

## Functional Requirements

Functional requirements deal with what the system is supposed to do and can be considered behavioral requirements. The requirements in this section describe specific tasks that the system must perform that yield an observable result of value to the system user.

Requirement #	Interface	Category	Sub-Category	Requirement	Comments
F 1	Back Office	Administrative	Create / Edit License	The system shall support creation of licenses or permits by FWC through an administrative interface.	
F 2	Back Office	Administrative	Create / Edit License	The system shall support editing and deactivating a license or permit.	
F 3	Back Office	Administrative	Create / Edit License	The system shall not allow a license or permit to be deleted.	
F 4	Back Office	Administrative	Create / Edit License	A license can not be deactivated if it has dependencies (e.g. if it is a prerequisite of another license or permit).	
F 5	Back Office	Administrative	Create / Edit License	<p>The interface will allow:</p> <ul style="list-style-type: none"> <li>- Entry of data elements that describe the license or permit</li> <li>- Association of licenses &amp; permits whose permissions are the same as the license or permit being created (e.g. Gold Sportsman and Freshwater fish).</li> <li>- Association of licenses that are prerequisites of this license or permit.</li> <li>- Setting of a price for resident vs. non-resident purchase.</li> <li>- Establishing different fees by agent type, county, etc.</li> <li>- Assignment of different fulfillment types.</li> <li>- Assignment of agent types allowed to sell license or permit.</li> <li>- Define which Object Codes and Expansion Option Codes where the funds should be distributed.</li> </ul>	License or permit data elements can be found in Required Attributes.
F 6	Back Office	Administrative	Create / Edit License	The system shall allow the concept of an "authorization to purchase" to be used on non limited entry hunts as well.	There are a number of situations where a customer must be pre-authorized to purchase a license or permit.
F 7	Back Office	Administrative	Create / Edit License	A license or permit shall have fixed data elements and may have ad-hoc data elements.	Ad-hoc data elements are those that apply to a small number of licenses or permits. Examples include tarpon tag #, airboat license #, etc.
F 8	Back Office	Administrative	Create / Edit License	The system shall allow ad-hoc data attributes to be defined for each license or permit through the administrative interface. Ad-hoc shall allow drop down boxes, radio buttons, check boxes and text fields.	
F 9	Back Office	Administrative	Create / Edit License	There shall be no limit to the number of ad-hoc data fields that can be added.	I.e. there should not be a fixed number of data "slots" that limit how much additional data FWC can request.
F 10	Back Office	Administrative	Create / Edit License	When defining ad-hoc data elements for a license or permit, the system shall allow an administrator to indicate whether it is required or not and what allowable input is.	

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F 11	Back Office	Administrative	Create / Edit License	When defining licenses or permits, lookup values should be dynamically accessed (not "hard coded" to a set list).	
F 12	Back Office	Administrative	Create / Edit License	The system will allow FWC to define "quick key" license purchasing through the administrator interface.	A quick key is assigned to a license and when clicked, pulls up a license transaction.
F 13	Back Office	Administrative	Create / Edit License	The interface to create a quick key shortcut should allow the selection of a license, assignment of a keyboard key.	
F 14	Back Office	Administrative	Create / Edit License	The system will allow FWC to indicate which Attributes (see Attributes listing) should print on each type of license as well as other information that should print on the license.	
F 15	Back Office	Administrative	Create / Edit License	The system will allow FWC to update the language that prints on the back of licenses printed on standard license stock or on the bottom of self-print licenses.	
F 16	Back Office	Administrative	Define Limited Entry Hunt	The system will support creation of limited entry hunts by FWC through the management interface.	Characteristics of a Limited Entry Hunt: - Licenses and permits can be won by Random Drawing or First Come First Serve. - Customers must apply to enter the random drawing. - The random drawing is done on a License Type / Phase / Hunt Unit basis. - Phase is an application / random drawing cycle and a License Type can have one or more phases. - Hunt Units are a specific date / location where the license or permit is valid. License / permits are awarded at the hunt unit level for limited entry hunts. Quotas are managed at the hunt unit level. - Limited entry hunts can be cost or no-cost. - Applications for random drawings can be cost or no-cost.
F 17	Back Office	Administrative	Define Limited Entry Hunt	The system will support FWC's definition of hunt units associated with a license or permit.	Hunt units are the lowest level of detail when they exist. When they don't, the license or permit is the lowest level.
F 18	Back Office	Administrative	Define Limited Entry Hunt	The system shall allow FWC to either cut and past pre-defined hunt units from one license type to another or otherwise ease the association of hunt units with licenses.	Hunt units can be the same for multiple licenses/permits, such as for Antlerless Deer Permits.
F 19	Back Office	Administrative	Define Limited Entry Hunt	The system will support FWC's creation of an application for each phase that can be completed online.	
F 20	Back Office	Administrative	Define Limited Entry Hunt	The system shall support FWC identifying a phase as First Come First Served (FCFS) rather than random drawing.	The last phase is always FCFS, and there are a couple that are not in statute for random drawing yet.
F 21	Back Office	Administrative	Define Limited Entry Hunt	The system shall provide an interface to allow FWC to associate hunt units to phases.	
F 22	Back Office	Administrative	Define Limited Entry Hunt	The system will support FWC's ability to define the parameters of a license type's random drawing as defined in the Attributes for a license type.	E.g. application dates, whether preference points are used, etc.

