

Ron DeSantis, Governor

Jonathan R. Satter, Secretary

ADDENDUM NO. 2 TO THE FOLLOWING INVITATION TO NEGOTIATE (ITN):

SUNCOM COMMUNICATION SERVICES

ITN NO: DMS-17/18-004

Date: May 21, 2019
To: Prospective Respondents to ITN No: DMS-17/18-004
From: Gerri Faircloth, Procurement Officer
Subject: Updates to the ITN, Timeline Revision, and Correction to Department Answers

1. The Invitation to Negotiate (ITN) No.: DMS-17/18-004, is hereby amended as follows:

1.1. Subsection 2.3, Timeline of Events, is hereby amended as follows:

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TIMELINE OF EVENTS		
Events	Event Time (ET)	Event Date
ITN posted on the VBS.		February 11, 2019
Deadline to submit questions to the Procurement Officer.	3:00 PM	March 15, 2019
Department's anticipated posting of answers to Respondent's questions on the VBS.		April 19, 2019
Deadline to submit Reply and all required documents to the Procurement Officer.	2:00 PM	June 7, 2019 June 21, 2019
Public Opening. Room 101 4050 Esplanade Way, Tallahassee, Florida 32399-0950	2:30 PM	June 7, 2019 June 21, 2019
Evaluation Phase.		June 17, 2019 to July 29, 2019 June 26, 2019 to August 16, 2019
Evaluators' Public Meeting to confirm scores Room 101 4050 Esplanade Way, Tallahassee, Florida 32399-0950 Conference call # 1-888-585-9008 Participant code: 982866470#	10:00 AM	July 29, 2019 August 22, 2019
Negotiations Phase.		August 5, 2019 August 26, 2019 to January 8, 2020
Negotiation Team Public Meeting Room 101 4050 Esplanade Way, Tallahassee, Florida 32399-0950 Conference call # 1-888-585-9008 Participant code: 982866470#	10:00 AM	January 8, 2020 January 10, 2019
Post Notice of Intent to Award on the VBS.		January 14, 2020
Contract Execution.		TBD

2. The Department's proposed amendments to ITN No.: DMS-17/18-004, Addendum No.1, issued on April 22, 2019 is hereby amended as follows:

- 2.1** Item 1.a. of Addendum No.1, which amended ITN No: DMS-17/18-004, subsection 3.5, How to Submit a Reply, unintentionally omitted the first and last paragraphs from the original ITN No: DMS-17/18-004, subsection 3.5, How to Submit a Reply. These two paragraphs are now reinstated as part of ITN subsection 3.5, How to Submit a Reply, and are shown below in underlined text.

Respondents are responsible for submitting their Replies by the date and time specified in the Timeline of Events of this solicitation. Respondents are to submit the Reply in a sealed box(es) indicating the Respondent's name, the ITN number, and the Procurement Officer containing the following:

- 3.5.1 One (1) original, un-redacted bound paper version of the Reply, excluding the Vendor's Service Catalog, and a paper copy of the Attachment G – Component Price Sheet in a separate sealed envelope.
Also provide two (2) un-redacted bound paper copies of the Reply, excluding the Vendor's Service Catalog and two (2) paper copies of the Attachment G – Component Price Sheet in a separate sealed envelope.
- 3.5.2 One (1) electronic original un-redacted version of the Vendor's Service Catalog and one (1) electronic original un-redacted version of Attachment G - Component Price Sheet on a USB flash drive (CD/DVD format is also acceptable) in a separate sealed envelope.
- 3.5.3 Nine (9) electronic un-redacted copies of the Reply in Adobe (.pdf) on a USB flash drive (CD/DVD format is also acceptable) excluding the Vendor's Service Catalog and Attachment G - Component Price Sheet. Large files should be scanned as separate files, and;
- 3.5.4 If applicable, one (1) electronic redacted copy of the entire Reply on a USB flash drive, as described in subsection 3.8 of this ITN. Large files should be included as separate files.

All electronic documents are to be searchable to the fullest extent practicable. Paper and electronic copies of Replies are to consist of identical information. In the event of a conflict between the copies, the original paper Reply controls.

- 2.2** Item 2.e. of Addendum No. 1, which amended Attachment A: Statement of Work, ITN No: DMS-17/18-004, subsection 8.2, Additional Centrex Services, item 1, unintentionally omitted the words "or less". These words have been struck from the Statement of Work, subsection 8.2, Additional Centrex Services, item 1 as shown below.

A minimum Customer order of five (5) lines ~~or less in order~~ is required to establish a new Centrex system. The monthly recurring line charge will be inclusive of all service cost components.

- 2.3** Item 4 of Addendum No. 1, which amended Attachment G: Component Price Sheet, is hereby deleted in its entirety and replaced with the Second Revised Attachment G: Component Price Sheet, attached to this addendum. This Second Revised Attachment G: Component Price Sheet unlocks the rows within the Assumptions section allowing Respondents to insert additional lines in conformance with the Component Price Sheet instructions.

3. The Department's responses to Questions #6, #69, and #92 of Addendum No.1, issued on April 22, 2019, are hereby revised as follows:

Question Number	Section	Page Number	Question	Response
6	Attachment A, Section 2.1, Item 3	12	Can you clarify what a thorough training would require, and for which products	<p>See Attachment A, SOW subsection 3.43, Training.</p> <p>The training requirement for Contractor's staff will vary according to the Service Categories being delivered by the Contractor, and the individual staff member's responsibilities.</p> <p>The training provided by the Contractor will ensure that staff members working on the Contract are knowledgeable of the contractual requirements and are thoroughly capable of delivering the service(s) contemplated in the Contract.</p>
69	5.2	84-86	What type of Single Sign On solution is being used?	<p>See response to Question #69.</p> <p>The Department does not have this information as Customers make their own decisions related to their business needs.</p>
92	7	93	Is the state interested Quality Management for Rep Performance ect?	<p>Yes, Respondents may propose additional features as part of their Reply to this procurement. See Attachment A, SOW, ITN, subsection 3.11.1 Vendor's Service Catalog.</p>

FAILURE TO FILE A PROTEST WITHIN THE TIME PRESCRIBED IN SECTION 120.57(3), FLORIDA STATUTES, OR FAILURE TO POST THE BOND OR OTHER SECURITY REQUIRED BY LAW WITHIN THE TIME ALLOWED FOR FILING A BOND SHALL CONSTITUTE A WAIVER OF PROCEEDINGS UNDER CHAPTER 120, FLORIDA STATUTES.

End of Addendum No. 2