</b>                 | 197          | 197                    | 0.00           |
| <b>DUTY HOURS</b>                                |              |                        |                |
| a. Unobligated Patrol *                          | 280,356      | 258,189                | 8.59           |
| b. Obligated Patrol **                           | 396,395      | 376,904                | 5.17           |
| c. Non-Patrol ***                                | 122,126      | 142,766                | -14.46         |
| Total Duty Hours                                 | 798,877      | 777,859                | 2.70           |
| <b>MILES PATROLLED</b>                           | 9,508,629    | 9,275,437              | 2.51           |
| <b>TOTAL INCIDENTS OF HIGHWAY VIOLENCE</b>       | 70           | 57                     | 22.81          |

\* Time available for self-initiated, proactive enforcement of traffic and criminal laws.

\*\* Time used to respond to calls for service or to perform functions/activities including crash investigations, DUI investigations, assistance rendered, etc.

\*\*\* Time used to perform functions/activities for enhancement of patrol operations, such as training, squad meetings, etc.



## **TROOPER OF THE MONTH PROGRAM**

**Each month, the FHP recognizes a member whose exceptional efforts increase the safety of Florida motorists through intervention in tragedies and catastrophes affecting residents and visitors on Florida's roads.**

### **Trooper Sean Brammer**

**Award recipient**

**October 2003**

Trooper Sean Brammer, assigned to Troop L-Davie, was selected as the recipient of the Florida Highway Patrol "Trooper of the Month" award for October 2003, based upon his quick response and administration of CPR that saved the life of a fifteen year old boy. While attending church services in Miramar, Trooper Brammer observed a teen-age boy collapse in his chair. He immediately responded by placing the boy on his back and checking for a pulse. Finding a faint pulse, Trooper Brammer attempted to revive him with smelling salts, but the boy did not respond. Trooper Brammer then began CPR with the assistance of Marvelene Allen, a former dispatcher for the Miami Beach Police Department. During the second cycle of CPR, the boy began to breathe. Shortly thereafter, Miramar Fire Rescue arrived to transport the teenager to Hollywood Memorial Hospital.

### **Corporal Timothy Brown, and Troopers Rafael Lola, Carlos Gascon, and Jose Hernandez**

**Award recipients**

**November 2003**

Corporal Timothy Brown, and Troopers Rafael Lola, Carlos Gascon, and Jose Hernandez were selected as recipients of the Florida Highway Patrol "Trooper of the Month" award for November 2003, based on their team efforts in apprehending an armed carjacker while working a detail at the recent Free Trade Summit in Miami.

The four troopers from Troop E were working at the Free Trade Area of the Americas in a Tactical Response Team capacity when they were called upon to stop a crime in progress. When the team arrived near the scene, they were advised by a crowd of people that a carjacking was in progress in the parking lot of a retail food establishment. A witness pointed to one of the subjects involved in the carjacking, who was seen walking away from the establishment into a nearby alley. As the troopers approached the subject, he was observed throwing a black bag into a dumpster. The subject was turned over to the Miami Beach Police Department for interrogation.

Later, it was discovered that the victim of the carjacking had been forced into the back seat of his vehicle by four persons, one of whom was armed with a gun. As the victim resisted, he was struck several times on his head with the firearm. The victim was able to escape and ran back into the establishment to call for help. One of the suspects stole a black bag from the victim's car while the other three suspects drove off in his car, which was later recovered several miles away by the Miami Beach Police Department.

### **Lieutenant Derrick T. Charleston**

**Award recipient**

**December 2003**

Lieutenant Derrick T. Charleston was selected as the recipient of the Florida Highway Patrol "Trooper of the Month" award for December 2003, based on his quick performance of CPR. While working off-duty at a department store, Lieutenant Charleston heard a woman frantically yelling, "Call 911, he's having a heart attack!" Lieutenant Charleston ran toward the woman, finding a man lying face down on the floor. After discovering the subject was not breathing and had no pulse, he immediately began performing CPR. With the assistance of the woman, who was the subject's daughter, Lieutenant Charleston performed four cycles of CPR before the man regained consciousness. The City of Lauderhill Fire Rescue arrived and transported the man to the hospital.

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## Trooper-Initiated Traffic Stops

Compliance with the law depends on the public's belief that laws are enforced in a fair, unbiased manner. FHP troopers report data on each trooper-initiated traffic stop. The data include demographic information on the driver, the reason for the stop, enforcement actions taken, and if a search is conducted, the reason for and outcome of the search. To date, reports have been processed for 2,461,253 traffic stops. The following table shows the relatively close match between the driver demographics and the

overall Florida resident demographics, as reflected in the 2000 U.S. Census:

| Race            | Drivers Stopped | Census |
|-----------------|-----------------|--------|
| White           | 82.59%          | 77.99% |
| Black           | 15.76%          | 14.61% |
| Asian           | 1.30%           | 1.72%  |
| Native-American | .21%            | .34%   |
| Unknown         | .14%            | 5.34%  |

The unknown 5.34 percent of people in the Census chose a race other than those listed or chose multiple races. If this percentage were distributed proportionately among the races, the match between drivers stopped and the Census would be very close. Additionally, Hispanics comprised 17.06 percent of the drivers stopped, compared to the Census figure of 16.79 percent of the population. Hispanic is defined by the Census Bureau as ethnicity according to country of origin or ancestry, and Hispanics may be of any race.

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## DUI Civil Forfeiture

Section 322.34, Florida Statutes, gives law enforcement agencies the authority to seize vehicles, denying future transportation to habitual Driving Under the Influence (DUI) offenders. The statute provides for the seizure and forfeiture of a vehicle if, at the time of the DUI offense, the person's driver license was suspended, revoked, or canceled as a result of a prior conviction for DUI.

Since the statute became effective in January 2000, the FHP has seized 695 vehicles under this provision. The FHP, through a partnership with the Office of the Attorney General, has or is pursuing forfeiture or settlement actions with the vehicle owners and lien holders. The vehicles seized have an estimated value of \$3,350,843. A total of 316 vehicles have been successfully awarded to the department, with an estimated value of \$887,006.

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## FHP Sergeants Complete First Class at Leadership Academy



Florida Highway Patrol Sergeants Doug Dodson and Dennis Sorrells were among twenty-three law enforcement sergeants from across the state of Florida representing city, county, and state agencies, who graduated from the charter class of the Florida Sergeants Leadership Academy on Friday, October 31, 2003.

The Florida Sergeants Leadership Academy was the first of its kind in Florida, bringing together a group of sergeants selected by Chiefs, Sheriffs, and Executive Officers to establish a new instructional curriculum on supervisory skills and techniques used in modern policing. This first graduating class will play a vital role in deciding how future first-line law enforcement supervisors will be trained. The school consisted of four 40-hour classes that included research assignments and additional long hours of study outside the classroom.

## FHP Training Academy Construction

The new Florida Highway Patrol Training Academy is under construction at the Pat Thomas Law Enforcement Academy in Gadsden County. The facility will allow for multiple FHP recruit classes as well as integrated classes with other state and local agencies.

The classroom portion of the new academy should be completed soon, with the administrative building being scheduled for completion by early summer 2004. A 200-bed dormitory section, which will have private bed and bathroom facilities, is scheduled for sometime in late 2004.

