#### **REQUEST FOR PROPOSAL (RFP)** ADDENDUM #1

August 9, 2021

**RFP Number:** 10720

**RFP Services:** The State of Florida, Department of Juvenile Justice (Department), is seeking

proposals to provide comprehensive health services to include medical, mental health, substance abuse and psychiatric services for youth in the Department's

twenty-one (21) Regional Juvenile Detention Centers (RJDC).

**UNSPSC Code:** 85101500 - Healthcare centers

> 85101700 - Health administration services 85101706 - Traditional healthcare services

85121607 - Psychiatrist services

85121607 - Healthcare provider specialist services 92101701 - Jail or prison or penitentiary services

93131700 - Health programs

93131705 – Drug abuse prevention or control programs

Subject: This Addendum contains questions received from potential Respondents and the

Department's answers to the questions.

Deletions are indicated by "strikethrough". Additions, updates or replacements are indicated by underscore. All changes are highlighted yellow for quick reference.

The Procurmement Manger for this RFP has changed to Steven Welsh. All references to "Amber Mitchell" in the RFP solicitation are hereby stricken and

replaced with "Steven Welsh".

The contact information for Steven Welsh is as follows:

Steven Welsh

Procurement Manager

Department of Juvenile Justice

Phone: (850) 717-2611

Email: Steven.Welsh@djj.state.fl.us

Reference: Pages 60-62, Attachment B., Section IV., General Information, A. Calendar of

**Events** 

**Update:** As shown in the table below

DATE	TIME	ACTION	WHERE
Thursday, August 5, 2021  Monday, August 9, 2021	5:00 PM EST	Anticipated date answers to written questions will be posted on the web site	MyFlorida.com web site http://www.myflorida.com/apps/vbs/vbs_www.main_menu
Wednesday, August 18, 2021	5:00 PM EST	Deadline for Respondents to request access to the Bid Library	Send to Amber.Mitchell@djj.state.fl.us  Steven.Welsh@djj.state.fl.us

DATE	TIME	ACTION	WHERE
			See Section VI., C., 1., b. & c., below for Bid Library information.
Thursday, August 19, 2021	5:00 PM EST	Deadline for Submission of Intent to Submit a Response (Attachment N)	Submit to the Bid Library.
Tuesday, August 24, 2021	2:00 PM EST	Proposals Due and Opened - Conference Call	Telephone 1-888-585-9008 and enter code 197-142-466# when directed.
Tuesday, September 7, 2021	10:00 AM EST	Evaluation Team Briefing Conference Call  (This meeting is open for public attendance via telephone)	Bureau of Procurement and Contract Administration Knight Building, DJJ Headquarters 2737 Centerview Drive Lobby (for directions) Tallahassee, FL 32399-3100 or telephone 1-888-585-9008 and enter code 197-142-466#
			A recording of the Conference Call will be available at: <a href="http://www.djj.state.fl.us/partners/contracting/conference-calls">http://www.djj.state.fl.us/partners/contracting/conference-calls</a> within forty-eight (48) hours of the Briefing being concluded, excluding weekends and holidays.
Wednesday, September 22, 2021	10:00 AM EST	Evaluation Team Debriefing Conference Call  (This meeting is open for public attendance via telephone)	Bureau of Procurement and Contract Administration Knight Building, DJJ Headquarters 2737 Centerview Drive Lobby (for directions) Tallahassee, FL 32399-3100 or telephone 1-888-585-9008 and enter code 197-142-466#
			A recording of the Conference Call will be available at: <a href="http://www.dij.state.fl.us/partners/contracting/confere">http://www.dij.state.fl.us/partners/contracting/confere</a> <a href="nce-calls">nce-calls</a> within 48 hours of the Debriefing being concluded, excluding weekends and holidays.
Thursday, November 4, 2021	5:00 PM EST	Notice of Intended Award	MyFlorida.com web site http://www.myflorida.com/apps/vbs/vbs_www.main_ menu

DATE	TIME	ACTION	WHERE
Thursday,		Anticipated	
March 17,		Contract Start	
2022		Date	

