

T H E C A B I N E T
S T A T E O F F L O R I D A

Representing:

FINANCIAL SERVICES COMMISSION, OFFICE OF
INSURANCE REGULATION

BOARD OF TRUSTEES, INTERNAL IMPROVEMENT TRUST FUND

STATE BOARD OF ADMINISTRATION

FLORIDA HURRICANE CATASTROPHE FUND
FINANCE CORPORATION BOARD

The above agencies came to be heard before
THE FLORIDA CABINET, Honorable Governor Crist
presiding, in the Cabinet Meeting Room, LL-03,
The Capitol, Tallahassee, Florida, on Tuesday,
April 13, 2010, commencing at 9:15 a.m.

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Representing the Florida Cabinet:

CHARLIE CRIST
Governor

CHARLES H. BRONSON
Commissioner of Agriculture

BILL McCOLLUM
Attorney General

ALEX SINK
Chief Financial Officer

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INSURANCE REGULATION
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P R O C E E D I N G S

(Agenda items commenced at 10:15 a.m.)

* * *

GOVERNOR CRIST: And first we will hear from Financial Services Commission, Office of Insurance Regulation, Belinda Miller. Hi, Belinda. How are you?

MS. MILLER: Thank you, Governor and members of the Cabinet. I'm fine, Governor. Thank you. How are you?

GOVERNOR CRIST: I'm good.

MS. MILLER: Appreciate your allowing us to present today. Kevin McCarty sends his apologies. He was unable to be here, but I'll try to carry the flag. Commissioner Bronson at a couple of meetings ago asked us a question. He asked about Citizens, and he asked, you know, Citizens has reported 3.9 billion in surplus at yearend, and that sounds wonderful, but how are they going to pay claims if we have a hurricane and are people going to be able to get their claims paid?

And so today, to give him a much more full answer to that question than I was able to give a few weeks ago, we have some people from Citizens who you will update you on both their financial

1 capabilities and their bonding efforts. They've had
2 some recent success in the bond market. So I'd like
3 to introduce Sharon Binnun, who is the chief
4 financial officer for the Citizens Property
5 Insurance Corporation, and John Forney of Raymond
6 James, who is the financial adviser for both
7 Citizens and the Florida Hurricane Catastrophe Fund.

8 GOVERNOR CRIST: Good morning.

9 MS. BINNUN: Good morning, Governor and Cabinet
10 members. My name is Sharon Binnun. I'm the chief
11 financial officer of Citizens Property Insurance
12 Corporation, and I appreciate the opportunity to
13 come before you and talk about Citizens' financial
14 position.

15 At the end of my section of the presentation,
16 I'll ask John Forney to come up. He's the financial
17 adviser to Citizens from Raymond James, and he'll
18 talk about the most recent very, very successful
19 pre-event bond financing program that was just
20 undertaken.

21 I know the Cabinet members are very familiar
22 with Citizens and probably know every piece of
23 information on slide one, but I know there are also
24 perhaps some stakeholders out there who are
25 listening in, and I wanted to give a brief overview

1 of what is Citizens.

2 Citizens is a state-created, not-for-profit,
3 tax-exempt governmental entity, and our public
4 purpose is to provide property insurance coverage to
5 those unable to find affordable coverage in the
6 private market. That's the reason that we exist.
7 And there are a lot of people out there, as you'll
8 see by our policy count, who would not otherwise be
9 able to find affordable cover, and we're proud of
10 the opportunity to be able to do that.

11 Citizens operates pursuant to a plan of
12 operation that is reviewed and approved by the
13 Financial Services Commission, which is comprised of
14 the Governor, the CFO and the Attorney General.
15 Citizens is subject to regulation by the Office of
16 Insurance Regulation. We file our rates, our
17 proposed rates with the Office of Insurance
18 Regulation, and the Office then establishes the
19 rates that we charge to our policyholders.

20 Citizens currently is the largest property
21 insurer in the state of Florida and we have over a
22 million policies. And we provide about \$405 billion
23 of property coverage to Floridians. I want to add a
24 footnote next to that \$405 billion of cover. That
25 number represents the total value of every single

1 property throughout the entire state that we cover.
2 That is not a number that represents potential
3 hurricane losses. And we'll talk about that number,
4 the potential hurricane losses, which we refer to as
5 the probable maximum loss, a little bit later in the
6 presentation.

7 Right now Citizens represents about 23 percent
8 of the residential market share in Florida. Now,
9 when I started working at Citizens just over three
10 years ago, we were 30 percent of the residential
11 market. So Citizens is not growing, and in fact
12 since 2007, Citizens has shrunk. And the next slid
13 will give a little more detail on that.

14 Slide two just provides an executive summary of
15 some recent activity in the last few years and how
16 it has impacted Citizens. And most of the activity
17 in the past few years, if not all of it, has very
18 positively impacted Citizens. We've had four years
19 of no hurricanes striking Florida, which allows
20 Citizens to build up surplus. Again, we build up
21 surplus tax-free, which has put us in a very nice
22 position this year. We're in the best financial
23 position we've ever been. And when I go through
24 some hurricane loss scenarios later in the
25 presentation, you will see just how strong Citizens

1 is.

2 We have today over \$11 billion of cash and
3 invested assets. That number includes \$2.4 billion
4 of the pre-event bond financing program for the HRA
5 that we recently undertook and Mr. Forney will
6 discuss. We've got at the end of 2009 close to \$4
7 billion of surpluses or resources that are otherwise
8 unencumbered that we can use for claims paying. And
9 when we go through the calculation, which I'll also
10 present in more detail later, we have claims paying
11 ability for the 2010 hurricane season of \$14
12 billion.

13 Citizens has three separate legal accounts
14 related to our predecessor entities, the personal
15 lines account, the commercial lines account and the
16 high risk account. Each of these accounts are
17 maintained and accounted for separately. They are
18 separate legal accounts. For financing purposes and
19 reinsurance purposes, the personal lines account and
20 commercial lines account are combined.

21 And for the first time in Citizens' history,
22 the personal lines account and commercial lines
23 account do not need any outside pre-event liquidity.
24 We did not need to re-up our credit line program
25 from last year. We have no debt outstanding. And,

1 again, in some of the loss scenarios you'll see in a
2 few slides, the personal and commercial lines
3 account is very, very strong and healthy and able to
4 perform as it needs to.

5 And the high risk account is not quite as
6 strong financially and does need some outside
7 resources, but we just underwent a very successful
8 program. We met our target at very reasonable
9 prices, and we're very proud of that pre-event
10 program.

11 So that when you put everything together, the
12 lifting of the rate freeze, the implementation of
13 the glide path that we began in 2010, all of these
14 measures help Citizens be able to meet its
15 obligations and have Citizens' board of governors
16 and management very comfortable that we will be able
17 to meet our obligations if we have a catastrophic
18 event in Florida.

19 I mentioned on the first slide that we have
20 shrunk and not grown the last three years. In fact,
21 our exposure, which is the total value of all the
22 properties statewide that we cover, has shrunk 20
23 percent since 2007. The number of policies in force
24 that we provide cover for has shrunk 28 percent
25 since 2007. And the probable maximum loss, which is

1 an estimate of hurricane losses using catastrophe
2 models, has gone down ten percent. So all these
3 things are absolutely for Citizens moving in the
4 right direction.

5 Citizens' leadership includes an experienced
6 and engaged board of governors and a stable
7 executive management team, five of whom have over
8 105 years -- 107 years of combined insurance
9 knowledge and expertise, and we're very proud of our
10 management team and of our board of governors.

11 And one other item that I did not put on here,
12 Citizens had a negative outlook from Moody's. We --
13 as part of this bond financing program, we met with
14 the rating agencies, and the negative outlook from
15 Moody's was changed to stable. So all of these
16 things, very positive for us as we enter the 2010
17 hurricane season.

18 The next slide just provides information on
19 where does Citizens get its financial resources. As
20 a governmental entity, we have certain resources.
21 But as a governmental entity that is in business of
22 providing insurance coverage, we have, on the
23 left-hand side of the slide, typical insurance
24 resources. We are not funded by the State of
25 Florida. We are self-funded. And we have premium

1 coming in. We have investment income. We have
2 surplus that accumulates from prior years' profits
3 that builds tax-free to provide us ample surplus.
4 And then we have reinsurance reimbursements. And
5 those are traditional revenue sources for insurance
6 companies. But we're not an insurance company.
7 We're government.

8 And because Citizens, unlike the private
9 market, we are there to provide cover for those who
10 need it. A private carrier perhaps would make a
11 decision to limit exposure in a certain part of the
12 state or a certain geographic location. And
13 Citizens is there for when we're needed, to grow or
14 to shrink as people need cover. So we do not have
15 the ability to turn away exposure.