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## Trooper Honored for Most DUI Arrests



Trooper Ronald Evans, Troop C – Land O’ Lakes, was honored by the Florida Highway Patrol for arresting more drunk drivers than any other trooper during the months of October, November, and December 2003. Trooper Evans arrested 51 drunk drivers in October, 40 in November, and 51 in December.

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## FHP Endorses Tow to Go Program

To help ensure that everyone had the opportunity for a safe ride home during the Thanksgiving, Christmas, and New Years holiday season, AAA Auto Club South and Budweiser once again offered the Tow to Go program. This highly successful program, endorsed by the Florida Highway Patrol, gave adults who had too much to drink and were without a designated driver, a free ride home and a free tow for their vehicle. The program ran from November 26, 2003 - January 1, 2004, and was available throughout the entire state of Florida and most of the Southeast, including the metro Atlanta and Nashville areas.



The program was simple to use, in that adults who had been drinking and needed a ride home from bars or restaurants during the holiday season could simply call **1-800-AAA-HELP**. AAA then dispatched a tow truck to take both the driver and vehicle home - free of charge. The program was available to all adults who needed it, not just AAA Club members. Created in 1998, use of the program has increased each year, and in 2002 alone, helped keep 1,254 potential drunk-drivers off roadways across the Southeast.

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## FHP Assists at Free Trade Summit

### The Free Trade Area of the Americas - FTAA

The Florida Highway Patrol, along with local law enforcement, participated in The Free Trade Area of the Americas Summit in Miami in December. FHP's top priority during the Summit was to ensure public safety, keeping all highways, as well as secondary roadways in the venue area, clear and free of protestor activity. The FHP dedicated 324 sworn personnel from all across the state to help with law enforcement, staffing a total of 70 traffic posts in the downtown Miami area, as well as nine duty officers responsible for manning the newly created dispatch center. In addition, FHP provided thirty motorcycle units to provide rapid response to deal with any protestors attempting to impede the flow of traffic. To help local police with crowd control, FHP provided three Mobile Field Forces, each manned with 45 members, to monitor traffic around the venue in the event of any violent protests by demonstrators. A FHP plane provided valuable surveillance and helped monitor traffic in the area.

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# MOTORIST SERVICES

## OBJECTIVES

1. Increase consumer protection and public safety by assuring Florida's citizens are properly licensed to drive.
2. Reduce criminal use of fraudulent identification and vehicle titles and ensuring motorists' compliance with the Florida Financial Responsibility Law.
3. Ensure mobile home manufacturers' compliance with construction standards.



## DRIVER LICENSES

**Field issuance** (in-person) of driver licenses this quarter increased by 9.3 percent over the same quarter last year due to a higher demand for license renewals and new drivers entering the state.

| Field Issuance (In-Person) | This Quarter     | Last Year Same Quarter | Percent Change |
|----------------------------|------------------|------------------------|----------------|
| Licenses *                 | 887,584          | 812,206                | 9.3            |
| ID Cards                   | 178,617          | 179,001                | -0.2           |
| Other Services             | 448,723          | 383,619                | 17.0           |
| <b>Total Customers</b>     | <b>1,514,924</b> | <b>1,374,826</b>       | <b>10.2</b>    |

\* New issue, renewal, and address change transactions.

The "Other Services" category, which is comprised of reinstatements, record reviews, referral for clearance documents and surrendering vehicle registrations, increased by 17 percent, due in part to the increased number of sanctions. These sanctions include suspensions, revocations, cancellations of driving privileges, and insurance suspensions (financial responsibility).

**Central issuance** of license renewals and address changes increase is due to a higher renewal demand and more aggressive outreach efforts. As in-person volume increases and service delivery times increase as a result, more citizens are selecting to mail in their renewal/address change application or utilize their telephone or computer from the convenience of home or office.

| Central Issuance- License Renewals/Address Changes | This Quarter   | Last Year Same Quarter | Percent Change |
|--|----------------|------------------------|----------------|
| Mail *   | 165,047        | 72,971                 | 126.2          |
| Phone  | 23,011         | 20,164                 | 14.1           |
| Internet   | 84,967         | 62,691                 | 35.5           |
| <b>Total Transactions</b>                          | <b>273,025</b> | <b>155,826</b>         | <b>75.2</b>    |

\* Also includes ID card address changes.

## Financial Responsibility

| <b>Financial Responsibility</b>          | This Quarter | Last Year Same Quarter | Percent Change |
|--|--------------|------------------------|----------------|
| Financial Responsibility Cases Processed | 243,405      | 203,674                | 19.5           |
| Insured Rate                             | 93.81% *     | 82.96%                 | -              |

\* New data reporting methodology implemented in April-June quarter, 2003.

Financial Responsibility Cases Processed increases are due to improved reporting by the insurance industry resulting in more accurate and timely identification of uninsured motorists. Additionally, the effectiveness of the department in enforcing the Financial Responsibility Law continues to increase with programmatic improvements by both the department and the industry.

-----

## Administrative Suspensions

| <b>Administrative Suspensions</b>        | This Quarter | Last Year Same Quarter | Percent Change |
|--|--------------|------------------------|----------------|
| Suspensions ( Refusals, DUI)             | 16,078       | 16,434                 | -2.2           |
| Suspensions ( Zero Tolerance)            | 382          | 420                    | -9.1           |
| <b>Total Suspensions</b>                 | 16,460       | 16,854                 | -2.3           |
| Administrative Suspension Sustained Rate | 89%          | 89%                    | -              |

The Administrative Suspension Sustained Rate includes both those drivers refusing to submit to a breath, blood, or urine test or for driving with an unlawful alcohol level and those drivers under the age of 21 receiving an administrative suspension under the Zero Tolerance Law. This rate tends to remain fairly constant from quarter to quarter.

-----

## Customer Service Inquiry System

The Division of Driver Licenses implemented an electronic Customer Service Inquiry System in October 2001. This system replaces traditional e-mails with an Internet application that allows the customer to ask a question, make an inquiry, or register a complaint. The customer's inquiry is then captured in a database that allows the division to track, monitor, and apply quality assurance, and at the same time maintain the following goals:

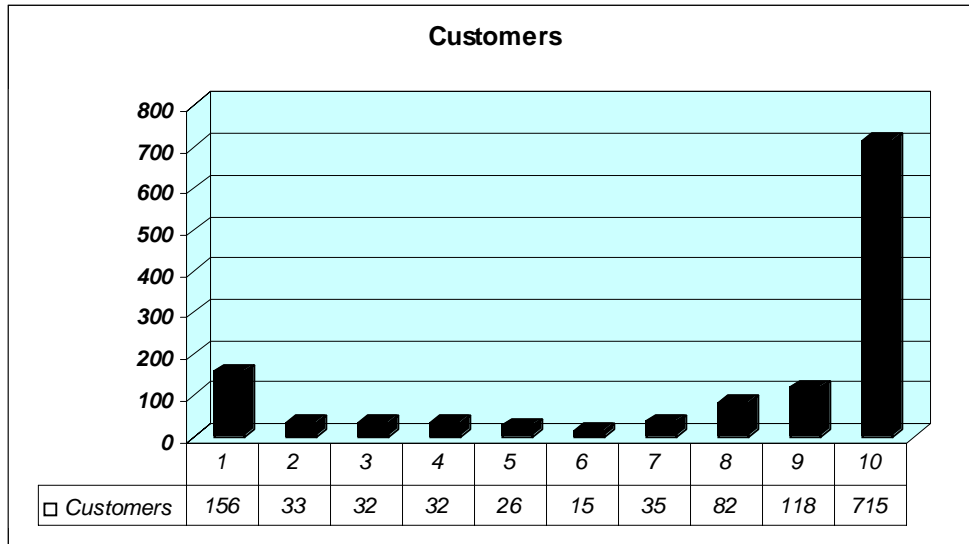
- \* To be in compliance with the Governor's Customer Service Standards Act,
- \* To provide a system which assures quality citizen service,
- \* To provide tracking, accountability, and data for analysis, and
- \* To maintain a professional and effective driver license program which assures that drivers are 1) examined, 2) receive driver education or corrective actions (sanctions), and 3) are held financially accountable (maintain vehicle insurance and pay traffic fines). Communication with customers assures compliance with these three major elements of the driver license program.