Return of this Addendum is not mandatory; however, the Respondent is responsible for its contents and is requested to sign and submit this Addendum with its response to the RFP. Protests must be filed with the General Counsel's Office, Department of Juvenile Justice, 2737 Centerview Drive, Tallahassee, Florida 32399-3100, within the time prescribed in section 120.57(3), Florida Statutes (F.S.), and chapter 28-110, Florida Administrative Code (F.A.C.). Notices delivered by hand delivery or delivery service shall be to the Agency Clerk, Office of the General Counsel, Florida Department of Juvenile Justice, 2737 Centerview Drive, Tallahassee, Florida 32399-3100, with a copy to the Department's Procurement Manager responsible for this solicitation. Failure to file a protest within the time prescribed in section 120.57 (3), F.S., or failure to post the bond or other security required by law within the time allowed for filing a bond, shall constitute a waiver of proceedings under chapter 120, F.S. Written notices, formal requests and proceedings must conform to the requirements set forth in chapter 28-110, F.A.C.

Any person who files an action protesting a decision or intended decision pertaining to contracts administered by the department or agency pursuant to section 120.57(3), F.S., shall post with the department or the agency at the time of filing the formal written protest a bond payable to the department or agency in an amount equal to 1 percent (1%) of the estimated contract amount. The estimated contract amount shall be based upon the contract price submitted by the protestor or, if no contract price was submitted, the department or agency shall estimate the contract amount based on factors including, but not limited to, the price of previous or existing contracts for similar commodities or contractual services, the amount appropriated by the Legislature for the contract, or the fair market value of similar commodities or contractual services. The agency shall provide the estimated contract amount to the Respondent within seventy-two (72) hours, excluding Saturdays, Sundays, and state holidays, after the filing of the notice of protest by the Respondent. The estimated contract amount is not subject to protest pursuant to section 120.57(3), F.S. The bond shall be conditioned upon the payment of all costs and charges that are adjudged against the protestor in the administrative hearing in which the action is brought and in any subsequent appellate court proceeding. In lieu of a bond, the department or agency may, in either case, accept a cashier's check, official bank check, or money order in the amount of the bond. If, after completion of the administrative hearing process and any appellate court proceedings, the department or agency prevails, it shall recover all costs and charges which shall be included in the final order or judgment, excluding attorney's fees. This section shall not apply to protests filed by the Office of Supplier Diversity. Upon payment of such costs and charges by the protestor, the bond, cashier's check, official bank check, or money order shall be returned to the protestor. If, after the completion of the administrative hearing process and any appellate court proceedings, the protestor prevails, it shall recover all costs and charges which shall be included in the final order or judgment, excluding attorney's fees.

SIGNED BY:	 	 	 
NAME:			 
COMPANY:	 	 	 
TITLE:	 	 	 
DATE:			

# Questions are presented in the exact manner they were received.

(Questions are presented in exact manner received.)

	FocusPoint International – Received 07/02/2021
Question #1	Are there CMBE subcontracting requirements or utilization goals for this contract? If so, could the Department please provide the utilization percentages for the requirements or goals?
Answer #1	There are no contractor or subcontractor requirements or utilization goals for contracts. The Office of Supplier Diversity (OSD) encourages agencies to utilize minority vendors as much as possible, but there are no set requirements nor set goals that must be attained.
	Camelot Community Care – Received 07/02/2021
Question #2	Can funding in the contract be used to purchase company owned vehicles for required traveling staff.
Answer #2	The Department will pay a monthly rate to operate each facility. The Department will not pay for the purchase of vehicles. If vehicles are needed, they must belong to the Provider and are licensed, insured and maintained by the Provider. The Respondent can put vehicles in their proposed budget as a part of their overall costs of doing business for this Contract.
Question #3	<ul> <li>Page 16, under schedules, details a minimum of 12 hours of medical staff M-F and 10 hours on the weekend. It further states that total nursing must be a minimum of 120 hours per week to allow for overlap etc.</li> <li>a. It says 4 full time nurses to equal 120 hours. 4 full time nurses would be 160 hours, we assume it is meant to say 3 full time nurses?</li> <li>b. Are we interpreting this correctly while still meeting the core 12/10, the required minimum hours of nursing coverage per week is 120 hours?</li> <li>c. Is this requirement applicable to all facilities regardless of size? (We understand the Monroe special circumstances)</li> <li>d. The table on page 38 of the RFP indicates the minimum ratio of hours which contradicts the 120-hour minimum stated on page 16. For instance, it is possible to meet the 12 hours M-F/10 hours weekend, and meet the requirements in the table on page 38 without meeting the 120 hour requirement on page 38. Please clarify the multiple minimum requirements in this RFP.</li> </ul>
Answer #3	<ul> <li>a. The requirement is four (4) full time nurses in total. The 120 hours does not include the 40 hours already accounted for by the Clinic Manager.</li> <li>b. Yes, that is correct; it is necessary to have some overlap to ensure accurate and proper communication.</li> <li>c. Yes, except for Monroe RJDC; Monroe must have daily on-site nursing.</li> <li>d. As noted above, the minimum is 120 hours for three (3) full-time nurses in addition to the clinic manager for a total of 160 hours. In previous contracts the Department allowed for the use of part time staff to fill in for meeting the minimum 10 and 12 hour daily schedules; however the Department has found this to be difficult for Providers to manage and insufficient to meet the needs of the youth and facilities, thus the increased minimum hours were added.</li> </ul>