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Requirement #	Interface	Category	Sub-Category	Requirement	Comments
F 23	Back Office	Administrative	Define Limited Entry Hunt	The system will support identification of a License Type as supporting preference points and will track preference points over time by Customer / License Type / Quota Year.	Preference points are awarded to customers who are not successful in a random drawing. They provide preference to that customer in next year's random drawing.
F 24	Back Office	Administrative	Define Limited Entry Hunt	The system will support the accumulation of customer preference points over multiple seasons.	
F 25	Back Office	Administrative	Define Limited Entry Hunt	The application shall support group applications with up to five group members for those limited entry hunt phases that are random drawing.	
F 26	Back Office	Administrative	Define Limited Entry Hunt	The system shall allow FWC to define how an awarded license or permit is to be fulfilled.	For "Award" limited entry hunts, the license is awarded and posted to the customer account on success in the random drawing. For "Pickup" limited entry hunts, the customer receives an "authorization to purchase" and must pay for and pick up the license from an authorized agent.
F 27	Back Office	Administrative	Define Limited Entry Hunt	The system shall allow FWC to define when a phase, either FCFS or random drawing, will open and close. For random drawing phases, this time frame will denote when applications will be accepted.	
F 28	Back Office	Administrative	Execute Limited Entry Hunt	The system shall allow FWC to manually initiate a previously-defined random drawing.	
F 29	Back Office	Administrative	Execute Limited Entry Hunt	The system shall allow FWC to manually open a FCFS sale.	
F 30	Back Office	Administrative	Execute Limited Entry Hunt	The application shall assign limited entry hunt random drawing group applications a single Group ID.	
F 31	Back Office	Administrative	Execute Limited Entry Hunt	The application shall allow FWC to run a report to check for duplicate applications for limited entry hunt random drawings (where multiple applications are not allow).	

