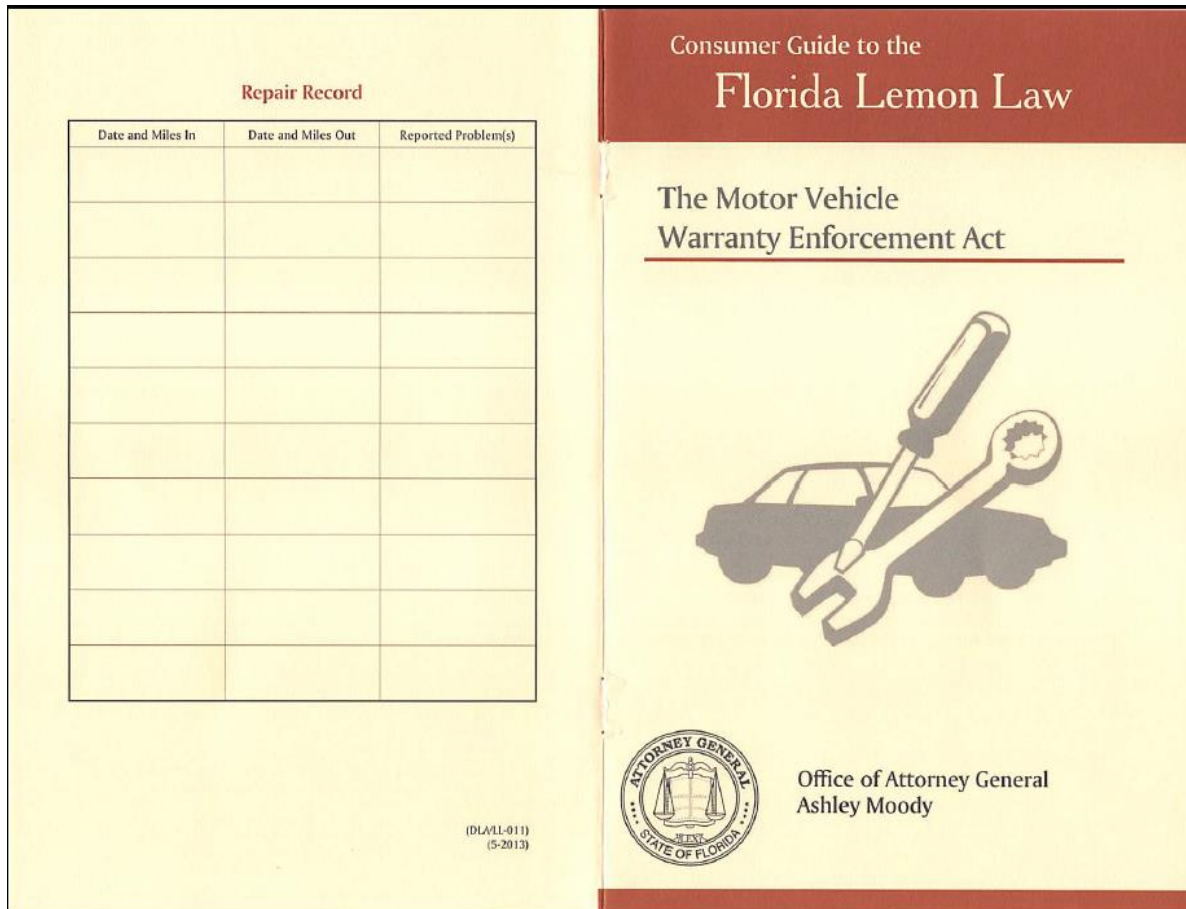


ATTACHMENT J
DEPARTMENT OF LEGAL AFFAIRS
ITB DLA 2020.05
CONSUMER GUIDE TO THE FLORIDA LEMON LAW
SAMPLE IMAGES OF CURRENT GUIDE

THIS SAMPLE IS THE PROPERTY OF THE OFFICE OF THE ATTORNEY GENERAL AND MAY NOT BE REPRODUCED OR USED IN ANY MANNER WITHOUT THE EXPRESS WRITTEN PERMISSION OF THE OAG.

