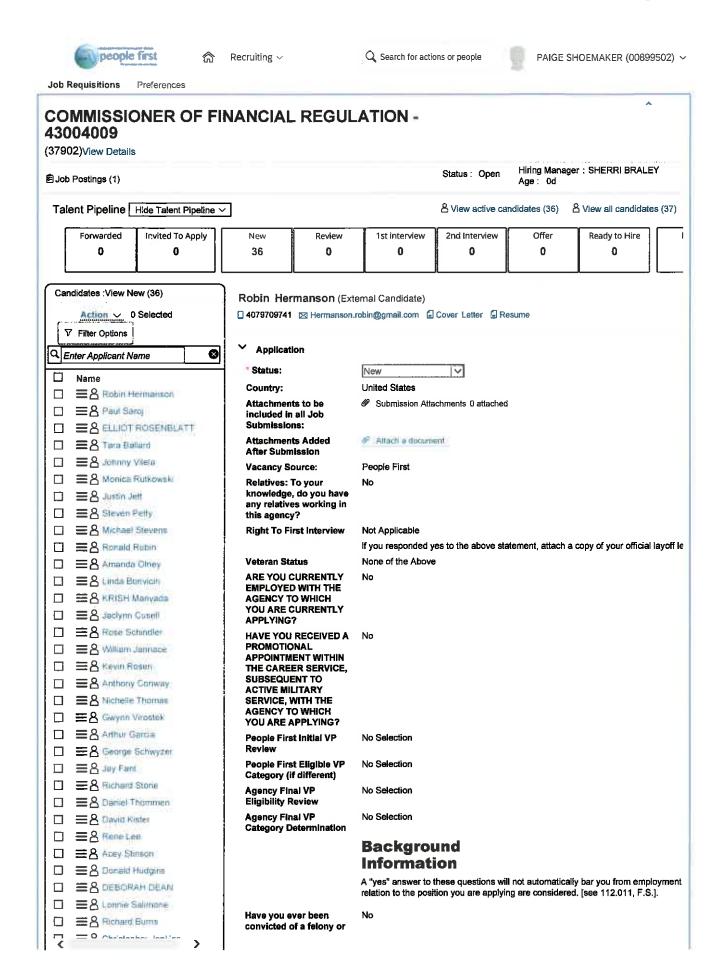
SuccessFactors:Title Page 1 of 5



SuccessFactors:Title Page 2 of 5

☐ ≡ A Scott Williams	a first degree misdemeanor ?	
☐ ≡ A Eric Sorensen ☐ ≡ A Linda Charity	If yes, what were the	
Linua Chang	charges ?	
	Where ? (City/State)	
	Date	
	Have you ever pled noto contendere or guilty to a	No
	crime which is a felony or a first degree misdemeanor ?	
	If yes, what were the charges ?	
	Where ? (City/State)	
	Date	
	Have you ever had the adjudication of gullt withheld for a crime which is a felony or first degree misdemeanor ?	No
	If yes, what were the charges ?	
	Where ? (City/State)	
	Date	
		Signature
		I am aware that any omissions, falsifications, misstatements, or misrepresentation grounds for termination at a later date. I understand that any information I give marinformation about my ability, employment history, and fitness for employment by ele and organizations to investigators, human resources staff, and other authorized er consent shall continue to be effective during my employment if I am hired. I unders records. I certify to the best of my knowledge and belief all of the statements contamade in good faith. If applicable, Complete Qualifying Questions prior to submitting your applications.
	By checking this box, I certify that I have read and agree with these statements	Yes
	Interview Result	
	overdueInterviews	
	Screening Details	
	In the State of Florida application you Indicated that you are legally authorized to work in the United States, Are you one of the following: Citizen or National of the United States; Lawful Permanent Resident; Refugee; Asylee, or Temporary Resident (does not Include non-immigrant visas such as F-1, J-1, H-1, etc.)? Will you now or in the future require sponsorship for	Yes
	sponsorship for employment visa status (e.g. H-1B visa status)? Do you have at least five	
	(5) years of responsible private sector experience working	Yes

SuccessFactors:Title Page 3 of 5

> fulltime in areas within the subject matter jurisdiction of the Office of Financial Regulation within the previous ten (10) years?