Question #4	Can you provide the number of offsite emergency room transports completed during the 2020-2021 fiscal year by detention center? If possible, can you provide the chief complain leading to the transport to the Emergency Room
Answer #4	There were 329 instances of emergency care documented by the CCC. The chief complaint ranged from minor injuries or illnesses to a medical code, unconsciousness, or the need for CPR.
Question #5	For the required telehealth coverage daily from 7-11, please confirm if this service could be provided by an APRN who maintains a supervisory protocol agreement with a physician, mainly our DHA's.
Answer #5	The Provider shall use the most effective and efficient means to meet the needs of the youth. APRN's may be the most effective means and until further notice, will need a collaborative practice protocol in place.
	VitalCore Health Services – Received 07/16/2021
Question #6	Please describe the frequency in which the Monroe Juvenile Detention Center is open each year.
Answer #6	This facility remains operational at all times, however there are days when there are no youth in the building. When no youth are being housed there, mental health staff do not need to report on-site for duty. The Medical staff must check in daily to determine if intakes were received and at a minimum MUST be on-site weekly for routine inventories.
Question #7	Are there any medical/mental health staff assigned to the Monroe facility permanently, full-time or part-time?
Answer #7	The mental health staff is currently subcontracted with a company that retains a DMHCA and two non-licensed mental health staff who are available for on-site duties as needed on a rotating schedule. There is currently a shared role of a part-time RN and an ARNP who are scheduled for a minimum of one hour daily per week (APRN three times per week, RN four times per week) to meet the needs of the facility.
Question #8	What are the major differences between this RFP and the previous one issued this year, other than the increased budget amount for 3 years?
	We have noted the following new requirements:
	<ul> <li>a) Internal Auditing System (pp. 15)</li> <li>b) Change from 8 hours per day for medical staff on the weekends to 10 hours per day (pp. 16)</li> <li>c) Two full-time licensed mental health professionals to serve as PRN staff (pp. 47)</li> <li>d) Licensed psychologist for consultation on a statewide basis available for 4 hours per</li> </ul>
	week (pp.50)
	Please provide any additional major changes not noted here.