FRONT AND BACK OF COVER



ATTACHMENT J
DEPARTMENT OF LEGAL AFFAIRS
ITB DLA 2020.05
CONSUMER GUIDE TO THE FLORIDA LEMON LAW
SAMPLE IMAGES OF CURRENT GUIDE

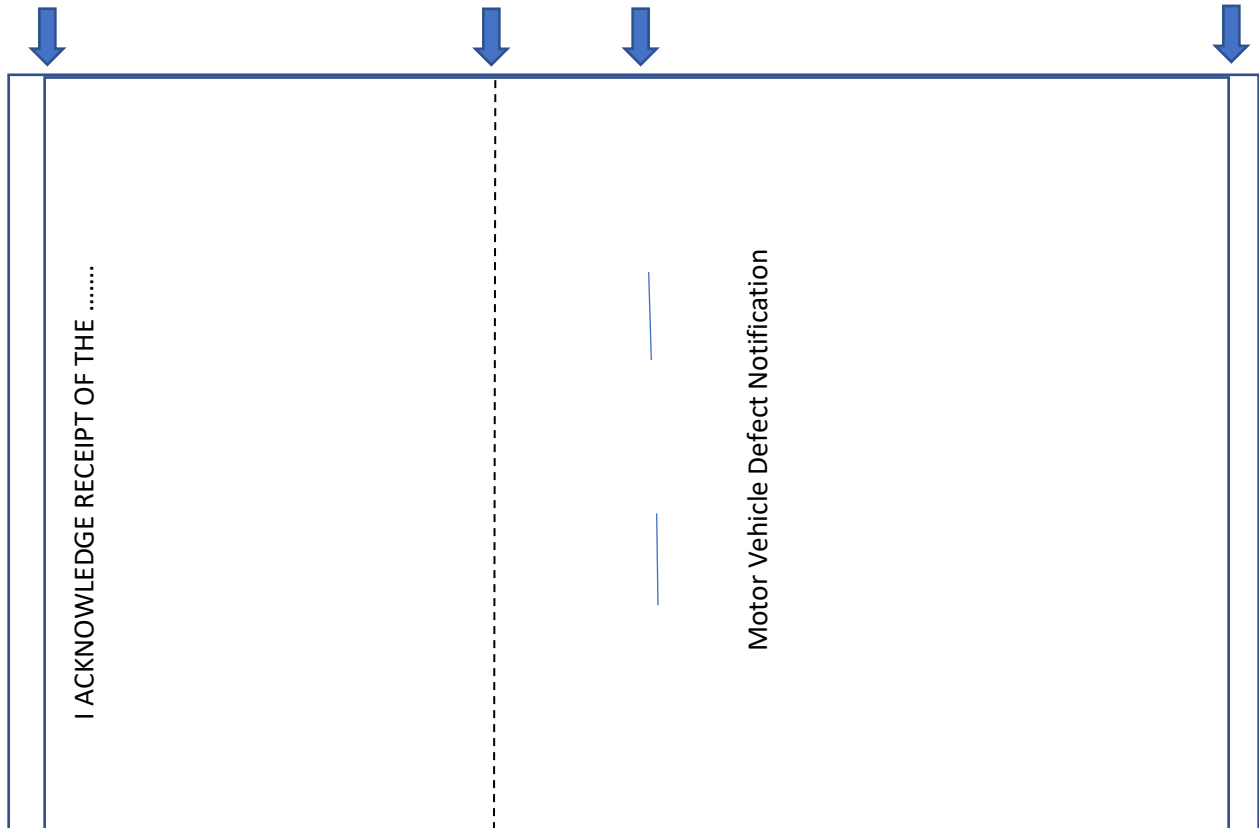
THIS SAMPLE IS THE PROPERTY OF THE OFFICE OF THE ATTORNEY GENERAL AND MAY NOT BE REPRODUCED OR USED IN ANY MANNER WITHOUT THE EXPRESS WRITTEN PERMISSION OF THE OAG.

