

STATE OF FLORIDA DEPARTMENT OF TRANSPORTATION  
**FDOT DESCRIPTION OF INTENDED  
 SINGLE SOURCE PURCHASE  
 (PUR 7776)**

375-040-53  
 PROCUREMENT  
 03/19

AGENCY: DEPARTMENT OF TRANSPORTATION

TITLE: Monthly Monitoring, Maintenance and Support of the Opiniator Comment Card System

Short description of the commodity or service desired: Monthly monitoring, maintenance, support of the replacement comment card system at state rest areas.

CONTACT

Name: Sherill R. Johnson

Address: 605 Suwannee Street, Mail Station 20, Tallahassee FL 32399-0450

Telephone: 850.414.4381

Email: sherill.johnson@dot.state.fl.us

Internal tracking number, if any: DOT-SS-19-9106-SJ

Date posted: 06/11/2019 @ 5:00PM

Last day for receipt of information: 06/20/2019 @ 5:00PM

This description of commodities or contractual services intended for purchase from a single source is posted in accordance with section 287.057(3)(c), Florida Statutes and will remain posted for a period of at least 7 business days.

Commodity or Service Required (commodity class and group, manufacturer, model, and description, as appropriate):  
81111805: Proprietary or Licensed Systems Maintenance or Support

Oberon3, Inc. will provide monthly monitoring, maintenance and support of the Opiniator Comment Card System

Quantity or Term (as appropriate): 3 years

Requestor (division, bureau, office, individual, as appropriate): Andrew Smith, Maintenance Office

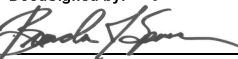
Performance and/or Design Requirements (intended use, function or application, compatibility etc. requirements; reference to policy, rule, statute or other act of the Legislature, etc., as appropriate): The Florida Department of Transportation (FDOT) Office of Maintenance is responsible for providing and maintaining a system that enables rest area, welcome center and truck comfort station customers the ability to present their comments, suggestions, compliments and/or complaints regarding FDOT facilities. The Department currently uses the Opiniator program created by Oberon. The program is an on-the-spot driver comment card, analysis and alert system delivered via the customer's mobile phone (voice-call, SMS or web) at any facility. Customers are able to take the short survey of any of FDOT facilities using their own cell phone or browser based device. The system is currently set up to offer questions in English and Spanish. The System also analyzes the feedback received and publishes it on-line in real-time.

Intended source (vendor, contractor): Oberon3, Inc.

Estimated Dollar Amount: \$76,608.00

Justification for single source acquisition (what is necessary and unique about the product, service or source; steps taken to confirm unavailability of competition, as appropriate): The Opiniator comment card system is deployed statewide by the Department and is proprietary to Oberon3 who is the sole developer of the program and is the only known source capable of monitoring, maintaining and supporting the comment card system.

Approved By: (names & titles, as appropriate to Post on Vendor Bid System (VBS), e.g., requestor, requestor management, information systems, budget, purchasing):

  
 \_\_\_\_\_  
 Authorized Signature

State Purchasing Administrator

\_\_\_\_\_ Title

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Central Office Legal Review:

DocuSigned by:

*Latasha Johnson*

Authorized Signature

Chief Counsel, Contracts and Special Projects

Title

***Legal review by the Office of General Counsel is required prior to posting. Please coordinate with District Legal Counsel prior to submission to the Office of General Counsel, MS-58.***

Prospective vendors are requested to provide information regarding their ability to supply the commodities or contractual services described. If it is determined in writing by the agency, after reviewing any information received from prospective vendors, that the commodities or contractual services are available only from a single source, the agency shall:

1. Provide notice of its intended decision to enter a single-source purchase contract in the manner specified in s.120.57 (3) F.S.