

Mission:

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.



Rick Scott
Governor

Celeste Philip, MD, MPH
State Surgeon General

Vision: To be the **Healthiest State** in the Nation

Addendum 2
RFP DOH17-044
Security System and Monitoring Services

DATE: September 12, 2018
TO: Prospective Vendors
FROM: Sonja German-Jones, Department of Health Purchasing
SUBJECT: Addendum 2 to DOH17-044

This addendum serves as notice of the following change(s):

Deletions are indicated by “~~striketrough~~” or reference. Additions, updates or replacements are indicated by **highlighting**.

1.2 Definitions

Hamilton Park Buildings: State office buildings occupied by the Department and located at the following addresses: 104 Hamilton Park Drive, 32304, Units 104-1, 104-2, 104-3. ~~116 Hamilton Park Drive, 32304 Unit 116A.~~ 109-2 Hamilton Park Drive, 32304, Unit 109-2. 111 Hamilton Park Drive, 32304, Unit 111-4

SECTION 3.0 SCOPE OF SERVICES

3.1 Background:

The Bureau of General Services is responsible for the security of the Department’s CCOC and Hamilton Park buildings. This includes the provision, maintenance, and monitoring of equipment for access control, entry detection, building surveillance, and the reporting of emergency situations. The existing equipment located at the CCOC and Hamilton Park buildings were installed in 1999.

The new system will need to integrate with an approximate amount of 144 existing door locks, 144 readers, 23 window break sensors, recording hardware, and ~~64~~ **32** cameras.

**ATTACHMENT A
COST PROPOSAL**

Award of the maximum number of points will be given to the lowest grand total price.

A single contract will be awarded to one Respondent.

No alterations to this price sheet are permitted, other than filling in the blanks provided for prices.

Description	Price
Surveillance and control system installation as described in Section 3.0	\$ _____

Initial Term (2019-2022)		
Description	Monthly Price	Total
Monthly Monitoring of the Security System	\$ _____ x 36 months	= \$ _____
Total for Initial Term \$ _____		

**ATTACHMENT A
COST PROPOSAL**

Renewal Term Year 1 (2022-2023)		
Description	Monthly Price	Total
Monthly Monitoring of the Security System	\$ _____ x 12 months	= \$ _____
Total for Renewal Term Year 1 \$ _____		

Renewal Term Year 2 (2023-2024)		
Description	Monthly Price	Total
Monthly Monitoring of the Security System	\$ _____ x 12 months	= \$ _____
Total for Renewal Term Year 2 \$ _____		

Renewal Term Year 3 (2024-2025)		
Description	Monthly Price	Total
Monthly Monitoring of the Security System	\$ _____ x 12 months	= \$ _____
Total for Renewal Term Year 3 \$ _____		

Grand Total = \$ _____
 (Surveillance and control system installation + Initial Term Total + Renewal Terms Total = Grand Total)

**ATTACHMENT A
COST PROPOSAL**

Additional Costs (as needed basis)	
Description	Price
Service Calls	Each at \$ _____
After Hours Service Calls	Each at \$ _____

Respondent Name: _____

Respondent Mailing Address: _____

City, State, Zip: _____

Telephone: _____ **Fax Number:** _____

E-Mail Address: _____

Federal Employer Identification Number (FEID): _____

BY AFFIXING MY SIGNATURE ON THIS PROPOSAL, I HEREBY STATE THAT I HAVE READ THE ENTIRE RFP TERMS, CONDITIONS, PROVISIONS AND SPECIFICATIONS AND ALL ITS ATTACHMENTS, INCLUDING THE REFERENCED PUR 1000 AND PUR 1001. I hereby certify that my company, its employees, and its principals agree to abide to all of the terms, conditions, provisions and specifications during the competitive solicitation and any resulting contract including those contained in the Standard Contract.

Signature of Authorized Representative: _____

Printed (Typed) Name and Title: _____

*An authorized representative is an officer of the respondent's organization who has legal authority to bind the organization to the provisions of the proposals. This usually is the President, Chairman of the Board, or owner of the entity. A document establishing delegated authority must be included with the Proposal if signed by other than the authorized representative.

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Questions and Answers
RFP DOH17-044
Security System and Monitoring Services

Q1) Can you please provide a list of the existing cameras we must integrate with? (brand, model or part #)

A1) Yes - Analog Box Cameras with Environmental Housing for exterior and Analog Dome Cameras for interior, all tied back to a new Hybrid 3Xlogic NVR(s) for recording and integration into access control.

Q2) Can you please provide a list of the existing readers we must integrate with? (brand, model or part #)

A2) Yes - HID Card Reader, OP10HON

Q3) Can you please provide the existing software managing the access control?

A3) Yes - S2 Access Control System

Q4) Can you please provide the existing software managing the video surveillance?

A4) Yes - S2 NetVR version 8.4.2.111542

Q5) Can you please provide the existing software managing the entry detection?