Place form in book 1/8"
from edge so that glued
edge is not trimmed

Perforation 4 7/8"
from edge

Form stitched into book,
1st signature after cover

Form trims flush
with booklet



CARBONLESS INSERT

ATTACHMENT J
DEPARTMENT OF LEGAL AFFAIRS
ITB DLA 2020.05
CONSUMER GUIDE TO THE FLORIDA LEMON LAW
SAMPLE IMAGES OF CURRENT GUIDE

THIS SAMPLE IS THE PROPERTY OF THE OFFICE OF THE ATTORNEY GENERAL AND MAY NOT BE REPRODUCED OR USED IN ANY MANNER WITHOUT THE EXPRESS WRITTEN PERMISSION OF THE OAG.

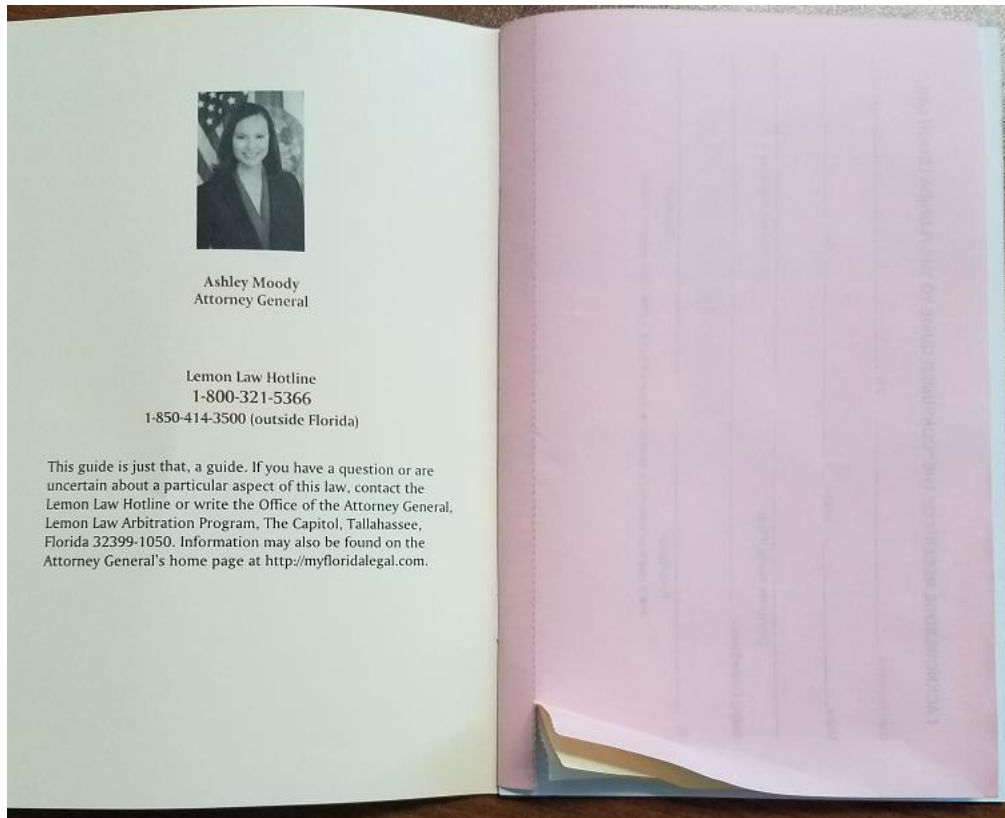
GUIDE SHOWING CONTENTS



ATTACHMENT J
DEPARTMENT OF LEGAL AFFAIRS
ITB DLA 2020.05
CONSUMER GUIDE TO THE FLORIDA LEMON LAW
SAMPLE IMAGES OF CURRENT GUIDE

THIS SAMPLE IS THE PROPERTY OF THE OFFICE OF THE ATTORNEY GENERAL AND MAY NOT BE REPRODUCED OR USED IN ANY MANNER WITHOUT THE EXPRESS WRITTEN PERMISSION OF THE OAG.