If you answered "yes" to the previous question, please elaborate on your experience. If no, please respond N/A.

Banking software professional Worked for Financial services provider Worked for SunTrust Bank Licensed Fiorida Attorney

Do you have at least five (5) years of experience as a senior examiner or other senior employee of a state or federal agency having regulatory responsibility over financial institutions, finance companies, or securities companies within the previous ten

(10) years?

If you answered "yes" to the previous question, please elaborate on your experience. If no, please respond N/A.

Periods of Employment

SUNTRUST BANK

Vice President

Details

Name of Employer SUNTRUST BANK Your Job Title* Vice President

Currently Employed

Start Date 06/06/2011 08/12/2016 End Date

Hours Per Week*

Employer's Address Orlando, Florida

Supervisor's Name Supervisor's Phone

Duties and Responsibilities

* Executive management, risk and legal teams engagement to resolve regulatory vendor executive management team to resolve sensitive issues. * Vet new vendo risk, compliance, finance and legal. * Leadership for new checking account proce efficiency. * Led internal teams: risk, compliance, operations, and legal to design/ reducing risk, fraud and regulatory issues improving the client experience. * Vend

production vendors

Reason For Leaving

Your name, if different during employment

Tend to ill parent and obtain education

FIRST DATA CORPORATION

Director

Details

FIRST DATA CORPORATION Name of Employer

Your Job Title Director Currently Employed Nο Start Date 09/01/1995 End Date 12/31/2010

Hours Per Week

Employer's Address Maitland, Florida

Supervisor's Name Supervisor's Phone Number

SuccessFactors:Title Page 4 of 5

Duties and Responsibilities * Built prototype for new consumer banking solution, submitted to legal for possib management. * Led large & small teams domestically and internationally to build methodology, SOA, API and other new systems used to build platform. Director, (evaluation in Germany and Argentina. Platforms compared and final recommenda

Reason For Leaving

Reduction in workforce - accepted package

Your name, if different during employment

21st CENTURY INSURANCE COMPANY

Analyst

✓ Details

Name of Employer* 21st CENTURY INSURANCE COMPANY

Your Job Title Analyst

Currently Employed* No
Start Date 01/01/1990

End Date 12/31/1994

Hours Per Week* 40

Employer's Address Woodland Hills, California

Supervisor's Name Supervisor's Phone Number

Duties and Responsibilities*

Lines Underwriting) * Subject matter expert for design, development and training and underwriting managers. * New underwriting system features and functionality teams. * Authored company article about new Homeowner Amendment system.

Reason For Leaving

Moved to Florida

Your name, if different during employment

➤ Formal Education

ROLLINS COLLEGE CRUMMER GRADUATE SCHOOL OF BUSINESS Winter Park, Florida; BARF Winter Park

✓ Details

Name of School ROLLINS COLLEGE CRUMMER GRADUATE SCHOOL OF BUSINESS Winter F

Florida

 Location*
 Winter Park

 Start Date
 08/15/2016

 End Date
 12/15/2016

 Course of Study
 Minl MBA(TM)

 Degree Earned
 Other Degree Type

(transcripts may be required)

Credit Hours - Quarter
Credit Hours - Semester

UNIVERSITY OF REDLANDS Redlands, California

Redlands, Calif

✓ Details

Name of School UNIVERSITY OF REDLANDS Redlands, California

Bachelors

Location Redlands, Calif

Start Date* 01/02/1990

End Date MM/DD/YYYY

Course of Study Bachelor of Science

Degree Earned (transcripts may be

required)

Credit Hours - Quarter

SuccessFactors:Title Page 5 of 5

	➤ Language Skills
	There are no items in this section.
	✓ License, Registration or Certification
	Attorney
	> Details
	✓ Job-Related Training or Course Work
	There are no items in this section.
	➤ Knowledge, Skills and Abilities
	There are no items in this section.
Items per page 50 v Page 1	of 1

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Resume Print Preview Page 1 of 1

Dear Colleague

After a sabbatical to tend to a parent diagnosed with cancer and to obtain the Rollins College Mini MBA ™ in the evening, I am eager and ready to put my education and skills back to work.

