

AGENDA
FLORIDA DEPARTMENT OF LAW ENFORCEMENT
June 8, 2010

Attachments to the items below can be viewed at the following link:
<http://www.fdle.state.fl.us/Content/getdoc/b2d2beb1-8be5-4fae-81bd-df25a3dab70d/test-home.aspx>

- ITEM 1. Respectfully submit the **Florida Department of Law Enforcement's FY 2009-10 3rd Quarter Performance Report, with Contracts, Agreements and Purchases over \$100,000 for January 1 through March 31, 2010.**

(See Attachment 1)

RECOMMEND APPROVAL

- ITEM 2. Respectfully submit the **FY 2010-11 Annual Performance Contract.**

(See Attachment 2)

RECOMMEND APPROVAL



3rd QUARTER PERFORMANCE REPORT

Number / percent of lab service requests completed
Average number of days to complete lab service requests
AFIS (Automated Fingerprint Identification System)
CER (Computer Evidence Recovery)
Chemistry
Crime Scene
Firearms
Latent Prints
Trace Evidence
Serology / DNA
Toxicology
Number of hits, samples added and total samples in DNA Database
Hits
Samples added
Total samples in DNA Database
Number of criminal investigations
Number / percent of criminal investigations closed
Number / percent of criminal investigations closed resulting in arrest
Number of domestic security cases
Number of intelligence initiatives
Number of public assistance fraud investigations
Amount of fraudulent benefits withheld as a result of public assistance fraud investigations
Number of calls for Capitol Police service
Percent of time FCIC is accessible
Number of criminal history record checks processed
Number of registered sexual predators / offenders added and total identified to the public
Number of missing persons cases
Missing Child Alerts activated
Amber Alerts activated
Silver Alerts activated
Number of arrest records created and maintained
Number / percent of individuals who pass the basic professional certification examination
Number of professional law enforcement certificates issued
Number of criminal justice officer disciplinary actions

3 rd Quarter Performance	Standard FY 09-10
59,845 99.9%	78,000 95%
40	45
121 ¹	70
13	30
30	30
100 ¹	80
45	60
145 ¹	115
77	111
39	40
2,598	2,000
74,094	90,000
687,313	700,000
2,147 ²	3,862
498 47%	786 69%
273 54%	458 58%
30	30
432	490
1,491 ³	2,350
\$11.9 M	\$12 M
3,154 ⁴	8,000
99.98%	99.5%
1,925,782	2,000,000
2,563 53,868	3,000 52,516
3,588	4,000
9 ⁵	6
7 ⁵	5
81 ⁵	24
21,662,243	17,686,354
4,725 80%	6,400 80%
15,720 ⁶	25,000
586	452



Justifications

- 1 Average number of days to complete lab service requests** – The Department is focusing efforts on backlog reduction. The turnaround time for various disciplines is expected to gradually decline as the number of pending cases decreases. In CER and Crime Scene, this included completing older cases that are pending. Trace Evidence services are not initiated until other examinations are completed. Thus, performance in this discipline is dependent upon the processing time in other disciplines.
- 2 Number of criminal investigations** – The Department is committed to working complex, protracted high impact criminal investigations. Because of their complexity, cases are lengthy and labor intensive, resulting in agents investing more hours in fewer cases over a longer period of time. Also, the elimination of special agent positions due to budget reductions has had an impact.
- 3 Number of Public Assistance Fraud (PAF) investigations** – Funding for the program decreased significantly in recent years. Additionally, the program is engaged in more complex criminal investigations which require more time and effort to investigate, resulting in fewer case closures.
- 4 Number of calls for Capitol Police service** – Due to a proactive patrol approach by Capitol Police officers, the number of calls for service is less than the standard. Additionally, this measure fluctuates depending upon events scheduled at the Capitol.
- 5 Missing Child Alerts, Amber Alerts, and Silver Alerts activated** – Calculation errors previously occurred resulting in slightly elevated data. The year to date numbers in this report reflect corrected data.
- 6 Number of professional law enforcement certificates issued** – Certificates are issued to individuals meeting training requirements for basic and post-basic programs offered at Criminal Justice Standards and Training Commission certified training schools. FDLE issued certificates for all individuals meeting requirements.