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## Customer Service

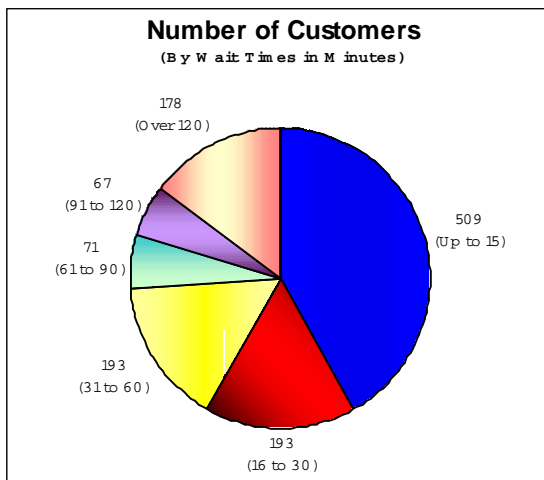
Through the department's "Commitment to Excellence Customer Comment Cards," driver license customers offered their comments regarding the level of customer service received and wait times. The service ranking requested was one to ten (one being the worst service and ten being excellent service). The charts below represent citizens' feedback this quarter:

### Customer Service Ranking

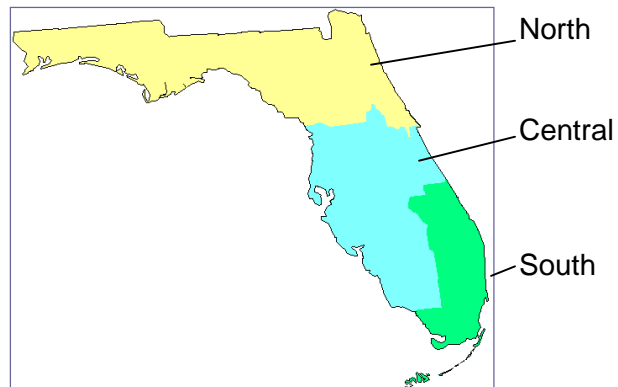


### Customer Wait Times

Customer wait times decreased overall from the prior quarter; the percentage of customers waiting "Up to 15 Minutes" increased from 29 to 42 percent, whereas the "Over 120 Minutes" percentage decreased from 33 to 15 percent.



Geographically, as a percentage of the total number of citizens that reported wait times for each region of the state; the "Up to 15 Minutes" wait percentages for the North, Central, and South regions were 54, 42, and 37 percent, respectively. For the same regions, for the "Over 120 Minutes" wait times, the percentages were 11, 14, and 17 percent, respectively.





## MOTOR VEHICLES

| TRANSACTION  | This Quarter | Last Year Same Quarter | Percent Change |
|--|--------------|------------------------|----------------|
| ORIGINAL TITLES ISSUED<br>(MOTOR VEHICLE/MOBILE HOME/VESSEL) |              |                        |                |
| a. New   | 385,025      | 278,335                | 38.3           |
| b. Used  | 170,250      | 125,825                | 35.3           |
| c. Transfers   | 712,426      | 541,633                | 31.5           |
| d. Miscellaneous   | 107,957      | 90,954                 | 18.7           |
| Total  | 1,375,658    | 1,036,747              | 32.7           |
| MOTOR VEHICLE -MOBILE HOME REGISTRATIONS                     | 5,017,231    | 3,935,325              | 27.5           |
| MV/MH DEALER AND MANUFACTURER LICENSES ISSUED                | 2,566        | 2,436                  | 5.3            |
| DEALER COMPLAINTS PROCESSED                                  | 1,192        | 1,453                  | -18.0          |
| DEALER RECORD INSPECTIONS                                    | 553          | 814                    | -32.1          |
| MH/RV's INSPECTED  | 3,341        | 3,523                  | -5.2           |
| SEALS AND LABELS ISSUED                                      | 3,910        | 4,188                  | -6.6           |
| COMPLAINTS PROCESSED   | 86           | 96                     | -10.4          |
| APPORTIONED LICENSE PLATES ISSUED                            | 7,329        | 5,270                  | 39.1           |
| NEW MOTOR CARRIER ACCOUNTS                                   | 1,416        | 1,316                  | 7.6            |
| INTERNATIONAL FUEL TAX AGREEMENT DECALS ISSUED               | 37,690       | 35,731                 | 5.5            |
| FUEL USE TAX EMERGENCY PERMITS ISSUED TO WIRE SERVICES       | 2,100        | 1,150                  | 82.6           |

Motor vehicle/mobile home/vessel titles issued increased 32.7 percent while motor vehicle/mobile home registrations increased 27.5 percent. These increases are due primarily to increased demand and improved data collections using the department's data warehouse.

The decrease of 18 percent in motor vehicle and mobile home dealer complaints processed is a direct function of activity that is initiated by customers.

The 32.1 percent decrease in dealer record inspections is primarily attributable to all ten regional offices assuming the responsibility of issuing titles and registrations, utilizing existing staff. Due to the rollout of this new one-stop-shop process, inspections have temporarily been reduced. However, performance levels should return to normal by the end of the third quarter.

The 5.2 percent decrease in mobile homes inspected is a function of the reduced number of new mobile homes produced in the state.

The number of mobile home/recreational vehicle complaints processed decreased by 10.4 percent from the same quarter a year ago. Mobile home manufacturing processes have improved due to new HUD construction requirements, training, and quality control by the department employees in the manufacturing facilities.

The increase of 39.1 percent in the number of apportioned license plates issued is, in part, a result of one of the largest carriers renewing their vehicles in the fourth quarter of 2003 whereas they completed their renewals for 2002 in the third quarter. Additionally, two new large fleets were added in this quarter.

The 82.6 percent increase in the issuance of emergency fuel use permits to wire service companies is a direct function of an increase in the number of interstate carriers requesting temporary fuel use permits.

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### **Division of Motor Vehicles Regional Offices Services**



All eleven of the Division of Motor Vehicles' (DMV) Regional Offices are now offering a new service. In addition to tax collectors offices, citizens who are filing for titles for rebuilt salvaged vehicles or vehicles assembled from parts may now receive full title and registration services at all DMV Regional Offices, located in Deland, Jacksonville, Miami, Ocala, Palmetto, Pensacola, Plantation, Tampa, West Palm Beach, and Winter Park. The law requires that such vehicles be inspected by DMV staff before they can be titled. In the past, after the inspection customers were sent to tag agencies to obtain a title and registration. Now they can obtain a title and registration immediately after their vehicle passes inspection. In addition to being a major improvement in the quality of service, the opportunity for fraud regarding titling of rebuilt and assembled from parts vehicles is greatly reduced.

