
Addendum Number 1 to the following Invitation to Negotiate (ITN):

Healthcare Transparency Services Entity

DMS-17/18-024

Date: February 14, 2018
To: Prospective Respondents to ITN # DMS-17/18-024
From: Maureen Livings, Procurement Officer
Subject: Questions and Answers; Amendments to ITN and Statement of Work

ITN revisions:

1. The first sentence in Section 12 Purchasing Forms is amended as shown below:

The following forms (Form 1 through Form 7) included in this section must be completed and attached in their entirety with the signature of the vendor's authorized agent and included in Tab 43 12.

2. Attachment B – Financial Reply is hereby deleted in its entirety and replaced with Attachment B – Revised Financial Reply, attached hereto and made a part of the ITN.

Statement of Work revisions:

3. Attachment C, Statement of Work, Section 3., Minimum Service Requirements, paragraph 6, Implementation Plan, is hereby revised as follows:

6. **Implementation Plan**

Contractor shall submit the final implementation plan to the Department for approval no later than ten (10) Business Days following execution of the contract. If the Department deems the implementation plan to be insufficient, Contractor shall work diligently to deliver an updated, final implementation plan satisfactory to the Department, recognizing that time is of the essence. Implementation plan shall be based on the proposed implementation plan submitted by Contractor during the procurement process.

The implementation plan shall fully detail all steps necessary to begin full performance of the contract on January 1, 2019, 12:00:00 a.m., EST, and specifically identify due dates of all tasks with a person assigned responsibility for each task.

The implementation plan shall include the following action items:

- a. Establishment and maintenance of an interactive website, mobile app or mobile-optimized website(s), dedicated toll-free phone line, interactive voice response system, and Department-approved communications at least two (2) weeks in advance of the fall 2018 open enrollment period for the 2019 plan year.
- b. Participation in select fall 2018 open enrollment for the 2019 plan year benefit fairs, meetings, and conference calls coordinated by the Department.
- c. Scheduling regular implementation status meetings and/or conference calls with contract manager. Contractor shall appoint one of its team members to be responsible for recording detailed meeting minutes and follow-up action items on behalf of all team members, including assignment of tasks and due dates. Minutes of decisions made and a list of action items shall be sent to contract manager within five (5) Business Days of the end of the meeting/call.
- d. Conducting background checks in accordance with Contract section 3.2.4, including subcontractors.
- e. Setting up for secure data feeds from each of the Department's health plans, pharmacy benefits manager, and the Department's human resource third party administrator.
- f. Testing enrollment and claims files, key procedures, and program process controls (e.g., approval, design, testing, acceptance, user involvement, segregation of duties, and documentation). Department must render functional acceptance prior to go live.
- g. Submission to a service delivery readiness assessment.
- h. Finalizing and validating billing procedures, invoice design, banking, reconciliation, and other financial processes, all subject to Department's prior approval.
- i. Designing and presenting to the Department for approval all communication materials to be used.
- j. Finalizing a process for tracking and responding to Member inquiries and complaints, which includes measuring and reporting turn- Saround time.

Contractor shall be one hundred percent (100%) operational prior to the effective date of January 1, 2019, 12:00:00 a.m., EST. Contractor pays the Amount of Risk listed in the Performance Guarantees for failure to meet this milestone.

Respondent may propose phasing-in of additional shoppable services during initial or renewal terms.

Attachments:

1. Revised Financial Reply – Attachment B
2. Questions and Answers Document
3. Attachment 1 to Questions and Answers Document

**Attachment B – Revised Financial Reply is uploaded to the VBS
as a separate Microsoft Excel file.**

Invitation to Negotiate

Healthcare Transparency Services Entity

DMS-17/18-024

QUESTIONS & ANSWERS

FAILURE TO FILE A PROTEST WITHIN THE TIME PRESCRIBED IN SECTION 110.123(3)(d), FLORIDA STATUTES, OR FAILURE TO POST THE BOND OR OTHER SECURITY REQUIRED BY LAW WITHIN THE TIME ALLOWED FOR FILING A BOND SHALL CONSTITUTE A WAIVER OF PROCEEDINGS UNDER CHAPTER 120, FLORIDA STATUTES.

The Department's responses to timely submitted questions are below.

