

**Request for Information 18-RFI-002-LAJ**  
**Workforce Information SaaS (Software as a Service)**  
**Questions and Answers**

The Department's responses to timely submitted questions are provided below:

Question Number	Page Number	Section	Question	Response
1.			Has funding been secured for this project? If so, is there an estimated spend amount?	There is no specific appropriation for a project at this time.
2.			If the Department does choose to pursue the project, is there an approximate timeline for a solicitation or project start date?	The Department will consider beginning procurement activity after evaluating the responses received from the RFI.
3.			Would this system be a new initiative? Or is there a current system that this would replace? If there is, would I be able to inquire as to who is the incumbent vendor?	No, this is not a new initiative. The current system is Employ Florida (employflorida.com). The vendor for the site is Geographic Solutions, Inc.
4.			Whether companies from Outside USA can apply for this? (like, from India or Canada)	All companies are encouraged to respond to the request for information.
5.			Whether we need to come over there for meetings?	All meetings will be in Tallahassee, Florida.
6.			Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)	An RFP has not been issued at this time.
7.			Can we submit the proposals via email?	No, see RFI Sections B.8 – B.11 for response instructions.
8.			What is the estimated cost of the Workforce Development System project?	Please see response to question 1.

9.			Has the Department allocated funding for the Workforce Development System yet? If so, through which source (budget, CIP, state/federal grant etc.)?	Please see response to question 1.
10.			Would it be possible to name the three greatest challenges the Department is having with the current solution?	None are available at this time.
11.			Should the Department decide to proceed past the RFI process, has a time frame been established in which an RFP may be issued?	Please see response to question 2.
12.			Which other systems will have to integrate or interface with the Workforce Development System, and will the State provide incumbent vendors for each system, and the current lifecycle?	The Department is issuing an RFI to determine what systems exist in the current environment and their capabilities. Desired features and requirements will be determined after the Department reviews the responses and decides on a procurement approach.
13.			Does the Department anticipate the need to replace or upgrade any of the integrated systems in the next 5 years?	Please see response to question 12.
14.			Which operating platform does the Department currently use? / Is desired for the Workforce Development System?	The Department currently uses MS SQL SERVER 2012.
15.			Can the Department elaborate on any additional drivers behind this acquisition that may not be addressed in the RFI?	None at this time.
16.			What is the number of users anticipated for the Workforce Development System? Back-end? Concurrent?	Please see response to question 12.

17.			Who is the technical contact and/or project manager for the Workforce Development System?	A contact has not been assigned at this time.
18			Was a third-party consulting/advisory assisting in developing this RFI/RFP. And if so, who?	No third-parties assisted in the development of this RFI.
19			Does DOE anticipate procuring any services related to the effort? For example: IV&V, QA, Staff augmentation, integration, solicitation prep, etc. If so, what, when and how will they be procured?	Please see response to question 12.
20		Section B.3	Does the solution need to provide the ability for a job seeker to upload his/her resume?	Please see response to question 12.
21		Section B.3	Is the solution required to read the contents of an uploaded resume and fill in the fields on an electronic form with the uploaded resume's contents?	Please see response to question 12.
22		Section B.3 – “Access to, or partnership with another vendor with access to, a national resume hosting site that currently contains at least 2,500,000 Florida based resumes across multiple industries;”	Does DEO have specific resume sites that the solution needs to integrate with?	Please see response to question 12.
23		Section B.3 - “Strong interconnectivity capabilities between environments maintained by Workforce Services and USDOL (Workforce Program Oversight) such as: CONNECT, One Stop Service	What types of integration do these systems support? Do they have standard JSON/REST web services or does the solution need to connect directly to a database (SQL, Oracle) or file-based FTP system?	Please see response to question 12.

		Tracking (OSST), and Labor Market Information services;”		
24			Does the solution need to provide a mobile app?	Please see response to question 12.
25			Does DEO have a preference on the types of mobile devices that need to use the app?	Please see response to question 12.
26			Does the system need to provide an easy way for DEO admins to configure the application as needs and business processes change or new policies are implemented?	Please see response to question 12.
27		Section B.3 – “Precise reporting capabilities to meet the needs of federal, state, and local reporting requirements;”	Does DEO need to look at historical trend analysis as part of their reporting requirements or do the reports only require current state analysis?	Please see response to question 12.
28		Section B.3 – “Advanced self-service capabilities (Streamlined Internet access);”	What types of self-service capabilities does the solution need to provide? Would self-service capabilities be for the job seeker or other types of users (if so please identify types of users)?	Please see response to question 12.
29		Section B.11	Will DEO accept a USB thumb drive with the electronic response on it instead of a compact disk?	No

30			How many internal users will need access to the system? Can DEO please define the number of each internal user type/role?	Please see response to question 12.
31			What is the anticipated number of external users that need access? Can DEO please define the number of each external user type/role?	Please see response to question 12.
32			Would DEO need to migrate data to the proposed solution? If so, what types of data would be migrated?	Please see response to question 12.
33		B1. – “comprehensive case management and reporting system. “	What database/format are existing cases being stored in?	MS SQL Server 2012
34		B.2 – “Providing a SaaS solution for Workforce employment and training;”	What is the preferred training method?	Please see response to question 12.
35		B.2 – “Providing a SaaS solution for Workforce employment and training;”	Does the solution need to provide a Learning Management System so DEO can create training that is provided to job seekers? If so, does the training need to be tracked to identify who has taken the training or simply hosted and viewable?	Please see response to question 12.
36		B3. – “Readily available information for researchers related to labor market and economic development data;”	Can DEO provide more specifics around the types of information or sources of information they are looking for?	Please see response to question 12.
37			I wanted to know if out of State businesses can participate?	All companies are encouraged to respond to the request for information.