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Requirement #	Interface	Category	Sub-Category	Requirement	Comments
F 32	Back Office	Administrative	Execute Limited Entry Hunt	Upon execution, the random drawing will be run according to the following business rules: - If the license type supports preference points and the random drawing is for Phase I, the random drawing will begin with the highest level of preference points. - After processing customers with preference points, the remaining applicants are processed. - Processing applicants involves: 1. Random sort, 2. Iteration, evaluating application for choices and group number, 3. Posting of license or permit to customer record OR assignment of a "authorization to purchase" license or permit to the customer record, 4. Updating quota for hunt units (if appropriate), and 5. Updating preference points as appropriate.	
F 33	Back Office	Administrative	Execute Limited Entry Hunt	Preference points are only taken into consideration for Phase I of any license type.	
F 34	Back Office	Administrative	Execute Limited Entry Hunt	Preference points trump position in random drawing.	
F 35	Back Office	Administrative	Execute Limited Entry Hunt	The application shall assign group applications a preference points number based on the lowest number of preference points held by any group member.	
F 36	Back Office	Administrative	Execute Limited Entry Hunt	Evaluating application for hunt unit choices involves iterating through the choices on the application and assigning a license to the first available choice (choice where quota has not been met).	
F 37	Back Office	Administrative	Execute Limited Entry Hunt	If none of a customer's choices are available, the customer does not win a license or permit in the random drawing.	
F 38	Back Office	Administrative	Execute Limited Entry Hunt	Evaluating application for group number involves noting the number of customer IDs associated with the application. The application is a single unit for purposes of the random drawing, but receives more than one license or permit, according to the number of customers included in the group.	
F 39	Back Office	Administrative	Execute Limited Entry Hunt	Updating quota for hunt units involves subtracting the awarded licenses or permits from the available licenses or permits. The timing of when this happens is controlled in the system by a parameter defined on the license type.	
F 40	Back Office	Administrative	Execute Limited Entry Hunt	The application shall deduct the total number of group members from the quota limit in the event a group application is chosen in a limited entry hunt Phase I random drawing.	

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F 41	Back Office	Administrative	Execute Limited Entry Hunt	For each unsuccessful Phase I attempt at a license type that allows preference points, customer will receive one point.	
F 42	Back Office	Administrative	Execute Limited Entry Hunt	If a customer is successful at obtaining a license, the customer's preference points for that license type are zeroed out when the customer is successful in the random drawing and the results are posted to the customer's record.	A customer who is successful in the Phase I random drawing loses their preference points even if they do not pick up their awarded license.
F 43	Back Office	Administrative	Execute Limited Entry Hunt	The application shall allow FWC to run a fulfillment file for those licenses awarded via a random drawing.	Currently, this functionality is used for Recreational Use Permits.
F 44	Back Office	Administrative	Execute Limited Entry Hunt	The system must support a queuing routine for FCFS limited entry hunts.	This is a "waitlist", maintained in order of arrival, for database connections to allow license purchase.
F 45	Back Office	Administrative	Execute Limited Entry Hunt	The queuing routine must capture the customer's "place" in line and maintain that without relying on database connectivity	When a FCFS hunt opens, hundreds of people are hitting the site at the same time. Concurrent processing gets overwhelmed and DB connections are exceeded. Using AJAX or similar, want to maintain a session ID to keep a place in line without relying on other connectivity that could get overwhelmed.
F 46	Back Office	Administrative	Execute Limited Entry Hunt	The website must inform the customer of their "place" in line and give frequent updates as to how quickly they are moving up. This must be active, dynamic feedback.	Customers for these hunts can be impatient and are likely to refresh or close their session. Feedback needs to be designed to minimize customer anxiety related to their progress towards getting a license.
F 47	Back Office	Administrative	Execute Limited Entry Hunt	The website must require NO ACTION from the customer to maintain his / her place in the queue for FCFS hunts.	
F 48	Back Office	Administrative	Execute Limited Entry Hunt	For pickup fee licenses, the system shall generate a "authorization to purchase" license on the customer's record.	
F 49	Back Office	Administrative	Execute Limited Entry Hunt	If the "authorization to purchase" is not exercised (picked up) by the pickup date, the license goes back into the quota.	
F 50	Back Office	Administrative	Execute Limited Entry Hunt	For hunts that have Antlerless Deer endorsement, winning a license in the random drawing automatically enters the customer into the limited entry hunt random drawing for Antlerless Deer Permit.	
F 51	Back Office	Administrative	Execute Limited Entry Hunt	For alligator tags, the application shall perform a random drawing for the available tags. For those successful customers who do not already possess a Nuisance and Private Lands Alligator License, the application will post a "authorization to purchase" an alligator license on the customers' accounts. The Alligator License must be purchased prior to or in the same transaction as purchasing the tags.	
F 52	Back Office	Administrative	Operations	The system shall include an interface that allows FWC to create and edit agent accounts. Fields to be captured include, but are not limited to, agent contact information, equipment type, bank account information, bond information	See Required Attributes for extended Agent attributes.