Question Number	Section	Page Number	Question	Response
1	1.2	5	Are the two PPO options HDHPs? If so, does the State sponsor HSAs and make contributions to them?	One PPO option is HDHP. The other PPO option is the Standard plan. The State sponsors and contributes to HSAs for Enrollees in the HDHP.
2	1.2	5	Who are the TPAs for the PPOs and the self-insured HMO?	PPO Plans: Florida Blue Self-insured HMOs: Aetna, AvMed, and United Healthcare
3	1.2	5	Will claims data be available from the fully-insured HMO, like it will be available from the self-insured PPOs and HMO?	Yes, the data will be available to the awarded vendor after execution of the contract.
4	1.2	5	What were the total allowed claims for the Florida plan (all plan options) in the three most recently available years?	2015: \$3,158,146,168 2016: \$3,366,298,846 2017: \$3,278,715,539
5	1.2	5	What was the breakdown of the total allowed claims between medical claims and pharmacy claims in the three most recently available years?	2015 Medical: \$2,580,322,477 2015 Rx: \$577,823,691 2016 Medical: \$2,739,866,712 2016 Rx: \$626,432,134 2017 Medical: \$2,596,119,961 2017 Rx: \$682,595,578

Question Number	Section	Page Number	Question	Response
6	1.2	5	What percentage of the allowed claims were paid by the State versus the members in the forms of premiums, co-pays, co-insurance, deductibles, etc. in the three most recently available years?	2015: 65.0% 2016: 65.4% 2017: 65.5%
7	1.2	5	Does the State plan carry stop-loss insurance? If so, how much did it pay in the three most recently available years?	No
8	1.2	5	What is the enrollment breakdown among the various plan options (PPOs, HDHPs and HMOs) by employees, retirees and dependents?	See Attachment 1 to Questions and Answers
9	1.2	5	Are the retirees pre-Medicare only, or pre-Medicare and Medicare eligible? If both, what's the enrollment breakdown?	Retirees include both pre-Medicare and Medicare-eligible Enrollees. See Attachment 1 for enrollment breakdown.
10	1.2	5	Does the Florida plan currently use a price transparency tool, and if so, which one?	No. The Division of State Group Insurance does not currently use a transparency tool. However, DSGI's TPAs may offer independent transparency tools.
11	1.2	5	Does the Florida plan currently use a healthcare quality tool, and if so, which one?	No. The Division of State Group Insurance does not currently use a quality tool. However, DSGI's TPAs may offer independent quality tools.
12	1.2	5	Does the People First system maintain the payroll records for all the State employees and State sponsored universities (i.e. employees eligible to participate in the State plan)? If not, who maintains those records?	Personnel records are maintained in People First for all state agencies except for State Universities and the Florida Legislature. This includes payroll preparation data. However, calculated payroll records are maintained in the State of Florida's accounting system, FLAIR.
13	1.2	5	Does the People First system maintain the time/attendance records for all the State employees and State sponsored universities (i.e. employees eligible to	The People First system maintains the time/attendance records for the employees of state agencies, except the Florida Legislature, Justice Administration System and

Question Number	Section	Page Number	Question	Response
			participate in the State plan)? If not, who maintains those records?	the State Courts System. For state universities, time and attendance is maintained by each university.
14	1.2	5	Is the "State Personnel System" a single employer (payroll and time/attendance records) or do each of its 31 agencies and departments maintain separate payroll and time/attendance systems?	Please see answers to Questions 12 and 13.
15	1.2	5	Can you provide a breakdown of the employees in the Florida plan (all options) by State agency and department, and State sponsored universities?	See Attachment 1 to Questions and Answers
16	1.2	5	Can you provide a breakdown of the employees in the Florida plan (all options) by county?	See Attachment 1 to Questions and Answers
17	2.6	11	Is the MFMP transaction fee 0.70% of every payment made by the State to the bid winner? Are there any exceptions to this fee?	The Transaction Fee applies to all transactions that are not specifically exempted in Rule 60A-1.031, Florida Administrative Code.
18	4.3.1	23	Will any preference be given to small businesses?	No.
19	ITN section 9	p.43	Under Support Services / Communication Plan, will the state provide employee email address (personal and state), and will the state allow state email address to be used for employee education and awareness?	The State will consider allowing a state email address to be used for employee education and awareness and if allowed, the State will determine appropriate timing and frequency of communications.
20	1	5	Under section 1.2 item 3 Sub item "A". The state outlines a need for an internet based platform that informs consumers about pricing and quality for Health Care Services and Providers. Rx Savings solutions specializes in the pharmacy benefit exclusively. Is the state willing to	Ch. 2017-88, Laws of Florida, directs the Department to contract with an entity that will "allow enrollees to shop for health care services and providers using the price and quality information provided on the Internet-based platform."

