

ATTACHMENT B
2122-01 ITN RM, Statewide Claims and Investigation Services
Estimated Annual Assignment Average

ASSIGNMENT TYPE	AVERAGE* (rounded)
Type I: Special Investigation/Field Contact (hours)	9,590
Type II: External Full Handling and Processing of a Claim (hours)	1,227
Type III: Investigation of Possible Fraud for Workers' Compensation and State Liability and Property Claims (hours)	371
Type IV: Surveillance (hours)	32,400
Type V: Appraisals (assignments)	53
Type VI: Temporary Catastrophe Adjusters (hours)	12,700

*The average was determined by using Attachment C, Annual Assignments by Type, and calculating the average for each assignment type for fiscal years 2017-2018, 2018-2019, and 2019-2020.