MEETING OF THE GOVERNOR AND CABINET AS HEAD OF THE DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

OCTOBER 3, 2006

AGENDA

Agency Contact: David F. Westberry, 850/617-3100

1. Respectfully submit the Minutes for the May 16, 2006, Cabinet meeting.

Attachment #1.

Recommend.

2. Respectfully submit the quarterly report for the quarter ending June 2006.

Attachment #2.

Recommend.

3. Respectfully submit the following rule amendment for final adoption in Chapter 15 of the Florida Administrative Code (F.A.C.).

Rule 15B-13, F.A.C., Operation of Soundmaking Devices in Motor Vehicles. This rules action amends the current rule to reflect the 2005 revision to 316.3045, F.S., making it unlawful for any person operating or occupying a motor vehicle on a street or highway to operate or amplify the sound produced by a radio, tape player, or other mechanical soundmaking device or instrument from within the motor vehicle so that the sound is plainly audible at a distance of 25 feet or more from the motor vehicle instead of 100 feet as previously defined.

Attachment #3.

Recommend.

4. Respectfully submit the 2005-06 Annual Performance Report.

Attachment #4.

Recommend.

5. Respectfully submit the 2006-07 Annual Performance Contract.

Attachment #5.

Recommend.

DHSMV Cabinet Agenda Page 2 October 3, 2006

6. Respectfully submit the department's 2007 legislative package.

Attachment #6.

Recommend.

7. Respectfully submit the department's legislative budget request for 2007-08 for the purpose of transmitting to the Office of Planning and Budgeting, Executive Office of the Governor.

Attachment #7.

Recommend.

8. Respectfully submit the following new state of Florida license plates:

A State of Vision Agricultural Education Donate organs. Pass it on. Support Homeownership for All

Attachment #8. Recommend.

THE CABINET STATE OF FLORIDA

Representing:

DIVISION OF BOND FINANCE
DEPARTMENT OF REVENUE

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES
FLORIDA LAND AND WATER ADJUDICATORY COMMISSION

BOARD OF TRUSTEES, INTERNAL IMPROVEMENT TRUST FUND
STATE BOARD OF ADMINISTRATION

SITING BOARD, DEPARTMENT OF ENVIRONMENTAL

The above agencies came to be heard before THE FLORIDA CABINET, Honorable Governor Bush presiding, in the Cabinet Meeting Room, LL-03, The Capitol, Tallahassee, Florida, on Tuesday, May 16, 2006, commencing at 9:40 a.m.

Reported by:

JO LANGSTON
Registered Professional Reporter
Notary Public

ACCURATE STENOTYPE REPORTERS, INC. 2894 REMINGTON GREEN LANE TALLAHASSEE, FLORIDA 32308 (850) 878-2221

APPEARANCES:

Representing the Florida Cabinet:

JEB BUSH Governor

CHARLES H. BRONSON Commissioner of Agriculture

CHARLIE CRIST Attorney General

TOM GALLAGHER Chief Financial Officer

* * *

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GOVERNOR BUSH: Department of Highway Safety and Motor Vehicles.

CFO GALLAGHER: Motion on the minutes December 13.

COMMISSIONER BRONSON: Second.

GOVERNOR BUSH: There's a motion and a second. Without objection, the item passes. Item 2. Good morning, Fred.

MR. DICKINSON: Good morning, Governor. Item 2 is our quarterly report ending December of '05.

CFO GALLAGHER: Motion on 2.

ATTORNEY GENERAL CRIST: Second.

GOVERNOR BUSH: There's a motion and a second. Without objection, the item passes.

MR. DICKINSON: Item 3 is the quarterly report ending March of this year.

CFO GALLAGHER: Motion on 3.

COMMISSIONER BRONSON: Second.

GOVERNOR BUSH: There's a motion and second. Without objection, the item is approved.

MR. DICKINSON: Governor, briefly, those reports are showing that we are continuing our improvement in the driver license world. You were supportive in the Cabinet last year with us getting some resource. And I can report to you that about two-thirds of our offices have shown improvement, not only in less waiting time

but also in throughput, about 12 percent increase in the throughput. And we've reduced the waiting times.

And I want to remind everyone before Memorial Day, we've got a big push on the Patrol for "Click it or ticket," trying to save some lives, and also the move over law we're trying to promote a little bit in these last two weeks of this month to help with the holiday.

GOVERNOR BUSH: What is the status of the traffic deaths?

MR. DICKINSON: We are about ten percent behind last year, which was unfortunately about a, gosh, 11 percent increase. So we're back kind of to where we -- we've been growing a little bit. Unfortunately, the motorcycle deaths are still on the way up, as are the motorcycle registrations.

And we're also very high in pedestrians, pedestrian deaths throughout the nation, and also in our construction zones. So we're working to try to reduce those.

GOVERNOR BUSH: Thank you.

MR. DICKINSON: Thank you, sir.

DHSMV Minutes Approval Page – May 16, 2006

Jeb Bush Governor

Fred O. Dickinson
Executive Director

Florida Department of Highway Safety and Motor Vehicles

Quarterly Report April - June 2006





One Day in the Life of the Department of Highway Safety and Motor Vehicles

| 4,935 | Authorized Positions |
|--------------|--|
| 4,588 | Current Employees |
| 1,813 | Authorized Sworn Law Enforcement Officer Positions |
| 1,661 | Current Sworn Law Enforcement Officers |
| 164 | Driver License Office Locations Statewide (Includes tax collector offices that issue driver licenses) |
| 10 | Crash Fatalities |
| 3 | Alcohol Related Crash Fatalities |
| \$ 6,373,425 | State Revenue Collected |
| 105,523 | Miles Patrolled on Highways |
| 85,946 | Vehicle and Mobile Home Registrations Issued |
| 21,904 | Vehicle and Mobile Home License Plates Issued |
| 25,670 | Vehicle/Vessel Titles Issued/Transferred |
| 35,136 | Driver License Customers Served |
| 18,705 | Court Dispositions Processed (Includes both dispositions collected manually and from the Traffic Citation Accounting Transmission System-TCATS) |
| 4,776 | Driver Contacts (Includes written warnings, traffic citations issued, faulty equipment warnings, and assistance rendered to disabled motorists—this includes contacts by both the FHP and Community Service Officers) |
| 235 | Hearings Conducted (Includes formal and |

informal administrative suspensions and

hardship cases)

Department Mission: "Making Highways Safe"

The Florida Department of Highway Safety and Motor Vehicles develops, maintains, and supports a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling and registering of vessels and motor vehicles, and licensing motor vehicle operators.



Department of Highway Safety and Motor Vehicles

Quarterly Report April - June 2006

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EXECUTIVE SUMMARY

- ☑ In-office visits by motorists decreased 4.5 percent from the previous quarter, as the department served 1,835,464 customers in driver license field offices *
- * This includes customers served in both DHSMV and tax collectors' offices.
- ☑ 850 highway deaths were reported in the fourth quarter of fiscal year 2005-2006, an increase of two percent from the same quarter of the previous fiscal year.* *The number of deaths is derived from preliminary information as reported by statewide law enforcement agencies.
- ☑ There were 4,638,553 organ donors registered through the organ donation signup program as of the end of the fourth quarter, an increase of 93,468 from the previous quarter.
- ☑ Inspected 2,032 motor vehicle and mobile home dealers' records for compliance with established standards, and issued 6,767 dealer and manufacturer licenses.
- ☑ Suspensions, revocations, and cancellations of driving privileges decreased 2.3 percent, as 454,584 actions were taken. Additionally, 112,256 insurance suspensions were issued.
- ☑ DUI enforcement remained a priority as 14,918 administrative (roadside) suspensions were issued by all Florida law enforcement jurisdictions to drivers with unlawful blood alcohol content or for failure to submit to a sobriety test. This includes 116 suspensions to drivers under 21 for violations of the Zero Tolerance Law.
- ☑ Issued 1,642,860 new and used vehicle/vessel titles and title transfers.

During the fourth quarter of fiscal year 2005-2006, the Department of Highway Safety and Motor Vehicles continued its efforts to provide the citizens of Florida the most efficient, effective, and safe driving environment through public education and awareness; its regulatory title, registration, and licensing programs; and the Florida Highway Patrol's (FHP) law enforcement efforts.

- ☑ During the fourth quarter, the department collected \$407,899,222 in revenue.
- ☑ There were 10,793,914 motorist services transactions conducted during this quarter (driver license/ID card transactions and motor vehicle/mobile home registrations). The Internet accounted for 667,645 of these transactions, or 6.2 percent.
- ☑ The FHP cited 2,704 individuals for DUI violations, a decrease of seven percent.
- ☑ The FHP arrested 2,230 individuals for felony violations, a seven percent decrease.
- ☑ The FHP cited or warned 353,450 citizens for traffic or equipment violations, a four percent increase.
- ☑ The FHP rendered assistance to 73,192 motorists with disabled vehicles.

Note: Unless otherwise indicated, current quarter statistics are compared to the prior quarter. Further information is available at the department's web site at www.hsmv.state.fl.us.

Quarterly Highlights

Live Traffic Crash and Road Condition Report



The Florida Highway Patrol has added new features and a new look to its "Live Traffic Crash and Road Condition Report" website. By going to the web at www.fhp.state.fl.us/traffic/, users can now view all traffic incidents and pinpoint them on a map as well.

This new interactive website pinpoints each incident by using the GPS (Global Position Satellite) coordinates assigned to each call in the Patrol's CAD (Computer Aided Dispatch) system. The Patrol's CAD feeds this information to the web site every five minutes, and the Duty Officers at each of the Patrol's seven dispatch centers provide additional information related to the road conditions in the form of text in the remarks section of the web site for each call.

As a nationwide leader in technology, the Florida Highway Patrol is always striving for new and improved ways of better serving the public. This new Live Traffic Crash and Road Condition Report is just one example of how the Patrol strives to better serve the motoring public.

Florida Wildfires



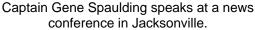
Recent wildfires in South and Central Florida required the Florida Highway Patrol to take some precautionary actions. Several main highways were closed for several hours, including a ten mile stretch of the Florida Turnpike, to prevent drivers from causing a significant hazard trying to drive through the thick smoke that reduced visibility. Portions of some of the Interstates and major highways were shut down daily due to smoke from the fires and heavy fog, which created zero visibility at those times. The road closure also provided a safe area for firefighters to approach the fire without the concerns of being struck by an errant driver.

New On-Line Service

A new on-line feature was introduced during the fourth quarter. Customers who plan to visit a driver license office may now complete the driver license and identification card application on-line. When the customer then visits the driver license office, the examiner can import the on-line application data. This results in time savings, a reduction in key strokes by the examiner, and improved accuracy of data. The on-line application directs customers to links that provide information on what to bring with them to the driver license office, including appropriate identification documents and fees. The on-line application also links to the On-line Appointment Service Information System (OASIS). Since April, approximately 75,000 customers have completed the on-line application.

Two Campaigns One Message: Buckle Up!







Members of Troop A attend *Click It or Ticket* event in Bay County.