Question Number	Section	Page Number	Question	Response
			accept a pharmacy specific solution strategically specializing in pricing transparency, analyzing formulary alternatives and alternate therapeutic equivalent drug options resulting in savings for the state and the consumer? As an example, the State of Kansas Employee Health Plan initially used Castlight for medical service transparency and Rx Savings Solutions to provide transparency into pharmacy alternatives and savings.	The State is procuring for a vendor that can fulfill this statutory directive.
21	1	7	Under 1.3 Sub item r: Can you please define and list" legislative goals?"	Please refer to s. 110.12303(3), Florida Statutes, for legislative goals.
22	Attachment B Financial Reply	B-2 PEPM Fees	Should the initial contract term in the pricing table start on Jan 2019 instead of Jan 2018?	See Revised Attachment B - Revised Financial Reply.
23	ITN Section 1.2 Overview of the Program	5	Has the State previously had a transparency solution in place with any vendors, including through the existing medical vendors? If so, have those solutions met the requirements of this bid and if not, why?	DSGI has not had a single, statewide transparency solution with a shared savings program in place.
24	ITN Section 1.2 Overview of the Program	6	Please provide additional information on the expectations for the shared savings model. Specifically, how does the State envision the payment process working and what would be the role of the medical vendors in coordination with the transparency vendor? Would the Transparency Tool vendor provide usage information to the State and/or the Financial Services vendor for them to	Please refer to Section 1.3, 1.4, and 8 as well as Attachment C of the ITN. The State is interested in bidders' proposed methodology and payment process for a shared savings model, including providing usage information to the State and its third party vendor for crediting reward amounts to enrollees in one of four ways: flexible spending account, health savings account, health reimbursement account, or paid as a reimbursement for out-of-pocket expenses.

Question Number	Section	Page Number	Question	Response
			credit the specific reward amount to the member? Or does the State have different process expectations? If so, please explain.	
25	ITN Section 1.2 Overview of the Program	5	Who are the State's current medical vendors?	Aetna, AvMed, Capital Health Plan, Florida Blue and United Healthcare
26	ITN Section 1.2 Overview of the Program	5	Are you contemplating having your medical vendors provide the Transparency vendor with quality and cost information to display within the Transparency tool, or are you relying solely on the Transparency vendor's methodology?	Claims data from the State's medical vendors will be provided to the Transparency vendor. Quality and cost information will be displayed on the transparency tool using the Transparency vendor's methodology.
27	ITN Section 1.4 Specific Goals of ITN	7	Do you envision that members would only receive credit if they used the transparency tool, or would a member still be eligible for credit if they used a quality provider but did not go through the transparency tool first?	The State envisions that enrollees would only receive credit if the transparency tool was used.
28	ITN Section 8, question 5 and sub-questions	40	Does the State anticipate the medical vendor will provide proof of claims to verify that a quality provider was used?	Yes. Medical vendors will provide claims data to the Transparency vendor to verify that a low-cost, high-quality provider was used by a member.
29	Attachment C Statement of Work, Section 3	10	Is the State open to a phased implementation approach over the course of 2019?	The State will consider all implementation approaches proposed by bidders that meet the responsiveness requirements. See also revisions to the Statement of Work in Addendum Number 1.
30	Attachment C Statement of Work, Section 4	24	PG 7: Please expand on the requirements of this PG. What criteria defines "accurate"? Who is validating accuracy—the Transparency vendor or the State?	As described in the Measurement Criteria for PG 7, the Transparency vendor will validate accuracy based on evaluation of a statistically valid sample of inquiries. Those evaluations will be reported to the State on a quarterly basis.