16 And we have a statutory ability to ensure we'll
17 fulfill our obligation to policyholders in the form
18 of these unique resources on the right-hand side, or
19 contingent capital. So in the unlikely event that
20 there is a storm strong enough to expend all \$4
21 billion of surplus, we have some other resources
22 available to us so that we can be sure to meet our
23 policyholder obligations. And those are listed on
24 the right-hand side, and there are some future
25 slides that provide more detail of those items.

1 Slide four presents our unaudited balance
2 sheet. Our audit fieldwork is completed, and we
3 expect the audited financial statements to be issued
4 in the next few weeks. But we have had our outside
5 independent actuary review our reserves. I'll just
6 point to two numbers. The very first line on our
7 admitted assets row, \$8.2 billion. This is as of
8 December 31st. So this would not yet include the
9 \$2.4 billion of pre-event financing that we just
10 obtained.

11 But 93 percent of Citizens' assets are in cash
12 and invested assets. And not only are they in cash
13 and invested assets, we have seven outside
14 professional money managers assisting us, managing
15 our resources. All of our assets are invested in
16 fixed income securities, very high credit quality
17 and very short duration.

18 And as a governmental entity, our primary focus
19 is security and liquidity. So if we say we've got
20 this value of assets, we do. And if we're called
21 upon in the event of a catastrophic event to
22 liquidate those assets, we can do so readily and be
23 sure that we can meet our policyholder obligations.

24 Citizens meets the State of Florida and the
25 National Association of Insurance Commissioners

1 solvency requirements. That includes writing
2 ratios, minimum surplus, as well as risk-based
3 capital. And as you can see at the bottom of this
4 slide, again, I've mentioned at the end of 2009 we
5 had nearly \$4 billion of surplus in our consolidated
6 accounts.

7 Slide five gives actually the calculation of
8 how we derive our estimated claims paying ability.
9 And so you'll see on the right-hand side there, that
10 \$14 billion of claims paying ability, this is before
11 any assessment dollars come in. And it's basically
12 our expected surplus at the end of 2010, which is
13 about \$4.6 billion. We have almost \$3.7 billion of
14 pre-event liquidity. When you sum those two, that's
15 \$8.3 billion of immediately available claims paying
16 ability if we're called upon if a storm strikes
17 Florida.

18 And of course, if we do have a storm in
19 Florida, the total dollar amount of losses might be
20 recognized in financial statements but the cash
21 flows would not go out immediately because it takes
22 time for policyholders to file claims, claims to get
23 adjusted and paid. And then, of course, if we have
24 a big enough storm that would trigger the Cat Fund
25 reimbursement, Florida Hurricane Catastrophe Fund

1 reimbursement to it, that's another \$5.8 billion.
2 So all told we've got \$14 billion of claims paying
3 ability.

4 And just for perspective, all eight storms in
5 2004 and 2005, Citizens' portion of the losses
6 before any reimbursement from reinsurance was \$6.2
7 billion. So we've got more than twice of all eight
8 storms for 2004 and 2005 of claims paying ability.

9 And I have to say, I'm talking about the
10 financials and financial position of Citizens, but I
11 can't talk about our claims paying ability without
12 talking about our claims department. We've got the
13 financial resources, but we also have the
14 infrastructure and the internal resources.

15 We've got a top-notch claims department. I
16 hope they are not called upon this year, but if they
17 are, they're ready. We have a catastrophe plan
18 ready, and our claims department will deliver if
19 they're called upon.

20 Slide six and seven, Commissioner Bronson,
21 hopefully address the question that you asked at the
22 last Cabinet meeting, and they give hurricane loss
23 scenarios, a kind of what-if analysis, what if a
24 storm of this size struck, what would happen and so
25 forth. I have to point out to all the users of this

1 information, footnote number one is very important,
2 and it's right on the page of six and seven at the
3 bottom.

4 And what it says is the probable maximum loss
5 is the calculation from hurricane loss models, but
6 we add to that number -- if we have a catastrophic
7 event, the cost to adjust claims can be expensive.
8 We'll have to outsource more claims because we want
9 to make sure we deliver timely, get people's homes
10 and properties repaired and back to work and so
11 forth.

12 There's a cost associated with adjusting that
13 volume of claims. And we've included that cost,
14 because when we predict loss estimates and how we're
15 going to fund it, we want to give you all those
16 costs that we estimate and not just pick some and
17 pick others.

18 And then on slide eight, I won't read slide
19 eight unless the Cabinet members would like, but
20 there are very important notes on how we calculate
21 the probable maximum loss, the type of model that we
22 use, because models are different and there are
23 different methodologies that can be used, and
24 they're not always apples to apples. So when users
25 out there compare Citizens' probable maximum loss to

1 other entities or statewide, it's important to use
2 the same measure. So we're picking a number that's
3 maybe a little on the higher side so that we can
4 look at a worst case scenario and be able to
5 demonstrate to ourselves and our stakeholders that
6 we can fulfill our obligations.

7 So on the left-hand side of slide six
8 demonstrates a one in five year event. We often, in
9 the property insurance business, refer to a one in
10 100, a one in 50. And really all that is is a
11 probability factor. So a one in five year event is
12 really a 20 percent probability. So there's a 20
13 percent chance in any year that we will have,
14 according to our hurricane models, losses of,
15 including loss adjustment expenses, of about, on the
16 bottom of slide six, about \$1.5 billion.

17 Now, a 20 percent probability event is like a
18 Wilma, to put it into perspective, in terms of the
19 size of the storm and the amount of losses. So in
20 that type event, we expect the losses, including the
21 cost to adjust claims, would be about a billion and
22 a half dollars, which is significant. However, as
23 you can see by the pie chart, all of those losses
24 would be borne by Citizens through its own surplus.
25 We would not need any outside resources. And the

1 loss would actually be below the threshold that we
2 would attach to the Florida Hurricane Catastrophe
3 Fund.

4 And each scenario describes a more severe
5 event. A one in 25 year event is a four percent
6 chance of striking, so relatively remote chance of
7 striking. We expect the losses would be about \$8
8 billion; again, the probable maximum loss
9 calculation, including the cost to adjust claims.
10 And as you can see here, this would require no
11 emergency assessments, no post-event bonding.

12 And in fact, all the Citizens policyholder
13 surcharge, the regular assessment and the emergency
14 assessment, those would all relate only to the high
15 risk account. The personal lines and commercial
16 lines account are so financially strong that we
17 could bear a storm of that size with our own
18 financial resources to pay all the claims. So I
19 think that's very positive.

20 Slide seven again provides the same information
21 but just looks at a more severe event, a one in 50
22 year storm, which is about a two percent chance of
23 striking. I think an Andrew is close to that, for
24 perspective, in terms of size of the storm,
25 strength, extent of loss, that sort of thing. And

1 we would actually have emergency assessments
2 triggered in a storm of that size. However, that
3 would also only be for the high risk account, and
4 the personal and commercial lines account would have
5 a small policyholder surcharge, no regular
6 assessments, no emergency assessments, again, those
7 accounts are so strong.

8 And even if we had a storm of that size, which
9 is a pretty big storm, almost \$14 billion of loss
10 and loss adjustment cost, we would likely not have
11 to engage in any post-event financing because the
12 emergency assessment is a dollar amount, and
13 after -- and we've got so many other resources that
14 we probably would not need the cash flows.

15 We move on to a one in 100 year event. I don't
16 know if we've ever had a one in 100 year event in
17 Florida since we began measuring these models. I
18 can't say. I can tell you all it is -- what it is
19 is a probability of one percent chance that a storm
20 will strike Florida and that Citizens would have
21 losses, including the cost to adjust claims, of
22 about \$22.4 billion. And then this demonstrates
23 where those resources would come.

24 We would have emergency assessments. But those
25 only would be for the high risk account. The

1 personal and commercial lines account, it would not
2 trigger -- even a storm of a one in 100 year size
3 would not trigger emergency assessments in the
4 personal and commercial lines account. And when you
5 look at those emergency assessments of \$6.9 million,
6 I would point out, for an average policyholder who
7 has maybe \$3,000 a year of assessable premium, if we
8 did it over two years, it would be a \$300 bill, and
9 if you did it over 20 years, it would be about a \$30
10 bill.

11 So this is a pretty severe event, and we can
12 see, at least from my perspective, we've got the
13 resources to be able to withstand, and even the
14 assessments, in the unlikely event that they're
15 triggered, would not be as severe as one might have
16 expected.

17 Again, I'm not going to read slide eight. But
18 any users of this information, it's really important
19 to read slide eight. Contact Christine Ashburn or
20 any of us at Citizens if there are questions because
21 it's really important, when evaluating Citizens and
22 comparing Citizens data to other industry data, that
23 it's apples to apples, and we can be helpful in that
24 regard.

25 Slide nine just provides an overview of

1 assessments. There is an absolute tiering of
2 assessments. The first layer of assessments is to
3 our own policyholders who enjoy the benefit of the
4 coverage. And you first apply the first layer of
5 assessment. If there still remains a deficit, then
6 you would go to the next layer and so on. And,
7 again, I think the previous slides demonstrate the
8 potential of the amount of assessments and the
9 probability, and this just provides the tiering.