Answer #8	These four points are correct with one addition: the funding was also intended to assist with the cost for the after-hours practitioner for providing telehealth when needed for the specific times outlined in the proposal.
Question #9	Please explain the changes in Telehealth noted on the conference call.
Answer #9	The intent of the availability of a practitioner for telehealth is to decrease the number of emergency room off-sites transports. The Advanced Practice Registered Nurse (APRN) hours are limited to once or twice per week, depending on the size of the detention center, and the Designated Health Authority (DHA) is only required once per week on-site. Having a practitioner available for telehealth during wake hours of the youth to address non-life-threatening episodic care should decrease the need to send youth out to the emergency room.
	InGenesis – Received 07/19/2021
Question #10	Please provide a copy of the detention center operating procedures.
Answer #10	Please see the weblinks provided along with the DJJ Detention Services Mental Health Polices document posted on VBS.
	Facility Operating Procedures
	http://www.djj.state.fl.us/services/detention/facility-operating-procedure
	Medical Policies
	http://www.djj.state.fl.us/services/detention/facility-operating-procedure
Question #11	Please provide the current number of youth receiving on-going mental health treatment including psychotropic medication and/or counseling/psychotherapy or substance abuse treatment, at each facility.
Answer #11	The number of youths receiving psych meds is fluid as youth enter and exit the centers, but all youth received MH therapy. Please see the DJJ Psychotropic Medication Summary posted on VBS with the number of youths receiving psych meds per center as of today.
Question #12	It is unclear what amount the Department will not reimburse if minimum performance level is not met (<90%). Will the Department not reimburse the monthly payment at the 1) Contract level, 2) Comprehensive Medical, Mental Health and Substance Abuse, or Psychiatric Health level, or 3) at specific facility level? Please expand.
Answer #12	The deliverables are a month of Comprehensive Medical and Mental Health and Substance Abuse Services. If the Respondent fails to meet the minimum level of performance for any deliverable, the Department will not reimburse the monthly payment associated with that deliverable through the end of the invoice month the Respondent failed to achieve the minimum level of performance outlined.
Question #13	Please provide ADP for each of the facilities for 2020.

Answer #13					
		ADI	P AS Of	May 20	721
		AU.	A3 0.	iviay 20	
		Facility	Operation Capacity	Actual Capacity	
		Alachua	42	26	
		Bay	30	17	
		Brevard	40	12	
		Broward	95	35	
		Collier	40	12	
		Duval	100	37	
		Escambia	60	27	
		Hillsborough	80	41	
		Leon	40	15	
		Manatee	60	30	
		Marion	60	37	
		Miami Dade	100	60	
		*Monroe	10	0	
		Okaloosa	30	11	
		Orange	110	35	
		Palm Beach	60	29	
		Pasco	36	18	
		Pinellas	100	46	
		St. Lucie	50	39	
		Southwest	50	23	
		Volusia	50	35	
		Statewide	1243	585	
Question #14	Please provide curr	ent staffing pla	an for e	each of	the 21 RJDCs
Answer #14	The staffing plan red list.	quirement is o	utlined	in the F	RFP and we cannot provide the providers staffing
Question #15	Please provide mor	nthly historical	popula	ation or	n each of the 21 RJDCs

## Answer #15

## Secure Detention Utilization (FY 2019-20)

Facility	Average Daily Population	Total Service Days	Operating Capacity	Average Utilization Rate	Daily P Minimum	opulation Maximum	Admissions	Transfers In	Average Length of Stay <sup>1</sup>
Alachua Regional Juvenile Detention Center	33	12,094	42	79%	15	47	629	287	14
Bay Regional Juvenile Detention Center	13	4,818	30	44%	0	28	298	41	14
Brevard Juvenile Detention Center	17	6,258	40	43%	0	27	462	97	11
Broward Juvenile Detention Center	48	17,394	95	50%	1	77	996	356	13
Collier Juvenile Detention Center	21	7,763	40	53%	10	39	404	140	14
Duval Regional Juvenile Detention Center	64	23,321	100	64%	43	82	1,111	153	19
Escambia Regional Juvenile Detention Center	46	16,903	50	93%	20	81	1,050	148	14
Hillsborough Juvenile Detention Center	52	18,945	80	65%	21	87	1,502	254	11
Leon Regional Juvenile Detention Center	34	12,361	45	75%	20	59	828	391	10
Manatee Regional Juvenile Detention Center	39	14,421	60	66%	18	63	700	269	15
Marion Regional Juvenile Detention Center	49	17,981	60	82%	30	111 <sup>3</sup>	1,042	519	12
Miami-Dade Regional Juvenile Detention Center	70	25,548	100	70%	46	110	956	346	18
Monroe Juvenile Detention Center	1	328	10	9%	0	5	40	03	8
Okaloosa Regional Juvenile Detention Center	19	7,039	35	55%	5	33	393	377	9
Orange Regional Juvenile Detention Center	59	21,507	110	54%	15	98	1,870	292	10
Palm Beach Juvenile Detention Center	32	11,616	60	53%	0	49	1,055	233	9
Pasco Juvenile Detention Center	21	7,813	36	59%	4	45	510	140	12
Pinellas Juvenile Detention Center	65	23,632	100	65%	25	93	1,644	321	12
St. Lucie Regional Juvenile Detention Center	40	14,629	50	80%	0	59	951	156	13
SW Florida Regional Juvenile Detention Center	31	11,425	50	63%	17	52	764	152	13
Volusia Regional Juvenile Detention Center	39	14,358	50	79%	0	67	804	188	14
State-Operated Total	793	290,154	1,243	64%	533	951	18,009	4,863	15
Polk (County-Operated)	25	9,170	288	9%	12	44	782	41	11
Seminole (County-Operated)	18	6,536	56	32%	1	33	463	81	12
County-Operated Total <sup>2</sup>	43	15,706	344	13%	22	65	1,245	122	13
Statewide Total	836	305,860	1,587	53%	565	1,007	19,254	4,985	15