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F 53	Back Office	Administrative	Operations	The system shall allow the Vendor to indicate on agent records when the initial training and set up has been completed.	
F 54	Back Office	Administrative	Operations	The system shall enable FWC to manually initiate an "authorization to purchase" on a customer record.	
F 55	Back Office	Administrative	Operations	The system shall support FWC's ability to define a starting ordinal number on any license or hunt unit that is incremented with each license sold and print this value on the license.	
F 56	Back Office	Administrative	Operations	The system shall support FWC's ability to manually refresh limited entry quota levels based on reversed or voided limited entry transactions.	Once the quota cap is reached for any hunt unit, it is not affected by reversals, returns or voids. This function should allow FWC to manually force recalculation of the quota by backing out reversals, returns and voids.
F 57	Back Office	Administrative	Operations	The system shall support FWC's ability to manually restore customers' preference points.	
F 58	Back Office	Administrative	Operations	There are three types of returns: Returns, where a license is surrendered. FWC only accepts returns of certain license types. Reversal, where a license has been posted to customer record but not printed and delivered to the customer yet. Voids, where a license has been sold and printed, then is voided out. Void window is depended on agent type. Voids result in the system crediting back the agent account for the transaction amount.	
F 59	Back Office	Administrative	Processing	The system shall provide a report with the sweep instructions to show where funds are allocated.	
F 60	Back Office	Administrative	Processing	When the sweep account file is produced to indicate to FWC how much money to pull from what accounts, a distribution file will also be produced to show how the money should be distributed. The totals of both files should match.	
F 61	Back Office	Administrative	Processing	System must maintain preference points history so they can be restored if a license is returned.	
F 62	Back Office	Administrative	Processing	When a license is returned, system must reverse fees to the same accounts that were credited with the purchase.	
F 63	Back Office	Administrative	Processing	When a FCFS awarded license is voided or reversed, if the quota for the hunt unit has NOT been reached, the quota increments for the void or reversal, as applicable.	
F 64	Back Office	Administrative	Processing	When a FCFS awarded license is voided or reversed, if the quota for the hunt unit HAS been reached, the quota is not affected by the void or reversal, as applicable.	
F 65	Back Office	Administrative	Processing	When a FCFS awarded license is returned to FWC, the quota for the hunt unit is incremented by FWC regardless of the remaining quota.	
F 66	Back Office	Administrative	Processing	When a limited entry license is returned, preference points must be restored to the customer record and an additional preference point award.	

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Requirement #	Interface	Category	Sub-Category	Requirement	Comments
F 67	Back Office	Administrative	System Maintenance	There shall be an interface to permit editing of lookup values.	
F 68	Back Office	Administrative	System Maintenance	The system shall support FWC's ability to specify the period of inactivity permitted for preference points by license type before they are forfeited by customers.	
F 69	Back Office	Administrative	System Maintenance	The system shall provide FWC with the ability to define Expansion Object codes and Object Codes for financial reporting.	
F 70	Back Office	Administrative	Auditing	The application shall allow for FWC to look up users by name, ID, ID status, permission ID and profile ID.	
F 71	Back Office	Administrative	Auditing	The application shall allow FWC to track user activity.	
F 72	Back Office	Administrative	Auditing	The application shall record any changes made on customer records on a maintenance log, including who made the change (user ID), when the change was made, old data, and new data.	
F 73	Back Office	Administrative	Auditing	The application shall track the granting or revoking or security clearance on a maintenance log.	
F 74	Back Office	Administrative	Auditing	The application shall track when each user last logged into the application on an access log.	
F 75	Back Office	Administrative	Issue Tracking	The application shall include an issue tracking system that allows FWC to input change requests.	
F 76	Back Office	Administrative	Issue Tracking	The application shall include an issue tracking system that allows FWC to view the status of their change requests.	
F 77	All Channels	Administrative		The application shall have the ability to display FWC-provided "links of interest" on the internet sales site that FWC can edit at will.	
F 78	All Channels	Administrative		All information on application sites should be dynamic, including links, notices, etc.	
F 79	All Channels	Administrative		The application shall time out after a specific period of inactivity, editable through the web admin interface by agent classification.	
F 80	All Channels	Administrative		The application shall walk a user through the information required to initiate purchase of a license. This may include resident / non-resident status, citizen / non-citizen status, DOB, FL DL #, SSN, etc.	
F 81	All Channels	License Sales		The application must confirm residency status by checking the current DL file or requiring an agent to verify other acceptable forms of proof of residency each time a customer attempts to purchase a Florida resident privilege.	
F 82	All Channels	License Sales		The application must treat FL ID Cards the same as FL DLs to prove residency status.	