10 I included slide 10 because it's a really
11 important component of Citizens' credit rating.
12 We're really proud of the credit rating that
13 Citizens has. Three years ago the high risk account
14 was A3. Now it's up to A2. We're really proud of
15 the work that we've done and demonstrated to the
16 ratings agencies about the financial stability of
17 Citizens.

18 And one really important element in the credit
19 rating as well is making things work if we had a
20 really unlikely severe event in Florida. But
21 Citizens, both the regular and emergency
22 assessments, are very broad and diverse. They cover
23 multiple lines of coverage. There are about 800
24 insurance companies in that base. And the diversity
25 and size of that base is important for the credit

1 rating and also helps reduce the pocketbook impact
2 per capita because it's a larger base over which
3 those assessments, if they are triggered, would be
4 levied.

5 So in conclusion, Citizens is in the very best
6 financial condition it has ever been. We have \$4
7 billion of surplus today. We think it will be about
8 4.6 at the end of 2010. We've got claims paying
9 ability going into this 2010 hurricane season of \$14
10 billion. Mr. Forney will come up momentarily and
11 talk about the really successful pre-event program
12 that we're so proud of on the high risk account
13 side. And the personal and commercial lines account
14 needs no outside liquidity, has no outstanding debt,
15 and as you can see by these loss scenarios, can
16 withstand very, very large losses and just utilize
17 our own financial resources.

18 We meet the National Association of Insurance
19 Commissioners as well as Florida minimum and --
20 minimum surplus and solvency requirements. Citizens
21 is not growing. We're shrinking. Things are moving
22 in the right direction. The exposure has come down.
23 The policies in force are going down. And the
24 probable maximum loss, which would be the expected
25 loss related to hurricanes, has declined. The rate

1 freeze is lifted, and we've implemented the glide
2 path little by little so it's not too difficult a
3 toll on our policyholders.

4 And my presentation is over. I'm happy to
5 answer questions, or at a later time. And if not,
6 I'll ask Mr. Forney to step up.

7 GOVERNOR CRIST: Thank you, Sharon. That was
8 great. Any questions? Commissioner? Sure sounds
9 good. Thanks.

10 MS. BINNUN: Thank you.

11 COMMISSIONER BRONSON: The reason why I wanted
12 to hear how Citizens was doing is we've heard a lot
13 about the private industry issues with insurance,
14 those who are requesting higher -- abilities to
15 assess at a higher rate.

16 But I'm confused about a couple of things that
17 you did say. And you said there was no state money
18 involved. But I noticed that after the second year
19 of the multi-hurricane years where we were in really
20 a pretty good crunch in the state, we had eight
21 hurricanes in two years, four of those were in 2005,
22 but the Legislature supplemented the assessments of
23 2005, by my account, by \$714.7 million. Instead of
24 the assessments going -- having to go directly back
25 to the citizens of the state, they infused

1 \$714.7 million of general revenue money to help
2 stabilize that effect. And so when you said there's
3 been no state money, it appears to me that at least
4 at that period of time, there was state money put in
5 to stabilize that situation.

6 I personally believe, if we didn't have
7 Citizens, we'd be in real trouble because there are
8 a lot of people who would not be able to get or
9 afford insurance. There's no doubt about that,
10 especially those living anywhere near the coastline
11 within so many miles.

12 So I'm not arguing the point, any point here
13 that we don't need Citizens or -- because we
14 actually do need it. I want to get a leveling of
15 the field here as what we're doing with Citizens as
16 compared to the private industry and how they
17 operate, because the full faith of the state, of the
18 people of the state of Florida, I think, if I'm not
19 mistaken -- you correct me if I'm wrong. I pay an
20 extra premium on my insurance, private insurance
21 policy that goes to help support Citizens.

22 Private industry doesn't have somebody paying
23 an extra amount to support their business. So I
24 just want to make sure that we're being clear with
25 the public and especially those who are on Citizens,

1 that this is being supported by the full faith of
2 the State of Florida, both from general revenue
3 early on as well as people paying a premium on their
4 private insurance to help support state Citizens
5 policies and those on those policies.

6 And I see that if we have a major disaster,
7 that those assessments could go up to the people of
8 the state of Florida, both private policyholders who
9 are paying for their insurance, as well as those on
10 Citizens will have to pay even a much higher
11 percentage.

12 And I'm not sure that the average citizen of
13 the state of Florida knew all that. I mean, they
14 know there's a Citizens and they know there wouldn't
15 be coverage if it wasn't for Citizens. If the
16 Legislature and the Governor and the Cabinet had not
17 come together quickly after 2004 and '5, we would
18 have been in much worse financial shape economically
19 than we were actually in.

20 But I wanted a chance for the public to see how
21 Citizens operates, how it's paid for, how it's going
22 to be covered if there's a major disaster, who pays
23 for it, and how that relates to the private industry
24 and what they're asking for and the reason for
25 asking for it.

1 You know, the first insurance company that I
2 remember ever hearing about in the world was Lloyd's
3 of London, and that goes back quite a few hundred
4 years.

5 CFO SINK: For them, not you.

6 COMMISSIONER BRONSON: Yeah, well, yeah,
7 exactly. But, you know, insurance is based on risk.
8 You know, the higher the risk, the more you pay for
9 insurance, and that's the way business operates.
10 And I just felt, to the members of the Cabinet here
11 and to the Governor, that I wanted people to know
12 how this is all done.

13 I don't think the general public is aware of
14 it. I think they're aware of they're paying a
15 little bit on their premium to some degree, but I'm
16 not sure they're aware of how Citizens is put
17 together.

18 So I just wanted to clarify that, that there is
19 \$714 million of public money that actually helped
20 found this Citizens deal so that the public didn't
21 have to pay that extra assessment fee. And that's
22 the base. And thank God we haven't had any major
23 hurricanes in the past five years. And I think
24 that's one of the positive sides of Citizens being
25 in the financial situation it's in. That has

1 stabilized itself right now.

2 But we all know, as turbulent as the weather
3 conditions are, not global warming, weather
4 conditions, that we could have a round of this
5 again, as they probably did 100 years ago and we saw
6 in '04 and '05, which is basically a 100 year event
7 or better, that it could happen again.

8 And the stability of Citizens is only because
9 of the extra effort of citizen input on their
10 private policies and the general revenue of the
11 State to help solidify that position. But I'm glad
12 we have Citizens. I'm not against Citizens. If we
13 didn't have it, we'd be in trouble.

14 MS. BINNUN: Well, thank you, Commissioner
15 Bronson. I appreciate the clarifying comment.
16 Through recurring revenue, certainly the State does
17 not support Citizens. But you're absolutely
18 correct, after the 2004 and 2005 hurricanes when
19 Citizens was not nearly as well positioned
20 financially as it is now, the State Legislature did
21 appropriate \$715 million from general revenue to
22 Citizens for the exclusive reason of reducing
23 assessments, and the regular assessments were
24 eliminated mostly. The regular assessment was made
25 then very, very small, and the emergency assessments

1 are as they are now. So I appreciate your
2 clarifying comment.

3 CFO SINK: Sharon, let me just clarify one
4 other thing, that Commissioner Bronson is a member
5 of the Financial Services Commission so --

6 MS. BINNUN: Pardon me. I apologize.

7 CFO SINK: He's very much a part of the
8 oversight of Citizens and the other offices.

9 MS. BINNUN: Thank you. You have my apologies.

10 CFO SINK: That's all right. I just wanted to
11 clarify that for people who were listening.

12 ATTORNEY GENERAL McCOLLUM: If I could, I'd
13 like to ask a question just for clarification. I
14 think Commissioner Bronson, Governor, has elaborated
15 in your absence a good deal about how this worked
16 and the history behind it. But the thing that
17 strikes me about this is, even though you've brought
18 the number of policies down and we've somewhat
19 depopulated Citizens, there's still a lot of them
20 out there.

21 And there are surcharges that are there, as the
22 Commissioner points out. Those surcharges are
23 regularly there. But one of the things I wanted to
24 ask you just for clarification, all these charts,
25 like six -- five, six, seven, whatever, where you've

1 got the five year event, the 25 year event, 50 year
2 event and the 100 year event, once we get to the 25
3 and then on to the 50 and the 100 year event
4 possibilities, you do have surcharges for
5 policyholders in the 25 year event and regular
6 assessments categorized here. But it particularly
7 jumps up for the 50 year and the 100 year.

8 Are these new assessments that will go out onto
9 policies on top of whatever is there right now in
10 order to meet these demands to fill these holes, or
11 is this a fund of accumulated monies that are coming
12 in currently that will be tapped in the event that
13 we reach the 50 year event or the 100 year event?

