



Recruiting

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PAIGE SHOEMAKER (00899502)

Job Requisitions Preferences

COMMISSIONER OF FINANCIAL REGULATION - 43004009

(37902)View Details

Job Postings (1)

Status : Open

Hiring Manager : SHERRI BRALEY

Age : 0d

Talent Pipeline Hide Talent Pipeline

[View active candidates \(31\)](#)

[View all candidates \(32\)](#)

Forwarded 0	Invited To Apply 0	New 31	Review 0	1st interview 0	2nd Interview 0	Offer 0	Ready to Hire 0
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Candidates : [View all candidates \(32\)](#)

Action 0 Selected

[Filter Options](#)

- Name
- Michael Stevens
- Monica Rutkowski
- Nichelle Thomas
- Rene Lee
- Richard Burns
- Richard Stone
- Ronald Rubin
- Rose Schindler
- Scott Williams
- Steven Petty

Monica Rutkowski (External Candidate)

[7196408145](#) mrutko70@gmail.com [Cover Letter](#) [Resume](#)

Application

Status: New

Country: United States

Attachments to be included in all Job Submissions: [Submission Attachments: 1 attached](#)

Attachments Added After Submission: [Attach a document](#)

Vacancy Source: People First

Relatives: To your knowledge, do you have any relatives working in this agency? No

Right To First Interview: Not Applicable
If you responded yes to the above statement, attach a copy of your official layoff le

Veteran Status: None of the Above

ARE YOU CURRENTLY EMPLOYED WITH THE AGENCY TO WHICH YOU ARE CURRENTLY APPLYING? No

HAVE YOU RECEIVED A PROMOTIONAL APPOINTMENT WITHIN THE CAREER SERVICE, SUBSEQUENT TO ACTIVE MILITARY SERVICE, WITH THE AGENCY TO WHICH YOU ARE APPLYING? No

People First Initial VP Review: No Selection

People First Eligible VP Category (if different): No Selection

Agency Final VP Eligibility Review: No Selection

Agency Final VP Category Determination: No Selection

Background Information

A "yes" answer to these questions will not automatically bar you from employment relation to the position you are applying are considered. [see 112.011, F.S.]

Have you ever been convicted of a felony or No

a first degree misdemeanor ?

If yes, what were the charges ?

Where ? (City/State)

Date

Have you ever pled nolo contendere or guilty to a crime which is a felony or a first degree misdemeanor ? No

If yes, what were the charges ?

Where ? (City/State)

Date

Have you ever had the adjudication of guilt withheld for a crime which is a felony or first degree misdemeanor ? No

If yes, what were the charges ?

Where ? (City/State)

Date

07/07/2018

Signature

I am aware that any omissions, falsifications, misstatements, or misrepresentation grounds for termination at a later date. I understand that any information I give me information about my ability, employment history, and fitness for employment by e and organizations to investigators, human resources staff, and other authorized er consent shall continue to be effective during my employment if I am hired. I unders records. I certify to the best of my knowledge and belief all of the statements conta made in good faith.

If applicable, Complete Qualifying Questions prior to submitting your applica

By checking this box, I certify that I have read and agree with these statements Yes

Interview Result overdue interviews

Screening Details

In the State of Florida application you indicated that you are legally authorized to work in the United States, Are you one of the following: Citizen or National of the United States; Lawful Permanent Resident; Refugee; Asylee, or Temporary Resident (does not include non-immigrant visas such as F-1, J-1, H-1, etc.)? Yes

Will you now or in the future require sponsorship for employment visa status (e.g. H-1B visa status)? No

Do you have at least five (5) years of responsible private sector experience working Yes

fulltime in areas within the subject matter jurisdiction of the Office of Financial Regulation within the previous ten (10) years?

If you answered "yes" to the previous question, please elaborate on your experience. If no, please respond N/A.

10 years of working for and on behalf of Financial Institutions (insurance) as Vice President of Regulatory, Risk and Compliance Consulting Services

Do you have at least five (5) years of experience as a senior examiner or other senior employee of a state or federal agency having regulatory responsibility over financial institutions, finance companies, or securities companies within the previous ten (10) years?

Yes

If you answered "yes" to the previous question, please elaborate on your experience. If no, please respond N/A.