Question Number	Section	Page Number	Question	Response
31	Attachment C Statement of Work, Section 4	25	PG 8: Please expand on the requirements of this PG. Who is making the reward payment to the member? Is the Transparency vendor expected to track usage so the State or Financial Services vendor can credit the actual reward, or is the Transparency vendor expected to make the payment?	The State will make the reward payment based on data provided by the Transparency vendor. The Transparency vendor must verify that a low-cost, high quality service was selected and used by a member for purposes of determining a reward amount. The Transparency vendor is not expected to make a payment.
32	Attachment C Statement of Work, Section 4	26	PG 11: Please expand on the requirements of this PG.	Once claims data is provided to the Transparency vendor to verify that a low-cost, high quality service was selected, the State would like a reward payment amount to be reported expeditiously so the reward can be timely credited to an Enrollee's account. The Department has not set a timeframe as it expects timeframes to be mutually agreed upon during negotiations and prior to contract execution.
33	Attachment C Statement of Work, Section 4	26	PG 12: Please expand on the requirements of this PG. Has the State defined the "Department-approved timeframe"? If so, what is it? If not, will the selected Transparency vendor and the State mutually agree upon the timeframe during implementation?	The Department has not set a timeframe as it expects timeframes to be mutually agreed upon during negotiations and prior to contract execution.
34	Attachment C Statement of Work, Section 4	26	PG 13: Please expand on the requirements of this PG.	The Transparency vendor will be required to notify an Enrollee/Member that a reward payment will be made within the timeframe as mutually agreed upon by the vendor and the State during negotiations and prior to contract execution.

35	Attachment C Statement of Work, Section 4	28	PG 16: Will the State negotiate the 100% uptime requirement for vendors who do not use downtime deploys?	<p>Please refer to Section 5 of the ITN.</p> <p>Vendor may propose an alternate approach for any Minimum Service Requirement and provide an explanation thereof in this section. The Department, in its sole discretion, may consider any proposed alternate approach. During negotiation, the Department may, at its sole discretion, modify, reduce, or eliminate Minimum Service Requirements when it determines it is in its best interest to do so. If the Department elects not to modify, reduce, or eliminate any Minimum Service Requirements, vendors will be bound by their certification to the Minimum Service Requirements, below...</p>
36	Attachment C Statement of Work, Section 4	26	PGs 11-13: Has the State defined the "Reward Payment"? If so, what is it? If not, will the selected Transparency vendor and the State mutually agree upon the payment during implementation?	Please refer to Attachment A of ITN, Section 1 for definitions.

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Attachment 1 to Question and Answers
STATE EMPLOYEES' GROUP HEALTH INSURANCE PROGRAM
ENROLLMENT WITH DEPENDENTS SUMMARY - STANDARD PLANS
JANUARY 2018

Category/Plan/Coverage	Subscribers	Dependents	Members	FamSize	
Active PPO Plan	56,118	67,513	123,631		
Single	23,843	3	23,846		
Family	30,246	63,116	93,362	3.09	
Spouse	2,029	4,394	6,423	3.17	3.09
Active HMO Plan	82,384	110,258	192,642		
Single	32,594	2	32,596		
Family	46,131	101,782	147,913	3.21	
Spouse	3,659	8,474	12,133	3.32	3.21
Total Active	138,502	177,771	316,273		
Single	56,437	5	56,442		
Family	76,377	164,898	241,275	3.16	
Spouse	5,688	12,868	18,556	3.26	3.17
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COBRA PPO Plan	319	247	566		
Single	221	0	221		
Family	98	247	345	3.52	
COBRA HMO Plan	192	180	372		
Single	120	0	120		
Family	72	180	252	3.50	
Total COBRA	511	427	938		
Single	341	0	341		
Family	170	427	597	3.51	
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Early Retiree PPO Plan	2,570	848	3,418		
Single	2,034	2	2,036		
Family	536	846	1,382	2.58	
Early Retiree HMO Plan	2,487	626	3,113		
Single	2,072	0	2,072		
Family	415	626	1,041	2.51	
Total Early Retiree	5,057	1,474	6,531		
Single	4,106	2	4,108		
Family	951	1,472	2,423	2.55	
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Medicare PPO Plan	22,643	7,028	29,671		
Medicare I	15,984	1	15,985		
Medicare II	1,056	1,421	2,477	2.35	
Medicare III	5,603	5,606	11,209	2.00	2.06
Medicare HMO Plan	7,034	2,080	9,114		
Medicare I	5,123	0	5,123		
Medicare II	541	710	1,251	2.31	
Medicare III	1,370	1,370	2,740	2.00	2.09
Total Medicare	29,677	9,108	38,785		
Medicare I	21,107	1	21,108		
Medicare II	1,597	2,131	3,728	2.33	
Medicare III	6,973	6,976	13,949	2.00	2.06
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Total PPO Plan	81,650	75,636	157,286		
Single	42,082	6	42,088		
Family	37,539	71,236	108,775	2.90	
Spouse	2,029	4,394	6,423	3.17	2.91
Total HMO Plan	92,097	113,144	205,241		
Single	39,909	2	39,911		
Family	48,529	104,668	153,197	3.16	
Spouse	3,659	8,474	12,133	3.32	3.17
Total Enrollment	173,747	188,780	362,527		