Recently, the Florida Highway Patrol participated in two safety campaigns that focused on saving lives and preventing injuries. During the Memorial Day holiday period, the preliminary report shows 37 people were killed and 60 percent of those killed in vehicles normally equipped with safety belts were unrestrained. Several FHP troop leaders attended and spoke at media events to get the message out. One campaign, *Click It or Ticket* stressed the importance of buckling up. The new *Buckle Up in Your Truck* campaign focused on a specific target audience.

FHP Supports Motorcycle Safety Awareness

Each year, May is designated Motorcycle Safety Awareness Month. FHP supports safety efforts conducted all across Florida involving motorcycle organizations and law enforcement agencies that promote safe driving practices among motorcyclists and motorists. It is important that all motorists learn to share the road with motorcyclists.



Over two-thirds of fatal motorcycle crashes involve a motorcycle and another vehicle. In many cases, the motorists involved either do not see the oncoming motorcycle at all or do not see the motorcycle in time to avoid a crash. It is important for motorists to know that their actions affect the safety of motorcyclists.

GoRenew.com Gets Promoted



Between June 5, 2006 and June 18, 2006, a total of 1,916 public service messages promoting on-line services were broadcast on English and Spanish radio stations. Virtually all parts of the state were covered using a network of affiliated stations with added emphasis in the Tampa, Orlando, and Miami metropolitan areas. Two messages, in both English and Spanish, were produced and distributed highlighting the convenience and types of services available. Internet renewals were up approximately 1,000 customers per day during this promotion blitz. Future promotional efforts are currently under development.

DUI 100 Club Awards 2006



On April 24, 2006, Mothers Against Drunk Driving (MADD) recognized and awarded Florida law enforcement officers who arrested 100 or more drunk drivers during 2005. This special recognition began on the steps of the Old Capitol building where MADD held a press conference to publicly thank the law enforcement officers for their efforts. Among the recipients of this year's award were 13 of our own FHP troopers.

MADD hosted a luncheon at the Tallahassee-Leon County Civic Center where all of the law enforcement honorees received a beautiful crystal award. The

highlight of the ceremony was the presentation of the Patrol's highest DUI award, the Hurd-Smith Award. This special award honors Trooper Kimberly Hurd and Trooper Robbie Smith, who were both tragically killed by drunk drivers in separate incidents. This year's award was presented by Colonel Christopher Knight to Trooper Richard Nardiello. Trooper Nardiello (since promoted to Corporal), is the only multiple winner of this award; winning in 2002, 2005, and 2006.



Colonel Christopher Knight presents Hurd-Smith award winner, Trooper Richard Nardiello.



Highway Safety

OBJECTIVES

- 1. Increase highway safety on patrolled highways.
- 2. Increase motorist compliance with traffic laws on patrolled highways.
- 3. Reduce criminal activity on patrolled highways.
- 4. Increase highway safety education for the motoring public.

| ACTIVITY | THIS QUARTER | LAST YEAR SAME QUARTER | PERCENT CHANGE |
|--|-----------------|------------------------------|-------------------|
| ENFORCEMENT | | | |
| a. Arrests | | | |
| Unlawful Speed Arrests | 104,653 | 107,804 | -2.9 |
| 2. DUI Arrests | 2,704 | 2,680 | .9 |
| 3. Felony Arrests | 2,230 | 2,336 | -4.5 |
| 4. Other Arrests (Includes Drug Related Arrests) | 166,111 | 164,191 | 1.2 |
| Total Arrests | 275,698 | 277,011 | 5 |
| b. Written Warnings | 69,622 | 68,001 | 2.4 |
| c. Faulty Equipment Notices | 31,652 | 30,732 | 3.0 |
| CRASH INVESTIGATIONS | 60,136 | 62,901 | -4.4 |
| TRAFFIC HOMICIDE INVESTIGATIONS | 501 | 517 | -3.1 |
| DRUG INTERDICTION | | | |
| a. Drug Related Arrests | 1,446 | 1,686 | -14.2 |
| STOLEN VEHICLES RECOVERED | 259 | 218 | 18.8 |
| DUTY HOURS | | | |
| a. Unobligated Patrol * | 259,027 | 258,131 | .3 |
| b. Obligated Patrol ** | 409,614 | 418,435 | -2.1 |
| c. Non-Patrol *** | 160,131 | 147,286 | 8.7 |
| Total Duty Hours | 828,772 | 823,852 | .6 |
| MILES PATROLLED | 9,497,110 | 9,739,094 | -2.5 |

^{*} Time available for self-initiated, proactive enforcement of traffic and criminal laws.

Time used to respond to calls for service or to perform functions/activities including crash investigations, _____DUI investigations, assistance rendered, etc.

Time used to perform functions/activities for enhancement of patrol operations, such as training, squad meetings, etc.

TROOPER OF THE MONTH PROGRAM

Each month, the FHP recognizes a member or members whose exceptional efforts increase the safety of Florida motorists through intervention in tragedies and catastrophes affecting residents and visitors on Florida's roads.

Trooper Jeffrey Benoit, Troop F Award recipient April 2006

What started out as a routine traffic stop turned into a high speed chase when Trooper Benoit attempted to stop a vehicle on April 30, 2006. As Trooper Benoit stepped from his patrol vehicle, the driver of the vehicle accelerated in the emergency lane in an attempt to evade his stop. During pursuit of the vehicle, the passenger in the left rear seat pointed a rifle out of the window at Trooper Benoit. Trooper Benoit made evasive maneuvers to the right in an attempt to get out of the line of fire. The driver also maneuvered right in an attempt to square up to Trooper Benoit's patrol unit. This action caused the passenger to drop the rifle.

The vehicle exited the road and struck a curb causing the left front tire to deflate. Trooper Benoit observed three men exit the car with handguns. Trooper Benoit ordered the occupants to drop their guns, which they did, but two fled on foot as Trooper Benoit secured the other suspect. Lee County Sheriff deputies, who had initially tried to stop the driver, were able to apprehend the two suspects who fled.

All three suspects were charged with Attempted Murder on a Law Enforcement Officer, Obstruction of Justice with Violence, Aggravated Fleeing and Eluding, Possession of Burglary Tools, Aggravated Assault on a Law Enforcement Officer with a Firearm, Attempt to Discharge a Destructive Device, Improper Display of a Deadly Weapon, Carrying a Concealed Firearm, Openly Carrying a Firearm, Display of a Firearm while Committing a Felony, Possession of Cocaine (52 grams), Trafficking Cocaine, Warrant For Failure to Appear, and Possession of a Firearm by a Convicted Felon.

Trooper Edward Pope, Troop F Award recipient May 2006

On Monday, May 22, 2006, Trooper Pope received a "Be on the Lookout" (BOLO) regarding a woman who had contacted the Ft. Myers Regional Communication Center to report that her husband had called her and stated that he was going to kill himself. The husband was driving a 2005 Dodge pick-up truck on I-75 possibly between North Port and Sarasota with an unknown direction of travel.

While Trooper Pope was searching the northbound portion of the Interstate, he received information that the woman was at Exit 179, so he responded to that location and met with the woman. The woman attempted to call her husband back several times, but he did not answer the phone. Trooper Pope also attempted to reach the man on his cell phone, but only got a voice message. Trooper Pope contacted a friend of the husband who told him that he had alcohol and prescription pain medication that he was going to take. The friend stated that the husband would not tell him where he was.

Trooper Pope again attempted to call the husband's cell phone. A Charlotte County deputy answered the phone. The deputy stated that he had found the subject intoxicated and was going to take him to a hotel to sleep it off. Trooper Pope asked the deputy to immediately contact EMS because the subject was believed to have taken a large quantity of pain medication with the alcohol. The husband did recover but was lucky to have been found so quickly or he may not have survived.

Trooper Michael Sutherland, Troop F Award recipient June 2006

On June 22, 2006 while working an off-duty detail at Dillard's Department Store in Bradenton, Trooper Sutherland was approached by an unknown female who advised him that a small child had suddenly experienced a seizure, lost consciousness, and had struck his head against the floor in the mall. Upon arriving at the main mall area where the child was located, Trooper Sutherland found an unconscious little boy.

Trooper Sutherland immediately notified the Ft. Myers Regional Communication Center of the situation and requested Emergency Medical Services (EMS). He then assessed the vital signs of the child and found the child was not breathing and had no pulse. Trooper Sutherland administered CPR on the child. After administering just one breath, the child began to breathe on his own. Trooper Sutherland rechecked the pulse and was able to detect a faint pulse that appeared to be getting stronger. Trooper Sutherland monitored the child until EMS arrived and transported the child to Manatee Memorial Hospital.

Trooper-Initiated Traffic Stops

Compliance with the law depends on the public's belief that laws are enforced in a fair, unbiased manner. FHP troopers report data on each trooper-initiated traffic stop. The data includes demographic information on the driver, the reason for the stop, enforcement actions taken, and if a search is conducted, the reason for and outcome of the search. Since January 1, 2000, reports have been processed for **4,067,058** traffic stops. The following table shows the relatively close match between the driver demographics and the overall Florida resident demographics during the quarter, as reflected in the 2000 U.S. Census:

| | Drivers | |
|-----------------|---------|--------|
| Race | Stopped | Census |
| White | 81.37% | 77.99% |
| Black | 15.93% | 14.61% |
| Asian | 1.82% | 1.72% |
| Native-American | .18% | .34% |
| Unknown | .70% | 5.34% |

The unknown 5.34 percent of people in the Census chose a race other than those listed or chose multiple races. If this percentage were distributed proportionately among the races, the match between drivers stopped and the Census would be very close. Additionally, Hispanics comprised 16.0 percent of the drivers stopped, compared to the Census figure of 16.8 percent of the population. Hispanic is defined by the Census Bureau as ethnicity according to country of origin or ancestry, and Hispanics may be of any race.

Motorist Services

OBJECTIVES

- 1. Increase consumer protection and public safety by assuring Florida's citizens are properly licensed to drive.
- 2. Reduce criminal use of fraudulent identification and vehicle titles and ensuring motorists' compliance with the Florida Financial Responsibility Law.
- 3. Ensure mobile home manufacturers' compliance with construction standards.



Driver Licenses

Field issuance (in-person) of driver licenses this quarter increased by two percent from the same quarter last year.

| Field Issuance (In-Person) | This Quarter | Last Year Same Quarter | Percent Change |
|-------------------------------|-----------------|---------------------------|-------------------|
| Licenses | 946,992 | 963,603 | -1.7 |
| ID Cards | 235,493 | 211,420 | 11.4 |
| Other Services | 652,979 | 618,538 | 5.6 |
| Total Customers | 1,835,464 | 1,793,561 | 2.3 |

The "Other Services" category, which is comprised of examination retests, reinstatements, record reviews, referral for clearance documents, and surrendering vehicle registrations, increased by 5.6 percent.

Central issuance - More customers are selecting the use of the Internet to submit license renewals or address changes (an increase of 52.2 percent this quarter vs. same quarter last year). Subsequently, fewer are using the mail and phone options.

| Central Issuance- | This | Last Year | Percent |
|----------------------------------|---------|--------------|---------|
| License Renewals/Address Changes | Quarter | Same Quarter | Change |
| Mail * | 118,215 | 126,477 | -6.5 |
| Phone | 12,498 | 15,887 | -21.3 |
| Internet | 282,532 | 185,641 | 52.2 |
| Total Customers | 413,245 | 328,005 | 26.0 |

^{*} Also includes ID card address changes.

