DHSMV-RFI-046-16
ON-LINE INSURANCE VERIFICATION SYSTEM
ADDENDUM NO.1
RESPONSE TO WRITTEN INQUIRIES

Questions from Seven Outsource	
Question #1:	Whether companies from Outside USA can apply for this? (like,from India or Canada)
Answer #1:	No. Due to data security concerns, all prospective contractors' business must be located in the United States.
Question #2:	Whether we need to come over there for meetings?
Answer #2:	Yes. Prospective contractors must be present for all meetings.
Question #3:	Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)
Answer #3:	Please see Answer #1.
Question #4:	Can we submit the proposals via email?????
Answer #4:	Yes. Please refer to section 6.0 of the RFI.
Questions from CJIS Group LLC	
Question #5:	Should the decision be made to move forward with a procurement, when would the Department like to procure a solution?
Answer #5:	The Department is in the process of gathering information related to this project and has yet to determine the next step which includes funding.
Question #6:	Where will the agency seek project funding from?
Answer #6:	Please see Answer #5.
Question #7:	Does the agency have an estimated contract value or project cost threshold established? Will you share it?
Answer #7:	Please see Answer #5.
Question #8:	Aside from software/hardware, does the agency expect to separately procure anything else related to this project… such as existing solution/processes analysis services, requirements development services, integration services, etc.? If so, can you name a few objectives of each potential procurement?
Answer #8:	Please see Answer #5.
Questions from Tezz, Mobile Solutions	
Question #9:	Do we need to develop Online motor insurance system (OLIV) separately or it would be part of the existing FR system.
Answer #9:	Yes, the OLIV will need to be developed separately, but updates must interface with the related HSMV systems.
Question #10:	Do we also need to maintain existing FR system? ➢ If yes, we need more details of FR system.
Answer #10:	No, the existing FR system will continue to be maintained by the Department. However, any proposed system will need to communicate with the existing FR System.
Question #11:	What other Department's internal systems/databases does this application will interact with?

Answer #11:	A web service interface will be provided by HSMV and databases will not directly interact with OLIV application.
Question #12:	Are there any other COTS application in use at Department that we could leverage?
Answer #12:	No.
Questions #13:	Which entities will be the users of Online Verification? Is it : Department, Citizen, insurance companies, the motoring public, court system, law enforcement ? who else? So this would be an external facing portal with authorized use access...please confirm.
Answer #13:	1) Potential users are the Department, FL vehicle owners/operators, insurance industry, courts, law enforcement, Tax Collector offices, rental car companies and motor vehicle dealerships. 2) There is a possibility of OLIV being an external facing portal.
Question #14:	How many insurance company we are going to interact ? please provide details.
Answer #14:	There are a total of 619 active insurance companies with 529 companies reporting a total of 11,750,965 active policies in the Department's database.
Question #15:	What are the services you are going to provide through OLIV; only verification ? please provide details.
Answer #15:	The verification will determine if a customer can Renew or reinstate their registration and/or driving privilege.
Question #16:	Does verification can be date specific.
Answer #16:	Yes, verification can be date specific.
Question #17:	At the end of this project does Department expect to produce a standard XML format for insurance companies to report policy information?
Answer #17:	The format should be determined at the beginning of the project and an IICMVA model is preferred.
Question #18:	How many total users and concurrent users you expect to access OLIV?
Answer #18:	Please see Answer #13.
Question #19:	Insurance companies will interact with Department through following channels. Please confirm ➢ Batch processing and ➢ Direct input through web portal
Answer #19:	Yes, both referenced channels will be used.
Question #20:	Insurance companies will interact with Department in following formats: ➢ XML ➢ Flat file ➢ Direct input through web portal
Answer #20:	Only the XML and web portal formats will be used, **not** Flat file.
Question #21	What level of data security is desired?
Answer #21	Any web service communications will require secure TLS/SSL Encryption. Any FTP or file exchange communication must be secured and require PGP Encryption or comparable security control.

Question #22	Any Notification of report is desired? / what if data fails to generate a report?
Answer #22	The OLIV system would be required to identify and report any failures or exceptions. Notification type would be based on the severity of the failure or report. These error/failure reports would be provided to both DHSMV and the insurances company(s).
Question #23	Report Repository to be maintained? Do you want mobile app ? or responsive web would be good for you.
Answer #23	The Department's expectation would be that any web interface would have a responsive web design.
Question #24	Most of the time citizen changed their address, do you want to handle that info in OLIV ?
Answer #24	No. Policy initiations, cancellations, vehicle/policy holder add /deletes are the primary focus of this project.

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