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### **Electronic Lien and Title System**

The Electronic Lien and Title (ELT) System enables the department and lien-holders to exchange information electronically. As of December 31, 2003, 129 financial institutions were participating in this process. This is an increase of five financial institutions from last quarter. This quarter, 179,705 ELT transactions were processed. ELT transactions are anticipated to continue to increase as current institutions fully participate and new institutions sign on. With the implementation of ELT, many benefits and efficiencies have been realized. The program has created a partnership involving both the public and private sectors, which has reduced costs for both entities. The efficiencies and benefits enjoyed by both public and private sectors include a reduction in the number of titles issued, a reduction in the number of titles canceled due to errors, a reduction of fraud potential, and reduced data processing costs, postage costs, staffing, and file space. Other benefits provided by the ELT system to consumers and businesses are the automation of the processing of title and lien transactions, the tracking of loans, and loan evidence for auditing purposes.

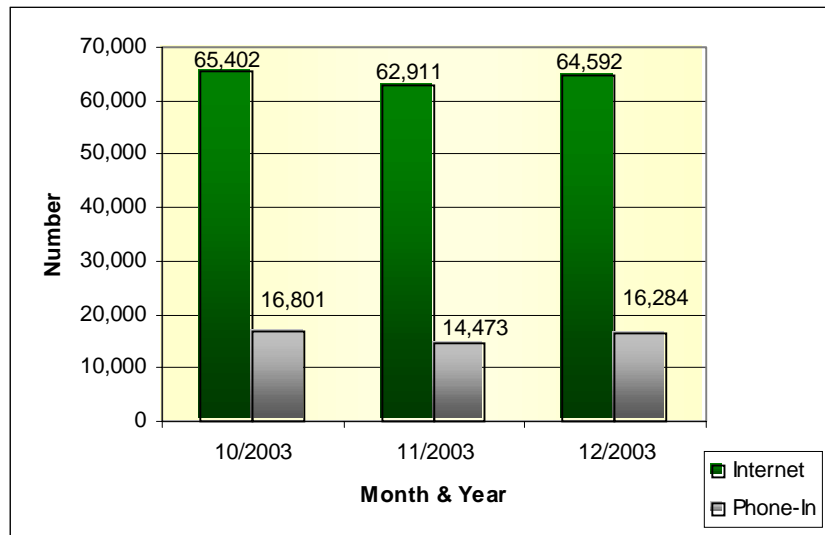
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# Driver Licenses/Motor Vehicles

## Telephone/Internet Renewals and Address Changes

The department's **1-866-GoRenew** and the **Internet** are initiatives that are saving citizens a trip to their local driver license and/or tax collector's office. This quarter, 47,558 citizens renewed their driver licenses and motor vehicle registrations and changed their addresses by phone and 192,905 by Internet. The following table provides a breakout of phone-in and Internet transactions:



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## Customer Service Center

During this quarter, the department Customer Service Center answered 159,344 telephone calls relating to driver license and motor vehicle issues. The average wait time for customers to speak to an agent during the quarter was approximately 2½ minutes, down from 3½ minutes in January 2003.

Automated services provided 12,500 customers each week with the ability to:

- \*Pay reinstatement fees and receive clearance letters,
- \*Receive faxed information packets on driver license or motor vehicle services, and
- \*Verify vehicle or driver record information.

These automated features free analysts to help customers with more complex problems. Approximately 80 percent of questions relate to driver license problems, the rest to motor vehicle title and registration issues.

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## Information Services Administration (ISA) DL/MV Initiatives

During this quarter, ISA developed the programming for and installed fingerprint scanning devices to comply with the Federal Patriot Act. This Act requires a criminal history record check using fingerprint verification at the federal level before a commercial driver license with a hazardous materials endorsement is issued. The effective date of the Act, however, was postponed until April 2004. ISA also developed online Social Security Number verification with the Social Security Administration and the second phase of the National Motor Vehicle Title Information System (NMVTIS). NMVTIS is a national system designed to prevent title fraud.

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# REVENUE DATA

The following graphic depicts the revenue collection and disbursement efforts of the department during the second quarter.

## FY 2003 – 2004 Revenue 2nd Quarter

## Where the money comes from

Total: \$349,993,696

71.0¢ 8.5¢ 10.5¢ 8.2¢ 1.8¢



License Plates & Decals \$248,674,590

Other Revenue\* \$29,658,703

Motor Vehicle Titles \$36,809,301

Driver Licenses \$28,530,916

Fines & Forfeitures \$6,320,186

## Where the money goes

Total: \$349,993,696

56.9¢ 11.8¢ 13.5¢ 11.2¢ 6.6¢



Transportation \$199,256,268

Other Programs\* \$41,143,697

General Revenue Funded Programs \$47,170,280

Agency Funding \$39,336,137

Education \$23,087,314

\* See page 18 for a breakdown of Other Revenue & Other Programs.

The following graphic depicts the revenue collection and disbursement efforts of the department, year-to-date.

