



Links to External Appendices

[Appendix 1. Operations and Scheduling procedures.](#)

This appendix contains process definitions for the Operations and Scheduling teams in the current operational environment. These activities are in-scope to Respondent replies.

[Appendix 2. Current environment description.](#)

Includes environmental summary and some detailed descriptive information not contained in other Appendixes.

[Appendix 3. Software product detail.](#)

Comprehensive listing of software supporting the mainframe environment and sub capacity utilization.

[Appendix 4. Current vendor contracts.](#)

Listing of existing mainframe support contacts and current cost.

[Appendix 5. Hardware Lease/Maintenance detail.](#)

Contains currently information pertaining to the components in the environment including lease end dates.

[Appendix 6. State and contracted staff.](#)

Includes the mainframe support teams' current staffing profile and costs.

[Appendix 7. Service baselines.](#)

The measures by which satisfactory environmental performance will be evaluated.

[Appendix 8. Active jobs by agency.](#)

A list of current batch jobs by Customer Agency.

[Appendix 9. Agency's proposed contract.](#)

Proposed baseline terms for the engagement.

[Appendix 10. Requirements.](#)

Listing of Respondent obligations necessary to maintain current environmental, operational and customer support conditions.

[Appendix 11. Historical costs.](#)

State of Florida fiscal year 2016 and fiscal year 2017 actual mainframe service costs.

[Appendix 12. Agency Business Case.](#)

Developed in compliance with section 287.0571, Florida Statutes.