**STATE EMPLOYEES' GROUP HEALTH INSURANCE PROGRAM
ENROLLMENT WITH DEPENDENTS SUMMARY - HIGH DEDUCTIBLE PLANS
JANUARY 2018**

Category/Plan/Coverage	Subscribers	Dependents	Members	FamSize	
Active PPO Plan	2,722	2,354	5,076		
Single	1,526	0	1,526		
Family	1,178	2,321	3,499	2.97	
Spouse	18	33	51	2.83	2.97
Active HMO Plan	1,155	760	1,915		
Single	755	0	755		
Family	395	751	1,146	2.90	
Spouse	5	9	14	0.00	2.90
Total Active	3,877	3,114	6,991		
Single	2,281	0	2,281		
Family	1,573	3,072	4,645	2.95	
Spouse	23	42	65	2.83	2.95
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COBRA PPO Plan	6	9	15		
Single	5	0	5		
Family	1	9	10	10.00	
COBRA HMO Plan	1	3	4		
Single	0	0	0		
Family	1	3	4	0.00	
Total COBRA	7	12	19		
Single	5	0	5		
Family	2	12	14	7.00	
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Early Retiree PPO Plan	25	12	37		
Single	16	1	17		
Family	9	11	20	2.22	
Early Retiree HMO Plan	5	1	6		
Single	4	0	4		
Family	1	1	2	0.00	
Total Early Retiree	30	13	43		
Single	20	1	21		
Family	10	12	22	2.20	
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Medicare PPO Plan	59	28	87		
Medicare I	33	0	33		
Medicare II	9	11	20	2.22	
Medicare III	17	17	34	2.00	2.08
Medicare HMO Plan	6	3	9		
Medicare I	3	0	3		
Medicare II	0	0	0	0.00	
Medicare III	3	3	6	2.00	2.00
Total Medicare	65	31	96		
Medicare I	36	0	36		
Medicare II	9	11	20	2.22	
Medicare III	20	20	40	2.00	2.07
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Total PPO Plan	2,812	2,403	5,215		
Single	1,580	1	1,581		
Family	1,214	2,369	3,583	2.95	
Spouse	18	33	51	2.83	2.95
Total HMO Plan	1,167	767	1,934		
Single	762	0	762		
Family	400	758	1,158	2.90	
Spouse	5	9	14	0.00	2.89
Total Enrollment	3,979	3,170	7,149		