14 MS. BINNUN: Thank you, General McCollum.

15 There is currently an emergency assessment that's
16 been levied, that's one of those contingent forms of
17 capital after the 2004, 2005 hurricanes, for a
18 period of ten years beginning in 2007, ending in
19 2017. It is 1.4 percent. Now, that is based upon
20 the old assessment base. So those of us who have
21 property in the state of Florida will see that only
22 on our property coverage, 1.4 percent, because prior
23 to 2007, the assessment base was only property
24 premiums. Beginning in 2007 the base was expanded.

25 So in the future, if there is a storm, there is

1 a larger assessment base but other types of policies
2 that you would see those. The 1.4 percent that you
3 see on Citizens' side of the emergency assessment
4 now on your policy relates to the old storms, and
5 those monies are spoken for. We did engage in
6 post-event bond financing to have the cash
7 resources --

8 ATTORNEY GENERAL McCOLLUM: Well, what I'm
9 getting at is that in the figures and the
10 calculations on these charts, do the payout
11 assumptions here anticipate new and additional
12 charges that will be added -- that will have to be
13 added, or is this just based upon the current
14 percentages that will go out into these funds
15 already assessed, already projected, already assumed
16 that you'll collect, regardless of whether there is
17 a 50 year event or 100 year event? That's what I'm
18 getting at.

19 MS. BINNUN: Okay. Thank you, sir. These
20 assessments that you would see would be in the event
21 of a future storm. And if you see a dollar amount
22 of assessments, those would be future assessments
23 that would be levied. By law Citizens, if it has a
24 deficit, our board of governors is required to levy
25 assessments in the tiering.

1 So, for example, in the one in 25 year event on
2 slide six -- I don't know if I have to go back. On
3 slide six, we would have Citizens policyholder
4 surcharges, the 344 million you see on the bottom of
5 the right-hand side, it would be about 15 percent to
6 all of our policyholders. The average policyholder
7 that has, say, a \$1,000 a year property premium, it
8 would cost them \$150 for one year.

9 ATTORNEY GENERAL McCOLLUM: In other words,
10 this is something that's not being assessed right
11 now, that is, nobody is paying that on their
12 policies, but in the event this occurred, then that
13 would occur --

14 MS. BINNUN: Yes, sir.

15 ATTORNEY GENERAL McCOLLUM: -- what you just
16 described. And the same would be true for the 50
17 year and the 100 year, we're going to keep going up
18 with these different assessments. You'll see on
19 your policies, auto insurance, et cetera, depending
20 upon what you have to do under law. I know it's
21 already an existing law.

22 But I just wanted to clarify that, because even
23 though Commissioner Bronson was making that
24 statement, I suspect people aren't aware of this,
25 you know, might have assumed, listening to you this

1 morning and hearing our discussion, that there's
2 some pool of general assessment that's already going
3 on right now and it's accumulating and then you're
4 going to be drawing from it.

5 And that's not the case. I want to make sure
6 I'm right about this. When and if these storms
7 occurred like this, in your projections, there would
8 be new charges that would be -- every policyholder
9 in the state of Florida, whether it's homeowner's,
10 whether it's Citizens, auto insurance, these other
11 policies, we'd be paying more money, right?

12 MS. BINNUN: Yes, sir, you're exactly right.
13 And the dollar amounts that we project is if that
14 storm occurs in 2010. Each year that there is no
15 storm or small storms, as we build up surplus
16 tax-free, we would reduce the reliance on
17 assessments. And as we continue on the glide path,
18 we'll build up more surplus to reduce that reliance.
19 But you're exactly right.

20 GOVERNOR CRIST: So just to be clear, those
21 assessments only occur if those storms hit.

22 MS. BINNUN: Yes, sir.

23 GOVERNOR CRIST: Yet you continue to generate
24 revenue from premiums that are being paid every
25 year.

1 MS. BINNUN: Yes.

2 GOVERNOR CRIST: And that's how you've gotten
3 this incredible increase in the surplus. What did
4 you say, 4 billion?

5 MS. BINNUN: Yes, sir.

6 GOVERNOR CRIST: So the approach is that you
7 only assess if a storm hits as opposed to others in
8 the market that wanted to assess regardless of being
9 hit.

10 MS. BINNUN: Yes, sir. We would only levy
11 assessments if we had a deficit, and we would only
12 have a deficit if we have a catastrophic event.
13 With no catastrophic event, Citizens is building up
14 cash flow and surplus so that we can build those
15 resources for future events.

16 GOVERNOR CRIST: I think the point I'm trying
17 to make is that, you know, we've all seen requests
18 for rate increases of 47 or whatever percent that
19 there are, that fortunately the Office has rejected.
20 But some companies had the philosophy that they were
21 going to go ahead and charge the people and assess
22 the people every year as though the 100 year storm
23 was hitting every year, whether it did or not.

24 Citizens' approach, thank God, is that you only
25 would assess people if in fact the storm did hit.

1 MS. BINNUN: Yes, sir.

2 COMMISSIONER BRONSON: Governor, can I --

3 GOVERNOR CRIST: Thank you.

4 COMMISSIONER BRONSON: I'm unsure now, because
5 I thought I was paying on my policy every single
6 year a percent of that policy into the fund for
7 Citizens without a major storm hitting. Am I
8 incorrect in that? Don't I pay a -- isn't there a
9 premium on my insurance premium that goes to
10 Citizens every single year, whether there's a storm
11 or not, or am I wrong?

12 GOVERNOR CRIST: I think what we were just
13 talking about were Citizens policyholders. No?

14 MS. BINNUN: If I might, there was an emergency
15 assessment levied in 2007 for the 2004 and '5
16 storms, and there was a deficit large enough to
17 trigger emergency assessments. So the emergency
18 assessment of the 1.4 percent is what you're
19 currently paying now. That relates to prior storms,
20 and that's the recovery of costs. Citizens had a
21 deficit, needed resources to ensure we could meet
22 our policyholder obligations, issued a post-event
23 bond. And then we provide the debt service of the
24 bond with those future collections.

25 The emergency assessments, and you'll see them

1 on our balance sheet, are due to be collected in
2 full in 2017. So those relate to old storms. Until
3 we have another storm, there would be no new
4 assessments, and we would continue with that 1.4
5 percent of the old emergency assessment until
6 completion, which is scheduled for 2017.

7 ATTORNEY GENERAL McCOLLUM: Governor, if I
8 could make one observation.

9 GOVERNOR CRIST: Of course.

10 ATTORNEY GENERAL McCOLLUM: With all due
11 respect to your comment on private versus the
12 Citizens insurance, one difference does strike me
13 that exists, just thinking about it while you were
14 talking --

15 GOVERNOR CRIST: Well, before you go there, if
16 I might. I don't mean all private. I just meant a
17 couple.

18 ATTORNEY GENERAL McCOLLUM: That's all right.

19 GOVERNOR CRIST: For the record. There's lots
20 of good private ones.

21 ATTORNEY GENERAL McCOLLUM: My point only is
22 that the private companies don't have the
23 opportunity to levy these additional assessments on
24 all policyholders in the state of Florida and,
25 therefore, spread that risk. They only have the

1 opportunity to increase the rates on their
2 policyholders. It would be like Citizens being only
3 able to increase the surcharges to Citizens
4 policyholders. So there's a big difference, I
5 think, and we ought to remember that when we do
6 think about private insurance rate base. Thank you.

7 MS. BINNUN: Thank you. If I may, there are
8 some nuances, and Belinda Miller, Deputy Insurance
9 Commissioner, might want to explain some of those
10 nuances on the pricing side.

11 GOVERNOR CRIST: Please, sure.

12 MS. MILLER: Thank you. Governor, I think
13 where you were headed with that was that companies
14 pay for reinsurance, and when we transfer risk to an
15 insurance company, a private insurance company, that
16 risk is transferred. The people of the state of
17 Florida don't have it anymore. It goes to the
18 private company, and from there it goes to the
19 reinsurance company, and we pay a premium for that
20 and they take away.

21 And that is not what Citizens was ever designed
22 for. Citizens is more like a self-insurance
23 mechanism. It is to finance our risk. We don't
24 take it away. So there's a much bigger cost
25 involved in having the risk removed by having it put

1 into the private sector and then to the reinsurance
2 market, where that risk is removed.

3 We still have the risk with Citizens, but it is
4 much less expensive over the long-run for the people
5 of Florida to finance their own risk than to have it
6 all put into the private market. We need both. We
7 need both the private insurance market and we need a
8 residual market for those policies that the private
9 market can't handle.

10 And there is a tolerance level where people
11 just will not be able to pay any more than they can.
12 So I think that the State's challenge has been to
13 strike a balance between all of those things, pay
14 for as much risk to be transferred as we can, and
15 then keep the risk in Citizens that can't be
16 transferred to the private market and finance it
17 over time.

