Attachment N - Price Sheet

Respondent: *[Enter respondent name here]*

Notes to Respondent:

- Implementation is described in the Service Requirements in Attachment D. In the Implementation Costs table below, identify the deliverables for which you intend to attach costs, and list the cost. This should cover all aspects of implementation, including a 90-day initial post implementation support period before going into annual support and maintenance mode.
- Provide a fixed monthly cost for Service Desk, which will adhere to a Service Level Agreement.
- Provide a fixed monthly cost for system support, maintenance, upgrade, operations. If necessary, itemize the costs in the table provided.

Implementation

Implementation Costs	
Deliverable	*Cost*
Deliverable 1	
Deliverable 2	
Deliverable 3	
Deliverable 4	
Deliverable 5	
Deliverable 6	
Deliverable 7	
Deliverable 8	
Deliverable 9	
Deliverable 10	
Deliverable 11	

Support - Year **ONE**

Year 1 - Support after Implementation	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Support - Year **TWO**

Year 2 - Support after Implementation	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Support - Year **THREE**

Year 3 - Support	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Post Implementation Requests

Hourly Rate for Adds and Changes	
Provide a blended, single hourly rate for additional work.	*Hourly Rate*

Support - Year **FOUR**

Year 4 - Support	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Support - Year **FIVE**

Year 5 - Support	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Below, itemize System and Operations Costs listed in Annual Support	
Item	Cost
[item]	
[item]	
[item]	
[item]	
[item]	
[item]	
[item]	
[item]	
[item]	
[item]	
Total	0

Attachment N - Price Sheet

Respondent: *[Enter respondent name here]*

Renewal Years

Support - Year **ONE**

Year 1 - Support after Implementation	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Support - Year **TWO**

Year 2 - Support after Implementation	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Support - Year **THREE**

Year 3 - Support	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Support - Year **FOUR**

Year 4 - Support	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	

Support - Year **FIVE**

Year 5 - Support	
Item	*Monthly Cost*
Service Desk	
System and Operations Costs	
Includes:	
Performance Reporting	
Data Extract and Delivery	
Bug Tracking and Review	
Change Request Tracking	