**STATE EMPLOYEES' GROUP HEALTH INSURANCE PROGRAM
ENROLLMENT BY AGENCY
JANUARY 2018**

Agency Name	PPO	HMO	Total	% of Total
Agency for Health Care Administration	328	990	1,318	1%
Agency for Persons with Disabilities	1,205	1,059	2,264	1%
Agency for State Technology	24	152	176	0%
Benefits Only - Retirees, COBRA, Others	25,614	9,725	35,339	20%
Central Florida Expressway Authority	8	65	73	0%
Department of Agriculture & Consumer Services	1,298	1,930	3,228	2%
Department of Business & Professional Regulation	357	1,020	1,377	1%
Department of Children & Families	3,677	6,943	10,620	6%
Department of Citrus	6	19	25	0%
Department of Corrections	7,989	11,334	19,323	11%
Department of Economic Opportunity	421	983	1,404	1%
Department of Education	451	1,472	1,923	1%
Department of Elder Affairs	134	287	421	0%
Department of Environmental Protection	1,128	1,552	2,680	2%
Department of Financial Services	506	1,630	2,136	1%
Department of Health	3,725	7,827	11,552	6%
Department of Highway Safety & Motor Vehicles	1,233	2,387	3,620	2%
Department of Juvenile Justice	1,046	1,595	2,641	1%
Department of Legal Affairs	360	695	1,055	1%
Department of Management Services	101	589	690	0%
Department of Military Affairs	155	143	298	0%
Department of Revenue	1,125	3,072	4,197	2%
Department of State	47	326	373	0%
Department of the Lottery	97	294	391	0%
Department of Transportation	1,747	3,415	5,162	3%
Department of Veterans' Affairs	390	548	938	1%
Division of Administrative Hearings	76	137	213	0%
Executive Office of the Governor	110	274	384	0%
Florida Board of Bar Examiners	7	35	42	0%
Florida Commission on Offender Review	23	95	118	0%
Florida Department of Law Enforcement	422	1,106	1,528	1%
Florida Fish & Wildlife Conservation Commission	1,268	1,001	2,269	1%
Florida Inland Navigation District	5	0	5	0%
Florida Legislature	671	821	1,492	1%
Florida School for the Deaf & Blind	365	225	590	0%
Justice Administration	3,911	5,090	9,001	5%
Layoffs	0	0	0	0%
Miami-Dade Expressway Authority	8	28	36	0%
Public Service Commission	38	199	237	0%
Retired Teachers	13	0	13	0%
State Board of Administration	36	191	227	0%
State Courts	1,905	1,957	3,862	2%
Tri-Rail	38	72	110	0%
Volunteer Florida	2	13	15	0%
West Coast Inland Navigation District	3	0	3	0%
Florida A&M University	481	1,116	1,597	1%
Florida Atlantic University	2,062	851	2,913	2%
Florida Gulf Coast University	740	511	1,251	1%
Florida International University	1,611	3,354	4,965	3%
Florida Polytechnic University	140	63	203	0%
Florida State University	1,667	4,204	5,871	3%
New College of Florida	112	174	286	0%
University of Central Florida	2,736	2,633	5,369	3%
University of Florida	7,552	4,693	12,245	7%
University of North Florida	864	751	1,615	1%

University of South Florida	3,694	3,114	6,808	4%
University of West Florida	730	504	1,234	1%
Total	84,462	93,264	177,726	99%