Other Services, Continued

New Online Services – New online services became available for the first time in the second quarter of this fiscal year. Increases in these services allow us to serve customers without having them visit a driver license office.

| Central Issuance- | This | Last Quarter | Percent |
|--------------------------------|---------|--------------|---------|
| New online services | Quarter | | Change |
| Duplicate driver licenses | 65,620 | 54,059 | 21.4 |
| Original identification cards | 5,173 | 5,631 | -8.1 |
| Identification cards renewed | 1,584 | 1,778 | -10.9 |
| Duplicate identification cards | 5,931 | 5,857 | 1.3 |
| Total Customers | 78,308 | 67,325 | 16.3 |

Financial Responsibility

| Financial Responsibility | This Quarter | Last Year Same Quarter | Percent Change |
|--------------------------------|--------------|---------------------------|-------------------|
| Financial Responsibility Cases | | | |
| Processed | 268,869 | 286,157 | -6.0 |
| Insured Rate | 95.61% | 95.95% | 35 |

The percent of insured that are identified by VIN number is 88.11 percent for the quarter, whereas the percent of insured that are not identified by VIN numbers of vehicles, but verified by insurers, is estimated at 7.5 percent for this quarter. The total of these make the insured vehicle/motorist rate 95.61 percent, with the uninsured rate at 4.39 percent.

Administrative Suspensions

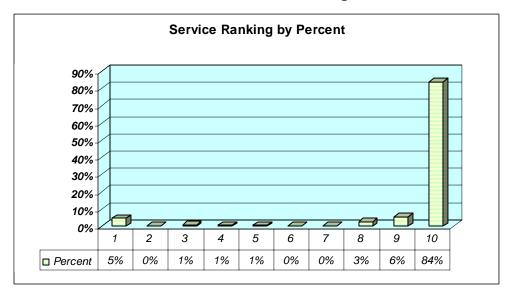
| Administrative Suspensions | This Quarter | Last Year Same Quarter | Percent Change |
|------------------------------|--------------|---------------------------|-------------------|
| Suspensions (Refusals, DUI) | 14,802 | 14,546 | 1.8 |
| Suspensions (Zero Tolerance) | 116 | 355 | -67.3 |
| Total Suspensions | 14,918 | 14,901 | 1 |
| Administrative Suspension | | | |
| Sustained Rate | 86% | 87% | -1.1 |

The Administrative Suspension Sustained Rate includes both those drivers refusing to submit to a breath, blood, or urine test or for driving with an unlawful alcohol level and those drivers under the age of 21 receiving an administrative suspension under the Zero Tolerance Law. This rate tends to remain fairly constant from quarter to quarter.

Customer Service

Through the department's "Commitment to Excellence Customer Comment Cards," driver license customers offered their comments using comment cards regarding the level of customer service received and wait times. The service ranking requested was one to ten (one being the worst service and ten being excellent service). The charts below represent customers' feedback this quarter:

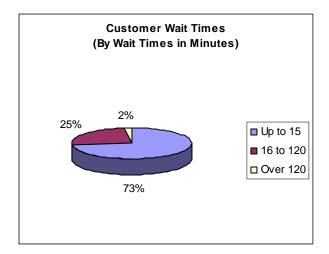
Customer Service Ranking

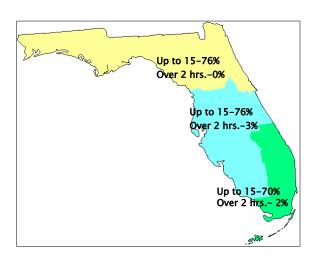


Customer Wait Times

During the quarter, the percentage of customers waiting "Up to 15 Minutes" increased from 57 percent to 73 percent, and the "Over 120 Minutes" decreased from 5 percent to 2 percent.

Geographically, as a percentage of the total number of citizens that reported wait times for each region of the state; the "Up to 15 Minutes" wait percentages for the North, Central, and South regions were 76, 76, and 70 percent, respectively. For the same regions, for the "Over 120 Minutes" wait times, the percentages were 0, 3, and 2 percent, respectively. Last quarter the South Region reported "Up to 15 Minutes" at 55 percent and "Over 120 Minutes" at 5 percent, which show that customers are reporting shorter wait times in the offices.







Motor Vehicles

| TRANSACTION | This Quarter | Last Year Same Quarter | Percent Change |
|---|-----------------|------------------------------|-------------------|
| ORIGINAL TITLES ISSUED (MOTOR VEHICLE/MOBILE HOME/VESSEL) | | | |
| a. New | 445,869 | 436,785 | 2.08 |
| b. Used | 197,755 | 198,057 | 15 |
| c. Transfers | 865,875 | 831,644 | 4.12 |
| d. Miscellaneous | 133,361 | 117,767 | 13.24 |
| Total | 1,642,860 | 1,584,253 | 3.70 |
| MOTOR VEHICLE - MOBILE HOME REGISTRATIONS | 5,500,459 | 5,253,860 | 4.69 |
| MV/MH DEALER AND MANUFACTURER LICENSES ISSUED | 6,767 | 5,891 | 14.87 |
| DEALER COMPLAINTS PROCESSED | 1,122 | 1,124 | 18 |
| DEALER RECORD INSPECTIONS | 2,032 | 1,801 | 12.83 |
| MH/RV's INSPECTED | 4,284 | 4,566 | -6.18 |
| SEALS AND LABELS ISSUED | 3,425 | 4,876 | -29.76 |
| COMPLAINTS PROCESSED | 99 | 74 | 33.78 |
| APPORTIONED LICENSE PLATES ISSUED | 11,990 | 11,943 | .39 |
| NEW MOTOR CARRIER ACCOUNTS | 1,910 | 1,730 | 10.40 |
| INTERNATIONAL FUEL TAX AGREEMENT (IFTA) DECALS ISSUED | 4,036 | 4,490 | -10.11 |
| FUEL USE TAX TEMPORARY PERMITS ISSUED TO WIRE SERVICES | 2,770 | 2,275 | 21.76 |
| ELECTRONIC LIEN AND TITLE (ELT) TRANSACTIONS PROCESSED | 225,740 | 227,867 | 93 |
| ELT FINANCIAL INSTITUTIONS | 182 | 150 | 21.33 |

Dealer record inspections have increased due to continued efforts to improve the records inspection process. We have automated procedures and changed from a full audit process to a confidence-rated process.

The 6.18 percent decrease in MH/RV's inspected and 29.76 percent decrease in seals and labels issued resulted from a decrease in production of mobile homes during the quarter. An unusually high number of mobile homes were produced in 2005 to meet the need for mobile homes for persons displaced by hurricanes.

While mobile home production decreased, the actual number of mobile homes sold increased which correspondingly resulted in an increase in the number of mobile home complaints.

The 10.40 percent increase in New Carrier Accounts is due to increased public demand compared with the same quarter in the prior year.

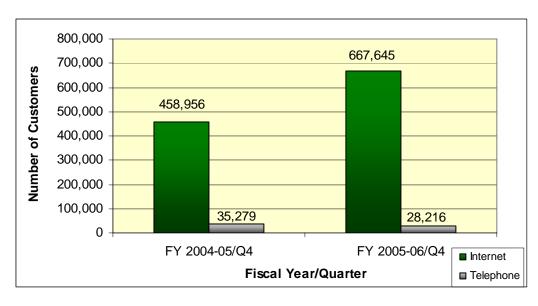
The decrease in International Fuel Tax Agreement decals issued is due to decreased public demand compared with the same quarter of the prior year.

The 21.76 percent increase in Temporary Fuel Use Tax permits issued to wire services is due to increased demand for the permits being placed on the wire services by the public compared with same quarter of prior year.

Driver Licenses / Motor Vehicles

Internet/Telephone Renewals and Address Changes

The department's **www.GoRenew.com** and the **1-866-GoRenew** are initiatives that are saving customers a trip to their local driver license and/or tax collector's office. This quarter 667,645 customers renewed their driver licenses and motor vehicle registrations and changed their addresses by Internet and 28,216 by telephone. The following table provides a comparison with the same quarter of fiscal year 2004-05:



Customer Service Center

During this quarter, the department's Customer Service Center answered 188,187 telephone calls relating to driver license and motor vehicle issues. The average wait time for customers to speak to an agent was four minutes.

During the quarter, automated services provided more than 235,000 customers with the ability to:

*Receive faxed information packets on driver license or motor vehicle services.

These automated features free analysts to help customers with more complex problems. Approximately 85 percent of questions relate to driver license problems, the remainder to motor vehicle title and registration issues.

Driver License Appointment Center

During this quarter, the department's appointment center answered 122,804 telephone calls making driver license appointments in Miami-Dade, Palm Beach and Broward, counties. The average wait time to speak with an agent was 30 seconds. This was the third quarter of operation for this new unit authorized by the 2005 legislature.

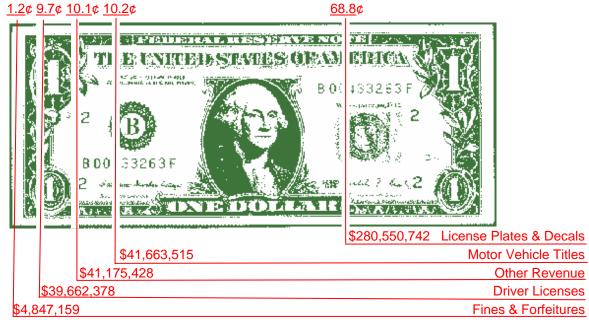
^{*}Verify vehicle or driver record information.

The following graphic depicts the revenue collection and disbursement efforts of the department during the fourth quarter.

FY 2005 - 2006 Revenue 4th Quarter

Where the money comes from

Total: \$407,899,222



Where the money goes

Total: \$407,899,222

0¢ 8.1¢ 11.2¢ 15.8¢ 64.9¢



^{*} GR refers to "General Revenue" ** See page 17 for Other Revenues & Other Programs

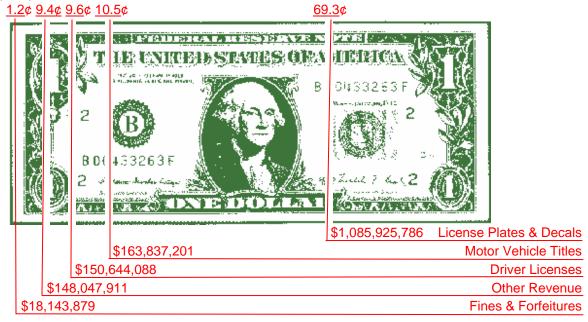
The following graphic depicts the revenue collection and disbursement efforts of the department, year-to-date.

