



Florida Department of Transportation

RICK SCOTT
GOVERNOR

1074 Highway 90
Chipley, Florida 32428

MIKE DEW
SECRETARY

RFP-DOT-18/19-3067KW

Road Rangers Service Patrol Highway Assistance Services

Questions and Answers

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1. There are both SLERS and FDOT Radios mentioned. Would the requirement be for the contractor to maintain and use both radio systems while patrolling or should the contractor be prepared to use one of the systems once decided upon and issued by the Department?
 - It is intended that on a daily basis the Road Ranger Operator will use a single radio communication device to communicate to the Regional Traffic Management Center. However, the Department may require a backup radio to be installed and maintained by the contractor to be used during emergencies where cellular communications are not available (Example: Hurricane Michael). The SLERS and FDOT 47Mhz radios will be supplied by the Department (if required), but installation (if required) will be the responsibility of the Contractor. There is no recurring service cost with these type of radios. The Department may choose not to use or install any of the SLERS or FDOT 47Mhz radios, and rely on the Voice-Radio communications provided by the contractor.

2. Are the cellular phone requirements and the Voice-Radio Communications (push-to-talk-over-cell) requirements exclusive to each other or can they be accomplished with one device that meets both requirements?
 - It is expected that the cellular phone to be used by stranded motorists to make calls will be independent of the Voice-Radio Communications (push-to-talk Cellular) device used for communicating directly to the RTMC. The Voice-Radio Communications must be a service provided by a Cellular Company such as AT&T's Enhanced Push to Talk Service, Verizon's Push-to-Talk Plus (PTT+) service or Department approved. Android and iPhone apps such as **Zello, Skype, etc.** rely on a digital network and will not be permitted as primary communications to the RTMC. District 3 has many low areas that have low signal cellular connections that are capable of a connection for voice, but cannot provide the necessary data needed to operate the **Zello, Skype, etc.** third party applications. **Section V, subparagraph F. Communications Equipment Requirements under paragraph 3. Other Radio Communications** last sentence.

3. Is there a Sponsor for this Contract? If so, who is the Sponsor?
 - There is not currently a Sponsor designated for this contract. The Department may enter into a sponsorship at any time during the term of the contract.
4. Attachment D, Vehicle Markings, is not provided in the Proposal package. See attached



5. For the RRSP Vehicle, the RFP mentions both an arrow board and a Dynamic Message Sign. Which is the one to be used on the vehicle?
 - Each vehicle shall have installed a truck-mounted Dynamic Message Sign listed on the FDOT Approved Products List (APL).
6. Who is responsible for supplying the vehicles for this contract?
 - The awarded vendor will be responsible for supplying the vehicles needed.

Attachment "D"

Examples of Road Ranger Vehicle Markings