## Secure Detention Utilization (FY 2018-19)

	Average	Total		Average	Deller	lation			Average
Facility	Daily Population	Service Davs	Operating Capacity	Utilization Rate	Daily Population Minimum Maximum		Admissions	Transfers In	Length of Stav <sup>1</sup>
Alachua Regional Juvenile Detention Center	40	14,632	42	95%	24	55	768	200	15
Bay Regional Juvenile Detention Center	7	2,546	30	23%	0	45	129	16	17
Brevard Juvenile Detention Center	21	7,609	40	52%	6	36	596	103	11
Broward Juvenile Detention Center	56	20,438	95	59%	41	78	1,519	655	9
Collier Juvenile Detention Center	23	8,488	40	58%	11	42	479	169	14
Duval Regional Juvenile Detention Center	62	22,550	100	62%	42	78	1,206	147	18
Escambia Regional Juvenile Detention Center	62	22,717	60	104%	43	83	1,286	162	16
Hillsborough Juvenile Detention Center	50	18,349	80	63%	30	78	1,686	294	10
Leon Regional Juvenile Detention Center	45	16,563	40	113%	30	66	1,024	482	11
Manatee Regional Juvenile Detention Center	44	16,232	60	74%	19	71	708	321	16
Marion Regional Juvenile Detention Center	56	20,461	60	93%	37	77	1,213	525	12
Miami-Dade Regional Juvenile Detention Center	70	25,651	100	70%	44	88	1,398	499	14
Monroe Juvenile Detention Center	1	303	10	8%	0	4	29	00	10
Okaloosa Regional Juvenile Detention Center	23	8,394	30	77%	11	37	590	454	8
Orange Regional Juvenile Detention Center	81	29,571	110	74%	47	108	2,414	584	10
Palm Beach Juvenile Detention Center	42	15,499	60	71%	27	62	1,416	382	9
Pasco Juvenile Detention Center	28	10,269	36	78%	17	44	597	157	14
Pinellas Juvenile Detention Center	80	29,036	100	80%	51	103	2,106	335	12
St. Lucie Regional Juvenile Detention Center	44	16,054	50	88%	28	60	1,047	139	14
Southwest Regional Juvenile Detention Center	40	14,746	50	81%	24	60	1,164	258	11
Volusia Regional Juvenile Detention Center	46	16,762	50	92%	23	67	1,087	192	13
State-Operated Total	923	336,870	1,243	74%	786	1,067	22,462	6,074	14
Marion (County-Operated) <sup>2</sup>									
Polk (County-Operated)	31	11,423	288	11%	15	45	925	32	12
Seminole (County-Operated)	23	8,555	56	42%	11	37	618	107	12
County-Operated Total	55	19,978	344	16%	32	75	1,543	139	13
Statewide Total	978	356,848	1,587	62%	838	1,130	24,005	6,213	14

Average length of stay is calculated for youth released from the facility during FY 2018-19.
 Marion County did not operate a juvenile detention center in FY 2018-19.

Average length of stay is calculated for youth released from the facility during FY 2019-20.