18 It was never intended for Citizens to build up
19 enough surplus to pay for a one in 100 year event
20 every year. It pays for a one in 100 year event in
21 100 years. But I think that we have been fortunate
22 in the last few years not having a storm, that it
23 can catch its breath and build up some surplus and
24 build up some resources so that, as a people-owned
25 industry, they can hold this risk and hold it

1 economically.

2 I would say that the analogy that everybody is
3 trying to draw on assessments is more akin to
4 shareholders of a private company than it is
5 anything else. The people of the state of Florida
6 are more like the shareholders of Citizens, and the
7 people in the private market who own those companies
8 sometimes have to contribute money into those
9 companies in order to recapitalize them as well.

10 So it works. It's amazing. It was an
11 innovation that Florida came up with, I think, after
12 Hurricane Andrew, and many other states have copied
13 us on this. And it provides insurance that would
14 not otherwise be there. I absolutely agree with
15 Commissioner Bronson's statement. If we didn't have
16 Citizens, I don't know how our economy would
17 continue. So that's what it is. And what it is not
18 is a big pot of money that is going to cover a 100
19 year event every year.

20 ATTORNEY GENERAL McCOLLUM: Belinda -- could I
21 ask another question, Governor?

22 GOVERNOR CRIST: Yeah, of course.

23 ATTORNEY GENERAL McCOLLUM: This is not the
24 scope of today's request by Commissioner Bronson,
25 but you reminded me of the fact that Citizens is

1 more than an insurer of last resort these days. It
2 has other policy lines. And that's a somewhat
3 contentious issue with the private insurance market.

4 Sometime down the road at an additional Cabinet
5 meeting, meeting of this group, I'd like to have us,
6 the Financial Services Commission, I'd like to have
7 us look at your bringing somebody forward. What
8 does that additional line contribute to this?
9 Obviously we're seeing a build-up here, but some of
10 this must be due to the additional line of
11 insurance. What would it mean if Citizens were
12 stripped back to only the insurer of last resort,
13 which it was originally founded to do?

14 But that's not for today. I just am commenting
15 that that's not -- it's not purely a wind storm,
16 hurricane homeowner property insurance company
17 anymore, right?

18 MS. MILLER: It does cover the underlying risk,
19 like fire and theft and other things for most of its
20 policyholders. In the high risk account it has
21 wind-only policies, which I would advocate that the
22 Legislature stop allowing Citizens to write and have
23 the private companies -- more pressure to write
24 that.

25 But I think that when we made that change, we

1 also, the Legislature and we advocated that we also
2 put in this 15 percent provision, that if a person
3 can only find a policy in the private market that is
4 100 or 200 percent more expensive than what they can
5 find in Citizens, they can still go to Citizens.

6 And you hear a lot about that from insurance
7 companies and how that expanded Citizens' role. I'm
8 not sure, as a practical matter, it had as large an
9 effect as they're portraying, because it's very
10 difficult to know if a person has had another offer.

11 And they're supposed to shop the market and
12 tell Citizens if they have another offer, and their
13 agent is supposed to tell Citizens that. But I'm
14 not sure that that made, as practical, as big a
15 difference as it has been made out to be.

16 ATTORNEY GENERAL McCOLLUM: I didn't mean to
17 take you down that rabbit hole. I just wanted to
18 make the observation. At some point, when we have
19 more time and perhaps a different agenda, it would
20 be something I would like to see us explore a bit
21 more in depth.

22 MS. MILLER: I agree. Ideally Citizens would
23 be as small as we can make it, so that most of the
24 risk is covered by the private market so that it's
25 transferred and somebody else is covering it.

1 ATTORNEY GENERAL McCOLLUM: Me too. Thank you.

2 MS. MILLER: Thank you.

3 MS. BINNUN: Thank you. If there are no other
4 questions, I'll ask John Forney of Raymond James to
5 talk about our recent pre-event financing program
6 for the HR, high risk account.

7 GOVERNOR CRIST: Thank you, Sharon.

8 MR. FORNEY: Thank you, Sharon.

9 GOVERNOR CRIST: Can we take a moment? Sorry.
10 Where are y'all from, the kids?

11 UNIDENTIFIED SPEAKERS: Roberts Elementary.

12 GOVERNOR CRIST: You are? And how long are you
13 here?

14 UNIDENTIFIED SPEAKER: I guess today.

15 GOVERNOR CRIST: Today? What grade are you in?

16 UNIDENTIFIED SPEAKERS: Second.

17 CFO SINK: You're very well behaved.

18 Congratulations to the teachers.

19 GOVERNOR CRIST: Thank you very, very much for
20 coming by. It was great to have you with us today.
21 Sorry, John.

22 MR. FORNEY: No problem. I can see how that
23 discussion might have driven them out of the room.
24 Governor Crist, members of the Cabinet, good
25 morning. For the record, my name is John Forney. I

1 work for Raymond James & Associates, and we're the
2 financial adviser to Citizens. It's been a long and
3 vigorous discussion of Citizens, so I promise I will
4 be very brief.

5 But it is really my privilege to be here today,
6 especially with such great news about the reception
7 that Citizens got recently in the financial markets
8 when it went out to do some pre-event bond
9 financing.

10 You're all well aware of how unsettled the
11 financial markets have been over the last few years
12 and how widespread the negative impacts of that have
13 been. We talked about it at one of the most recent
14 SBA meetings, the very low investment yields that
15 the Cat Fund and Citizens are earning in their
16 investments. And, of course, that affects insurance
17 companies around the country, not just public ones
18 and not just here in Florida.

19 But one of the most widely noted potential
20 negative impacts of the financial crisis has been
21 the concern that frozen markets could keep Citizens
22 and, for that matter, the Cat Fund from accessing
23 the markets to get the money they needed after a
24 large hurricane.

25 And that's a legitimate concern. But this

1 financing that Citizens just completed demonstrates
2 two things; one, that markets have thawed
3 significantly and, two, that the relevant
4 constituencies in the financial markets have
5 strongly endorsed the credit construct that Sharon
6 Binnun described to you earlier.

7 This was a very successful financing. Citizens
8 accessed the market for \$2.4 billion in a very tight
9 maturity range, clearly could have done more if it
10 needed to and it could have expanded the maturity
11 range. It did it by accessing a blue chip range of
12 institutional investors, including Fidelity,
13 Federated, Vanguard, Wellington, PEMCO, et cetera,
14 et cetera, and literally thousands of individual
15 investors in the state of Florida and around the
16 country who bought Citizens bonds. And they did it
17 at interest rates that were over 150 basis points
18 lower than where Citizens was able to access the
19 market last year when financial markets were more
20 troubled, so well under four percent interest cost.

21 I would point out, Commissioner Bronson and
22 General McCollum, that there are no assessments
23 associated with this type of financing. This is a
24 financing that just enhances the pool of money that
25 Citizens has to pay claims after a storm, and that

1 money would be reimbursed to it from the Florida
2 Hurricane Catastrophe Fund.

3 So a very successful financing. We hope that
4 Citizens will never have to touch a dollar of these
5 proceeds. And we certainly hope that Citizens will
6 not have to access the markets after one of these
7 large events that Sharon showed you. But if they
8 do, this financing is a very good sign and a good
9 bellwether that the reception would be quite
10 positive in that event.

11 So I'm happy to answer any questions you might
12 have at this point.

13 ATTORNEY GENERAL McCOLLUM: If I could,
14 Governor.

15 GOVERNOR CRIST: General.

16 ATTORNEY GENERAL McCOLLUM: Just to clarify,
17 what I think you just said was pretty clear, but I
18 want to make sure everybody caught that. The
19 financing we're talking about would be liquidity for
20 the purposes of what happens with an event that
21 occurs up to a certain amount. And you said the Cat
22 Fund, the Catastrophe Fund would reimburse that to
23 Citizens at some point. So it's sort of a layer for
24 a short period of time when we need it to pay
25 claims. Is that basically what it boils down to?

1 MR. FORNEY: That's exactly correct, General
2 McCollum.

3 ATTORNEY GENERAL McCOLLUM: Thank you.

4 GOVERNOR CRIST: John, thank you, sir.

5 MR. FORNEY: Thank you very much.

6 GOVERNOR CRIST: Appreciate it very much.
7 Great presentation.

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1 GOVERNOR CRIST: Board of Trustees, Secretary
2 Sole.

3 CFO SINK: So as he's coming up, I think these
4 are the last group, which is the fourth graders from
5 Roberts Elementary in the back of the room. They're
6 the white T-shirt crowd.

