

ATTACHMENT C
2122-01 ITN RM, Statewide Claims and Investigation Services
Annual Assignments by Type

The following information is an annual assignment average for Workers' Compensation (WC) and State Liability and Property (SL) claims based upon historical claim assignment data from fiscal years 2017-2018, 2018-2019, and 2019-2020.

ASSIGNMENT TYPE	FY 2017-2018	FY 2018-2019	FY 2019-2020
Type I: Special Investigation/Field Contact (hours)	11,713	9,426	7,632
Type II: External Full Handling and Processing of a Claim (hours)	1,085	1,082	1,514
Type III: Investigation of Possible Fraud for Workers' Compensation and State Liability and Property Claims (hours)	229	483	401
Type IV: Surveillance (hours)	31,352	32,493	33,263
Type V: Appraisals (assignments)	51	40	67
Type VI: Temporary Catastrophe Adjusters (hours)	15,655	20,584	1,943