A5) Yes - Sonitrol Security System w Impact Activated Audio, integrated with the S2 access system

Q6) Can you please provide information on the existing recording hardware?

A6) S2 Security P#: S2-NETVR500-32

Q7) Can you please provide drawings of all locations with locations of cameras, card readers, intrusion detection, and any other related equipment?

A7) No

Q8) Can you please provide a picture and/or information from the access control ID card box so we fully understand the credentials being used today?

A8) The cards come in a plain white box. The cards are: HID Prox Card 35

Q9) Can you please provide the manufacturer(s)/model number(s) of the badge printer(s) that are in use today

A9) Brand: Fargo Electronics/HID Corp. Model#: DTC550 2 Sided 91820

Q10) No specific product specs were listed, therefore is DOH asking for a completely new state of the art and monitored Access control system with Integrated Security for intrusion, (new panels, software, licenses, etc) and integrated with existing CCTV Cameras?

A10) No, we want as little hardware changed as possible to make it where we have a system that can be monitored by various monitoring vendors.

Q11) Will DOH in order to save money (no need to reissue photo ID Cards) allow the existing access control card readers and electronic locks to remain in place and be cut over to the new access system?

A11) Yes

Q12) Or will you require a refresh of card readers that have been in place nearly 19 years. Formats and other security enhancements have been implemented over the years to help reduce 'cloning' of cards.

A12) No, it is the intention to retain readers and badges.

Q13) You don't have a problem with what you have in place as far as the system? Its just that there's some problem with there? Overall is the S2 system working for you?

A13) No. Yes, but we would like a system in place where we can bid out the monitoring.

Q14) Our bid would include a non-proprietary security system to integrate with your current equipment. Is that what you are looking for? You are happy with your access control system if I'm hearing you right?

A14) Yes

Q15) My definition of monitoring is that an alarm goes off, a window breaks, the police are alerted and show up. Is that your definition of monitoring?

A15) Yes

Q16) Can you provide a list of interior and exterior cameras?

A16) Please refer to A1

Q17) How many exterior cameras?

A17) There are 17 exterior cameras.

Q18) If we need to add a new device, I noticed some cameras are not working, will we be replacing cameras?

A18) There are currently 32 working cameras, but we may add, replace, upgrade cameras in the future.

Q19) Can you provide information about ADA information on the push button doors? Who is the vendor?

A19) Yes, DCI is the vendor for the ADA buttons and access.

Q20) Is there a central location where someone is monitoring the access control system? So when an alarm goes off is there a guard station that is alerted?

A20) No, just the monitoring company

Q21) That applies to door props? Is there anyone looking at a computer screen watching events as people swipe in?

A21) No, all monitoring is through the monitoring company.

Q22) Majority of buildings have glass break detectors. Are these glass breaks 24 hour where someone is monitoring and dispatched if there's a problem or does someone come in the morning and turn off the alarm?

A22) The monitoring company notifies us of glass breaks.

Q24) When you guys say "integration" in the statement of work are we looking for if the glass break detector goes off are we looking for a phone call or an email event where an email is sent to a security supervisor on staff?

A24) If there is a glass break the monitoring company will call us. Or automatically replace them if they go bad

Q25) I noticed wireless equipment in the equipment rooms. Do the front desk personnel have wireless panic buttons?

A25) No. Some programs have wireless remotes to unlock doors in their suites to allow access.

Q26) Many of the cameras you have on site now are blacklisted by the federal government because they are a hackable system, where are the specs going to be written?

A26) We are keeping the current cameras, therefore, there are no spec.

Q27) A lot of access control manufacturers allow traffic on the network. Are we allowed to provider an access control system that only allows outbound traffic on our network – for cloud based services?

A27) Yes

Q28) Fundamentally are you looking to replace everything we saw yesterday and today with a fully integrated system. Are you kicking Sonitrol to the curb and wanting a non-proprietary system? What's the ultimate endgame for the Dept of health?

A28) Refer to A10

Q29) I saw a book in the equipment room that has a list of everything Sonitrol has in the buildings. Can copies of that information be made available so you can get a proper price?

A29) No

Q30) Are you looking for eternal access to video from mobile devices?

A30) Yes

Q31) Will we be allowed to return to perform a detailed analysis to comply with the specifications on equipment set forth in Task List 3.2.1.1.1 & 3.2.1.1.2?

A31) No. Timeline is specified in bid to review existing equipment.

Q32) How do I get the time to examine the system to make the system work?

Q32) It is unnecessary to examine the system. All current equipment that new equipment is to be integrated to is currently working as it should.

Q34) There is a single lump sum price. Is that correct?

A34) Yes

Failure to file a protest within the time prescribed in Section 120.57(3), Florida Statutes, or failure to post the bond or other security required by law within the time allowed for filing a bond shall constitute a waiver of proceedings under Chapter 120, Florida Statutes.