As the Director of Life and Health Division at FL OIR, I was responsible for oversight and regulation all financial-insurance institutions operating in the State of Florida

▼ Periods of Employment

MER/RISK & Insurance REGULATORY COMPLIANCE SOLUTIONS

Principal

▼ Details

Name of Employer*	MER/RISK & Insurance REGULATORY COMPLIANCE SOLUTIONS
Your Job Title*	Principal
Currently Employed*	Yes
Start Date*	03/01/2017
End Date*	MM/DD/YYYY
Hours Per Week*	50
Employer's Address	Tallahassee, Florida
Supervisor's Name	self employed
Supervisor's Phone Number	
Duties and Responsibilities*	<ul style="list-style-type: none"> • Provides strategic and tactical advice on regulatory matters and strategies to pro voluntary product compliance with applicable laws and contractual obligations, inc on speed to market, including products, rates, market conduct, marketing, licensi business strategy to support internal and external compliance to help guide busin while adequately identifying, assessing, monitoring and managing risks and expo with broader organizational initiatives and strategies. • Counsels on process impr functional operating areas. • Predicts emerging customer needs and develops inn regulations impacting clients, including those in areas of special interest to clients progress to meet established deadlines. • Works closely with clients' actuarial, sa company's goals. • Advocates clients' interests to regulatory entities while collabo and insights to elevate presence and leverage in the marketplace. • Supports Go policy and regulatory issues.
Reason For Leaving*	current position
Your name, if different during employment	

GUYCARPENTER, LLC.

Vice President, Compliance and Regulatory Affairs

▼ Details

Name of Employer*	GUYCARPENTER, LLC.
Your Job Title*	Vice President, Compliance and Regulatory Affairs
Currently Employed*	No
Start Date*	11/03/2008
End Date*	01/31/2017

Hours Per Week* 40

Employer's Address Tallahassee, Florida

Supervisor's Name SR. Execs did not have supervisors

Supervisor's Phone Number

Duties and Responsibilities* • Managed strategic planning and discussions to guide organization's direction, but adequately identifying, assessing, monitoring and managing risks, including risk c business strategy to support internal and external compliance. • Established and ensure alignment with organizational strategies. • Provided executive leadership, to functional operating areas, business teams, clients and external partners. • Dir regulatory relationships of the Company's life and health side of operations, inclu alternatives, solutions, advocacy), strategy and tactical guidance on speed to mar issues, regulatory filings (annual statements, bulletins, data calls, inquiries, surve: rates for new products and revisions to existing products, counsel on complaints : (market conduct, financial, comprehensive and targeted), process improvement, (Collaborated and coordinated with clients' Governmental Affairs, General Counsel underwriting, sales and marketing to ensure regulatory compliance of products ar needs and developed innovative solutions to meet them. • Developed and manag market intelligence, including database of approved policy/form language, benefit conduct activity. • Developed, maintained and managed network of strategic and federal and state regulatory entities (DO's, NAIC, IRES, AICP, AHIP, ACLI, NAIC resolution of regulatory issues and to assure timely product and rate approvals. • participated in industry organizations and represented the Company at major con yearly expense budgets, including planning, forecasting and expense manage

Reason For Leaving* Acquisition and Reorganization

Your name, if different during employment

FLORIDA OFFICE OF INSURANCE REGULATION (OIR)

Director of Life and Health Product Review

▼ Details

Name of Employer* FLORIDA OFFICE OF INSURANCE REGULATION (OIR)

Your Job Title* Director of Life and Health Product Review

Currently Employed* No

Start Date* 05/01/2005

End Date* 10/31/2008

Hours Per Week* 40

Employer's Address Tallahassee, Florida

Supervisor's Name Rich Robleto

Supervisor's Phone Number

Duties and Responsibilities* • Responsible for regulatory oversight of Life and Health insurers operating in Flo: administrative direction and management of the Life and Health Product Review I related entities and products. • Responsible for actuarial reviews of rate filings to for enforcing compliance with statutes and rules governing insurance policy contr: life and health insurance products. • Provided supervision, motivation, coaching, t resources and personnel, including position management, budget, classifications, development, discipline, and recruitment. • Ensured staffing, service, performance Established and led external relationships to assure maximum collaboration with i consumer groups to craft substantial initiatives. • Exerted national and statewide i advisory role in shaping regulatory environment while supporting positive busines trends, and opportunities related to regulation of life, accident and health insuran: numerous boards and committees to address life, accident and health insurance i working groups. • Represented the Office/Commissioner on industry panels and t Office/Commissioner at conferences.