7 GOVERNOR CRIST: Good morning. Good to see
8 you. Thanks for joining us.

9 MR. SOLE: Good morning, Governor and Cabinet.

10 GOVERNOR CRIST: Good morning.

11 MR. SOLE: Item Number 1, submittal of the
12 minutes of the February 9, 2010, Cabinet meeting.

13 GOVERNOR CRIST: Is there a motion on the
14 minutes?

15 CFO SINK: Move it.

16 COMMISSIONER BRONSON: Second.

17 GOVERNOR CRIST: Moved and seconded. Show the
18 minutes approved without objection.

19 MR. SOLE: Thank you. Item Number 2, a request
20 that we withdraw this item from the agenda.

21 GOVERNOR CRIST: Is there a motion to withdraw?

22 COMMISSIONER BRONSON: Motion to withdraw Item
23 2.

24 ATTORNEY GENERAL McCOLLUM: Second.

25 GOVERNOR CRIST: Moved and seconded. Show it

1 withdrawn without objection.

2 MR. SOLE: Thank you. Item Number 3, this is a
3 consideration of an application from Doctors Lake
4 Marina. This is in Orange Park, which is in Clay
5 County. It's to modify an existing sovereignty
6 submerged land lease. It's currently a 98-slip, wet
7 slip, open-to-the-public marina. They're requesting
8 to add 60 wet slips to the facility. The
9 consideration is for \$24,459.

10 It's worth noting that as part of this
11 application or this request, there's an existing
12 conservation easement that was established in order
13 to protect manatees. What that conservation
14 easement did was eliminate the capacity to add
15 additional wet slips. It was also intended to
16 ensure that there were no additional dry slips.

17 When we went through the conservation easement,
18 what we recognized is we need to expand that to
19 cover the entire property. We believe that the
20 conservation easement and the proposed lease
21 expansion is consistent with the original proposal
22 because there will not be any new overall boats in
23 the facility. Currently there's 373 boats at the
24 facility. This action will continue to have 373
25 boats at the facility, just some will be moving to

1 the wet slips.

2 The Department did also have -- note that there
3 was a compliance history, a couple of noncompliance
4 issues in the past 13 years. They have been
5 addressed through enforcement by the agency. The
6 Department recommends approval.

7 COMMISSIONER BRONSON: Motion to approve.

8 ATTORNEY GENERAL McCOLLUM: Second.

9 GOVERNOR CRIST: Moved and seconded. CFO?

10 CFO SINK: Yeah, I do have a comment.

11 GOVERNOR CRIST: Please.

12 CFO SINK: Since our staffs have been working,
13 I know, Secretary Sole, you're aware of what my
14 concerns are. It just -- it really irritates me
15 that a conservation easement was put on this
16 property in 1993. And certainly Commissioner
17 Bronson and I have been talking a lot about the idea
18 of conservation easements and that they're a better
19 way to go in many respects.

20 But in this case the owner put a conservation
21 easement on this marina to basically say that they
22 were not going to expand the amount of slips. I
23 think that the total number of slips at the time of
24 the easement was 150. It was done supposedly to
25 protect the manatee activity in this area.

1 And so I am presuming and assuming that as most
2 landowners do, they took a tax deduction or got a
3 decrease in the value of their property because they
4 were putting a conservation easement. That's what
5 you typically do. You get the tax credits back, et
6 cetera. But in this case the owner turns right
7 around and just keeps adding more slips and just
8 kind of thumbs their nose at the whole idea that
9 there's a conservation easement on this property and
10 puts -- this is not -- he put 225 more slips on this
11 property --

12 MR. SOLE: In the dry storage, yes, ma'am.

13 CFO SINK: -- that was subject supposedly to
14 this conservation easement. So now he wants to come
15 back and get us to approve this new expansion,
16 renegotiate. And I just think it sets an extremely
17 bad precedent for this board to agree or accept a
18 conservation easement on a property in which -- I
19 mean, the word will be out that, well, so what? Put
20 a conservation easement on. I'll just do what I
21 want to anyway. I won't abide by the terms of the
22 easement, and the Board of Trustees won't do
23 anything to me about it. It's just very irritating
24 to me. I have to say that.

25 GOVERNOR CRIST: Any comments, Secretary?

1 MR. SOLE: I do, Governor. One of the things,
2 when we looked at the conservation easement, that
3 conservation easement only covered that ten foot of
4 shoreline, that riparian shoreline. This is
5 something that we've done in the past, trying to
6 limit the number of structures going into the water.

7 What we have done in this case is we have
8 worked with the Fish and Wildlife Conservation
9 Commission to craft a much broader conservation
10 easement that covers the entire property, not just
11 that ten-foot strip of shoreline, to ensure that the
12 intent originally as proposed back in 1993 to limit
13 the number of boats can be adhered to.

14 We've identified how many boats are there. We
15 think that this at least basically mirrors that
16 intent and actually provides a better enforcement
17 tool in the event that in the future, if they
18 encroach and add, it's something that's much more
19 clear.

20 So we think this is a solution to a problem
21 that did exist, CFO. And I appreciate the issue
22 that you raise, because I think originally the
23 intent was thought that, no, they weren't allowed to
24 have any additional upland dry slips either at the
25 time. But the reality is the conservation easement

1 only covered that ten-foot swath of land.

2 This clears that up. And I think this is a
3 resolution to what will hopefully solve a
4 long-standing problem in the area.

5 CFO SINK: And what were the penalties?

6 MR. SOLE: As a result of -- the penalties were
7 primarily associated with one specific noncompliance
8 event, where roughly four boats were moored outside
9 of the easement, excuse me, outside of the lease
10 area. Penalties in that case were roughly \$4,000
11 for those four boats being moored outside of the
12 lease area.

13 We also more recently, in 2006, identified a
14 small finger dock that actually had been there for
15 some time, and we had missed it in prior compliance
16 assessments. And we got them to remove that finger
17 dock and charged them an additional thousand
18 dollars. Total penalties were roughly a little over
19 \$6,000 for the two events. Not significant as it
20 relates to fines, I understand.

21 GOVERNOR CRIST: Did you have a --

22 CFO SINK: Well, yeah, I mean, I would suggest
23 that if it seems that this is going to be approved,
24 that -- you know, we had a situation similar not too
25 long ago in which you agreed to put some other

1 provisions and requirements on the owner, which
2 involved an annual certification that they were
3 abiding by the terms.

4 But also I think in my mind more importantly, I
5 think we had a solution in which the owner was
6 required to take photographs and submit them to your
7 office so that the overseers could ensure for
8 themselves that the property is in fact being used
9 under conditions that we require and that we don't
10 have another 17 years of noncompliance.

11 GOVERNOR CRIST: Is that in the form of a
12 friendly amendment?

13 CFO SINK: Yes. That would be a friendly
14 amendment.

15 GOVERNOR CRIST: I'll second it. But I guess
16 it's really up to the mover. And I can't remember
17 if it was you, General, or whether the Commissioner
18 made the motion.

19 COMMISSIONER BRONSON: I moved the motion. And
20 I was willing to also amend the motion to include
21 the special approval of the conditions and the
22 special lease conditions and also payment of the
23 amount that has been decided upon.

24 MR. SOLE: Yes, sir.

25 GOVERNOR CRIST: Okay. Does everybody

1 understand --

2 ATTORNEY GENERAL McCOLLUM: I second, will go
3 with that.

4 GOVERNOR CRIST: -- the new model? Okay. Are
5 there any objections? Show it approved as amended.

6 MR. SOLE: Understood. Thank you, Governor,
7 Cabinet members.

8 GOVERNOR CRIST: Thank you, Secretary. Thank
9 you, CFO.

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1 GOVERNOR CRIST: SBA, Ash Williams. Good
2 morning, Ash.

3 MR. WILLIAMS: Good morning, Governor,
4 Trustees. How are you today?

5 GOVERNOR CRIST: Good.

6 MR. WILLIAMS: Item 1, we request approval of
7 the transcript of the February 24 meeting.

8 ATTORNEY GENERAL McCOLLUM: So moved.

9 CFO SINK: Second.

10 GOVERNOR CRIST: Moved and seconded. Show the
11 minutes approved without objection.

12 MR. WILLIAMS: Item 2, request approval of
13 fiscal determination for the issuance of an amount
14 not exceeding \$7.8 million Florida Housing Finance
15 Corporation Multifamily Mortgage Revenue Bonds.

16 GOVERNOR CRIST: Is there a motion on Item 2?

17 CFO SINK: Move it.

18 ATTORNEY GENERAL McCOLLUM: Second.

19 GOVERNOR CRIST: Moved and seconded. Show it
20 approved without objection.

21 MR. WILLIAMS: Item 3, request approval of the
22 2010 Florida Hurricane Catastrophe Fund
23 Reimbursement Premium Formula. By way of background
24 on this, the law requires that the rates for the
25 Catastrophe Fund each year be actuarially indicated

1 rates and that they be confirmed by an external
2 consultant. Both of those tests have been met. In
3 addition, the formula has been reviewed by the
4 Florida Hurricane Catastrophe Fund Advisory Council
5 in public meeting and approved unanimously.
6 Recommend approval of the formula.

