

APPENDIX VII
WIC EBT TEST SCRIPTS

Step #	Test Step	Expected Response	Actual Response	P/F
Verify Database Construct Files				
1.1	eWIC System Functionality			P/F
1.1.1	eWIC Log In and Profile Maintenance	<i>Ability to Search, Available Actions and Export</i>		
1.1.2	Client Accounts including but not limited to PIN locks	<i>Ability to Search, Available Actions and Export</i>		
1.1.3	Users and Roles	<i>Ability to Search, Available Actions and Export</i>		
1.1.4	Products	<i>Ability to Search, Available Actions and Export</i>		
1.1.5	Categories	<i>Ability to Search, Available Actions and Export</i>		
1.1.6	Subcategories	<i>Ability to Search, Available Actions and Export</i>		
1.1.7	Units of Measure	<i>Ability to Search, Available Actions and Export</i>		
1.1.8	Vendors	<i>Ability to Search, Available Actions and Export</i>		
1.1.9	Transactions	<i>Ability to Search, Available Actions and Export</i>		
1.1.10	Review of Transaction Types and Action Codes	<i>Ability to Search, Available Actions and Export</i>		
1.1.11	Reconciliation	<i>Ability to Search, Available Actions and Export</i>		
1.1.12	Daily Drawdown	<i>Ability to Search, Available Actions and Export</i>		
1.1.13	Gateway History	<i>Ability to Search, Available Actions and Export</i>		

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1.1.14	Recoupment	<i>Ability to Search, Available Actions and Export</i>		
1.1.15	Unmatched Auto-Recon	<i>Ability to Search, Available Actions and Export</i>		
1.1.16	Unreconciled Auto-Recon	<i>Ability to Search, Available Actions and Export</i>		
1.1.17	Case Month Billing	<i>Ability to Search, Available Actions and Export</i>		
1.1.18	Transaction Messages	<i>Ability to Search, Available Actions and Export</i>		
Test Point of Sale Device Transactions				
1.2	Balance Inquiry - Swipe			
1.2.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		
1.2.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.2.3	Balance inquiry matches Issuance in Offeror's Web Portal	<i>Amounts match.</i>		
1.3	Balance Inquiry- Manual			
1.3.1	Manually enter EBT card number on test POS Supplied by Offeror	<i>POS accepts manual card entry and requests PIN.</i>		
1.3.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.3.3	Balance inquiry matches Issuance in Offeror's Web Portal	<i>Amounts match.</i>		
1.4	Purchase Benefits/Manual Void - WIC Items			P/F

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1.4.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		
1.4.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.4.3	Balance inquiry matches Issuance in Offeror's Web Portal	<i>Amounts match.</i>		
1.4.4	Scan 5 WIC approved food items. Enter quantity and price in POS.	<i>POS accepts entry.</i>		
1.4.5	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.4.6	Swipe EBT card, enter PIN and approve transaction.	<i>POS produces a receipt.</i>		
1.4.7	Receipt has beginning balance.	<i>Matches amounts from step 1.4.2</i>		
1.4.8	Receipt has items that were deducted.	<i>Matches amounts entered in step 1.4.4</i>		
1.4.9	Receipt has summary of benefits that are left after transaction.	<i>Amounts in transaction deducted from total benefits.</i>		
1.4.10	Log into Offeror's Web Portal.	<i>Web page displays and accepts credentials.</i>		
1.4.11	Search family transaction.	<i>Page displays transaction details.</i>		
1.4.12	Purchase is identified by a Transaction ID.	<i>Offeror portal provides unique transaction ID.</i>		
1.4.13	All items scanned are shown in name and quantity for the purchase.	<i>Offeror portal displays transaction item name and quantity.</i>		
1.4.14	Time and date of transaction is provided.	<i>Offeror portal displays time stamp for transaction.</i>		
1.4.15	Vendor where transaction processed is provided.	<i>Offeror portal displays vendor information where transaction processed.</i>		