FY 2005 – 2006 Revenue

Year to Date

Where the money comes from

Total: \$1,566,598,865



Where the money goes

Total: \$1,566,598,865

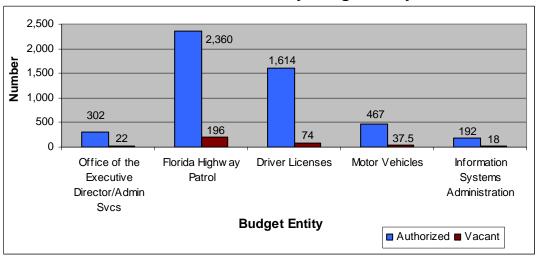


^{*}See next page for breakdown of Other Revenue & Programs

| OTHER REVENUES AND OTHER PROGRAMS | | | |
|---|--------------|---------------|--|
| | 4th Quarter | Year-to-Date | |
| WHERE THE MONEY COMES FROM – OTHER REVENUES | | | |
| | | | |
| Driving Records | 7,029,685 | 27,184,529 | |
| 2. Motor Fuel Use Tax | 14,103,374 | 49,381,890 | |
| 3. International Registration Plan | 16,393,507 | 62,205,661 | |
| 4. Other | 3,648,862 | 9,275,831 | |
| TOTAL | \$41,175,428 | \$148,047,911 | |
| WHERE THE MONEY GOES – OTHER PROGRAMS | | | |
| Mobile Home License Payments to Local Governments | 1,936,664 | 19,334,350 | |
| 2. Fuel Use Tax Program | 9,137,927 | 29,347,202 | |
| International Registration Plan | 6,557,403 | 24,882,265 | |
| Specialized License Plates | 8,368,370 | 31,075,480 | |
| Air Pollution Control Program | 5,163,207 | 20,154,762 | |
| Law Enforcement Radio System Trust Fund | 5,031,785 | 18,980,972 | |
| 7. Brain and Spinal Cord Rehabilitation | 591,917 | 2,345,456 | |
| Vessel Titles and Registrations | 1,998,419 | 5,420,414 | |
| Grants and Donations Programs | 1,995,890 | 7,563,997 | |
| 10. Other | 4,760,867 | 16,970,590 | |
| TOTAL | \$45,542,449 | \$176,075,488 | |

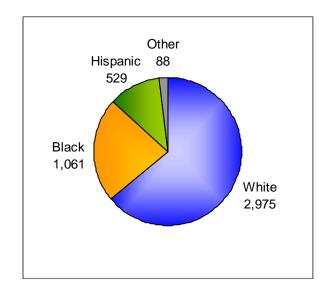
Administrative Support

Number of Positions by Budget Entity

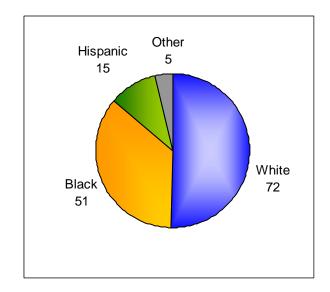


Employee Representation by Race

Newly Hired Personnel by Race



| RACE | PERCENT | <u>RLM %</u> * |
|--------------|----------------|----------------|
| White | 64 | 64.3 |
| Black | 23 | 13.9 |
| Hispanic | 11 | 17.8 |
| <u>Other</u> | 2 | 4.0 |
| Total | 100 | 100 |
| | | |



| RACE | PERCENT | <u>RLM %</u> * |
|--------------|----------------|----------------|
| White | 53 | 64.3 |
| Black | 32 | 13.9 |
| Hispanic | 10 | 17.8 |
| <u>Other</u> | <u> </u> | <u>4.0</u> |
| Total | 100 | 100 |

Regular volunteer employees provided 27,228 hours of service.

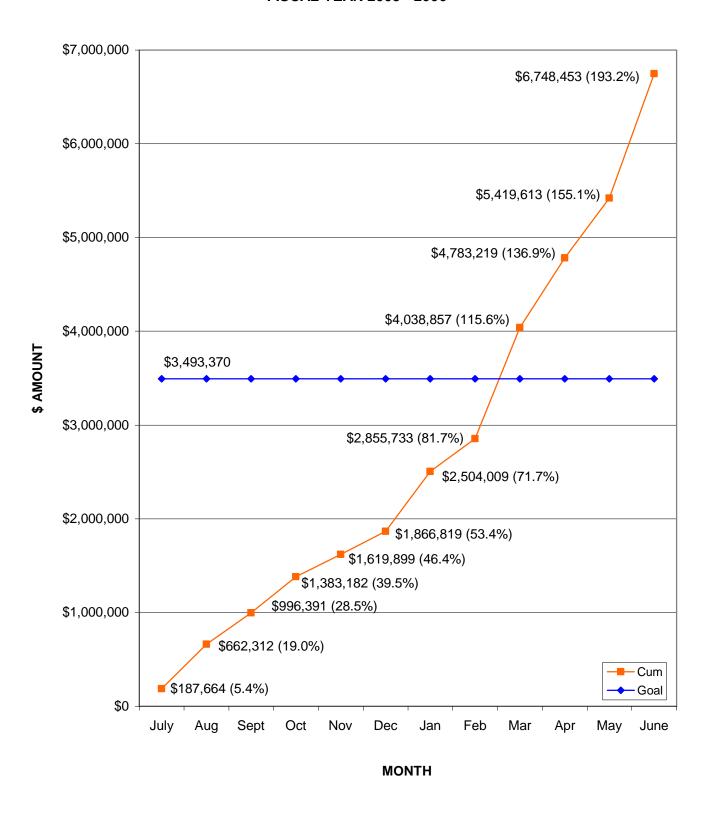
^{*} RLM - Relevant Labor Market

PURCHASES IN EXCESS OF \$100,000 (Not in Conjunction with State Contracts) April - June 2006

| A | orii - June 2006 | |
|---|---|--------------|
| PROJECT/PURCHASE | VENDOR | AMOUNT |
| Hispanic Community Safety Outreach Production of Public Service Announcements, Single Source, DO# 264539 | Hispanic Broadcasting Corp., Miami, FL | \$199,997.28 |
| Internet Satellite Antenna for FHP Mobile Command Units, Single Source, DO# 270076 | SkyBase Communications, LLC, Tallahassee, FL | \$134,784.00 |
| Professional Maintenance and Software Upgrade with Protection Plus, Includes extended hours phone support, ITB# 026-05, KDC056-350, DO# 272322 | Software House International, Somerset, NJ | \$258,700.00 |
| Ink Cartridges for HP Deskjet 450wbt mobile printer for MDT project, ITB# 011-06, DO# 273088. | Beyond Technology, Centennial, CO | \$731,879.00 |
| 80 Laser Speed Measuring Devices, ITB# 030-06, DO# 276402 | Laser Atlanta LLC, Norcross, GA | \$150,000.00 |
| Maintenance on UPS, Batteries and Liebert Deluxe Systems, ITB# 017-06 Rebid, Term: 07/01/06 thru 06/30/11, DO# 282092 | Engineered Cooling Services, Pensacola, FL | \$282,481.80 |
| In-car video cameras, FHP Enhanced DUI Enforcement Project, ITB# 028-06, DO# 282092 | Kustom Signals, Inc., Lenexa, KS | \$199,949.88 |
| Software Development for the FUPAC System and Third Party Implementation Testing and Training, ITB# 012-04, KDC056-394, DO# 277790 | ADT Security Services, Inc. Alexandria, VA | \$677,389.03 |
| Monthly Lease and License Fee Software Products, Term: 07/01/06 thru 06/30/07, Single Source, KDC056- 406 DO# 295530 | IBM Corporation, Tallahassee, FL | \$317,508.00 |
| Staff Augmentation for the CVISN project, Term: 07/01/06 thru 06/30/07, Single Source, KDC056-406 DO# 295530 | Ultramatics, Inc. Oldsmar, FL | \$143,946.00 |
| Transaction Fees for On-Line Social Security Verification Service thru AAMVA for 1.5 million records, Term: 07/01/06 thru 06/30/07, Single Source, KDC056-504, DO# 296504 | American Association of Motor Vehicle Administrators, Arlington, VA | \$926,940.00 |

| Annual Software Maintenance for CAD System, Term: 07/01/06 thru 06/30/07, ITN# 009-03, KDC056-478, DO# 291015 | SmartCop, Inc., Pensacola, FL | \$127,000.00 |
|---|----------------------------------|----------------|
| Enterprise Software Licenses for MDT, Term: 07/01/06 thru 06/30/07, ITN# 009-03, DO# 293252 | SmartCop, Inc., Pensacola, FL | \$870,000.00 |
| FRVIS Hardware Maintenance, Term: 07/01/06 thru 12/30/06, ITN# 025-05, KDC056-440, DO# 287409 | Hewlett Packard, Tallahassee, FL | \$764,860.02 |
| ISA New FRVIS additional hardware for Tax Collector Network at Kirkman Building, ITN# 025-05, KDC056-466, DO# 285196 | Hewlett Packard, Tallahassee, FL | \$132,481.60 |
| Project Manager and Team for FRVIS, ITN# 008-99, Term: 07/01/06 thru 12/31/06, KDC056-439, DO# 295258 | Hewlett Packard, Tallahassee, FL | \$121,662.36 |
| QUARTER TOTAL | | \$6,039,578.97 |

MINORITY BUSINESS ENTERPRISE UTILIZATION FISCAL YEAR 2005 - 2006



Note: Figures in parentheses represent the percentage of goal achieved to date by month.

Information Furnished through the
Florida Department of Highway Safety and Motor Vehicles
Office of Management Research and Development
Neil Kirkman Building
2900 Apalachee Parkway
Tallahassee, FL 32399 - 0500



THE FULL TEXT OF THE PROPOSED RULE AMENDMENT IS:

RULE TITLE: RULE NUMBER:

Speed Measuring Devices 15B-2

Operation of Soundmaking 15B-13

Devices in Motor Vehicles

Rule Titles: Rule Numbers:

Operation of Soundmaking 15B-13.001

Devices in Motor Vehicles

15B-13.001 Operation of Soundmaking Devices in Motor Vehicles.

- (1) No change.
- (2) "Plainly Audible" shall mean any sound produced by a radio, tape player, or other mechanical or electronic soundmaking device, or instrument, from within the interior or exterior of a motor vehicle, including sound produced by a portable soundmaking device, that can be clearly heard outside the vehicle by a person using his normal hearing faculties, at a distance of 25100 feet or more from the motor vehicle.
 - (3) No change.
 - (4) No change.

Specific Authority 316.3045 FS. Law Implemented 316.3045 FS. History — New 12-25-90.

NAME OF PERSON ORIGINATING PROPOSED RULE: Lt. James D. Wells, Jr., Bureau of Special Operations Command, Division of Florida Highway Patrol, Department of Highway Safety and Motor Vehicles, Room A315, Neil Kirkman Building, Tallahassee, Florida 32399-0500, 850 617-2303.

NAME OF SUPERVISOR OR PERSON WHO APPROVED PROPOSED RULE:

Colonel Christopher A. Knight, Director, Division of Florida Highway Patrol.

DATE PROPOSED RULE APPROVED: May 1, 2006.

DATE NOTICE OF PROPOSED RULE DEVELOPMENT PUBLISHED IN FAW:

June 2, 2006.

DATE NOTICE OF PROPOSED RULE AMENDMENT PUBLISHED IN FAW: July 7, 2006.

CHAPTER 15B-13

STATEMENT OF FACTS AND CIRCUMSTANCES JUSTIFYING THE RULE

The proposed rule action amends the current rule to reflect the 2005 revision to Florida Statute 316.3045, making it unlawful for any person operating or occupying a motor vehicle on a street or highway to operate or amplify the sound produced by a radio, tape player, or other mechanical soundmaking device or instrument from within the motor vehicle so that the sound is plainly audible at a distance of 25 feet or more from the motor vehicle instead of 100 feet as previously defined.