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Requirement #	Interface	Category	Sub-Category	Requirement	Comments
F 83	All Channels	License Sales		The Application shall lookup demographic information from the FL DL file for residents based on SSN, FL DL # or FL ID #.	
F 84	All Channels	License Sales		The system shall use the DL file to determine if the customer is a member of law enforcement.	
F 85	All Channels	License Sales		The application shall allow non-Resident, US Citizens to be identified by a customer's DOB and either the customer's Customer ID #, SSN, or other State DL #.	
F 86	All Channels	License Sales		The application shall allow non-Resident, non-US Citizens to be identified by a customer's DOB and either the customer's Customer ID #, SSN, or Alternate ID # (e.g. Green Card, Non-US DL, Passport, Visa).	
F 87	All Channels	License Sales		The application shall allow the user (whether agent, Customer Service Center Representative or customer) to confirm or edit information from the DL file load, including Gender, Height, Race, Home Address and Phone Number.	
F 88	All Channels	License Sales		The application shall require all customers, regardless of sales channel, to provide a phone number.	
F 89	All Channels	License Sales		The application shall ask customers if they are interested in receiving information about voters' registration.	
F 90	All Channels	License Sales		The application shall display only privileges available to each specific customer based on residency, age, current sales date and items already on the customer's file.	This also means that residency, age, sales date restrictions must be stored in the catalog with each privilege. Also, we need to be able to capture prerequisites (e.g. can't buy a "Snook" permit w/o a Saltwater license)
F 91	All Channels	License Sales		The application shall collect required information as stipulated by specific licenses and permits selected for purchase.	The application must collect data for the Harvest Information Program from customers purchasing specific licenses and permits as determined by FWC and the U.S. Fish and Wildlife Service.
F 92	All Channels	License Sales		The application shall allow a customer to purchase, or an agent to sell, multiple licenses and/or permits in one transaction.	
F 93	All Channels	License Sales		The application shall allow customers with certain limited entry hunt permits to request guest permits.	Where applicable, guest permits do not count against the quota, and total take is split between the two guests. This only applies to limited entry hunt permits.
F 94	All Channels	License Sales		The application must allow for customers to be classified as exempt from certain qualifying requirements for specific licenses and permits.	
F 95	All Channels	License Sales		The application shall check customers' DOB to determine if Hunter Safety Certification Number is required to purchase specific privileges as determined by FWC.	
F 96	All Channels	License Sales		The application shall exempt customers born prior to 6/1/1975 from the requirement to have a Hunter Safety Certification Number to purchase specific privileges as determined by FWC.	