Reason For Leaving* New Opportunity

Your name, if different during employment

FLORIDA DEPARTMENT OF HEALTH, Children's Medical Services

Bureau Chief for Prevention and Early Interventions

▼ Details

Name of Employer* FLORIDA DEPARTMENT OF HEALTH, Children's Medical Services

Your Job Title* Bureau Chief for Prevention and Early Interventions

Currently Employed* No

Start Date* 07/28/2000

End Date* 03/25/2005

Hours Per Week* 40

Employer's Address Tallahassee, Florida
Supervisor's Name Phyllis Sloyer
Supervisor's Phone Number
Duties and Responsibilities* • Provided day-to-day leadership, management and HR functions of the Bureau a regulations to ensure compliance, submission of annual application, grants and p to support customer-focused, integrated and outcome-driven service delivery at 1 programs. • Developed and recommended models, standards, policies, and progr across Florida and compliance with local, state and federal regulations. • Establis (private & public) partners to ensure accessible, quality, coordinated, family cente comprehensive services and programs. Worked with other state agencies includir improve coordination of services, maximization of federal funding and accountabl maximum collaboration with local and state agencies, community partners, Insura Early Intervention Program for Infants and Toddlers with Disabilities of the IDEA (boards and advisory groups. • Served as an elected member and Board Member state and federal legislation effecting services delivery, and helped manage, coor fiscal regulations while ensuring ongoing delivery of quality care and services to i insurance carriers on wrap-around benefits, plan designs, rates and provider reimr accountability and fiscal responsibility of local, regional and statewide service con budgets, projections, planning, forecasting and expense management.
Reason For Leaving* New Opportunity
Your name, if different during employment

FLORIDA DEPARTMENT OF HEALTH, Children's Medical Services

Senior Management Analyst II; Legislative Liaison

▼ Details

Name of Employer* FLORIDA DEPARTMENT OF HEALTH, Children's Medical Services
Your Job Title* Senior Management Analyst II; Legislative Liaison
Currently Employed* No
Start Date* 10/29/1999
End Date* 06/30/2000
Hours Per Week* 40
Employer's Address Tallahassee, Florida
Supervisor's Name Phyllis Sloyer
Supervisor's Phone Number
Duties and Responsibilities* • Administered implementation, coordination and oversight of state, federal and ic prevention programs. • Served as project and contract manager, collaborated wit reserasc, client assessment, internal program coordination • Compiled and anal Title XXI program. • Advanced collaboration & coalition building among private & analysis and impact statements. • Advised Deputy Secretary and Division Directo budgeting, quality improvements, performance standards and strategic planning.
Reason For Leaving* New opportunity
Your name, if different during employment

OFFICE OF PROGRAM POLICY ANALYSIS & GOVERNMENT ACCOUNTABILITY (OPPAGA)

Senior Policy Analyst/Auditor

▼ Details

Name of Employer* OFFICE OF PROGRAM POLICY ANALYSIS & GOVERNMENT ACCOUNTABILI
Your Job Title* Senior Policy Analyst/Auditor
Currently Employed* No
Start Date* 02/14/1994
End Date* 09/30/1999
Hours Per Week* 40
Employer's Address FLORIDA
Supervisor's Name Martha Wellman
Supervisor's Phone Number
Duties and Responsibilities* • Team leader, responsible for distribution, coordination, and execution of project development & implementation of improvement strategies. • Analyzed agencies a practices. • Served as liaison to Governor's Office, publicly funded health care pr agencies' funding, budgets, legislative proposals, and assessed compliance with plans, directed studies and internal audits to ensure accountability, performance i maximization of revenue.