FEDERAL COMPARISON STATEMENT

A federal rule on the same subject as that covered by the proposed amendments to this rule does not exist.

SUMMARY OF RULE

The proposed rule action revises the current rule changing the definition of the term "plainly audible" reducing the unlawful range that a mechanical soundmaking device or instrument can be heard coming from within a motor vehicle from 100 feet to 25 feet.

SUMMARY OF HEARING

The proposed rule development was noticed in the June 2, 2006, Florida Administrative Weekly, Volume 32, Number 22. The proposed rule amendment was noticed in the July 7, 2006, Florida Administrative Weekly, Volume 32, Number 27. No request for a workshop was received by the agency. A Notice of Correction was noticed in the August 25, 2006, Florida Administrative Weekly, Volume 32, Number 34, which did not affect the substance of the rule text. A Notice of Public Hearing advertising the October 3, 2006, Governor and Cabinet Meeting was noticed in the September 1, 2006, Florida Administrative Weekly, Volume 32, Number 35.

Department of Highway Safety and Motor Vehicles

Fred O. Dickinson, Executive Director



Annual Performance Report

Fiscal Year 2005-2006

Making Highways Safe

State of Florida DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

FRED O. DICKINSON
Executive Director

October 2006

JEB BUSH Governor

CHARLIE CRIST Attorney General

TOM GALLAGHER
Chief Financial Officer

CHARLES H. BRONSON Commissioner of Agriculture

Dear Stakeholder:

On behalf of the department's entire family, I am pleased to report that during the past year we have continued to move forward in meeting the majority of the performance standards established by the Florida Legislature and approved by the Governor and Cabinet. We have strived diligently to utilize available resources to enhance the level of service we provide to Florida's motoring public by embracing new technologies and placing increased emphasis on education and enforcement activities.

Pursuant to the Government Performance and Accounting Act of 1994, state agencies are required to meet performance standards specified annually in the General Appropriations Act. The Governor and Cabinet approved the Department of Highway Safety & Motor Vehicles' performance standards for the 2005-2006 fiscal year on September 22, 2005. This *Annual Performance Report* identifies both the established performance standards and related performance results for each selected program area.

It should be noted that the department's performance issues included herein have been complemented throughout the fiscal year by a variety of other responsibilities and services resulting from law enforcement needs as well as those mandated by the Governor, Cabinet, and the Legislature. The department's members have accomplished much during this past fiscal year, as evidenced by various awards received by the department in recognition of its initiatives. One such award includes recognition by the American Association of Motor Vehicle Administrators for Florida showing the greatest reduction in fatalities resulting from commercial motor vehicle crashes.

I trust that you will find this *Annual Performance Report* for the 2005-2006 fiscal year a useful tool by which our performance may be measured. Although the department has continued to make significant strides, we realize that there is still much to be done in our efforts to make our highways safe. We view each of these challenges as an opportunity to serve our customers and enhance the quality of life in our great state.

Fred O. Dickinson Executive Director

Program: Highway Safety (Florida Highway Patrol)

The purpose of this program area is to provide safety on the highways through law enforcement, preventive patrol, and investigations.

Highway Safety Services

Provides safety on the highways through proactive law enforcement, aerial traffic enforcement, traffic crash investigations, and progressive law enforcement training. Additionally this program provides criminal investigative services pertaining to stolen vehicles, driver licenses, license plates, title certificate fraud as well as professional compliance (administrative) investigations.

| | <u>FY05-06</u> <u>GAA Standard</u> | <u>FY05-06</u> <u>Actual Performance</u> |
|--|---------------------------------------|---|
| 1. Florida death rate on patrolled highways per 100 million vehicle miles of travel * | 1.85 | 1.76 |
| 2. National average death rate on highways per 100 million vehicle miles of travel * | 1.5 | 1.44 |
| 3. Alcohol-related death rate per 100 million vehicle miles of travel * | 0.64 | 0.62 |
| 4. Number of crashes investigated by FHP | 200,361 | 236,209 |
| Percent change in number of crashes investigated by FHP | 1% | -1% |
| 6. Annual crash rate per 100 million vehicle miles of travel on all Florida roads * | 135 | 134 |
| 7. Number of hours spent on traffic homicide investigations | 156,284 | 169,393 |
| 8. Number of cases resolved as a result of traffic homicide investigations | 1,728 | 2,092 |
| 9. Average time (hours) spent per traffic homicide investigation | 90.44 | 80.97 |
| 10. Percent of recruits retained by FHP for3 years after the completion of training | 90% | 81% |
| 11. Actual average response time (minutes) to calls for crashes or assistance | 26 | 31 |

²

| 12. | Number and percent of duty hours spent on preventive patrol by law enforcement officers | 973,703/41% | 932,001/37% |
|-----|--|-------------|-------------|
| 13. | Number and percent of flight hours spent on aerial traffic enforcement by law enforcement pilots | 1,195/50% | 1,903/54% |
| 14. | Number and percent of duty hours spent on crash investigations by law enforcement officers | 318,700/14% | 376,968/15% |
| 15. | Number and percent of duty hours spent on crash investigations by community service officers | 10,707/29% | 17,675/40% |
| 16. | Number and percent of time spent on non-patrol support activities by law enforcement officers | 648,125/29% | 841,112/33% |
| 17. | Average time (hours) to investigate crashes (long form) | 2.17 | 2.31 |
| 18. | Average time (hours) to investigate crashes (short form) | 1.35 | 1.37 |
| 19. | Average time (hours) to investigate crashes (non-reportable) | 0.65 | 0.74 |
| 20. | Number and percent of duty hours spent on law enforcement officer assistance to motorists | 107,649/5% | 109,725/4% |
| 21. | Number of motorists assisted by law enforcement officers | 299,924 | 280,021 |
| 22. | Number of training courses offered to FHP recruits and personnel | 45 | 45 |
| 23. | Number of students successfully completing training | 1,224 | 842 |
| 24. | State seat belt compliance rate * | 67.50% | 80.7% |
| 25. | Percent change in seat belt use * | 1% | +4.4% |
| 26. | Percent of closed criminal investigations which are resolved | 80% | 86% |
| 27. | Number and percent of duty hours spent on criminal investigations | 56,199/60% | 56,178/60% |
| 28. | Number and percent of duty hours spent on professional compliance investigations | 5,293/6% | 5,466/6% |

| 29. | Number and percent of duty hours spent on polygraph examinations | 5,885/5% | 4,707/5% |
|-----|--|------------|------------|
| 30. | Number and percent of duty hours spent on non-investigative support activities | 25,250/29% | 27,895/29% |

Executive Direction and Support Services

Provides leadership and direction, and has functional responsibility for the activities of the program.

| | <u>FY05-06</u> <u>GAA Standard</u> | <u>FY05-06</u> <u>Actual Performance</u> |
|--|---------------------------------------|---|
| 31. Percent program administration and support costs and positions compared to total program costs and positions | 1.41%:1.18% | 1.38%:1.16% |

Program: Licenses, Titles, and Regulations (Motorist Services)

The purpose of this program area is to increase consumer protection and public safety by assuring Florida's citizens are capable of driving safely, reducing criminal use of fraudulent identification and vehicle titles, ensuring motorists' compliance with the Florida Financial Responsibility Law, ensuring manufacturers' compliance with construction standards.

Driver Licensure

Provides driver licensing services which includes the issuance of driver licenses, identification cards, public assistance regarding licensing information and actions, maintenance of driver history information, and maintenance of a statewide traffic citation system.

| | <u>FY05-06</u> <u>GAA Standard</u> | <u>FY05-06</u> <u>Actual Performance</u> |
|--|---------------------------------------|---|
| 32. Percent of customers waiting 15 minutes or less for driver license service | 75% | 69% |
| 33. Percent of customers waiting 30 minutes or more for driver license service | 18% | 15% |
| 34. Average number of corrections per 1,000 driver records maintained | 4 | 4 |
| 35. Number of driver licenses issued | 5,098,771 | 5,380,905 |
| 36. Number of identification cards issued | 998,852 | 914,824 |

| 37. Number of written driver license | | |
|--------------------------------------|-----------|-----------|
| examinations conducted | 1,430,334 | 1,336,742 |
| 38. Number of road tests conducted | 587,137 | 483,353 |

Motorist Financial Responsibility Services

Ensures owner/operator compliance with the Florida Financial Responsibility Law and the Motor Vehicle No-Fault Law through interaction with the courts, insurance companies, vehicle owners, and the crash records system.

| | <u>FY05-06</u> <u>GAA Standard</u> | <u>FY05-06</u> <u>Actual Performance</u> |
|--|---------------------------------------|---|
| 39. Percent of motorists complying with financial responsibility | 95% | 96% |
| 40. Number of insured motorists | 11,100,000 | 11,644,616 |

Identification and Control of Problem Drivers

Provides services to control problem drivers through the suspension and revocation of driving privileges, conducting administrative reviews, and evaluation of driver improvement course-related curriculum.

| | <u>FY05-06</u> <u>GAA Standard</u> | FY05-06 Actual Performance |
|---|---------------------------------------|-------------------------------|
| 41. Percent of DUI course graduates who do not recidivate within 3 years of graduation | 86% | 86% |
| 42. Number of driver licenses/identification cards suspended, cancelled, and invalidated as a result of fraudulent activity, with annual percent change shown | 3,236/19% | 2,814/29% |
| 43. Number of problem drivers identified | 1,760,812 | 1,733,480 |

Mobile Home Compliance and Enforcement Services

Monitors the quality of manufactured home units by ensuring manufacturer compliance with construction standards established by the Department of Housing and Urban Development, and conducts training, testing, and licensing of mobile home installers.

| | <u>FY05-06</u> <u>GAA Standard</u> | <u>FY05-06</u> <u>Actual Performance</u> |
|---|---------------------------------------|---|
| 44. Ratio of warranty complaints to new mobile homes titled | 1:100 | 1:103 |
| 45. Number of mobile homes inspected | 14,000 | 17,810 |

Vehicle and Vessel Title and Registration Services

Provides a license system that registers and titles motor vehicles, vessels, and mobile homes. Provides inspection of rebuilt vehicles and detects fraudulent titles, invalid odometer readings, stolen vehicles, and stolen vehicle parts. Audits Florida based commercial motor carriers to ensure compliance with the International Registration Plan and the International Fuel Tax Agreement.