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Requirement #	Interface	Category	Sub-Category	Requirement	Comments
F 97	All Channels	License Sales		The application shall allow customers born on 6/1/1975 or after to request a one time, up to one-year exemption from the Hunter Safety Certification Number requirement to purchase specific privileges as determined by FWC.	
F 98	All Channels	License Sales		The application shall inform customers born on or after 6/1/1975 that if they choose to exercise their option to defer the Hunter Safety Certification requirement that the customer must hunt under the supervision of, and in the presence of, a person 21 years of age or older who is licensed to hunt or is exempt from licensing requirements.	
F 99	All Channels	License Sales		The application shall only permit customers born on 6/1/1975 or after to receive the hunter's education course exemption only once.	
F 100	All Channels	License Sales		For non-limited entry hunt licenses and permits, the application shall consider the customer's age on the first effective day of the permit to determine whether or not the customer qualifies for a Youth or Adult license or permit.	
F 101	All Channels	License Sales		For limited entry hunt permits, the application shall consider the customer's age on the last effective day of the permit to determine whether or not the customer qualifies for a Youth or Adult permit.	
F 102	All Channels	License Sales		For limited entry hunt permits, the application shall consider the customer's age on the first effective day of the permit to determine whether or not the customer is required to have a Wildlife Management Area Permit (where required).	Currently, customers under age 16 on the first effective date of the permit are exempt from the Wildlife Management Area Permit requirement.
F 103	All Channels	License Sales		In determining age-based criteria for alligator permits, the application shall consider the customer's age on the first date of the first alligator hunt of that season.	
F 104	All Channels	License Sales		The application shall allow customers purchasing any 5 year license or permit to receive a hard card-style license or permit for an additional charge.	
F 105	All Channels	License Sales		The application shall allow the customer to make a donation for fishing and hunting youth programs prior to checkout.	
F 106	All Channels	License Sales		The application shall allow agents to reprint duplicate permits for customers for a reduced fee.	
F 107	All Channels	License Sales		The application shall support additional logic for lifetime licenses to capture privileges that may have been grandfathered in depending on date of purchase.	
F 108	All Channels	License Sales		The interface for renewals will list the purchase history of a customer and allow him / her to check boxes to select which license(s) to repurchase.	
F 109	All Channels	License Sales		If a license is not valid for repurchase, grey it out and provide reason.	E.g. limited entry hunt, must reapply for random drawing annually.

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Requirement #	Interface	Category	Sub-Category	Requirement	Comments
F 110	All Channels	License Sales		For limited entry hunt transactions, the application will allow the user to view all hunt units available for the license type.	
F 111	All Channels	License Sales		For limited entry hunt transactions, the application will allow not display any hunt units with a remaining quota of zero.	
F 112	Self-Service Internet	Administrative		The application shall include a guide for self-service internet customers on how to use the internet sales site and provide a link to this guide on the internet sales site homepage. This guide shall address at a minimum, web browser requirements, printer requirements, payment information, website security and browser trouble shooting tips for Netscape and Internet Explorer.	
F 113	Self-Service Internet	Administrative		The application shall provide a webmaster link on the internet sales portal to allow customers to email their questions.	
F 114	Self-Service Internet	License Sales		The application shall allow customers to look-up the number of limited entry hunt permits available for each hunt unit, their preference points for any given limited entry hunt, and limited entry hunt random drawing results online.	
F 115	Self-Service Internet	License Sales		The application shall allow customers to view their preference points history at the transaction level.	
F 116	Self-Service Internet	License Sales		The application shall require an email address from customers for internet sales.	
F 117	Self-Service Internet	License Sales		The application shall allow internet customers to provide a shipping address different from the their address included in the FL DL file.	
F 118	Self-Service Internet	License Sales		The application shall validate / pre-authorize internet sales customers' credit card numbers as part of the payment submission process.	
F 119	Self-Service Internet	License Sales		For self-print licenses and permits, the system shall print an authorization code, designed by FWC, on the document that translates to the attributes of that individual license or permit and customer in order to help prevent forgeries.	
F 120	All POS	Administrative		The application shall allow functionality to be determined based on agent classification.	E.g., Allow application to require an email address from self-service internet users but not from customers using other sales channels.
F 121	All POS	Administrative	Supply Ordering	The application shall allow Agent Managers to order supply kits (paper & ink) and individual supplies (paper only or ink only) and provide a supply order confirmation number.	
F 122	All POS	Administrative	Supply Ordering	The application shall allow agents to place up to 2 supply orders a day per store at no additional cost to the agent or FWC.	

