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Questions and Answers #2

ADVERTISEMENT NUMBER: DOT-RFP-20-5008-SIM

DESCRIPTION: ITS Software and Maintenance Services for D5 SunStore and Future Deployments

DATE: April 2, 2020

1. Is this RFP to renew an existing contract/program or is it totally a new contract/program?

Answer: This RFP is to build off the previous contract.

2. If yes to existing contract, can you please provide the name(s) of the vendor performing these tasks?

Answer: The existing contract is held by VHB.

3. Is the Department's expectation that the staff for all the job classifications under this RFP report and work on-site for the estimated hours or will remote work be allowed 100% of the time (except for Project manager)?

Answer: Remote work access for staff that meets the requirements of E-Verify is subject to meeting the requirements as shown http://www.cflsmartroads.com/security.html.

4. If the Department is open to remote work, we have offices at multiple locations within US and India. Will the Department provide access and allow the selected/approved vendor staff to work remotely from our offices in US and India?

Answer: No, all staff shall meet the requirements of E-Verify.

- 5. Section 4.1.1 Vendor Responsibilities The VENDOR will provide cloud environment such as Amazon Web Service (AWS) or Microsoft Azure for the Cloud Storage Environment, Video Stream Access, and Data Pipelines tasks identified in section 3.2 of the Scope of Services. Any incidental cost for cloud services shall be included in the hourly rate for the Job Classifications listed in the Bid Price Proposal Form. The VENDOR shall provide a cloud environment that anticipates the data in the will have unknown or changing access patterns for up to 100 TB in data.
 - a) To clarify, is the Vendor expected to provide and set-up the cloud environment or just setup the cloud environment?
 - b) What incidental costs for cloud services is the Department expecting?

Answer: Provide and set-up the cloud environment. (Section 4.1 Vendor Responsibility). Incidental costs include the cost of establishing the cloud host environment and hosting data on the cloud environment for the duration of the contract.