Highlights

Food Stamp Traffickers Arrested in Statewide Sweep - The Department arrested 21 individuals in an intensive operation to combat public assistance fraud. Operation Cash Exchange targeted retailers illegally providing cash from government issued Electronic Benefit Transfer (EBT) cards, which are authorized only to purchase approved food staples. During the operation, undercover operatives visited convenience stores, small grocery markets and gas stations, using undercover EBT cards to acquire cash and other items ineligible for purchase. Store owners and clerks processed transactions indicating a food staple purchase, but provided a portion of the transaction amount back to the undercover operative in the form of cash and retained a portion for themselves. In most cases, few or no food items were purchased. The US Department of Agriculture administers the federal food stamp program and estimates the 15 stores where arrests were made committed \$3.5 million in food stamp fraud last year.



FDLE Breaks Up Central Florida Fraud Ring - The Department arrested 21 individuals for their involvement in an elaborate fraud and identity theft ring operating across Central Florida totaling over \$200,000 in losses. Investigators allege the ring leader provided accomplices money to open accounts at a local credit union. The accomplices shared their account Automated Teller Machine (ATM) cards and corresponding pin numbers with the ring leader who paid them a nominal fee and then deposited fraudulent checks, via the ATM, into the recently opened accounts and immediately made a withdrawal. Once the deposited checks failed to clear, a credit union representative would call the account holder, who would then claim his/her ATM card was stolen. The Attorney General's Office of Statewide Prosecution is prosecuting the case.



Florida Offender Alert System's Second Anniversary – Over 104,000 individuals have signed up for the Department's Florida Offender Alert System since its 2008 inception. The System sends an e-mail alert to subscribers when a registered sexual offender or predator moves into a neighborhood or near any other location designated by the user, such as a school, workplace, daycare, or home. Citizens may also elect to receive alerts when a specific predator or offender reports a change in address. Approximately 600 new subscribers are added each week and more than two million e-mails have been sent notifying citizens about address changes.



FDLE Receives Reaccreditation - The Department formally accepted its fourth consecutive state reaccreditation award from the Commission for Florida Law Enforcement Accreditation (CFA). Undergoing the voluntary accreditation process provides an independent quality assurance review and encourages intense self-scrutiny, resulting in more efficient and effective daily operations. Since initially receiving accreditation from CFA in 1996, FDLE has undergone rigorous inspections which include on-site assessments, employee interviews, and extensive reviews of policies, procedures and records. Last November the Department received its fifth consecutive national reaccreditation award from the Commission on Accreditation for Law Enforcement Agencies.



CONTRACTS, AGREEMENTS AND PURCHASES
OVER \$100,000 FOR JANUARY 1ST THROUGH MARCH 31ST 2010

<u>P.O.#</u>	<u>VENDOR/SERVICE</u>	<u>AMOUNT</u>
DO1022405	The Bode Technology Group, Inc. Amended to increase amount for testing of forensic biology cases for Investigative and Forensic Program No Term Agency ITB	\$160,000
DO1771262	The Bode Technology Group, Inc. Direct order for testing of forensic biology cases for Investigative and Forensic Program Term period: 01/06/10 through 01/05/11 Agency ITB	\$300,000
DO1777585	Unisys Corporation Purchase of Unisys Libra 450 System hardware and software for Criminal Justice Information Program No Term State Term Contract	\$1,495,652
*DO1778618	Kyra Info Tech, Inc. Information Technology (IT) services, systems analysis, and programming for the Seaports Access Eligibility System project for Criminal Justice Information Program Term period: 1/18/2010 through 9/30/10 State Term Contract	\$101,250
DO1795285	Leeds Instruments Precision, Inc. Purchasing three Leeds forensic firearms comparison microscopes for the Jacksonville and Orlando Regional Operations Centers. No Term Agency ITB	\$149,950
DO1831204	Unisys Corporation Maintenance support for Unisys Libra 450 computer system for Criminal Justice Information Program Term period: 5/1/10 through 4/30/13 State Term Contract	\$353,154