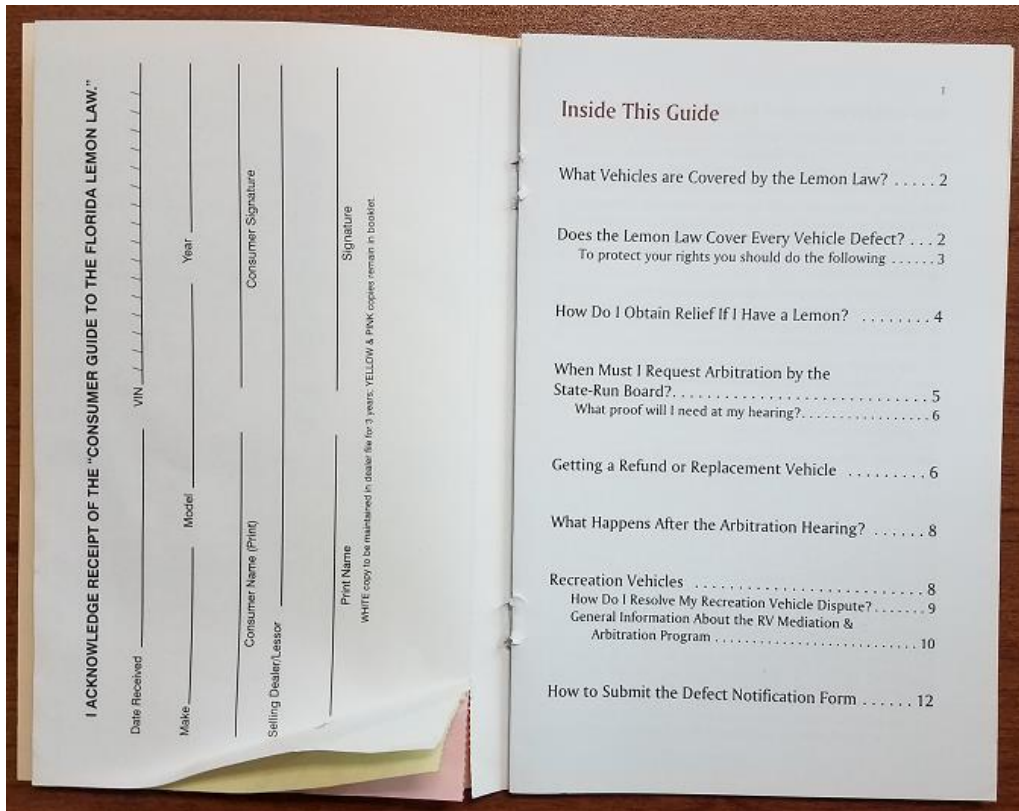
FRONT COVER AND BACK OF CARBONLESS FORM



ATTACHMENT J
DEPARTMENT OF LEGAL AFFAIRS
ITB DLA 2020.05
CONSUMER GUIDE TO THE FLORIDA LEMON LAW
SAMPLE IMAGES OF CURRENT GUIDE

THIS SAMPLE IS THE PROPERTY OF THE OFFICE OF THE ATTORNEY GENERAL AND MAY NOT BE REPRODUCED OR USED IN ANY MANNER WITHOUT THE EXPRESS WRITTEN PERMISSION OF THE OAG.

INSIDE FRONT COVER



ATTACHMENT J
 DEPARTMENT OF LEGAL AFFAIRS
 ITB DLA 2020.05
 CONSUMER GUIDE TO THE FLORIDA LEMON LAW
 SAMPLE IMAGES OF CURRENT GUIDE

THIS SAMPLE IS THE PROPERTY OF THE OFFICE OF THE ATTORNEY GENERAL AND MAY NOT BE REPRODUCED OR USED IN ANY MANNER WITHOUT THE EXPRESS WRITTEN PERMISSION OF THE OAG.