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1.4.16	Price of individual product is provided.	<i>Offeror portal displays price charged for each item.</i>		
1.4.17	Manually Void the entire transaction using the Offeror's Web Portal.	<i>Transaction reversed.</i>		
1.5	Purchase with Coupons -WIC Items			P/F
1.5.1	Scan 5 WIC approved food items. Enter quantity and price in POS.	<i>POS accepts entry.</i>		
1.5.2	Deduct coupon amount of \$1 from item one.	<i>Total price of item drops \$1.</i>		
1.5.3	Total transaction.	<i>Total should be \$1 less than total of items in test 1.13.</i>		
1.5.4	Swipe EBT Card, enter New Pin and approve transaction.	<i>POS produces a receipt.</i>		
1.5.5	Transaction Amount in Offerors Web Portal match receipt.	<i>Amounts match.</i>		
1.6	Purchase Void - WIC Items			P/F
1.6.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		
1.6.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.6.3	Scan 5 WIC approved food items. Enter quantity and price in POS.	<i>POS accepts entry.</i>		
1.6.4	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.6.5	Swipe EBT card but do not enter PIN	<i>POS prompts for PIN.</i>		
1.6.6	Void Transaction.	<i>Transaction cleared.</i>		

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1.6.7	Swipe EBT card again and request Balance inquiry.	<i>POS prints balance inquiry.</i>		
1.6.8	No items were deducted.	<i>Items remain on family account.</i>		
1.6.9	Review Transaction in Offeror's Web Portal.	<i>Amounts match.</i>		
1.7	Purchase Benefits/Purchase Void - Mixed Basket			P/F
1.7.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		
1.7.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.7.3	Scan 5 WIC approved food items and 2 non-WIC items. Enter quantity and price in POS.	<i>POS accepts entry on WIC approved items only.</i>		
1.7.4	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.7.5	Swipe EBT card, enter PIN and approve transaction.	<i>POS produces a receipt.</i>		
1.7.6	Review deducted items and balance summary on receipt.	<i>Quantities match Offeror Web Portal</i>		
1.7.7	Void Transaction.	<i>Transaction reversed.</i>		
1.7.8	Swipe EBT card again and request Balance inquiry.	<i>POS prints balance inquiry.</i>		
1.7.9	Items deducted are back on EBT account.	<i>Items returned to Family account.</i>		
1.7.10	Transaction Void Amount in Offerors Web Portal match receipt.	<i>Amounts match.</i>		
1.8	Purchase - CVB Items only			P/F

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1.8.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		
1.8.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.8.3	Scan 2 WIC approved CVB food items. Enter quantity and price in POS where price is greater than available balance.	<i>POS accepts entry up to available benefit balance.</i>		
1.8.4	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.8.5	Swipe EBT card, enter PIN and approve transaction.	<i>POS produces a receipt.</i>		
1.8.6	Review deducted dollar amount and balance summary on receipt.	<i>Quantities match Offeror Web Portal</i>		
1.9	Purchase - CVB and Regular WIC Items			P/F
1.9.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		
1.9.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.9.3	Scan 1 WIC approved CVB food item and 3 Regular WIC items. Enter quantity and price in POS.	<i>POS accepts entry.</i>		
1.9.4	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.9.5	Swipe EBT card, enter PIN and approve transaction.	<i>POS produces a receipt.</i>		
1.9.6	Review deducted dollar/benefit amount and balance summary on receipt.	<i>Quantities match Offeror Web Portal</i>		
1.10	Purchase - CVB and non-WIC Items			P/F
1.10.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		

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Step #	Test Step	Expected Response	Actual Response	P/F
1.10.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.10.3	Scan 1 WIC approved CVB food item and 2 non-WIC items. Enter quantity and price on POS.	<i>POS accepts entry on WIC approved foods only.</i>		
1.10.4	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.10.5	Swipe EBT card, enter PIN and approve transaction.	<i>POS produces a receipt.</i>		
1.10.6	Review deducted dollar amount and balance summary on receipt.	<i>Quantities match Offeror Web Portal</i>		
1.11	Purchase - CVB/Regular WIC Items/non-WIC Items - Void			P/F
1.11.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		
1.11.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.11.3	Scan 1 WIC approved CVB food item, 3 regular WIC items and 2 non-WIC items. Enter quantity and price on POS.	<i>POS accepts entry on WIC approved foods only.</i>		
1.11.4	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.11.5	Swipe EBT card, enter PIN and approve transaction.	<i>POS produces a receipt.</i>		
1.11.6	Review deducted dollar amount and balance summary on receipt.	<i>Quantities match Offeror Web Portal</i>		
1.11.7	Void Transaction.	<i>Transaction cleared.</i>		
1.11.8	Swipe EBT card again and request Balance inquiry.	<i>POS prints balance inquiry.</i>		
1.11.9	Items deducted are back on EBT account.	<i>Items returned to Family account.</i>		