*Minority Vendor

CONTRACTS, AGREEMENTS AND PURCHASES
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<u>P.O.#</u>	<u>VENDOR/SERVICE</u>	<u>AMOUNT</u>
DO1859979	GE Healthcare Bio-Sciences Corp 750 packs of DNA indicator cards used in oral swab kits for DNA Database No Term Agency ITB	\$123,750
DO1867910	Stingray Chevrolet Six Chevrolet Impalas for Investigations and Forensic Program No Term State Term Contract	\$111,006
DO1867911	Alan Jay Import Center, Inc. Eight Nissan Altimas for Investigations and Forensic Program No Term State Term Contract	\$148,984
DO1872641	Harris Corporation Cellular traffic scanning equipment and training for Investigations and Forensic Program No Term Single Source	\$207,042
DO1874679	Beck Nissan, Inc. Five Nissan Pathfinders for Investigations and Forensic Program No Term State Term Contract	\$105,795
FDLE-032-10	Spyrus, Inc. Maintenance and technical support services for FDLE's Public Key Infrastructure (PKI) used for the Criminal Justice Network (CJNet) for Criminal Justice Information Program Term Period: 2/26/10 through 2/25/11 Single Source	\$114,070
FDLE-005-09	Appriss, Inc. Florida Sex Offender Registry for Criminal Justice Information Program Term Period: 1/30/10 through 1/29/12 Agency ITN	\$100,000

*Minority Vendor



ANNUAL PERFORMANCE CONTRACT

Number / percent of lab service requests completed

78,000 | 95%

Average number of days to complete lab service requests

- AFIS (Automated Fingerprint Identification System)
- CER (Computer Evidence Recovery)
- Chemistry
- Crime Scene
- Firearms
- Latent Prints
- Trace Evidence
- Serology / DNA
- Toxicology

- 45
- 70
- 30
- 30
- 80
- 60
- 115
- 111
- 40

Number of hits, samples added and total samples in DNA Database

- Hits
- Samples added
- Total samples in DNA Database

- 2,000
- 90,000
- 700,000

Number of criminal investigations

3,862

Number / percent of criminal investigations closed

786 | 69%

Number / percent of criminal investigations closed resulting in arrest

458 | 58%

Number of domestic security cases

30

Number of intelligence initiatives

490

Number of public assistance fraud investigations*

2,350

Amount of fraudulent benefits withheld as a result of public assistance fraud investigations*

\$12 M

Number of calls for Capitol Police service

8,000

Percent of time FCIC is accessible

99.5%

Number of criminal history record checks processed

2,000,000

Number of registered sexual predators / offenders added and total identified to the public

3,000 | 52,516

Number of missing persons cases

4,000

- Missing Child Alerts activated
- Amber Alerts activated
- Silver Alerts activated

- 6
- 5
- 50

Number of arrest records created and maintained

17,686,354

Number / percent of individuals who pass the basic professional certification examination

6,400 | 80%

Number of professional law enforcement certificates issued

25,000

Number of criminal justice officer disciplinary actions

452

*Pursuant to SB 1484, the Public Assistance Fraud Unit will be transferred to the Department of Financial Services effective January 1, 2011. Measures will be removed accordingly.

The Government Performance and Accountability Act of 1994 requires that agencies meet performance standards as specified in the annual General Appropriations Act. This contract contains the performance expectations for each of FDLE's programs for FY 10-11. These performance issues are complemented by a variety of other mandated responsibilities and services.