Reason For Leaving* New opportunity
Your name, if different during employment

Program Auditor III
 STATE OFFICE OF THE AUDITOR GENERAL

▼ Details

Name of Employer* Program Auditor III
Your Job Title* STATE OFFICE OF THE AUDITOR GENERAL
Currently Employed* No
Start Date* 12/01/1992
End Date* 01/31/1994
Hours Per Week* 40
Employer's Address Tallahassee, Florida
Supervisor's Name Martha Wellman
Supervisor's Phone Number
Duties and Responsibilities* • Developed cost-effective, politically feasible policy options and recommendation accountability of state and local governments and public programs.
Reason For Leaving* New Opportunity
Your name, if different during employment

▼ **Formal Education**

FLORIDA STATE UNIVERSITY
 Tallahassee

▼ Details

Name of School* FLORIDA STATE UNIVERSITY
Location* Tallahassee
Start Date* 09/01/2006
End Date 05/30/2011
Course of Study Doctor of Philosophy (ABD); Program Evaluation/Insurance & Risk Management
Degree Earned (transcripts may be required)* In Progress
Credit Hours – Quarter
Credit Hours – Semester

FLORIDA STATE UNIVERSITY
 Tallahassee

▼ Details

Name of School* FLORIDA STATE UNIVERSITY
Location* Tallahassee
Start Date* 09/01/2002
End Date 05/16/2003
Course of Study Certificate in Health Policy and Services Admin
Degree Earned (transcripts may be required)* Other Degree Type
Credit Hours – Quarter
Credit Hours – Semester

FLORIDA STATE UNIVERSITY
 Tallahassee

▼ Details

Name of School* FLORIDA STATE UNIVERSITY
Location* Tallahassee
Start Date* 09/01/1990
End Date 06/30/1992
Course of Study Master of Public Administration Leadership & Strategic Management; Policy Anal
Degree Earned (transcripts may be required)* Masters
Credit Hours – Quarter
Credit Hours – Semester

FLORIDA STATE UNIVERSITY

Tallahassee

▼ Details

Name of School* FLORIDA STATE UNIVERSITY
Location* Tallahassee
Start Date* 09/01/1990
End Date 06/30/1992
Course of Study Master of Social Work Administrative Practice -Leadership and Administration of
Degree Earned (transcripts may be required)* Masters
Credit Hours – Quarter
Credit Hours – Semester

UNIVERSITY OF CONNECTICUT

Storrs

▼ Details

Name of School* UNIVERSITY OF CONNECTICUT
Location* Storrs
Start Date* 09/01/1985
End Date 06/30/1989
Course of Study Bachelor of Arts
Degree Earned (transcripts may be required)* Bachelors
Credit Hours – Quarter
Credit Hours – Semester

▼ **Language Skills**

Polish

Fluent

▼ Details

Language* Polish
Speaking Proficiency Fluent
Reading Proficiency Fluent
Writing Proficiency Fluent

▼ **License, Registration or Certification**

There are no items in this section.

▼ **Job-Related Training or Course Work**

There are no items in this section.

Knowledge, Skills and Abilities

Details

Knowledge, Skills and Abilities

• Interprets, explains and applies complex federal, state and local laws related to the areas of re- fast paced Compliance and Regulatory environment. • Experience in operations, services, admi health and human services programs. • Develops and maintains effective and cooperative work associations, community agencies and local, state and federal representatives, departments work judgment regarding political and priority implications related to programs and strategies. • Prin including program development, implementation and evaluation; performance based budgeting personnel management. • In-depth knowledge of Medicaid, Major Medical, Supplemental (LTC, I Indemnity, Pre-Paid, Flex, Discount Medical Plans, etc.), Medicare Supplement/Medicare Advant business. • Experience with ACA, Medicare, Medicaid, SCHIP, Title XXI, TANF, IDEA-Part C and I Opportunity. • Comprehensive knowledge of insurance laws and regulations, sales practices an consensus building and independent analysis. • Oversight of day to day operational teams • Exj executes short- and long-term projects • Demonstrated ability to manage deadlines and prioritiz of management team • Excellent presentations, written and oral communication skills. • Strong l advanced level with Excel. • Proficient with statistics and data extrapolation. • Uses data and cr improvement. • Proficient with report writing, interviewing, strategizing and question formulatio the ability to interact successfully with individuals at all levels. • Adapts well to change. • Expen contract negotiation and monitoring. • Sense of humor.

