## Invitation to Negotiate (ITN)

# CUSTOMER SERVICE AND RECORDS ADMINISTRATION SERVICES

### Florida Prepaid College Board

Issue Date:	October 5, 2016	
Questions Deadline:	October 24, 2016, 2:00PM ET	
Responses to Questions Posted:	October 31, 2016	
Response Deadline:	December 19, 2016, 2:00PM ET	
Anticipated Contract Start:	July 2017	

# ITN 16-01 Questions and Answers

#### **Commodity Codes**

43232200	43232300	43232600	80101500
80141619	81112000	81111500	81111700
81111800	81112100	93151501	93151502

#### **MEMORANDUM**

To: Prospective Respondents; ITN 16-01

From: Florida Prepaid College Board

Date: October 31, 2016

**Subject**: ITN 16-01 Customer Service and Records Administration Services – Questions and Answers

#### QUESTIONS

Any questions relating to the conditions and/or specifications of this solicitation must be addressed in writing using the Request for Clarification form enclosed. Please follow the directions provided on the form and complete the form in its entirety. Questions and/or communications that are received in a manner other than as directed may not receive a response.

#### **RESULTS**

No questions were submitted during the Question and Answer period of above referenced ITN.