| | | <u>FY05-06</u> <u>GAA Standard</u> | <u>FY05-06</u> <u>Actual Performance</u> |
|-----|---|---------------------------------------|---|
| 46. | Percent of motor vehicle/vessel titles issued without error | 99% | 96% |
| 47. | Number of fraudulent motor vehicle titles identified and submitted to law enforcement | 780 | 32 |
| 48. | Percent change in numbers of fraudulent motor vehicle titles identified and submitted to law enforcement | 3% | 5% |
| 49. | Average cost to issue a motor vehicle/vessel title | \$1.90 | \$1.88 |
| 50. | Number of motor vehicle and mobile home titles issued | 5,800,000 | 6,904,263 |
| 51. | Number of motor vehicle and mobile home registrations issued | 19,000,000 | 20,754,890 |
| 52. | Number of vessel titles issued | 210,000 | 277,479 |
| 53. | Number of vessel registrations issued | 989,000 | 1,018,506 |
| 54. | Average number of days to issue a vehicle title | 3 | 3 |
| 55. | Ratio of inspections of rebuilt salvage motor vehicles failing the statutory and procedural requirements for rebuilt certificates of title to total inspections of rebuilt salvage vehicles | 1:8 | 1:6 |
| 56. | Number of rebuilt salvaged motor vehicles inspected for vehicle identification numbers and odometer readings | 23,000 | 34,995 |
| 57. | Percent of dealer licenses issued within 7 working days upon receipt of completed application | 99% | 99% |
| 58. | Number of automobile dealers licensed | 12,045 | 12,445 |
| 59. | Ratio of taxes collected from International Registration Plans and International Fuel Tax Agreements audits to cost of audits 6 | \$1.73:1 | \$2.40:1 |

| 60. | Number of International Fuel Use Tax and | | |
|-----|---|-------|-------|
| | International Registration Plans accounts audited | 350 | 325 |
| | | | |
| 61. | Number of motor carriers audited per | | |
| | auditor, with number of auditors shown | 22:14 | 23:14 |

Executive Direction and Support Services

Provides leadership and direction, and has functional responsibility for the activities of the program.

| | <u>FY05-06</u> <u>GAA Standard</u> | FY05-06 Actual Performance |
|--|---------------------------------------|-------------------------------|
| 62. Percent program administration and support costs and positions compared to total program costs and positions | 2.13%/2.19% | 2.05%/1.96% |

Program: Information Technology (Kirkman Data Center)

The purpose of this program is to maintain all data systems for the department and provide timely dissemination of vehicle and driver information to the appropriate departmental personnel, law enforcement agencies, and the general public.

| | <u>FY05-06</u> <u>GAA Standard</u> | <u>FY05-06</u> <u>Actual Performance</u> |
|--|---------------------------------------|---|
| 63. Percent of customers who rate services as satisfactory or better as measured by survey | 90% | 96.63% |

Program: Executive Direction and Support Services(Office of the Executive Director and the Division of Administrative Services)

The purpose of this program area is to provide leadership; to manage, coordinate and direct all activities of the department; and to provide administrative support to the agency operations.

| | | <u>FY05-06</u> <u>GAA Standard</u> | <u>FY05-06</u> <u>Actual Performance</u> |
|-----|---|---------------------------------------|---|
| 64. | Percent agency administration and support | | |
| | costs and positions compared to total | | |
| | agency costs and positions | 5.40%/6.42% | 4.59%/6.12% |

Department of Highway Safety and Motor Vehicles

Fred O. Dickinson, Executive Director



Annual Performance Contract

Fiscal Year 2006-2007

Making Highways Safe

State of Florida DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

FRED O. DICKINSON

Executive Director

JEB BUSH

Governor

CHARLIE CRIST Attorney General

TOM GALLAGHER
Chief Financial Officer

CHARLES H. BRONSON

Commissioner of Agriculture

October 3, 2006

TO: Governor Jeb Bush

Attorney General Charlie Crist

Chief Financial Officer Tom Gallagher

Commissioner of Agriculture Charles H. Bronson

FROM: Fred O. Dickinson

Executive Director

SUBJECT: Performance Contract - FY 2006-07

The Government Performance and Accounting Act of 1994 requires agencies meet performance standards as specified in the annual General Appropriations Act. This "contract" contains the performance expectations for each of the Department of Highway Safety and Motor Vehicles' programs for Fiscal Year 2006-2007. The performance issues will be complemented by a variety of other Governor and Cabinet, criminal justice and legislatively mandated responsibilities and services. Results of program performance will be reported quarterly, and a final report will be submitted to you and the Legislature at the end of the fiscal year.

FOD/mm

Program: Highway Safety (Florida Highway Patrol)

The purpose of this program area is to provide safety on the highways through law enforcement, preventive patrol, and investigations.

Highway Safety Services

Provides safety on the highways through proactive law enforcement, aerial traffic enforcement, traffic crash investigations, and progressive law enforcement training. Additionally this program provides criminal investigative services pertaining to stolen vehicles, driver licenses, license plates, title certificate fraud as well as professional compliance (administrative) investigations.

| | <u>FY06-07</u> <u>GAA Standard</u> | <u>FY06-07</u> <u>Actual Performance</u> |
|--|---------------------------------------|---|
| 1. Florida death rate on patrolled highways per 100 million vehicle miles of travel * | 1.70 | |
| 2. National average death rate on highways per 100 million vehicle miles of travel * | 1.5 | |
| 3. Alcohol-related death rate per 100 million vehicle miles of travel * | 0.64 | |
| 4. Number of crashes investigated by FHP | 200,361 | |
| Percent change in number of crashes investigated by FHP | 1% | |
| 6. Annual crash rate per 100 million vehicle miles of travel on all Florida roads * | 131 | |
| 7. Number of hours spent on traffic homicide investigations | 156,284 | |
| 8. Number of cases resolved as a result of traffic homicide investigations | 1,728 | |
| 9. Average time (hours) spent per traffic homicide investigation | 90.44 | |
| 10. Percent of recruits retained by FHP for3 years after the completion of training | 90% | |
| 11. Actual average response time (minutes) | | |

²

| | to calls for crashes or assistance | 26 |
|-----|--|---------------|
| 12. | Number and percent of duty hours spent on preventive patrol by law enforcement officers | 1,006,389/41% |
| 13. | Number and percent of flight hours spent on aerial traffic enforcement by law enforcement pilots | 1,195/50% |
| 14. | Number and percent of duty hours spent on crash investigations by law enforcement officers | 326,447/14% |
| 15. | Number and percent of duty hours spent on crash investigations by community service officers | 10,707/29% |
| 16. | Number and percent of time spent on non-patrol support activities by law enforcement officers | 654,577/29% |
| 17. | Average time (hours) to investigate crashes (long form) | 2.17 |
| 18. | Average time (hours) to investigate crashes (short form) | 1.35 |
| 19. | Average time (hours) to investigate crashes (non-reportable) | 0.65 |
| 20. | Number and percent of duty hours spent on law enforcement officer assistance to motorists | 111,635/5% |
| 21. | Number of motorists assisted by law enforcement officers | 313,277 |
| 22. | Number of training courses offered to FHP recruits and personnel | 45 |
| 23. | Number of students successfully completing training | 1,224 |
| 24. | State seat belt compliance rate * | 67.50% |
| 25. | Percent change in seat belt use * | 1% |
| 26. | Percent of closed criminal investigations which are resolved | 80% |
| 27. | Number and percent of duty hours spent on criminal investigations | 56,199/60% |

| 28. | Number and percent of duty hours spent on professional compliance investigations | 5,293/6% |
|-----|--|------------|
| 29. | Number and percent of duty hours spent on polygraph examinations | 5,885/5% |
| 30. | Number and percent of duty hours spent on non-investigative support activities | 25,250/29% |

Executive Direction and Support Services

Provides leadership and direction, and has functional responsibility for the activities of the program.

| | <u>FY06-07</u> <u>GAA Standard</u> | <u>FY06-07</u> <u>Actual Performance</u> |
|--|---------------------------------------|---|
| 31. Percent program administration and support costs and positions compared to total program costs and positions | 1.41%:1.18% | |

Program: Licenses, Titles, and Regulations (Motorist Services)

The purpose of this program area is to increase consumer protection and public safety by assuring Florida's citizens are capable of driving safely, reducing criminal use of fraudulent identification and vehicle titles, ensuring motorists' compliance with the Florida Financial Responsibility Law, ensuring manufacturers' compliance with construction standards.

Driver Licensure

Provides driver licensing services which includes the issuance of driver licenses, identification cards, public assistance regarding licensing information and actions, maintenance of driver history information, and maintenance of a statewide traffic citation system.

| | | FY06-07 GAA Standard | FY06-07 Actual Performance |
|-----|--|-------------------------|-------------------------------|
| 32. | Percent of customers waiting 15 minutes or less for driver license service | 50% | |
| 33. | Percent of customers waiting 30 minutes or more for driver license service | 35% | |
| 34. | Average number of corrections per 1,000 driver records maintained | 4 | |

| 35. Number of driver licenses issued | 5,418,644 |
|---|-----------|
| 36. Number of identification cards issued | 852,315 |
| 37. Number of written driver license examinations conducted | 1,561,590 |
| 38. Number of road tests conducted | 492,055 |

Motorist Financial Responsibility Services

Ensures owner/operator compliance with the Florida Financial Responsibility Law and the Motor Vehicle No-Fault Law through interaction with the courts, insurance companies, vehicle owners, and the crash records system.

| | <u>FY06-07</u> <u>GAA Standard</u> | <u>FY06-07</u> <u>Actual Performance</u> |
|--|---------------------------------------|---|
| 39. Percent of motorists complying with financial responsibility | 96% | |
| 40. Number of insured motorists | 12,800,000 | |

Identification and Control of Problem Drivers

Provides services to control problem drivers through the suspension and revocation of driving privileges, conducting administrative reviews, and evaluation of driver improvement course-related curriculum.

| | <u>FY06-07</u> <u>GAA Standard</u> | <u>FY06-07</u> <u>Actual Performance</u> |
|---|---------------------------------------|---|
| 41. Percent of DUI course graduates who do not recidivate within 3 years of graduation | 86% | |
| 42. Number of driver licenses/identification cards suspended, cancelled, and invalidated as a result of fraudulent activity, with annual percent change shown | 2,356/-27% | |
| 43. Number of problem drivers identified | 1,866,461 | |

Mobile Home Compliance and Enforcement Services

Monitors the quality of manufactured home units by ensuring manufacturer compliance with construction standards established by the Department of Housing and Urban Development, and conducts training, testing, and licensing of mobile home installers.

| | <u>FY06-07</u> <u>GAA Standard</u> | <u>FY06-07</u> <u>Actual Performance</u> |
|---|---------------------------------------|---|
| 44. Ratio of warranty complaints to new mobile homes titled | 1:154 | |

Vehicle and Vessel Title and Registration Services

Provides a license system that registers and titles motor vehicles, vessels, and mobile homes. Provides inspection of rebuilt vehicles and detects fraudulent titles, invalid odometer readings, stolen vehicles, and stolen vehicle parts. Audits Florida based commercial motor carriers to ensure compliance with the International Registration Plan and the International Fuel Tax Agreement.

| | <u>FY06-07</u> <u>GAA Standard</u> | <u>FY06-07</u> <u>Actual Performance</u> |
|---|---------------------------------------|---|
| 46. Percent of motor vehicle/vessel titles issued without error | 92% | |
| 47. Number of fraudulent motor vehicle titles identified and submitted to law enforcement | 50 | |
| 48. Percent change in numbers of fraudulent motor vehicle titles identified and submitted to law enforcement | 3% | |
| 49. Average cost to issue a motor vehicle/vessel title | \$2.12 | |
| 50. Number of motor vehicle and mobile home titles issued | 6,700,000 | |
| 51. Number of motor vehicle and mobile home registrations issued | 21,446,037 | |
| 52. Number of vessel titles issued | 270,879 | |
| 53. Number of vessel registrations issued | 1,046,445 | |
| 54. Average number of days to issue a vehicle title | 3 | |
| 55. Ratio of inspections of rebuilt salvage motor vehicles failing the statutory and procedural requirements for rebuilt certificates of title to total inspections of rebuilt salvage vehicles | 1:8 | |
| 56. Number of rebuilt salvaged motor vehicles inspected for vehicle identification numbers and odometer readings | 36,319 | |
| 57. Percent of dealer licenses issued within 7 working days upon receipt of completed application | 99% | |
| 58. Number of automobile dealers licensed | 12,800 | |

59. Ratio of taxes collected from International Registration Plans and International Fuel Tax Agreements audits to cost of audits

\$1.73:1

60. Number of International Fuel Use Tax and International Registration Plans accounts audited

350

61. Number of motor carriers audited per auditor, with number of auditors shown

22:14

Executive Direction and Support Services

Provides leadership and direction, and has functional responsibility for the activities of the program.