Details

Knowledge, Skills and Abilities

• Interprets, explains and applies complex federal, state and local laws related to and fast paced Compliance and Regulatory environment. • Experience in operati integrated health and human services programs. • Develops and maintains effect business units, associations, community agencies and local, state and federal rep diplomacy and use sound judgment regarding political and priority implications re leadership and management, including program development, implementation an and long term goal setting; and personnel management. • In-depth knowledge of AD&D, SD/CI, Accident, Dental, Indemnity, Pre-Paid, Flex, Discount Medical Plan individual and employer group lines of business. • Experience with ACA, Medicar ACCESS, FHK, Dept. of Elder Affairs and Economic Opportunity. • Comprehensh insurance company procedures. • Ingenuity, interpersonal consensus building an Experience attracting and retaining quality talent. • Effectively executes short- and prioritize workflow. • Successfully works independently and as part of managemer skills. • Strong technical computer skills, including Microsoft Office and advanced Uses data and creative data systems to help drive decisions and process improv question formulation. • Strong leadership skills, interpersonal skills, including the : to change. • Expense management; budgeting and fiscal administration and contr

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MONICA E. RUTKOWSKI

**2964 Killearn Point Ct.
Tallahassee, Florida 32312
(719) 640-8145
mrutko70@gmail.com**

MONICA E. RUTKOWSKI**OBJECTIVE:**

To work for an organization where exceptional leadership, management and expert qualifications provide direction, consultation, strategic opportunities and foster the spirit of innovation necessary to achieve consumer oriented business environment.

PROFESSIONAL EXPERIENCE:**2017 - MER/RISK & REGULATORY COMPLIANCE SOLUTIONS**

*Principal
Tallahassee, Florida*

- Provides strategic and tactical advice on regulatory matters and LH product specific compliance strategies.
- Provides day-to-day support to business units on speed to market and process improvements, including life and health (LH) products, pricing/rates, forms/policies, state filings, market conduct, marketing, licensing, risk management, and consumer affairs (complaints and appeals).
- Participates in strategy discussions to help guide business partners toward long term, growth.
- Predicts emerging customer needs and develops innovative solutions to meet them.
- Develops and manages project plans and schedules and monitors progress to meet established deadlines.
- Advocates clients' interests to regulatory entities and collaborates among multiple business units.
- Presents market intelligence and insights to elevate presence and leverage in the marketplace.
- Supports Government Affairs in developing and advocating clients' positions on policy and regulatory issues.

2008 - 2017 GUYCARPENTER, LLC., MMC, INC (2013-17)/SMITHGROUP, INC (2008-13)

*Vice President, Compliance and Regulatory Affairs (Remote Position)
Tallahassee, Florida*

- Managed strategic planning and discussions to guide organization's direction, business partners and clients toward long term, disciplined growth while adequately identifying, assessing, monitoring and managing compliance risks and exposure.
- Provided executive leadership and day-to-day support to business teams and external partners.
- Directed and managed government relations, compliance matters and regulatory relationships of the Company's life and health side of operations and on behalf of clients, including but not limited, to product and rate filing support, regulatory advice (guidance, counsel, alternatives, solutions, advocacy), strategy and tactical guidance on speed to market, regulatory filings (annual statements, bulletins, data calls, inquiries, surveys), counsel on complaints and appeals (claim and non-claim), examinations (market conduct, financial, comprehensive and targeted), and process improvement and risk and strategic management.
- Developed, maintained and managed network of strategic and effective relationships and outreach with industry associations, and federal and state regulatory entities (DOT's, NAIC, IRES, AICP, AHIP, ACLI, NAIC, LICONY, HHS, DOL) to allow credible communications, proactive resolution of regulatory issues and to assure timely product and rate approvals.
- Served as compliance subject expert and resource on regulatory matters to public officials to advance Company's and clients' interests.
- Developed and managed competitive insights process and market intelligence.
- Monitored regulatory developments and assisted with identification and evaluation of proposed legislation and regulations, including assessment of impact, development of response and effective advocacy.