(1) EOG includes Division of Emergency Management

**STATE EMPLOYEES' GROUP HEALTH INSURANCE PROGRAM
HMO & PPO ENROLLMENT BY COUNTY
JANUARY 2018**

County	PPO	% of PPO Total	Aetna	Avmed	Capital Health	United Health	Total HMO	% of HMO Total	Total	% of Total
Alachua	9,414	11%	4,851	58	7	9	4,925	5%	14,339	8%
Baker	270	0%	790	9	-	4	803	1%	1,073	1%
Bay	1,499	2%	176	-	4	1	181	0%	1,680	1%
Bradford	527	1%	721	4	-	18	743	1%	1,270	1%
Brevard	1,125	1%	963	7	4	3	977	1%	2,102	1%
Broward	3,429	4%	10	4,593	3	33	4,639	5%	8,068	5%
Calhoun	332	0%	1	-	297	-	298	0%	630	0%
Charlotte	502	1%	264	2	1	25	292	0%	794	0%
Citrus	490	1%	17	12	1	217	247	0%	737	0%
Clay	687	1%	233	14	3	563	813	1%	1,500	1%
Collier	612	1%	227	3	-	2	232	0%	844	0%
Columbia	926	1%	897	162	-	6	1,065	1%	1,991	1%
Dade	3,912	5%	8	8,755	7	5	8,775	9%	12,687	7%
Desoto	415	0%	1	1	-	61	63	0%	478	0%
Dixie	128	0%	1	351	-	2	354	0%	482	0%
Duval	2,819	3%	3,247	20	4	3	3,274	4%	6,093	3%
Escambia	1,630	2%	1,167	1	3	6	1,177	1%	2,807	2%
Flagler	282	0%	218	4	1	-	223	0%	505	0%
Franklin	202	0%	1	-	190	-	191	0%	393	0%
Gadsden	638	1%	2	-	3,429	-	3,431	4%	4,069	2%
Gilchrist	232	0%	19	264	-	1	284	0%	516	0%
Glades	45	0%	2	-	-	4	6	0%	51	0%
Gulf	368	0%	27	-	-	-	27	0%	395	0%
Hamilton	187	0%	7	157	1	1	166	0%	353	0%
Hardee	221	0%	60	17	-	-	77	0%	298	0%
Hendry	180	0%	6	-	-	32	38	0%	218	0%
Hernando	444	1%	-	89	1	476	566	1%	1,010	1%
Highlands	593	1%	162	121	-	11	294	0%	887	0%
Hillsborough	5,252	6%	11	4,673	5	11	4,700	5%	9,952	6%
Holmes	519	1%	15	-	3	-	18	0%	537	0%
Indian River	574	1%	82	13	-	4	99	0%	673	0%
Jackson	2,971	4%	135	-	177	1	313	0%	3,284	2%
Jefferson	189	0%	-	-	841	1	842	1%	1,031	1%
Lafayette	187	0%	65	10	-	6	81	0%	268	0%
Lake	967	1%	54	17	2	501	574	1%	1,541	1%
Lee	2,146	3%	1,437	6	3	20	1,466	2%	3,612	2%
Leon	6,157	7%	3	7	23,358	6	23,374	25%	29,531	17%
Levy	385	0%	377	87	-	1	465	0%	850	0%
Liberty	116	0%	-	-	371	-	371	0%	487	0%
Madison	281	0%	203	5	42	10	260	0%	541	0%
Manatee	895	1%	422	65	3	7	497	1%	1,392	1%
Marion	1,600	2%	1,484	17	2	11	1,514	2%	3,114	2%
Martin	492	1%	3	6	-	75	84	0%	576	0%
Monroe	508	1%	-	7	1	34	42	0%	550	0%
Nassau	194	0%	271	-	1	-	272	0%	466	0%
Okaloosa	726	1%	228	-	2	16	246	0%	972	1%
Okeechobee	275	0%	-	1	1	62	64	0%	339	0%
Orange	3,309	4%	4,059	51	6	39	4,155	4%	7,464	4%
Osceola	431	1%	82	47	-	575	704	1%	1,135	1%
Palm Beach	4,112	5%	6	173	5	2,119	2,303	2%	6,415	4%
Pasco	1,153	1%	4	804	2	707	1,517	2%	2,670	2%
Pinellas	2,123	3%	10	2,360	4	4	2,378	3%	4,501	3%
Polk	1,720	2%	21	2,168	4	4	2,197	2%	3,917	2%
Putnam	560	1%	32	187	-	3	222	0%	782	0%
Santa Rosa	878	1%	333	2	1	550	886	1%	1,764	1%
Sarasota	978	1%	602	5	-	7	614	1%	1,592	1%
Seminole	1,556	2%	1,717	6	3	1	1,727	2%	3,283	2%
St Johns	1,303	2%	565	10	-	2	577	1%	1,880	1%
St Lucie	1,314	2%	7	259	2	29	297	0%	1,611	1%
Sumter	353	0%	10	3	-	116	129	0%	482	0%
Suwannee	465	1%	17	566	2	1	586	1%	1,051	1%
Taylor	382	0%	4	4	39	186	233	0%	615	0%
Union	386	0%	135	7	1	401	544	1%	930	1%
Unknown	0	0%	-	-	-	-	0	0%	0	0%
Volusia	1,408	2%	1,593	8	2	-	1,603	2%	3,011	2%
Wakulla	305	0%	1	1	2,504	1	2,507	3%	2,812	2%
Walton	463	1%	69	-	2	1	72	0%	535	0%
Washington	766	1%	40	-	4	-	44	0%	810	0%
Out Of State	3,954	5%	154	19	342	11	526	1%	4,480	3%
Total	84,462	100%	28,329	26,238	31,691	7,006	93,264	100%	177,726	100%