FY06-07
GAA Standard
Actual Performance

62. Percent program administration and support costs and positions compared to total program costs and positions

2.13%: 2.19%

Program: Information Technology (Kirkman Data Center)

The purpose of this program is to maintain all data systems for the department and provide timely dissemination of vehicle and driver information to the appropriate departmental personnel, law enforcement agencies, and the general public.

FY06-07
GAA Standard
Actual Performance

63. Percent of customers who rate services as satisfactory or better as measured by survey

90%

Program: Executive Direction and Support Services(Office of the Executive Director and the Division of Administrative Services)

The purpose of this program area is to provide leadership; to manage, coordinate and direct all activities of the department; and to provide administrative support to the agency operations.

FY06-07 GAA Standard FY06-07 Actual Performance

64. Percent agency administration and support costs and positions compared to total agency costs and positions

5.40%:6.42%

Department of Highway Safety and Motor Vehicles

2007 Legislative Proposal

Department of Highway Safety and Motor Vehicles 2007 Legislative Proposal

| Issue | Current Situation | Proposed Change | Justification |
|---------------------------|-------------------------------------|---------------------------------------|---|
| Driver Privacy Protection | Currently, section 119.0712(2), | The changes proposed include the | The creation of the two tiered system |
| | Florida Statutes, contains what is | creation of a two tiered system for | for personal information is being |
| | commonly referred to as the Driver | personal information contained | sought at the urging of the U.S. |
| | Privacy Protection Act. The | within the records of the Department | Department of Justice in order to make |
| | federal government has required all | and placing additional restrictions | Florida's statute more closely resemble |
| | states to enact these provisions or | on the availability and use of | the federal law. While the personal |
| | risk being fined by the U.S. | medical information, photographs, | information contained in records held |
| | Department of Justice. In addition, | and social security numbers. In | by the Department are utilized for both |
| | the Florida statutes also contain | addition, vessel records are added to | vehicle and vessel registration |
| | specific protective provisions in | this section, and clarification is | purposes, clarification is needed to |
| | chapter 322 related to driver | made regarding the prohibition | ensure that vessel information is |
| | license and identification card | against using public records for the | protected in the same manner. |
| | photographs as well as medical | purpose of soliciting for litigation. | |
| | information contained in the | | |
| | records of the Department. | | |
| | Finally, while section 119.0712(2), | | |
| | f.s. addresses social security | | |
| | numbers held by the agency as part | | |
| | of the driver and motor vehicle | | |
| | record, section 119.071(5), f.s. | | |
| | provides different instructions to | | |
| | agencies holding social security | | |
| | numbers creating some degree of | | |
| | inconsistency. | | |
| | | | |

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

Summary of Actual, Estimated, and Requested Expenditures for 2007-2008 Legislative Budget Request

| OPERATIONS: | <u>Amount</u> | % Change | Positions 9 | % Change |
|--------------------------------|---------------|----------|-------------|----------|
| 2005-2006 Actual | \$400,314,278 | | 4,935 | |
| Increase | \$ 42,177,221 | 10.54% | 24 | 0.49% |
| 2006-2007 Actual Appropriation | \$442,491,499 | | 4,959 | |
| Increase | \$10,435,379 | 2.36% | 0 | 0.00% |
| 2007-2008 Requested | \$452,926,878 | | 4,959 | |
| | | | | |
| CAPITAL IMPROVEMENT PROGRAM: | | | | |
| 2006-2007 Requested | \$8,984,000 | | | |

| Entity/Issue | Positions | 2007 - 2008 Amount | |
|-------------------------------|-----------|-------------------------------|--|
| Estimated Expenditures | 4,959 | \$ 442,491,499 (8,528,915) | |
| 1 Dunghage of Driver Liganges | | ė 401 172 | |

1. Purchase of Driver Licenses

\$ 491,173

This issue requests additional funding for the purchase of driver licenses. The 2004 Florida Legislature approved a contract with Digimarc ID Systems for over-the-counter issuance of digitized driver license and identification cards. The contract terms provided for a \$1.57 fee for each driver license and identification card. This fee included all cameras and computer equipment plus prepaid maintenance during the life of the contract. The department is requesting additional funding to meet the forecasted issuance projection of driver licenses and identification cards for FY 2007-08.

2. Purchase of License Plate Increases

\$ 394,319

Due to a projected growth in license plate and registration issuance and the increased manufacturing costs (increase in aluminum prices) scheduled for 2007-08 fiscal year, additional inventory funding is required. This funding will allow for the manufacture of additional license plates and registration decals to offset the projected growth and cost. These projections are based on a 4% annual growth rate.

3. Florida Highway Patrol Pay Package

\$ 7,467,806

This issue requests \$7,467,806 to implement the Trooper Retention Plan, a plan designed to retain experienced Florida Highway Patrol Law Enforcement Officers. During the past several years, the salaries of the FHP troopers have been increased primarily by only cost-of-living adjustments (COLAS) or across the board raises. Recognition in the form of a remuneration plan for years of service has not been practiced. Since January 2000, more than 160 troopers have resigned to accept employment with other law enforcement agencies or find employment opportunities in the private sector. The primary reason for the loss of trained and experienced troopers is not their dissatisfaction with employment conditions, but rather, the absence of monetary recognition for their increasing experience and value to their service and mission. They leave FHP employment for higher salaries offered by other municipal, county, state, and federal government agencies. FHP has not been able to remain competitive with most of these agencies in the area of salaries.

To address this problem, FHP has developed a Trooper Retention Plan that provides each member with a \$500 raise per year of service through the tenth year, with a cap of \$5,000 for members who have more than ten years of service. This plan provides incentive for both new and experienced troopers to remain with the Patrol with the assurance that they will be remunerated for their increasing experience and value. The critical drop-out range of years of service is between five and twelve years.

2007 - 2008 Entity/Issue Positions Amount

Information gained from the feedback of resigned troopers led to the realization of the need for a retention plan. The cost of retaining an experienced trooper for twelve months costs less than the twelve months of training/hiring of a new recruit/trooper to replace him or her. In addition, the loss of experience cannot be measured in terms of accomplishing FHP's mission.

4. Motorist Services Pay Package

\$ 534,588

This issue requests additional funds to provide a five (5) percent pay adjustment for driver license field personnel. The department currently has 890 driver license examiners and supervisors working in 100 offices statewide. Since September 11, 2001, the duties and responsibilities of driver license examiners have increased tremendously. National security and the integrity of the licensing process are both dependent on the knowledge and skills of driver license examiners. Examiners now receive extensive training on identity and legal presence documents. Examiners are required to know the security features present on driver licenses and identification cards from all states and countries, birth certificates, Department of Justice documents, and United States Citizenship and Immigration Service documents. In addition to verifying identity, examiners are now required to determine whether applicants have legal presence in the United States, and if so, how long they are allowed to remain in the country.

Increased duties and responsibilities also include the scanning of applicants' identification and legal presence documents; temporary permit issuance to non-US citizens; safeguarding sensitive processing materials; processing voter and organ donor applications, Selective Service registrations, sexual offender/predator registrations, and career criminal registrations; social security number verification, informing applicants of various organizations to which they may contribute; and operating an automated testing system. The department has implemented additional professional standards in the screening, hiring, and intensive technical and customer service oriented training of driver license personnel, and as a result, has a well-qualified and highly knowledgeable workforce. The five (5) percent pay adjustment will help to retain and compensate the driver license personnel for the additional duties and responsibilities of their jobs in serving the motoring public.

This issue also requests additional funds to provide a five (5) percent pay adjustment for field personnel in the Bureau of Administrative Reviews due to high turnover rate.

2007 - 2008 Entity/Issue Positions Amount

This issue also requests to provide a five (5) percent pay increase for all DMV licensing personnel in the Bureau of Compliance and Enforcement and the Bureau of Mobile Home Compliance and Enforcement. Certain field personnel for both the Bureau of Compliance and Enforcement and the Bureau of Mobile Home Compliance and Enforcement have assumed increased responsibilities. These additional responsibilities resulted from the reduction in field staff, creation of new programs, changes to existing programs, and changes in laws.

5. Lease Increases \$ 852,669

This issue requests \$852,669 in funding for lease price increases anticipated upon re-negotiation of expiring leases during FY 2007-08 in the Bureaus of Field Operations and Administrative Reviews during fiscal 2007-08.

6. Increased Operation MV Costs

\$ 1,193,363

This issue requests \$1,193,363 for the operation of motor vehicles due to increased fuel prices, fuel consumption, and vehicle repair costs. Per the AAA Daily Fuel Gauge Report, the statewide retail historical average cost per gallon of regular unleaded gasoline has escalated 34% over the previous 12 months. This request will bring the gasoline budget to \$3 per gallon.

7. Trooper Equipment

\$ 1,500,000

This issue requests funding in the amount of \$1,500,000 to purchase equipment for the enhancement of the Florida Highway Patrol's operations. Equipment to be purchased includes light bars, lasers, radars, and various other items necessary for law enforcement activities. This funding for these equipment expenditures is requested from the Federal Equitable Sharing Law Enforcement Fund and the General Revenue Fund.

8. Acquisition of Motor Vehicles

\$ 3,000,000

This issue requests a funding increase in the amount of \$3,000,000 for the Acquisition of Motor Vehicles in fiscal year 2007-08. This increase will provide for the purchase of 182 additional replacement vehicles in 2007-08 at a cost of \$26,838 per vehicle. Per the rules established by the Department of Management Services, vehicles are approved for trade at 65,000 odometer miles. Lack of sufficient funding has forced vehicles to stay active often with more than 100,000 odometer miles. This compromises officer and citizen safety as well as increasing costs to repair vehicles that exceed their trade-in dates. Additionally, this problem escalates year after year when sufficient annual funding is not available because the pool of vehicles in the 65,000+ odometer range swells considerably.

2007 - 2008 Entity/Issue Positions Amount

9. Replacement of Traffic Enforcement Aircraft

\$ 2,200,000

This issue requests \$2,200,000 for the replacement of two (2) traffic enforcement aircraft and replacement of one (1) transportation aircraft.

Due to the age and the number of hours of operation on the fleet of aircraft, the FHP will be requesting replacement of all of its single engine aircraft in a multi-year plan, with two requested replacements each year. FY 2007-08 will be the second year of a three-year plan that began in FY 2006-07. The oldest aircraft FHP is operating is a 1975 model and the newest of the original fleet is a 1985 model. The average flight time on the airframes is over 7,000 hours. The Department of Management Services, Bureau of Aircraft, has recommended that airplanes be replaced every five years. The cost of purchasing each single engine Cessna 182 aircraft is \$350,000 for a total of \$700,000 for 2 aircraft.