2005 - 2008 FLORIDA OFFICE OF INSURANCE REGULATION (OIR)

*Director of Life and Health Product Review
Tallahassee, Florida*

- Responsible for regulatory oversight of Life and Health (LH) insurers operating in Florida.
- Provided day-to-day executive and policy leadership and management of LH Product Review Department.
- Managed fiscal resources and personnel; provided coaching, training and counseling of employees and teams.
- Responsible for actuarial review of rate filings and for enforcing compliance with statutes and rules governing insurance policy contract forms, applications, endorsements and other forms.
- Key advisory role in shaping regulatory environment while supporting positive business climate.
- Appointed to numerous boards and committees to address life, accident and health insurance issues, including positions with NAIC, numerous task force & working groups; presented before legislature & industry panels.
- Participated in industry organizations and represented the Office/Commissioner at conferences.

MONICA E. RUTKOWSKI

2000 - 2005 **FLORIDA DEPARTMENT OF HEALTH, Children's Medical Services**
*Bureau Chief for Prevention and Early Interventions;
 Florida Part C, IDEA, Coordinator; Legislative Liaison
 Tallahassee, Florida*

- Provided day-to-day leadership, management and HR functions of the Bureau and five sub-units.
- Accountable for yearly expense budgets, projections, planning, forecasting and expense management.
- Responsible for staff development & training at 18 public & semi-public statewide programs and field offices.
- Monitored state and federal legislation effecting services delivery, and helped manage, coordinate, implement and administer federal, state and local policies and fiscal regulations.
- Established and led external relationships to assure maximum collaboration with local and state agencies, community partners, insurance industry and stakeholders and to ensure accessible, quality, family centered, medically necessary, affordable and comprehensive services and programs.
- Responsible for administration of EI Program for Infants and Toddlers with Disabilities-the IDEA (Part C).
- Served as an elected member and Board Member of the IDEA Infant and Toddler Coordinators Association.
- Participated in early intervention and prevention committees, boards and advisory groups.
- Collaborated with HHS and insurance carriers on wrap-around benefits, plan designs and rates.
- Responsible for oversight, performance, accountability and fiscal responsibility of local, regional and statewide service contracts and contract providers.

1999 - 2000 **FLORIDA DEPARTMENT OF HEALTH, Children's Medical Services**
*Senior Management Analyst II; Legislative Liaison
 Tallahassee, Florida*

- Administered implementation and oversight of state, federal and locally funded children's health insurance and early intervention and prevention programs; coordinated implementation of the Title XXI program.
- Served as project and contract manager; compiled and analyzed client data; partnered with local and state public and private entities; advanced collaboration & coalition building.
- Advised Deputy Secretary and Division Directors on legislative matters, budgets, and strategic direction.

1994 - 1999 **FLORIDA LEGISLATURE, OFFICE OF PROGRAM POLICY ANALYSIS &
 GOVERNMENT ACCOUNTABILITY (OPPAGA)** *Senior Policy Analyst
 Tallahassee, Florida*

- Team leader, responsible for distribution, coordination, and execution of projects, reviews, and audits.
- Counseled state health agencies & programs on development & implementation of improvement strategies.
- Analyzed agencies annual strategic plans; recommended policy changes and best practices.
- Served as liaison to Governor's Office, publicly funded health care programs and regulatory state agencies.
- Reviewed and monitored agencies' funding, budgets, legislative proposals, and assessed compliance with applicable rules, statutes, contract provisions, and corrective action plans.

1992 - 1994 **STATE OFFICE OF THE AUDITOR GENERAL** *Program Auditor III
 Tallahassee, Florida*

- Developed cost-effective, politically feasible policy options and recommendations to improve performance and effectiveness and to increase accountability of state and local governments and public programs.

EDUCATION:

2006-2011 **FLORIDA STATE UNIVERSITY; Doctor of Philosophy (ABD)**
 Program Evaluation/Insurance & Risk Management (*Leadership & Public Policy/Outcomes*)

2002-2003 **FLORIDA STATE UNIVERSITY; Certificate in Health Policy and Services Admin.**

1990-1992 **FLORIDA STATE UNIVERSITY; Master of Public Administration**
 Leadership & Strategic Management; Policy Analysis and Evaluation

1990-1992 **FLORIDA STATE UNIVERSITY; Master of Social Work**
 Administrative Practice -Leadership and Administration of Social Service Agencies

1985-1989 **UNIVERSITY OF CONNECTICUT; Bachelor of Arts**