**FY 2003 – 2004  
Revenue  
Year-to-Date**

**Where  
the money  
comes from**

Total: \$682,591,760

68.9¢ 9.4¢ 10.8¢ 8.3¢ 2.6¢



License Plates & Decals \$470,371,846

Other Revenue\* \$64,593,475

Motor Vehicle Titles \$73,756,577

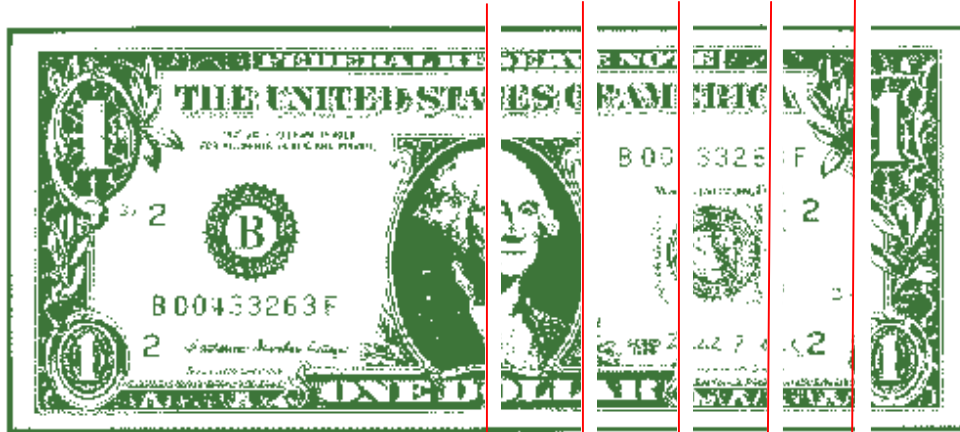
Driver Licenses \$56,452,021

Fines & Forfeitures \$17,417,841

**Where  
the money goes**

Total: \$682,591,760

45.3¢ 11.3¢ 14.1¢ 12.6¢ 16.7¢



Transportation \$309,452,489

Other Programs\* \$77,398,608

General Revenue Funded Programs \$95,972,178

Agency Funding \$86,089,759

Education \$113,678,726

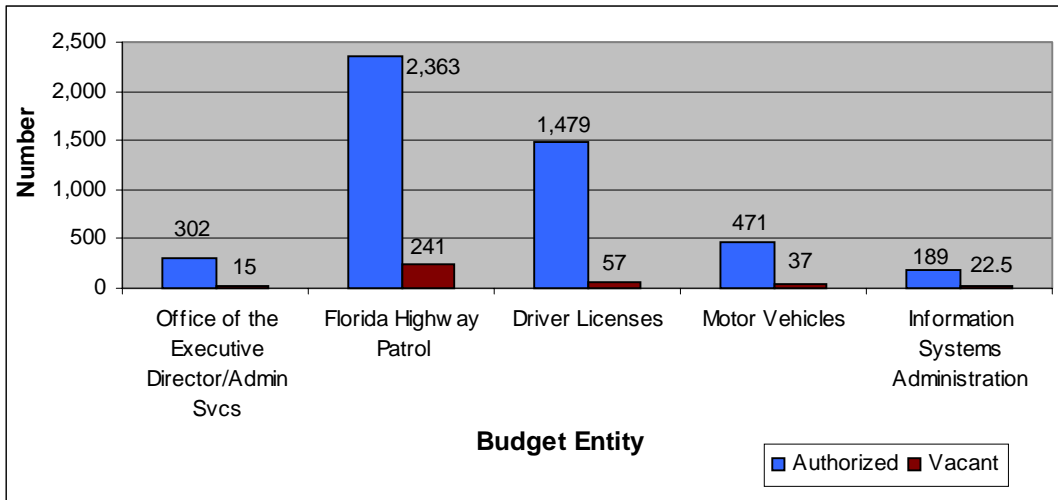
\* See next page for a breakdown of Other Revenue & Other Programs.

## OTHER REVENUE AND OTHER PROGRAMS

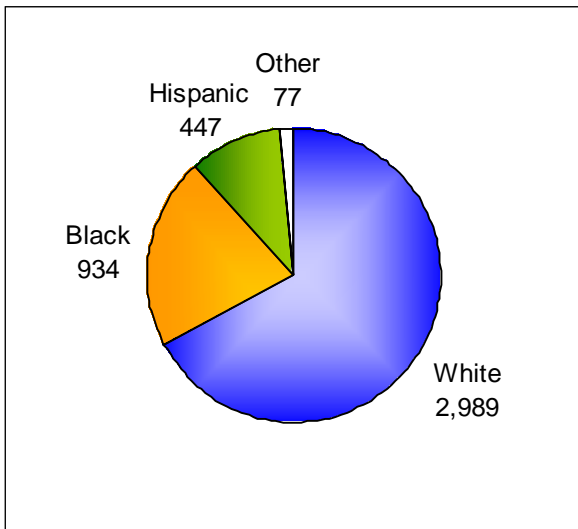
|  | 2nd Quarter         | Year-to-Date        |
|--|---------------------|---------------------|
| <b>WHERE THE MONEY COMES FROM – OTHER REVENUE</b>    |                     |                     |
| 1. Driving Records                                   | 6,025,885           | 12,280,923          |
| 2. Motor Fuel Use Tax                                | 11,531,053          | 24,646,186          |
| 3. International Registration Plan                   | 10,439,413          | 24,199,599          |
| 4. Other   | 1,662,352           | 3,466,767           |
| <b>TOTAL</b>   | <b>\$29,658,703</b> | <b>\$64,593,475</b> |
| <b>WHERE THE MONEY GOES – OTHER PROGRAMS</b>         |                     |                     |
| 1. Mobile Home License Payments to Local Governments | 10,328,310          | 11,350,681          |
| 2. Fuel Use Tax Program                              | 4,074,984           | 12,853,554          |
| 3. International Registration Plan                   | 4,175,765           | 9,679,839           |
| 4. Specialized License Plates                        | 6,557,805           | 12,806,293          |
| 5. Air Pollution Control Program                     | 4,954,715           | 9,605,318           |
| 6. Law Enforcement Radio System Trust Fund           | 4,450,049           | 8,729,137           |
| 7. Brain and Spinal Cord Rehabilitation              | 516,588             | 1,059,681           |
| 8. Vessel Titles and Registrations                   | 1,485,893           | 1,832,468           |
| 9. Grants and Donations Programs                     | 1,775,808           | 3,470,827           |
| 10. Other  | 2,823,780           | 6,010,810           |
| <b>TOTAL</b>   | <b>\$41,143,697</b> | <b>\$77,398,608</b> |

# Administrative Support

## Number of Positions by Budget Entity



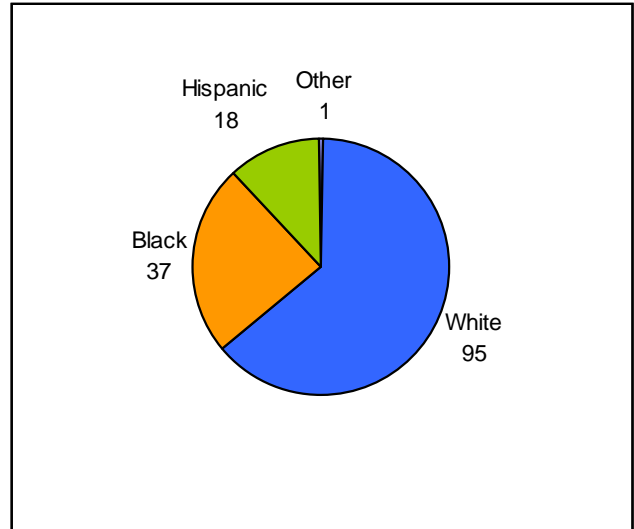
## Employee Representation by Race



| <u>RACE</u>  | <u>PERCENT</u> | <u>RLM %*</u> |
|--------------|----------------|---------------|
| White        | 67             | 73            |
| Black        | 21             | 12            |
| Hispanic     | 10             | 13            |
| Other        | 2              | 2             |
| <b>Total</b> | <b>100</b>     | <b>100</b>    |