I am a financial services professional. I have worked for a financial services provider, First Data Corporation where I managed large and small teams/projects that developed financial services, banking software to banks in both the US and internationally. I have also excellent banking experience while employed at SunTrust Bank where I not only managed specific products, but also was asked to led a compliance project that had executive attention to successful resolution. I am also a Florida licensed attorney and can identify issues early in the process. I have managed projects, vendors and processes with the bank including answering Fed Exam questions. I am well positioned and believe I can provide immediate value to you. Please accept my CV for your review and consideration.

Sincerely, Robin Hermanson, Esq, Mini MBA™

ROBIN HERMANSON, ESQ Orlando, Florida 32708 + (407) 970-9741 + Hermanson.robin@gmail.com

FINANCIAL SERVICES EXECUTIVE

Legal, Compliance, Risk, Product Management, Project Management, Operational Efficiency

High impact, charismetic, results oriented financial services leader with 20 years of experience in banking software, systems, procedures, processes, recognized for being the "go to" person for improving products/processes.

End to End Product Management Contract Terms & Conditions Compliance & Risk

Vendor Management Process Improvement Relationship Management Contract Negotiations Product Risk Evaluations Project Management

PROFESSIONAL EXPERIENCE

SUNTRUST BANK, Orlando, Florida (2011-2016)

Vice President, (New Account Acquisition & Risk Management)

- Executive management, risk and legal teams engagement to resolve regulatory and compliance issues.
- Facilitated negotiations between bank and vendor executive management team to resolve sensitive issues.
- Vet new vendors, vendor evaluations, RFPs, including presentations, discussion with risk, compliance, finance and legal.
- Leadership for new checking account process implementing stronger controls, mitigating loss and improving efficiency. Led internal teams: risk, compliance, operations, and legal to design/improve new account acquisition systems, process and
- procedures reducing risk, fraud and regulatory issues improving the client experience. Vendor management: EWS, FIS, Fisery, First Data, Equifax, Card production vendors

Vice President, (SunTrust Money Services)

- Management of Western Union Wire & Bill Pay, Check Cashing, and Prepaid: P&L, vendor relations, and money services SME.
- Compliance, regulatory, and legal management of vendors.

Vice President, (Consumer Prepaid Product)

- Complete end-to-end launch, implementation, management and sunset of bank prepaid products.
- Vendor selection, recommendations to executive management team for approvals and full management.
- Subject matter expert assisting legal team to successfully approve contract for terms and pricing.
- Improved efficiency ratio on specific programs through identification of gaps.

Vice President, (Specialty Prepaid-Health Cards)

- Health Cards(HSA, FSA, HRA) Program Management: specifically hired to repair and improve program.
- Renegotiate terms and conditions of vendor contract.
- Increased revenue by 22%, reduced operating costs by 25%, renegotiated vendor contract savings of 20%.

FIRST DATA CORPORATION, Maitland, Florida (1995-2010)

Director, (issuing Product Strategy)

- Built prototype for new consumer banking solution, submitted to legal for possible patent.
- Large international financial institutions (Canada, UK) management.
- Led large & small teams domestically and internationally to build new banking platform to manage prepaid/debit products.
- Agile methodology, SOA, API and other new systems used to build platform.

Director, (International Merchant Acquiring Strategy)

Led merchant platform evaluation in Germany and Argentina. Platforms compared and final recommendation for executive management.

Director, (Manager International Issuing Development Team)

- Manager of international technical and business teams developing software solutions for international financial institutions.
- Hired, fired, and managed technical and business staff for international financial services development.

21" CENTURY INSURANCE COMPANY, Woodland Hills, California (1990-1994)

Analyst, (Personal Lines Underwriting)

- Subject matter expert for design, development and training of personal lines underwriting systems and processes to underwriters and underwriting managers.
- New underwriting system features and functionality presentation to insurance company executives and management teams.
- Authored company article about new Homeowner Amendment system.

EDUCATION & TRAINING

Mini MBA™ Juris Doctorate Bachelor of Science Pending Mediator

ROLLINS COLLEGE CRUMMER GRADUATE SCHOOL OF BUSINESS Winter Park, Florida BARRY UNIVERSITY SCHOOL OF LAW Orlando, Florida (Moot Court & Moot Court Officer) UNIVERSITY OF REDLANDS Redlands, California (Deans List)

FLORIDA SUPREME COURT MEDIATION & ARBITRATION TRAINING