The purchase of each aircraft comes with a nose-to-tail two-year warranty. The estimated cost of a pre-owned transportation aircraft (with standard equipment) starts at approximately \$1,500,000. The FHP has four highly trained pilots capable of flying a twin engine transportation aircraft, so there would be no need for additional training.

10. Desktop Contract Maintenance

\$ 250,000

This issue requests funding to contract for technical support on the mobile data terminals and desktop computers. Currently, the Patrol has 1,632 mobile data computers installed in patrol cars as well as 850 desktop computers, 150 laptop computers and 35 servers in operation in the field. Contractors would be responsible for ensuring that desktop computers, servers, laptops and mobile terminals are kept in working order and that any and all appropriate software patches and security fixes are installed, as well as servicing computers on a semi-annual basis to extend the service life of each device.

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES CABINET 2007-2008 LBR OPERATING ISSUE PRIORITIES

Entity/Issue Positions Amount

11. Public Information Campaign

\$ 1,000,000

80,375

This issue requests the establishment of an annual operating budget of \$500,000 to enable the agency to develop and produce Public Information Campaigns to inform the public of new traffic laws or changes in traffic legislation. It is important that the public have access to current and timely information regarding the passage or adoption of new or modified traffic laws each year. There is a critical need for easily accessible public information that reaches the maximum majority of members of the public. One of the best methods to reach the public is through advertisement using the media - television, radio, newspapers, Internet, etc. This effective type of advertising is costly.

In the past, the agency has relied primarily upon public service announcements and print media to get particular traffic safety information out to the public and many of the announcements are never heard by the large majority of the public. Paid advertisement gets top priority with most TV and radio stations, while public service announcements only receive airtime during non-peak hours which reach a much smaller audience. In order for traffic information to be received by the public, it must be easily accessible. The information must be seen or heard or it is ineffective.

This issue also requests \$500,000 to conduct a statewide multi-media campaign to promote the new driver license virtual office. This campaign would include, but not be limited to, radio spots and billboards. It would allow the department to direct customers to a website where they will be able to select services, schedule an appointment, or request information. Eligible customers will also be able to renew their licenses and identification cards, change their addresses, renew their vehicle tags, check the status of their license, and provide updated insurance information. This initiative will greatly improve customer service and reduce the number of customers unnecessarily seeking inoffice services. An aggressive multi-media campaign would provide public information regarding services available and direct customers to the web address.

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES CABINET 2007-2008 LBR OPERATING ISSUE PRIORITIES

Entity/Issue Positions Amount

9/22/2006 5

Traffic Management Centers

12.

This issue requests \$80,375 in funding for FHP expenses related to occupancy costs at two (2) Traffic Management Centers (FDOT's Sunguide Intelligent Transportation System). The Florida Highway Patrol has entered into a Memorandum of Understanding with the Florida Department of Transportation to provide a co-located traffic management system designed for early detection of traffic incidents along the state highway system. This system is designed to reduce response times to highway incidents, provide early communication of incident-related information to the personnel of both agencies, and provide public safety and operational benefits to the motoring public in larger metropolitan areas.

Included in the Memorandum of Understanding is the provision that FHP will share in certain annual operating expenses for these centers, which is estimated at \$40,188 for each center for FHP annually. Four of the centers were funded during the 2006 Legislative Session (Miami, Ft. Myers, Tampa, and Orlando). This request is to complete funding for the remaining two centers, Jacksonville and Lake Worth.

13. Fatal Accident Reporting System 2 \$ 52,683 Reduce HAVA Positions (2) \$ (52,683)

Two additional Statistical Aide I positions are requested, to be located in the Fatality Analysis Reporting System section (FARS). Because of the increase in traffic fatalities the implementation of Fast Fars, and early notification system developed by the National Highway Traffic Safety Administration, these additional positions are needed to prevent backlog and provide data in a timely manner. NHTSA as part of a cooperative agreement with the department will fund these positions.

14. Real ID Act \$ 1

After May 11, 2008, a Federal agency may not accept, for any official purpose, a driver's license or identification card issued by a State to any person unless the State is meeting the requirements specified in the Real ID Act. States remain free to also issue non-complying licenses and ID's, so long as these have a unique design and a clear statement that they cannot be accepted for any Federal identification purpose. The federal Transportation Security Administration is responsible for security check-in at airports, so bearers of non-compliant documents would no longer be able to travel on common carrier aircraft. The national license ID standards will cover: what data must be included on the cards, what documentation must be presented before a card can be issued, and how the states must share their databases.

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES CABINET 2007-2008 LBR OPERATING ISSUE PRIORITIES

| | | 2007 - 2008 |
|--------------|-----------|-------------|
| Entity/Issue | Positions | Amount |

This issue is included in the department's LBR to indicate that, as soon as the Federal Government establishes the new license requirement, additional funding may be necessary to comply with the licensing requirements mandated by the Federal Law.

Total <u>4,959</u> <u>\$452,926,878</u>

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES CABINET 2007-2008 LBR FIXED CAPITAL OUTLAY ISSUE PRIORITIES

2007 - 2008 Entity/Issue Positions Amount

1. FHP Repair and Maintenance

\$ 658,000

This issue requests funding for maintenance and repairs to Florida Highway Patrol facilities statewide. Funding requested for fiscal year 2007-08 is \$658,000. (See Attachment A for detailed information.)

2. DDL Repair and Maintenance

\$ 600,000

This issue requests funding for minor renovations, parking lot resurfacing and additional parking, irrigation system, and for general internal/external building repairs, flooring, painting, and replacement of air conditioners for 28 state facilities. (See Attachment B for detailed information.)

3. New FHP Station - Pinellas County

\$2,376,000

This issue requests the replacement of the current Troop C Pinellas Park District Station with a new facility to be constructed on 5 acres of property on Ulmerton Road west of I-275 that is owned by the Department of Transportation. The current station (approx. 6,500 sq. ft.) and adjacent storage building/shed are in need of major repairs and their replacement is the only reasonable alternative.

The current station was constructed in 1960, renovated in 1966, and had an addition added on in 1981. The structures (over 40 years of age) do not have sufficient space or the new technology to be effectively and efficiently run. There is no secure holding area for suspects, no conference room and no interrogation/observation room. The lighting is inadequate with no benefit of current technology. Floors, walls, and ceilings are in poor condition. The air conditioning is currently not under a preventive maintenance contract due to the fact that we were unable to obtain the needed three estimates for the PM contract due to the presence of extensive mold in the AC ducts.

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES CABINET 2007-2008 LBR FIXED CAPITAL OUTLAY ISSUE PRIORITIES

2007 - 2008

Entity/Issue Positions Amount

The AC ducts are in need of replacement due to that mold and there are other environmental issues such as the fact that the station also contains asbestos. The drainage around the station is insufficient and is contributing to the mold issue. The parking lot is in need of repairs and repaving in order to avoid any trip and fall hazards. The bathrooms are in need of renovations.

4. New FHP Station - Tallahassee

\$5,100,000

This issue requests the replacement of the current Troop H facility with a new facility constructed on existing property. The current headquarters structure (3,068 square feet) and adjacent building (1,600 square feet) are in need of major repair, and their replacement is desired as the only reasonable alternative.

Built in 1966, the structures (approaching 40 years of age) do not have sufficient space or technology to be effectively and efficiently operated. The adjacent building was originally a communications building but is now being used as office space. There is no secure holding area for suspects, there is no conference room, no space for conducting sobriety testing, no interrogation/observation room, and there are many items (evidence and property) stored in "out buildings" that should be inside a secure facility. The lighting is inadequate and does not provide healthy working conditions. Floors, walls, ceilings, air conditioning, lighting, and security are all in poor condition with little or no benefit of current technology.

The Tallahassee Regional Communications Center currently leases its space in downtown Tallahassee. It is desired to relocate the center to the same grounds as the troop headquarters on Mahan Drive. The plan is to construct a separate building for Communications.

There is sufficient land available at the present site for building the proposed 13,000 square foot new facility. The estimated cost of this issue is \$5,100,000.

5. DDL Renovate FHP Station in Lantana

\$ 250,000

This issue requests funds to renovate the Lantana facility that was constructed approximately 30 years ago and consists of 6,720 square feet. Currently, the Florida Highway Patrol (FHP) and the Division of Driver Licenses (DDL) occupy this facility; however, FHP plans to vacate this facility allowing DDL to expand its operations. Funding is requested to renovate this facility to use the additional office space to provide more efficient customer service to the department's clients.

Total \$ 8,984,000

A State of Vision

Bill Number: House Bill 281

Sponsored By: Representative Dennis Baxley

Senator Carey Baker

Additional Fee: \$25 Annual Use Fee

\$ 2 Processing Fee

Fees Distributed to: Florida Association of Agencies Serving the Blind, Inc.

Purpose: Proceeds from the sale of this plate will be used to provide

direct support services, activities, and programs to the visually

impaired. These services will be provided through organizations that are members of the Association.

Approval: Organization, Legislative and law enforcement approval letters

on file.

Production: If approved, the plate will go into production and be available

for purchase within six months.

Plate Scheduled To Go

On Sale: Spring 2007

Agricultural Education

Bill Number: House Bill 7079

Sponsored By: Representative Greg Evers

Additional Fee: \$25 Annual Use Fee

\$ 2 Processing Fee

Fees Distributed to: Florida Future Farmers of America Foundation, Inc.

Purpose: The funds shall be used to fund its activities, programs, and

projects, including, but not limited to, student and teacher leadership programs, the Foundation for Leadership Training Center, teacher recruitment and retention, and other special

projects.

Approval: Organization, Legislative and law enforcement approval letters

on file.

Production: If approved, the plate will go into production and be available

for purchase within six months.

Plate Scheduled To Go

On Sale: Spring 2007

Support Homeownership for All

Bill Number: House Bill 1589

Sponsored By: Representative Christopher Smith

Senator Dave Aronberg

Additional Fee: \$25 Annual Use Fee

\$ 2 Processing Fee

Fees Distributed to: Homeownership for All, Inc.

Purpose: To fund programs that provide, promote, or otherwise support

affordable housing in this state.

Approval: Organization, Legislative and law enforcement approval letters

on file.

Production: If approved, the plate will go into production and be available

for purchase within six months.

Plate Scheduled To Go

On Sale: Spring 2007

Donate organs. Pass it on.

Bill Number: Senate Bill 1450

Sponsored By: Representative Anne Gannon

Senator Gwen Margolis

Additional Fee: \$25 Annual Use Fee

\$ 2 Processing Fee

Fees Distributed to: Transplant Foundation, Inc.

Purpose: The proceeds shall be used to provide statewide grants for

patient services, including preoperative, rehabilitative, and housing assistance; organ donor education and awareness

programs; and statewide medical research.

Approval: Organization, Legislative and law enforcement approval letters

on file.

Production: If approved, the plate will go into production and be available

for purchase within six months.

Plate Scheduled To Go

On Sale: Spring 2007

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DECAL



• A STATE OF VISION •

DECAL



Agricultural Education

FLORIDA Denate organs. Pass it en.