7 ATTORNEY GENERAL McCOLLUM: I move Item 3.

8 CFO SINK: Second.

9 GOVERNOR CRIST: Moved and seconded. Show it
10 approved without objection.

11 MR. WILLIAMS: Thank you. Item 4, request
12 approval of and authority to file a Notice of
13 Proposed Rulemaking for the Florida Reimbursement --
14 Florida Catastrophe Fund Reimbursement Premium
15 Formula.

16 CFO SINK: Move it.

17 ATTORNEY GENERAL McCOLLUM: Second.

18 GOVERNOR CRIST: Moved and seconded. Show it
19 approved without objection.

20 MR. WILLIAMS: Item 5, we request approval of
21 the State Board of Administration's resolution
22 regarding the issuance of bonds by the Hurricane
23 Catastrophe Fund Finance Corporation. And we have a
24 brief presentation, if you'd like me to walk you
25 through it, addressing a couple of questions that

1 came up at the prior meeting.

2 GOVERNOR CRIST: Please.

3 MR. WILLIAMS: Okay. This is very brief,
4 honestly. And we'll cut quickly to the substance of
5 the questions that were raised at our last meeting.
6 First, a little bit of background on the legal
7 requirements and obligations of the Catastrophe
8 Fund. The Hurricane Catastrophe Fund has a legal
9 obligation to reimburse insurers for specified
10 payments that insurers make to their policyholders.

11 The law provides for the issuance of revenue
12 bonds for the Florida Hurricane Catastrophe Fund to
13 meet these obligations. Insurers are required to
14 file loss reports at yearend and quarterly
15 thereafter. The Catastrophe Fund is required to
16 reimburse insurers as soon as practical after
17 receiving proof of loss reports.

18 We go on to the next page. The examination
19 process that the Catastrophe Fund has is quite
20 active, thorough and comprehensive. We've in fact
21 reviewed over 17,000 proof of loss reports for '04
22 and '05 losses. Loss payment requests are reviewed
23 and analyzed before, during and after reimbursements
24 are made.

25 Before reimbursements are made, we do an

1 examination of the exposure the various insurers
2 have by zip code, so we know exactly where their
3 exposures are. There are education and training
4 programs to inform insurers on how to appropriately
5 submit loss experience to us.

6 During events and claims coming in, we examine
7 proof of loss reports. These are required to have
8 the signatures of two executives of the insurance
9 companies. So to the extent there's any
10 falsification there, you have people who are
11 directly accountable for any problem.

12 We also review that information for integrity
13 and validity. So, for example, if you know in
14 advance that an insurance company's exposures are in
15 inland zip codes and you start seeing claims
16 submissions for hurricane loss on the coast, you
17 know by comparing your original analysis of their
18 exposures to where their claims are coming in from
19 that there's something wrong there and it needs to
20 be held up and examined.

21 Likewise, we compare the loss submissions we
22 receive from different insurance companies so that
23 we look across companies. And if we see some
24 extraordinary loss experience in one company in
25 comparison to others, that again is a tip-off that

1 it should be held up and looked into more
2 thoroughly.

3 Lastly, we look at the reimbursements after
4 they've been made. There's a very thorough and
5 ongoing review of losses, including on-site audits
6 conducted by the Hurricane Catastrophe Fund. And to
7 the extent we identify that any insurer has been
8 reimbursed excessively, we have the ability under
9 current law to reclaim those excess reimbursements
10 together with interest penalties, and we claim the
11 maximum penalty allowed by law to the extent we do
12 reclamations of that nature.

13 The Cat Fund routinely withholds reimbursements
14 if there are any irregularities, unusual reporting
15 situations or noncompliance issues. Currently we
16 have approximately \$13.2 million in reimbursements
17 being withheld from 30 different insurers.

18 Over \$43 million has been recouped by the Cat
19 Fund for excess loss reimbursements stemming from
20 the '04 and '05 storm events. Interest penalties
21 have been charged at the maximum level allowable by
22 law. And to the extent there's any indication of
23 illegal or fraudulent activities, these are reported
24 to the proper authorities.

25 Moving on to page three and digging directly

1 into fraud and the potential for illegal activities,
2 that was a major concern in our last meeting. We
3 didn't want to have good Floridians paying bad
4 claims, very legitimate question.

5 We looked at the question of what is the
6 incidence of fraud and illegal activity. And after
7 working with a number of different entities,
8 including the Office of Insurance Regulation,
9 Division of Insurance Fraud, et cetera, we were
10 pleased to find -- and we'll demonstrate this in
11 detail in the next couple of pages -- that the
12 incidence of fraud and illegal activity seems to be
13 extremely low. Insurers are required by current law
14 to implement anti-fraud programs, and they are in
15 fact aggressively reporting suspected fraud to the
16 Division of Insurance Fraud.

17 If we move over to page four and look into what
18 the experience has been with insurance fraud -- and
19 this is looking across all forms of insurance, not
20 homeowners alone, not property and casualty alone.
21 This is across all forms of insurance. What we find
22 is that total referrals and tips relating to fraud
23 were a little north of 66,000. Insurers provided
24 46,000-plus of these. This led to the opening of
25 over 9,000 cases, roughly 4,700 arrests, close to

1 5,000 prosecutions and over 3,000 convictions.

2 Rewards were paid out to various people providing
3 tips on fraud in excess of \$140,000.

4 Now, again, this is across all insurance. And
5 if you look at residential property and casualty
6 losses for '04 and '05, you're talking about over
7 two million claims, and our analysis suggests that
8 the incidence of potential fraud in that claim base
9 is something in the low single digit range, three to
10 five percent.

11 We go over to page five. We zero in
12 specifically, we're narrowing this -- this triangle
13 compared to the prior one is dramatically smaller
14 numbers for two reasons. First, we're looking at a
15 data sample of only one year. The prior information
16 was five years cumulatively. Second, we're looking
17 here only at homeowner related fraud cases. So the
18 numbers are much, much smaller. The number of
19 complaints, 446, that's less than four percent of
20 the total; cases opened, 75; prosecutions, 24;
21 arrests, 20; convictions, 23. Very significant
22 narrowing of the numbers, given the smaller
23 proportion of fraud relating to homeowner insurance.

24 If we move over to page six, we just want to
25 recognize and thank the other entities that we

1 worked with compiling this information and those who
2 have specific roles, and you can see them; Office of
3 Insurance Reg, Division of Insurance Fraud, Division
4 of Consumer Services, Office of the Consumer
5 Advocate, the Division of Rehab and Liquidation, and
6 the Florida Guaranty Insurance Fund.

7 Moving on to page seven, there are factors
8 impacting our loss experience, which has been
9 growing, particularly from the '05 storm events,
10 storm season. And these include appraisal
11 provisions and insurer contracts, replacement cost
12 holdbacks, potential time limits on filing claims,
13 the growth in public adjusters, public adjuster fee
14 and compensation practices, and damage for partial
15 losses resulting in payments for total losses.

16 As we discussed at our last meeting, these are
17 areas whose remedies largely rest in the
18 Legislature. As you can see in the second bullet on
19 this page, there are a range of different bills
20 currently in consideration in the legislative
21 process that constructively address these issues and
22 we believe will make progress in an appropriate
23 direction on all of these areas. For example, the
24 public adjuster legislation I understand is up today
25 in the Senate Judiciary Committee.

1 If we move on to page eight and we look at the
2 obligations and resources of the Cat Fund -- and
3 this is as of month-end January of this year -- the
4 outstanding losses in aggregate, and these include
5 the incurred and reported losses as well as incurred
6 but not reported, that means not reported to us by
7 the insurance companies, those aggregate to \$827
8 million.

9 The current cash resources on hand at the Cat
10 Fund that are available to pay these particular
11 claims are 213 million, leaving a need for
12 additional resources that we estimate to come in
13 over time, from this 827 number, of 614 million.

14 Our recommendation is that we issue debt that
15 would include the proceeds to the Cat Fund itself, a
16 reserve for debt service and capitalized interest,
17 together with cost of issuance and underwriter's
18 discount, that would aggregate an issue of up to
19 \$710 million.

20 If we move on to page nine, what we would
21 recommend doing, if the trustees, if you the
22 trustees concur, is to proceed with debt issuance of
23 up to \$710 million. We will get to work on this
24 immediately and would anticipate coming to market in
25 the -- as a practical matter, probably during May.

1 We'd like to get this done prior to hurricane season
2 starting. And this would, we think, put us in
3 position to have sufficient liquidity to pretty well
4 cure the 2005 claims. Can't be absolutely
5 positively certain with permanence on that, but I
6 think we're pretty darn close.

7 CFO SINK: Governor.

8 GOVERNOR CRIST: CFO.

9 CFO SINK: Do we have -- you know, the number
10 in this chart that's kind of an estimate is the 376
11 million incurred but not reported number. I would
12 just hate for us to have to come back and do this
13 again. Do you have enough flexibility? Is there
14 enough -- have you been pretty darn conservative
15 about this \$376 million so that you feel confident
16 that the 710 million is going to be the right
17 number? Do we need to give you the leeway perhaps
18 to go up to 750 million?