 Marion County did not operate a juvenile detention center in FY 2019-20.

 Marion Regional Juvenile Detention Center served as an evacuation point during Hurricane Dorian, putting the center over capacity for several days.

213001	Average Daily	Total Service	Operating	Average Utilization		opulation	112 (412)	Transfers	Average Length
Facility	Population	Days	Capacity	Rate	Minimum	Maximum	Admissions 750	In 176	of Stay1
Alachua	42	15,164	42	99%	27	63			17
Bay	25	9,273	30	85%	12	38	576	76	14
Brevard	29	10,536	40	72%	9	80	789	211	10
Broward	61	22,333	95	64%	4	100	1,839	884	8
Collier	22	8,157	40	56%	0	34	463	94	14
Duval	86	31,414	100	86%	55	104	1,375	193	20
Escambia	59	21,598	60	99%	27	88	1,141	194	16
Hillsborough	67	24,310	80	83%	40	87	2,185	322	10
Leon	44	16,117	40	110%	24	72	957	550	11
Manatee	42	15,482	60	71%	24	63	684	235	17
Marion	44	16,227	60	74%	26	66	838	585	11
Miami-Dade	95	34,552	100	95%	4	117	1,617	672	15
Monroe	1	541	10	15%	0	7	29	13	14
Okaloosa	20	7,451	30	68%	10	62	447	474	8
Orange	101	36,828	110	92%	64	140	2,887	584	11
Palm Beach	47	17,127	60	78%	1	68	1,510	403	9
Pasco	25	9,275	36	71%	15	38	527	167	14
Pinellas	100	36,384	100	100%	1	138	2,541	495	12
St. Lucie	48	17,647	50	97%	32	69	1,173	216	13
Southwest Florida	46	16,835	50	92%	19	67	1,330	224	11
Volusia	51	18,562	50	102%	0	72	1,041	222	15
State-Operated Total	1,057	385,813	1,243	85%	682	1,202	24,699	6,990	14
Marion (County-Operated)	21	7,791	256	8%	7	34	499	11	15
Polk (County-Operated)	33	12,020	288	11%	19	51	1,051	32	11
Seminole (County-Operated)	36	13,292	56	65%	18	59	727	189	15
County-Operated Total	91	33,103	600	15%	59	131	2,277	232	14
Statewide Total	1,148	418,916	1,843	62%	760	1,289	26,976	7,222	14

Average length of stay is calculated for youth released from the facility during FY 2017-18.

Source: Florida Department of Juvenile Justice, Office of Research & Data Integrity

#### Question #16

The paragraph below "....(21) RJDCs, identified in Attachment A, Section III., B., 1., Contract Amount, of the resulting Contract." Can't find that section. Please provide corrected section.

#### IV. DELIVERABLES

A. Service Unit

The deliverables are a month of Comprehensive Medical and Mental Health and Substance Abuse Services in accordance with Attachment A, Section III., A., Service Tasks, of this Attachment, at each of the twenty-one (21) RJDCs, identified in Attachment A, Section III., B., 1., Contract Amount, of the resulting Contract. The minimum level of performance shall be to provide 90% of clinical staff coverage in each of the twenty-one (21) RJDCs from the beginning and through the end of the resulting Contract, as outlined in Attachment A-1, section II., A., 7., Required Medical Positions and Attachment A-2, section II., B., 7., Required Mental Health and Substance Abuse Positions. If the Respondent fails to meet the minimum level of performance for any deliverable, the Department will not reimburse the monthly payment associated with that deliverable through the end of the invoice month the Respondent failed to achieve the minimum level of performance outlined.

- B. Monthly Deliverables Documentation
  - The Respondent shall submit an invoice with sufficient documentation to fully justify payment for services delivered.
  - The Respondent shall provide monthly supporting documentation. Supporting documentation includes a Respondent's Timesheet Report identifying the individual, their job title and specific hours worked for each RJDC.

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#### Answer #16

Please refer to Attachment B, Section XIV of the RFP solicitation document. The section referenced above Attachment A, Section III., B., 1., Contract Amount, of the resulting Contract, will be included in the final awarded Contract.