\* RLM – Relevant Labor Market

## Newly Hired Personnel by Race



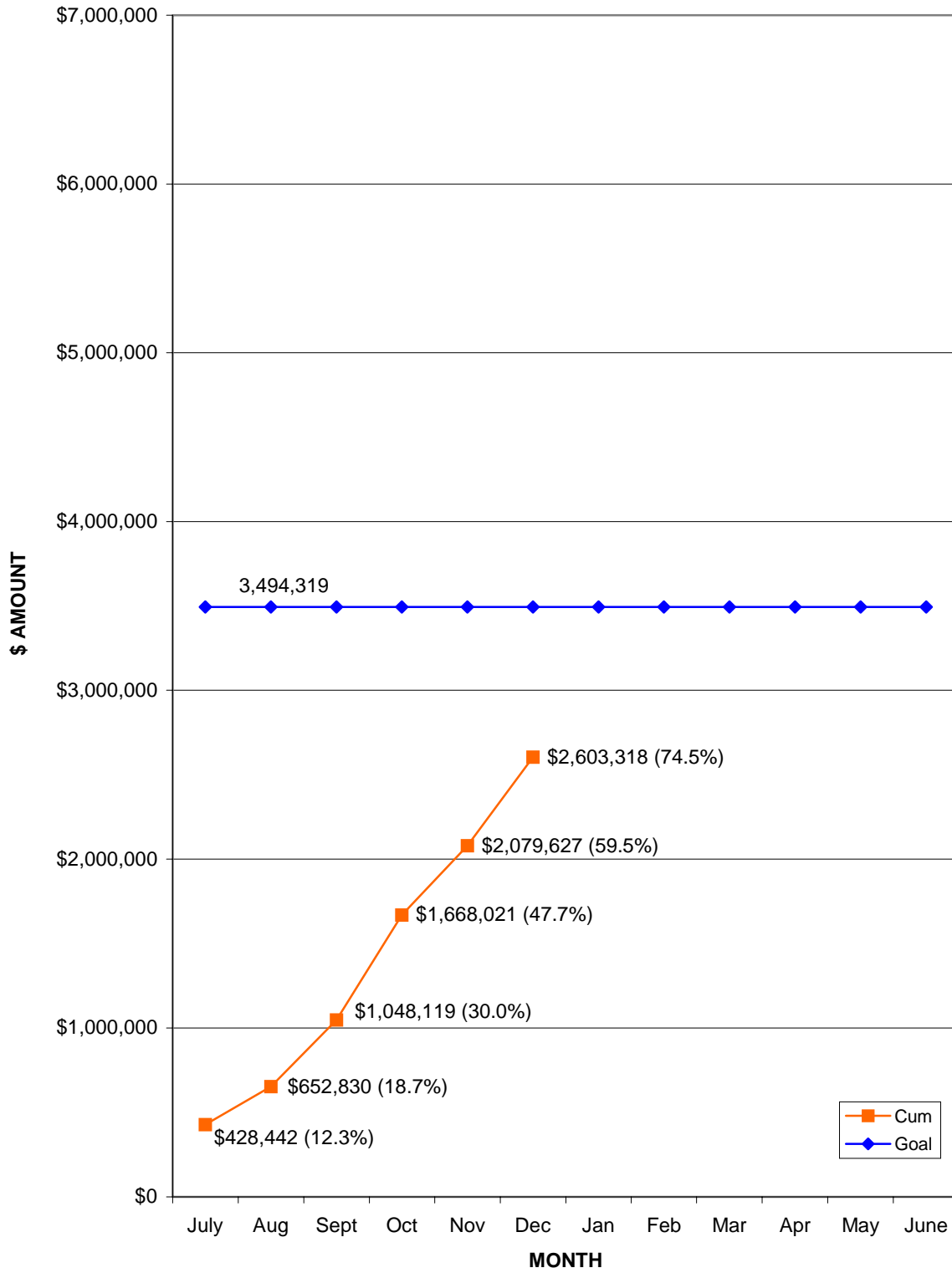
| <u>RACE</u>  | <u>PERCENT</u> | <u>RLM %*</u> |
|--------------|----------------|---------------|
| White        | 63             | 73            |
| Black        | 24             | 12            |
| Hispanic     | 12             | 13            |
| Other        | 1              | 2             |
| <b>Total</b> | <b>100</b>     | <b>100</b>    |

Regular volunteer employees provided 329 hours of service.  
Occasional volunteer employees provided 16 hours of service.

**PURCHASES IN EXCESS OF \$100,000  
(Not in Conjunction with State Contracts)  
October - December 2003**

| <b>PROJECT/PURCHASE</b>   | <b>VENDOR</b>                                      | <b>AMOUNT</b>         |
|---|--|-----------------------|
| State project number HSMV – 23018000 to contract with local area mechanical contractor to provide improvements. Design and repairs to the Troop C Headquarters building HVAC system, P.O. #V09215 | Department of Management Services, Tallahassee, FL | \$184,790.00          |
| Support for standby system full service agreement, Term 10/01/03 – 09/30/04, P.O. #V09241   | Hewlett-Packard Company, Tallahassee, FL           | \$188,180.04          |
| Transaction fee 03-04 application services licensed programs CDLIS charger AAMVA Net charger, term 10/01/03 – 06/30/04. P.O. #V09248  | AAMVA C/O Sun Trust Bank, Baltimore, MD            | \$556,079.40          |
| Data Maintenance Services, Term 11/21/03 – 06/30/04, P.O. #V09286   | Bull Services, Tallahassee, FL                     | \$149,500.00          |
| Cell phone airtime and service for market #1, market #2, market #3, market #4, market #5, Term 11/01/03 – 10/31/04, P.O.#V09438   | Cingular Wireless LLC, Jacksonville, FL            | \$101,967.00          |
| Remittance processing services to be paid per the term and conditions in attached contract for Term November 2003 thru June 2005, P.O. #V09447  | Florida Department of Revenue, Tallahassee, FL     | \$295,455.00          |
| Capacity fee for FHP'S use of City of Tallahassee system per 800 MHZ TSR system user agreement number, P.O. #V09428   | City of Tallahassee Procurement, Tallahassee, FL   | \$106,379.50          |
| 800 decal printer print heads, 1,120 boxes decal printer cleaning kits, P.O. #V09564, Bid #008-99   | Hewlett-Packard Company, Tallahassee, FL           | \$171,008.00          |
| Motor services disk storage, NWRDC, P.O.#V09637   | Hewlett-Packard Company, Tallahassee, FL           | \$335,906.00          |
|   |  |                       |
| <b>QUARTER TOTAL</b>  |  | <b>\$2,089,264.94</b> |

## MINORITY BUSINESS ENTERPRISE UTILIZATION FISCAL YEAR 2003-2004



Note: Figures in parentheses represent the percentage of goal achieved to date by month.

Information Furnished through the  
Florida Department of Highway Safety and Motor Vehicles  
Office of Management Research and Development  
Neil Kirkman Building  
2900 Apalachee Parkway  
Tallahassee, FL 32399 - 0500









**FLORIDA**

**DECAL**

**SAMPL**

**U.S. NAVY**

## Florida Salutes Firefighters

|                                       |   |
|---------------------------------------|---|
| <b>Florida Statute:</b>               | 320.08058(37)   |
| <b>Sponsored By:</b>                  | Senator Jeff Atwater<br>Senator Ron Klein   |
| <b>Additional Fee:</b>                | \$20.00 Annual Use Fee<br>\$ 2.00 Processing Fee  |
| <b>Fees Distributed to:</b>           | Florida Professional Firefighters Charities   |
| <b>Purpose:</b>                       | Funds will be used for firefighter involved organizations, such as "Here's Help," Burn Centers, MDA and Ronald McDonald Children's Charities. |
| <b>Plate Designed By:</b>             | Dennis Chacon<br>Hollywood, Florida   |
| <b>Artist:</b>                        | Emily Beynon<br>Mallard Group, Clearwater, Florida  |
| <b>Production:</b>                    | If approved, the plate will go into production and be available for purchase within six months.   |
| <b>Plate Scheduled To Go On Sale:</b> | Summer 2004   |
| <b>Initial Order:</b>                 | 10,000  |



# FLORIDA PROFESSIONAL FIREFIGHTERS

February 5, 2004

Ms. Paula E. Stanfield  
Bureau of Titles and Registrations  
Division of Motor Vehicles  
Neil Kirkman Building  
2900 Apalachee Parkway  
Tallahassee, Florida 32399-0500

Dear Ms. Stanfield:

Your letter of February 3, 2004, has been received.

