

## Statement of Sole Source

This letter confirms that JAMF Software, LLC, doing business as Jamf® is the sole source of the following products and services:

- Proprietary software (“Software”) including
  - Jamf Pro (prior to October 2016, Jamf Pro was known as Casper Suite);
  - Jamf School (formerly ZuluDesk);
  - Jamf Connect;
  - Jamf Protect; and
- Jamf’s proprietary maintenance and support services for the Jamf Software;
- Jamf’s proprietary “JumpStart” services and training services and courses; and
- Hosting (cloud) services associated with certain of the above products and services.

### Description of products and services:

Jamf Pro was developed by Jamf specifically to meet the needs of system administrators and is the only mobile management software developed exclusively for the Apple platform. Jamf Pro allows administrators to provision the appropriate device to their users (Mac, iPad, iPhone or Apple TV), manage the devices and apps for the devices, collect inventory information from the devices, empower their users with their own app store and ensure security of the devices. Jamf’s hosting services are available as part of Jamf’s other products and services offerings for customers who prefer an outsourced hosting solution to an on-premises solution for Jamf Pro. Jam Connect streamlines Mac authentication and identity management by ensuring a single identity is being used to access a user’s device and applications. Jamf Connect provides IT admin with the ability to keep an eye on all company devices and who is accessing them, when and from what device. Jamf School, built on ZuluDesk functionality, is a purpose-built mobile device management solution for education. Jamf Protect extends Apple’s security and privacy model to your enterprise while upholding the Apple user experience. It creates customized telemetry and detections that give enterprise security teams unprecedented visibility into their macOS fleet.

### Benefits of the products and services:

Jamf’s Software simplifies the life of system administrators with a comprehensive platform to manage Apple devices. Jamf’s Software increases the efficiency of IT staff, reduces the cost of ownership, and minimizes liability by providing a framework that enforces software licensing compliance, security standards, and other organizational rules and requirements. Jamf’s maintenance and support services ensure that the Software is current and functions optimally. The JumpStart services ensures that the Software is properly installed, and that the customer’s IT professionals are familiar with the Software and able to use its full potential. Hosting services provide secure and continuous customer access to customer’s data and systems while other Jamf services are being provided.

### Reason for sole source designation:

Jamf’s Software, its components and Jamf’s trademarks are the proprietary property of Jamf and are protected by copyrights and applicable law. No unauthorized parties may distribute Jamf’s Software and services. As the developer of Jamf’s Software, Jamf is the only party that may provide technical support, patches, updates and new releases for the Jamf Software and services.

### JAMF Software, LLC



Jill Putman  
CFO