

Mission:

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.



Rick Scott
Governor

Celeste Philip, MD, MPH
State Surgeon General

Vision: To be the Healthiest State in the Nation

**Addendum 4
ITN DOH17-026
CMS Managed Care Plan**

DATE: April 12, 2018

TO: Prospective Vendors

FROM: Diana K. Trahan, Department of Health Purchasing

SUBJECT: Addendum 4 to DOH17-026 CMS Managed Care Plan

This addendum serves as notice of the following change(s):

Deletions are indicated by “~~strikethrough~~” or reference. Additions, updates or replacements are indicated by underline, reference or **highlighting**.

1. **Section 5.1.3 Scoring of Technical Replies**

Table 4 is being replaced in its entirety.

Table 4		Evaluation Criteria*		
Number**		Maximum Raw Score Possible	Weight Factor	Maximum Points Available
	Financial Information*	20	10	200
	Technical Reply			
	A. CMS - Respondent Background/Experience	190	2	380
1	Statewide	100		200
2	Managed Care Experience	25		50
3	Florida Experience	30		60
4	Florida Presence	15		30
5	Contract Performance	20		40
	B. CMS Plan Goals	599	2	1198
6	Care Coordination and/or Case Management	160		320
7	Disease Management	60		120
8	Transitions of Care	64		128
9	HEDIS Measures	120		240
10	HEDIS Measures – Standards	10		20
11	HEDIS Data Sources	15		30
12	Potentially Preventable Events	45		90

13	Patient Centered Medical Home	25		50
14	Telemedicine	20		40
15	Quality Measures	60		120
16	CMS Physician Incentive Program	20		40
	C. CMS - Recipient Experience	525	2	1050
17	Expanded Benefits and In Lieu of Services	315		630
18	Additional Expanded Benefits	10		20
19	Quality Enhancement	20		40
20	Online Provider Directory	10		20
21	Enrollee Grievance and Appeal System	30		60
22	CAHPS Results	15		30
23	PCP Timely Access Standards	15		30
24	Provider Network Development	65		130
25	Provider Network Development - Network Development Plan	30		60
26	PCP Assignment	15		30
	D. CMS - Provider Experience	175	3	525
27	Provider Engagement Model	30		90
28	Dispute Resolution	35		105
29	Claims Processing and Payment Process	30		90
30	Provider Credentialing	30		90
31	Value-Based Purchasing	50		150
	E. CMS - Delivery System Coordination	405	1	405
32	Utilization Management	45		45
33	Utilization Management - Ease of Use	30		30
34	Coordination of Benefits	40		40
35	EPSDT	25		25
36	Behavioral Health/Primary Care Integration	15		15
37	Transportation	40		40
38	Coordination of Carved Out Services	15		15
39	Vignette 1 - Complex health, workflows, innovation, care delivery, experience, holistic health, systems	85		85
40	Vignette 2 - Complex health, workflows, innovation, care delivery, experience, holistic health, systems	85		85
41	Provider Network	25		25
	F. CMS - Oversight and Accountability	585	1	585
42	Subcontractor Oversight	30		30
43	Subcontractor Oversight - Disaster Contingency Plan	20		20
44	System Modification Protocol	35		35
45	Encounter Data Submission	65		65
46	Encounter Data Submission for Sub-capitated, Sub-contracted, Non-pay and Atypical	40		40
47	Fraud and Abuse/Compliance Office	20		20

48	Fraud and Abuse Special Investigations Unit	20		20
49	Disaster Recovery Procedures	45		45
50	Management Experience and Retention	15		15
51	Statutory Community Partnerships	20		20
52	Organization Commitment to Quality	30		30
53	Health Plan Accreditation	5		5
54	Provider Network Agreements/Contracts	240		240
	G. CMS - Statutory Requirements	90	2	180
55	Provider Network Agreements/Contracts - Essential providers	40		80
56	Data reporting	40		80
57	Electronic Visit Verification	10		20
	CMS Totals:	2589		4523

THIS ADDENDUM NOW BECOMES A PART OF THE ORIGINAL ITN.

THE ADDENDUM ACKNOWLEDGEMENT FORM SHALL BE SIGNED BY AN AUTHORIZED COMPANY REPRESENTATIVE, DATED AND RETURNED WITH THE ITN RESPONSE AS INSTRUCTED IN SECTION 2.5, ADDENDA.

Printed Name

Signature of Authorized Representative

Date

Failure to file a protest within the time prescribed in Section 120.57(3), Florida Statutes, or failure to post the bond or other security required by law within the time allowed for filing a bond shall constitute a waiver of proceedings under Chapter 120, Florida Statutes.