We are pleased to approve the prototype of the Salutes Firefighters specialty license plates.

As requested, enclosed are the two approved/signed license plates.

If we can be of further assistance, please do not hesitate to contact my office.

Sincerely,

Bob Carver  
President

BC/tk  
Enclosures

**RECEIVED**

FEB 06 2004

INVENTORY CONTROL  
AND DATA LISTINGS

---

345 West Madison Street Tallahassee, Florida 32301-1625 (850) 224-7333 Fax (850) 222-1751  
fpffire@aol.com <http://www.fppf.org>

*Affiliated with:* INTERNATIONAL ASSOCIATION OF FIRE FIGHTERS





## THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

**COMMITTEES:**  
Communication and Public Utilities,  
*Vice Chair*  
Appropriations - Subcommittee on General Government  
Banking and Insurance  
Governmental Oversight and Productivity  
Natural Resources

**JOINT COMMITTEE:**  
Legislative Auditing,  
*Alternating Chair*

**SENATOR JEFFREY H. "JEFF" ATWATER**  
25th District

January 30, 2004

Ms Paula Stanfield  
Bureau Of Titles and Registrations  
Division of Motor Vehicles  
Kirkman Building  
2900 Apalachee Parkway  
Tallahassee, FL 32399-0500

Dear Ms Stanfield,

Please accept this letter reaffirming my full support for the "Florida Salutes Firefighters" specialty tag, which I sponsored in 2002. I am confident that the tag effectively represents the intent of the legislation.

Thank you in advance for your careful consideration of this matter. If you have any questions or concerns, please do not hesitate to contact my office

Sincerely,

A handwritten signature in black ink that reads "Jeff Atwater".

Jeff Atwater

**REPLY TO:**

- 824 U.S. Highway One, Suite 210, North Palm Beach, Florida 33408 (561) 625-5101
- Oakland Park City Hall, 3850 NE 12th Avenue, Oakland Park, Florida 33334 (954) 847-3518
- 212 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5100

Senate's Website: [www.flsenate.gov](http://www.flsenate.gov)

**JAMES E. "JIM" KING, JR.**  
President

**ALEX DIAZ DE LA PORTILLA**  
President Pro Tempore



## THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

### COMMITTEES:

Transportation, *Vice Chair*  
Appropriations  
Appropriations - Subcommittee on Health  
and Human Services  
Commerce, Economic Opportunities,  
and Consumer Services  
Education  
Home Defense, Public Security, and Ports  
Rules and Calendar

### JOINT COMMITTEE:

Legislative Budget Commission

### SENATOR RON KLEIN

*Democratic Leader*  
30th District

February 4, 2004

Ms. Paula Stanfield  
Bureau of Titles and Registrations  
Division of Motor Vehicles  
2900 Apalachee Parkway  
Tallahassee, FL 32399-0500

Dear Ms. Stanfield:

Please be advised that I have reviewed a sample plate of the specialty license tag, "Florida Salutes Firefighters," and am confident the tag effectively represents the intent of the legislation.

Thank you for your thorough consideration of this matter. Should you require any additional information, please do not hesitate to contact me.

Very truly yours,

A handwritten signature in black ink that reads "Ron Klein".

Ron Klein  
State Senator  
District 30

RK:kas

**RECEIVED**

FEB 06 2004

INVENTORY CONTROL  
AND DATA LISTINGS

#### REPLY TO:

- 3333 South Congress Avenue, Suite 305 A, Delray Beach, Florida 33445 (561) 274-4777
- 200 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5091

Senate's Website: [www.flsenate.gov](http://www.flsenate.gov)

**JAMES E. "JIM" KING, JR.**  
President

**ALEX DIAZ DE LA PORTILLA**  
President Pro Tempore



State of Florida  
**DEPARTMENT OF  
HIGHWAY SAFETY AND MOTOR VEHICLES**  
TALLAHASSEE, FLORIDA 32399-0500

FRED O. DICKINSON  
Executive Director

February 6, 2004

To: Lt. Colonel Ken Howes  
Florida Highway Patrol

From: Paula Stanfield *Paula*  
Operations Analyst I

Subject: Visibility of New Specialty License Plate

The Professional Firefighter organization has been approved for a specialty license plate. Please review the license plate and indicate below if it is approved or not approved. If the license plate is not approved, please provide comments as to the changes that need to be made.

Approved  Not Approved

Comments \_\_\_\_\_

Signature: *Ken Howes*

Date: 2-6-04

Your cooperation in providing this information as soon as possible will be greatly appreciated. Please call me when you have responded, my telephone number is 414-2541.

PES  
Attachment



## United States Air Force

|                                       |  |
|---------------------------------------|--|
| <b>Bill Number:</b>                   | House Bill 679<br>Senate Bill 640  |
| <b>Sponsored By:</b>                  | Representative Stan Jordan<br>Senator Mike Fasano  |
| <b>Additional Fee:</b>                | \$15.00 Annual Use Fee<br>\$ 2.00 Processing Fee   |
| <b>Fees Distributed to:</b>           | State Homes for Veterans Trust Fund  |
| <b>Purpose:</b>                       | Funds used solely to construct, operate and maintain domiciliary and nursing homes for veterans. |
| <b>Plate Designed By:</b>             | Ret. Colonel Warren R. McPherson<br>Charley Price<br>Leaders of Veterans Groups                  |
| <b>Artist:</b>                        | Ret. Colonel Warren R. McPherson<br>Charley Price<br>Leaders of Veterans Groups                  |
| <b>Production:</b>                    | If approved, the plate will go into production and be available for purchase within six months.  |
| <b>Plate Scheduled To Go On Sale:</b> | Summer 2004  |
| <b>Initial Order:</b>                 | 10,000   |

## United States Army

|                                       |  |
|---------------------------------------|--|
| <b>Bill Number:</b>                   | House Bill 679<br>Senate Bill 640  |
| <b>Sponsored By:</b>                  | Representative Stan Jordan<br>Senator Mike Fasano  |
| <b>Additional Fee:</b>                | \$15.00 Annual Use Fee<br>\$ 2.00 Processing Fee   |
| <b>Fees Distributed to:</b>           | State Homes for Veterans Trust Fund  |
| <b>Purpose:</b>                       | Funds used solely to construct, operate and maintain domiciliary and nursing homes for veterans. |
| <b>Plate Designed By:</b>             | Ret. Colonel Warren R. McPherson<br>Charley Price<br>Leaders of Veterans Groups                  |
| <b>Artist:</b>                        | Ret. Colonel Warren R. McPherson<br>Charley Price<br>Leaders of Veterans Groups                  |
| <b>Production:</b>                    | If approved, the plate will go into production and be available for purchase within six months.  |
| <b>Plate Scheduled To Go On Sale:</b> | Summer 2004  |
| <b>Initial Order:</b>                 | 10,000   |

