

(Vendor Name will be removed for fir

#	QUESTION	Applicable to which section? (Solicitation Page Number and Paragraph)
1	In Section 2-Introduction, 2.1 Background, it clearly states that the requests may increase or decrease and the Department does not guarantee that the number will increase, decrease, or remain the same as in past years. In light of this, what are the intentions of the DOR with this contract beyond the current pandemic?	2.1
1.1	Does the DOR intend to utilize this contract for collections and schedule regardless of whether DOR staff are in person at the DOR Service Centers?	2.1
2	For any vendor, the scheduling component would require significant IT and staffing resources to accommodate Section 3.2.1(c).Would there be an option for the DOR to send the vendor an electronic manifest of DOR clients that have received Work Order-Exhibit 5? This would assist the vendor by having the correct client information with associated case information for all parties being tested.	3.2.1 (c) and Exhibit 5

Final Q & A's posted to the Vendor Bid System (VBS)

DEPARTMENT'S RESPONSE/ANSWER

The Department's preference is to enter into a long term contract for services that continues beyond the ongoing public health emergency.

Yes

Yes