

FLORIDA DEPARTMENT OF EDUCATION
BUREAU OF CONTRACTS, GRANTS AND PROCUREMENT
MANAGEMENT SERVICES
325 West Gaines Street
332 Turlington Building
Tallahassee, Florida 32399-0400

Addendum #2

BID NO.: ITN 2019-44 RE-BID

Social Media Monitoring Tool

FEBRUARY 19, 2019

This addendum is being issued to provide the Answers to Questions submitted timely by vendors during the Question and Answers period.

Please be advised all questions are keyed as submitted.

Vendor: Seven Outsource

1. Whether companies from Outside USA can apply for this?
(like, from India or Canada)

ANSWER: No. Contract services shall not be performed outside of the USA. This is assuming a company "Outside USA" is defined as a company located outside of the USA and provide some form of contract services outside of the USA.

2. Whether we need to come over there for meetings?

ANSWER: In-person meetings in Tallahassee, Florida are specifically required by the ITN Scope of Services and Special Instructions (See sections 6 and 7). However, routine meetings related to contract services are typically handled via electronic means including telephone and web-based platform. An exception would be made if one of the following are required:

- A. Face-to-face meetings;
 - B. Meetings between the Contractor and the Department related to contract performance; or
 - C. Compliance issues.
3. Can we perform the tasks (related to RFP) outside USA?
(like, from India or Canada)

ANSWER: No. Contract services shall not be performed outside of the USA.

4. Can we submit the proposals via email?

ANSWER: No. Please refer to Section 7.1, "Response Submission Instructions" for details.

Potential Respondents have 72 hours from posting of addenda to protest the requirements of each addendum. Failure to file a protest within the time prescribed in Section 120.57(3), or failure to post the bond or other security required by law within the time allowed for filing a bond shall constitute a waiver of proceedings under Chapter 120, Florida Statutes.

YOUR REPLY MAY NOT BE COMPLETE WITHOUT THIS PAGE SIGNED AND INCLUDED!

Vendor Name – *written*: _____

Authorized Signature: _____

Authorized Name – *written*: _____

Mailing Address: _____

City, State & Zip Code: _____

Telephone: _____ Facsimile: _____ E-Mail Address: _____