## United States Coast Guard

|                                       |  |
|---------------------------------------|--|
| <b>Bill Number:</b>                   | House Bill 679<br>Senate Bill 640  |
| <b>Sponsored By:</b>                  | Representative Stan Jordan<br>Senator Mike Fasano  |
| <b>Additional Fee:</b>                | \$15.00 Annual Use Fee<br>\$ 2.00 Processing Fee   |
| <b>Fees Distributed to:</b>           | State Homes for Veterans Trust Fund  |
| <b>Purpose:</b>                       | Funds used solely to construct, operate and maintain domiciliary and nursing homes for veterans. |
| <b>Plate Designed By:</b>             | Ret. Colonel Warren R. McPherson<br>Charley Price<br>Leaders of Veterans Groups                  |
| <b>Artist:</b>                        | Ret. Colonel Warren R. McPherson<br>Charley Price<br>Leaders of Veterans Groups                  |
| <b>Production:</b>                    | If approved, the plate will go into production and be available for purchase within six months.  |
| <b>Plate Scheduled To Go On Sale:</b> | Summer 2004  |
| <b>Initial Order:</b>                 | 10,000   |

## United States Navy

|                                       |  |
|---------------------------------------|--|
| <b>Bill Number:</b>                   | House Bill 679<br>Senate Bill 640  |
| <b>Sponsored By:</b>                  | Representative Stan Jordan<br>Senator Mike Fasano  |
| <b>Additional Fee:</b>                | \$15.00 Annual Use Fee<br>\$ 2.00 Processing Fee   |
| <b>Fees Distributed to:</b>           | State Homes for Veterans Trust Fund  |
| <b>Purpose:</b>                       | Funds used solely to construct, operate and maintain domiciliary and nursing homes for veterans. |
| <b>Plate Designed By:</b>             | Ret. Colonel Warren R. McPherson<br>Charley Price<br>Leaders of Veterans Groups                  |
| <b>Artist:</b>                        | Ret. Colonel Warren R. McPherson<br>Charley Price<br>Leaders of Veterans Groups                  |
| <b>Production:</b>                    | If approved, the plate will go into production and be available for purchase within six months.  |
| <b>Plate Scheduled To Go On Sale:</b> | Summer 2004  |
| <b>Initial Order:</b>                 | 10,000   |



Rocky McPherson  
Executive Director

State of Florida  
**DEPARTMENT OF VETERANS' AFFAIRS**

**Office of the Executive Director**

2540 Executive Center Circle West  
Douglas Building, Suite 100  
Tallahassee, Florida 32301  
(850) 487-1533  
www.floridavets.org

**Jeb Bush**  
Governor  
**Charlie Crist**  
Attorney General  
**Tom Gallagher**  
Chief Financial Officer  
**Charles Bronson**  
Commissioner of Agriculture

December 10, 2003

Ms. Paula Stanfield  
Department of Highway Safety and Motor Vehicles  
2900 Apalachee Parkway  
Tallahassee, Fl 32399

Dear Ms. Stanfield:

Thank you for the opportunity to review the superb designs for the new Military Service Florida license plates for Army, Navy, Air Force and Coast Guard.

I fully concur with the designs of the Navy, Air Force, and Coast Guard plates. I also concur with the design for the Army plate subject to one minor suggestion which is that the "U.S. Army" at the bottom be centered on the plate which would involve moving this data slightly left - as exists on the Navy plate.

Letters of approval from Senator Fasano and Representative Jordan are attached.

Thank you for your efforts which are helping to bring these new plates to fruition.

Sincerely,

Warren R. McPherson  
Colonel, U.S. Marines Corps (Ret.)  
Executive Director

**RECEIVED**

DEC 15 2003

INVENTORY CONTROL  
AND DATA LISTINGS



# Florida House of Representatives

**Stan Jordan**

Representative, District 17

## **Committees**

*Veterans' & Military Affairs Sub Committee, Chairman*

*Local Government & Veterans' Affairs*

*Education K-20*

*General Education Sub-Committee*

*Transportation*

*Highway Safety Sub-Committee*

*Coordinating Committee on Public Security*

*Select Committee on National Defense and Space Related Economic Development*

*Governor's Select Committee on BRAC*

December 11, 2003

Ms. Paula Stanfield  
Bureau of Titles and Registrations  
Division of Motor Vehicles  
Kirkman Building  
2900 Apalachee Parkway  
Tallahassee, FL 32399-0500

Dear Ms. Stanfield,

Thank you for the opportunity to review the new proofs of the Military Service License Plates. I approve the designs of all of the plate, with the exception of reinforcing the need to center "U.S. Army" on the bottom of the plate as requested by the Executive Director of FDVA.

Thank you for your continued support.

Sincerely,

HB  
679

Stan Jordan  
Representative, District 17

**RECEIVED**

DEC 15 2003

INVENTORY CONTROL  
AND DATA LISTINGS

# THE FLORIDA SENATE

Tallahassee, Florida 32399-1100



**SENATOR MIKE FASANO**  
11th District

**COMMITTEES:**  
Military and Veterans' Affairs, Base Protection,  
and Spaceports, *Chair*  
Appropriations - Subcommittee on Criminal Justice  
Criminal Justice  
Ethics and Elections  
Governmental Oversight and Productivity  
Health, Aging, and Long-Term Care

December 10, 2003

Paula Stanfield  
FL Department of Highway Safety & Motor Vehicles  
2900 Apalachee Parkway  
Tallahassee, FL 32399

Dear Ms. Stanfield:

I am writing to offer my support for the Department's proposed military license plates which were authorized by the Florida Legislature earlier this year. As the sponsor of SB 640 which was the legislative vehicle for the creation of these plates it is my opinion that the designs submitted for approval adequately represent the spirit of the legislation.

If you have any questions about this issue please do not hesitate to call on me.

Yours truly,

A handwritten signature in black ink, appearing to read "Mike Fasano".

Mike Fasano  
State Senator, District 11

MF/gg

**RECEIVED**

DEC 15 2003

INVENTORY CONTROL  
AND DATA LISTINGS

REPLY TO:

- 8217 Massachusetts Avenue, New Port Richey, Florida 34653-3111 (727) 848-5885
- 310 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5062

Senate's Website: [www.flsenate.gov](http://www.flsenate.gov)

**JAMES E. "JIM" KING, JR.**  
President

**ALEX DIAZ DE LA PORTILLA**  
President Pro Tempore



**State of Florida**  
**DEPARTMENT OF**  
**HIGHWAY SAFETY AND MOTOR VEHICLES**

TALLAHASSEE, FLORIDA 32399-0500

**FRED O. DICKINSON**  
 Executive Director

February 3, 2004

To: Lt. Colonel Ken Howes  
 Florida Highway Patrol

From: Paula Stanfield *Paula*  
 Operations Analyst I

Subject: Visibility of New Specialty License Plate

Four military license plates have been approved for a specialty license plate. I am submitting four prototypes. Please review the license plates and indicate below if they are approved or not approved. If the license plates are not approved, please provide comments as to the changes that need to be made.

|             |              |          |                   |              |
|-------------|--------------|----------|-------------------|--------------|
| Air Force   | <u>  ✓  </u> | Approved | <u>          </u> | Not Approved |
| Army        | <u>  ✓  </u> | Approved | <u>          </u> | Not Approved |
| Coast Guard | <u>  ✓  </u> | Approved | <u>          </u> | Not Approved |
| Navy        | <u>  ✓  </u> | Approved | <u>          </u> | Not Approved |

Comments \_\_\_\_\_

Signature:   *Ken Howes*  

Date:   2-3-04  

Your cooperation in providing this information as soon as possible will be greatly appreciated. Please call me when you have responded, my telephone number is 414-2541.

PES  
 Attachment