19 Just kind of share with us how you feel about
20 how close you're -- how close you're cutting these
21 numbers, because in my opinion we ought to figure
22 out what the right number is and put this thing to
23 bed.

24 MR. WILLIAMS: Potentially give it some head
25 room and leave it at that? I hear you. The

1 \$376 million I think is reflective of a 2005 storm
2 season that has behaved, in terms of the way claims
3 have come in after the fact, unlike any other,
4 including 2004.

5 The difference between the way claims
6 experience was between '04 and '05, contiguous
7 years, has been night and day. It makes no sense.
8 And as we discussed at the last meeting, it seems to
9 be largely a consequence of the very dramatic
10 deterioration in the economy and the fact that
11 you've had a terrific increase in public adjusters
12 and a terrific cumulative effect of very, very
13 consumer-friendly insurance laws in Florida.

14 In terms of putting a hard boundary around
15 this, if we wanted to put some head room on it, we
16 certainly could. We could -- and what I would
17 recommend doing if we do that is I would not go into
18 the market presently for more than what we've asked
19 for here, but if we needed to go back subsequently,
20 we could. Conversely, if you prefer for us to come
21 back, we could do that as well, but recognizing the
22 amount of motion involved every time we do this.

23 CFO SINK: Well, I hate to make the number
24 bigger. I just am a little concerned that if you
25 have -- if you cut it too close in terms of your

1 estimate, then it just prolongs the agony.

2 MR. WILLIAMS: Right.

3 CFO SINK: We have to do this.

4 MR. WILLIAMS: Yes. And we could potentially
5 have a situation where we come back at some future
6 date with some tail end of obligations that we need
7 to meet that we would need to do more issuance for.
8 And what I would suggest is, if you want to go the
9 route of expanding the authorized amount today, then
10 I think the way to do it would be to do so with the
11 assumption that we would -- and with the restriction
12 that we would go out for no more than what we've
13 requested currently. And if six months down the
14 road or seven months or a year down the road we have
15 a need to do something further, then the idea would
16 be we would obviously do the minimum, and we would
17 confirm it back to you in public meeting before
18 going forward as an information item.

19 ATTORNEY GENERAL McCOLLUM: If I could, just a
20 point of clarification. In terms of the 700 million
21 or whatever we're going out and bonding, I assume
22 we're choosing not to take this out of any build-up
23 premium reserves that we've gotten because we want
24 to be ready for this hurricane season. But we do
25 have some money we could take this out of if we had

1 to right now, right?

2 MR. WILLIAMS: The amount we have that we can
3 take it out of is only 213 million, General.

4 ATTORNEY GENERAL McCOLLUM: That's it?

5 MR. WILLIAMS: If we -- we do have
6 significantly more cash reserves, but for reasons of
7 our tax-exempt status and the nature of our
8 agreement with the Internal Revenue Service to have
9 that tax-exempt status and the nature of the
10 covenants and the debt currently outstanding to pay
11 other claims from the Cat Fund, we cannot, on
12 opinion of tax counsel, invade those other cash
13 funds for this purpose.

14 ATTORNEY GENERAL McCOLLUM: So it's a tax and
15 obligation, existing obligation --

16 MR. WILLIAMS: Correct.

17 ATTORNEY GENERAL McCOLLUM: -- reason for doing
18 this. Secondly, Hurricane Wilma triggered all of us
19 in here, with your discussion and now the
20 Legislature, into realizing the statute of
21 limitations is too long. We've got another year, I
22 believe, to go on those claims. And hopefully the
23 next time we have storms we'll have a shorter
24 statute of limitations. But I don't know how
25 anybody here could stand there in your shoes and

1 tell us exactly how many more claims are going to be
2 filed in the next year over this thing, the way
3 they're going.

4 MR. WILLIAMS: Agreed.

5 ATTORNEY GENERAL McCOLLUM: And for one, I'd do
6 it either way. If you want more authorization,
7 fine. But it's -- CFO, I think it would just be a
8 shot in the dark to guess at what it is. So I think
9 we should just give you this today and leave it
10 alone, and if you've got to come back, you've got to
11 come back. Hope you don't. I would move it, if
12 it's appropriate.

13 CFO SINK: Second.

14 GOVERNOR CRIST: I just have a question. If we
15 could go to that slide number five, Ash, please.
16 And it talks there about the incidence of
17 homeowner's fraud for one year, 2008.

18 MR. WILLIAMS: Yes.

19 GOVERNOR CRIST: And then I guess about four
20 lines down, five lines down, it talks about
21 convictions, 23 convictions, 4.32 percent. So I'm
22 assuming from that chart that that means that these
23 individuals were convicted of fraud as it relates
24 to their homeowner's insurance. And the question I
25 guess I have is how much fraud did that represent in

1 monetary terms. How much did they scam? If you
2 totaled up the 23, how much did they rip off?

3 MR. WILLIAMS: I don't have a hard answer to
4 that, Governor, but --

5 GOVERNOR CRIST: Do you have a soft answer?
6 I'm just kind of curious.

7 MR. WILLIAMS: I appreciate that. I would
8 offer a clarification, that the percentages you see
9 here, like the 4.32 convictions, that's a percentage
10 of the aggregate convictions across all insurance.
11 That doesn't mean 4.32 percent of the people who
12 were charged with homeowner insurance fraud were
13 convicted.

14 GOVERNOR CRIST: Yes, sir. So how much money?

15 MR. WILLIAMS: I don't have a hard answer on
16 that.

17 CFO SINK: Governor, I don't know, but I can
18 get it for you.

19 MR. WILLIAMS: Division of Insurance Fraud
20 would be the place to get it.

21 CFO SINK: The way to think about it would be
22 that somebody filed a claim that said that -- oh, I
23 don't know -- that their roof needed a repair and it
24 was determined that it was just a fraudulent claim,
25 and it could range from 30,000 to maybe \$350,000 if

1 they proved their whole house was damaged. It's in
2 that range. So you can multiply it out that way.
3 But we'll get the numbers for you.

4 GOVERNOR CRIST: I appreciate that, because
5 that matters.

6 CFO SINK: Yes.

7 GOVERNOR CRIST: Okay. It's been moved and
8 seconded. Show it approved without objection. I
9 think you have another item. Is that right?

10 MR. WILLIAMS: Thank you. Yes. We need to
11 move forward to Item 6, request approval of the
12 State Board of Administration's resolution regarding
13 the levy of emergency assessments.

14 ATTORNEY GENERAL McCOLLUM: I move it.

15 CFO SINK: Second.

16 GOVERNOR CRIST: Show it approved without
17 objection. Thank you.

18 MR. WILLIAMS: Thank you. Now I believe we
19 need to also go to the Florida Hurricane Catastrophe
20 Fund Finance Corporation's agenda.

21 GOVERNOR CRIST: Right, correct.

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1 GOVERNOR CRIST: I will now convene a meeting
2 of the Florida Hurricane Catastrophe Fund Finance
3 Corporation Board. This board is composed of the
4 members of the State Board of Administration and
5 also Ben Watkins and Jack Nicholson. All members
6 are present. Ash, are you ready to proceed?

7 MR. WILLIAMS: I believe we are, if I can get
8 to the agenda.

9 GOVERNOR CRIST: I'm sure you are.

10 MR. WILLIAMS: Item 1, request approval of the
11 February 24, 2010 minutes.

12 GOVERNOR CRIST: Is there a motion on the
13 minutes?

14 CFO SINK: Move it.

15 ATTORNEY GENERAL McCOLLUM: Second.

16 GOVERNOR CRIST: Moved and seconded. Show the
17 minutes approved without objection.

18 MR. WILLIAMS: Item 2, request adoption of a
19 resolution authorizing the corporation to issue
20 revenue bonds. These are, of course, the bonds we
21 just discussed.

22 ATTORNEY GENERAL McCOLLUM: I move Item 2.

23 CFO SINK: Second.

24 GOVERNOR CRIST: Moved and seconded. Show it
25 approved without objection. Thank you very much.

1 We are adjourned.

2 (Whereupon, the meeting was concluded at 11:35
3 a.m.)

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CERTIFICATE OF REPORTER

STATE OF FLORIDA)

COUNTY OF LEON)

I, Jo Langston, Registered Professional Reporter,
do hereby certify that the foregoing pages 3 through 70,
both inclusive, comprise a true and correct transcript of
the proceeding; that said proceeding was taken by me
stenographically and transcribed by me as it now appears;
that I am not a relative or employee or attorney or counsel
of the parties, or a relative or employee of such attorney
or counsel, nor am I interested in this proceeding or its
outcome.

IN WITNESS WHEREOF, I have hereunto set my hand
this 26th day of April 2010.

JO LANGSTON
Registered Professional Reporter