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Requirement #	Interface	Category	Sub-Category	Requirement	Comments
F 123	All POS	Reporting		The system shall allow agents to generate reports on the amounts to be transferred from each agent account. The amounts shall be based on FWC's license costs, the fee earned by the agent, and the administrative fee. The cost and fee structure shall be able to be varied among agents, among transaction types and over time. The cost and fee structure is set through legislation and its subject to change annually.	
F 124	POS Device	Administrative		The application shall allow FWC to change the POS device time clock for a sale.	
F 125	POS Device	Administrative		The application shall allow POS Agents to manually download updates to their POS device.	
F 126	POS Device	License Sales		POS Agents shall be able to process regular daily sales licensees and permits and process pick-up for successful limited entry permits.	
F 127	POS Device	License Sales		The POS device shall allow for agents to reverse a sale prior to printing the license.	
F 128	POS Device	License Sales		The application shall allow POS Agents to process immediate voids prior to completing the next transaction and within 10 minutes of the original sale.	
F 129	POS Device	Reporting		The application shall allow POS Agents to run reports from their POS device, including current day sales totals, current day clerk totals, previous day sales totals, and ACH period sales totals.	
F 130	Web POS	Administrative		The application shall include a Web POS Agent main page for Clerks that allows Agent Clerks to select from the following transaction types: Begin License Sale, Apply for Limited Entry Permit, Pickup/Pay for Awarded Permit, Replace Limited Entry Permit, Guest Permit, Reprint A License Sale and Reporting Page.	
F 131	Web POS	Administrative		The application shall include a Web POS Agent main page for Managers and Supervisors that allows Agent Managers to select from the following transaction types: Begin License Sale, Apply for Limited Entry Permit, Pickup/Pay for Awarded Permit, Replace Limited Entry Permit, Guest Permit, Reprint A License Sale, Reporting Page, Order Supplies, Login/Password Management.	
F 132	Web POS	Administrative		Web POS Managers shall have the ability to perform the functions of Clerks (e.g. voids, reports, etc.)	
F 133	Web POS	Administrative		The application shall include quick links on the user's home screen, tailored to the user's role.	
F 134	Web POS	License Sales		Web POS Agents shall be able to process regular daily sales licenses and permits and process limited entry transactions.	
F 135	Web POS	License Sales		The Web POS interface shall allow for an abbreviated licenses selection process.	
F 136	Web POS	License Sales		The application shall allow Web POS Agents to reverse license immediately after processing the sale but prior to printing the license.	

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F 137	Web POS	License Sales		The application shall allow Web POS Agents to process immediate voids prior to completing the next transaction and within 10 minutes of the original sale.	
F 138	Web POS	Reporting		The application shall allow Web POS Agents to run reports showing voids and reversals.	
F 139	Web POS	Reporting		The application shall allow Web POS Agents to view their voided transactions and whether or not FWC has received their voided license.	
F 140	Web POS	Reporting		The application shall allow agents to run transaction detail reports including Clerk ID.	
F 141	Web POS	Reporting		The application shall allow Web POS Agents to run reports going back at least three months.	
F 142	Web POS - Tax Collectors	License Sales		The application shall allow Tax Collector offices to sell specific licenses and permits not available at other agent locations. These licenses and permits include Lifetime hunting and/or fishing licenses to Florida Residents of any age, Military licenses, Tarpon Tags and Non-Individual licenses (e.g. Charter Boat, Charter Captain, etc.).	
F 143	Web POS - Tax Collectors	License Sales		The application shall allow Tax Collector Web POS Agents to void a sale anytime within the same day of purchase.	
F 144	Web POS - Tax Collectors	License Sales		The application shall allow Tax Collector Clerks to void their own transactions.	
F 145	Web POS - Tax Collectors	Reporting		The Vendor shall provide additional reporting capabilities for Tax Collector Web POS Agents. Reports include sales by agent, sales by ACH period and others.	
F 146	Web POS - Tax Collectors	Reporting		The application shall include functionality for Tax Collector offices which provides Tax Collector using specific cashiering systems the capability of exporting a sales file from the Total Licensing System to upload to the Tax Collector cashiering system.	Attach copy of the current exported sales file.