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Step #	Test Step	Expected Response	Actual Response	P/F
1.11.10	Review Void Transaction in Offeror's Web Portal.	<i>Amounts match void receipt.</i>		
1.12	Purchase - CVB/Regular WIC Items - Void			P/F
1.12.1	Swipe EBT card on POS supplied by Offeror.	<i>POS request PIN.</i>		
1.12.2	Retrieve a balance inquiry.	<i>POS prints balance inquiry.</i>		
1.12.3	Scan 1 WIC approved CVB food item and 3 regular WIC items. Enter quantity and price in POS.	<i>POS accepts entry.</i>		
1.12.4	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.12.5	Swipe EBT card but do not enter PIN.	<i>POS request PIN.</i>		
1.12.6	Void Transaction.	<i>Transaction cleared.</i>		
1.12.7	Swipe EBT card again and request Balance inquiry.	<i>POS prints balance inquiry.</i>		
1.12.8	No items were deducted.	<i>Items remain on family account.</i>		
1.12.9	Review in Offeror's Web Portal.	<i>Amounts match receipt.</i>		
NTE Transactions				
1.13	Purchase Benefits - NTE			P/F
1.13.1	Review WIC products and NTE prices for transaction in next step.	<i>Products display NTE amounts for each peer group.</i>		
1.13.2	Swipe EBT card and enter PIN. Scan 5 WIC items priced above the NTE. Enter quantity and price in POS.	<i>POS accepts entry.</i>		

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Step #	Test Step	Expected Response	Actual Response	P/F
1.13.3	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.13.4	Complete transaction.	<i>POS produces a receipt.</i>		
1.13.5	Price charged on the receipt is NTE for vendor's peer group	<i>POS does not charge the requested amount. POS charges the NTE amount for that product.</i>		
1.13.6	Review WIC products and NTE prices in Offeror's web portal.	<i>Confirm NTE prices for product for vendor's peer group.</i>		
1.13.7	Review Transaction in Offeror's web portal and receipt.	<i>Amounts match.</i>		
1.13.8	Transaction Amount in Offerors Web Portal match receipt.	<i>Amounts match.</i>		
1.14	Purchase Benefits - NTE Another vendor in a different peer group should be used for this test.			P/F
1.14.1	Review WIC products and NTE prices for transaction in next step.	<i>Products display NTE amounts for each peer group.</i>		
1.14.2	Swipe EBT card and enter PIN. Scan 5 WIC items priced above the NTE. Enter quantity and price in POS.	<i>POS accepts entry.</i>		
1.14.3	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.14.4	Complete transaction.	<i>POS produces a receipt.</i>		
1.14.5	Price charged on the receipt is NTE for vendor's peer group	<i>POS does not charge the requested amount. POS charges the NTE amount for that product.</i>		
1.14.6	Review WIC products and NTE prices in Offeror's web portal.	<i>Confirm NTE prices for product for vendor's peer group.</i>		
1.14.7	Review Transaction in Offeror's web portal and receipt.	<i>Amounts match.</i>		

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1.14.8	Transaction Amount in Offerors Web Portal match receipt.	<i>Amounts match.</i>		
1.15	NTE - Void Mixed basket			P/F
1.15.1	Review WIC products and NTE prices for transaction in next step.	<i>Products display NTE amounts for each peer group.</i>		
1.15.2	Swipe EBT card and enter PIN. Scan 5 WIC items priced above the NTE and 2 non-WIC items. Enter quantity and price in POS.	<i>POS accepts entry for WIC approved foods only.</i>		
1.15.3	Total transaction.	<i>Transaction accurately totals quantities and prices entered.</i>		
1.15.4	Complete transaction.	<i>POS produces a receipt.</i>		
1.15.5	Price charged on the receipt is NTE.	<i>POS does not charge the requested amount. POS charges the NTE amount for that product.</i>		
1.15.5	Void Transaction for requested amount.	<i>Transaction reversed.</i>		
1.16	Manual Void of a NTE Transaction			P/F
1.16.1	Log in to Offeror Web Portal	<i>Web page displays and accepts credentials.</i>		
1.16.2	Find previously completed transaction that had a NTE deduction and perform Manual Void.	<i>Transaction reversed.</i>		
1.16.3	Amount Voided matches NTE charged.	<i>Amounts match.</i>		
1.16.4	Review Transaction in Offeror's Web Portal.	<i>Amounts match.</i>		
1.17	Settlement Processing			P/F

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Step #	Test Step	Expected Response	Actual Response	P/F
1.17.1	Demonstrate how Daily EBT Transactions report is created that will support the daily settlement invoice.			
1.18	Recoupment Processing			P/F
1.18.1	Demonstrate or present Recoupment processing and on-line representation of recoupment during the processing day.			