BACK PAGE – FRONT OF CARBONLESS FORM

12

How to Submit the Defect Notification Form

The Motor Vehicle Defect Notification form in this publication is provided to help you meet the written notification requirement under the Florida Lemon Law. Type or print all information in ink in a clear, legible manner to ensure that complete information is contained on all three copies of the form.

Be sure to mark whether you are notifying the manufacturer concerning three repair attempts on the same substantial defect or condition, or concerning 15 cumulative out-of-service days for one or more substantial defects. If both situations apply, mark both categories. Be sure to state the make, model and year of your vehicle, and the Vehicle Identification Number (VIN), which is a 17-digit alphanumeric number found on the vehicle or in your sale/lease contract.

- White copy** — send by registered or express mail, return receipt requested, to the manufacturer (not the dealer) at the address given in your warranty or owner's manual.
- Yellow copy** — keep with your other important vehicle documents (e.g., sales agreement, warranty work orders, etc.).
- Pink copy** — (Optional) send by regular mail to the Office of the Attorney General at the address listed below when you send the white copy to the manufacturer. **PLEASE NOTE:** the pink copy of the form is used by the attorney general's office for research purposes—**MAILING OF THIS FORM DOES NOT COMMENCE ARBITRATION.**

If your vehicle is a conversion vehicle or a recreation vehicle, you may have received warranties from more than one manufacturer. If this is the case, it is suggested that you send a Defect Notification form or other written notification containing the same information to each manufacturer from which you have received a warranty.

If you need more notification forms or another copy of this publication, call the Lemon Law Hotline at 1-800-321-5366 (or 850-414-3500 outside Florida). You can download the form via the Internet at the following address: <http://myfloridalegal.com>

or write: Office of the Attorney General
 Lemon Law Research Unit
 The Capitol, PL-01
 Tallahassee, Florida 32399-1050

Motor Vehicle Defect Notification

(Please print clearly in ink. If you do not wish to receive letters or other written solicitations from private attorneys, check below.)

I DO NOT WISH TO RECEIVE WRITTEN SOLICITATION MATERIALS FROM AN ATTORNEY

Pursuant to the Florida Lemon Law, notice is given to the manufacturer as follows:

The vehicle has been out of service at least 15 days to repair one or more substantial defects.

3 or more repair attempts have been made to repair the same substantial defect or condition.

Description of continuing defect(s) or condition(s) _____

(NOTE: This is not a complete description; the manufacturer should ascertain all repair information.)

I am requesting that you make a final attempt to correct the continuing substantial defect(s) or condition(s).

Vehicle Make _____ Model _____ Year _____

VIN _____ Date of Delivery _____

Name and City/State of selling dealer or leasing company (if applicable) _____

Name and City/State of authorized service agent(s) attempting previous repairs _____

City _____ Home phone (_____) _____

Address _____ Work phone (_____) _____

Signature _____ Date Mailed _____

Wh _____

Yellow copy, send by registered (return receipt requested) or express mail. Yellow—consumer's copy, keep for your records. (2/06)
 Pink—Attorney General's copy, send by regular mail.

ATTACHMENT J
DEPARTMENT OF LEGAL AFFAIRS
ITB DLA 2020.05
CONSUMER GUIDE TO THE FLORIDA LEMON LAW
SAMPLE IMAGES OF CURRENT GUIDE

THIS SAMPLE IS THE PROPERTY OF THE OFFICE OF THE ATTORNEY GENERAL AND MAY NOT BE REPRODUCED OR USED IN ANY MANNER WITHOUT THE EXPRESS WRITTEN PERMISSION OF THE OAG.

BACK COVER – BACK OF CARBONLESS FORM

