

FLORIDA DEPARTMENT OF STATE DIVISION OF CORPORATIONS

Pre-Response Conference Presentation



DIVISION OF CORPORATIONS (DOC)

- Our website, **Sunbiz.org**, serves as the State of Florida's official business entity index and commercial activity website.
- **Sunbiz.org** is available 24/7 and processes more than 294M accesses per year.
- Our division maintains over 8 million records.
- DOC processes and performs more than 3.6M filings, certifications and commercial activities per year.





DIVISION'S PURPOSE

- Our office is a *ministerial filing agency* with two broad functions:
 - Formalizing the legal standing of a business or activity by accepting and indexing the filing of registration; and
 - Supplying information and certification regarding the filings and activities of record.



DIVISION'S STRUCTURE

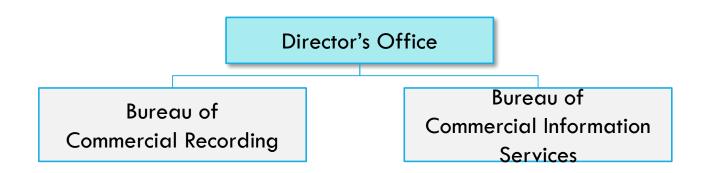
Director's Office

Bureau of Commercial Recording

Bureau of
Commercial Information
Services



DIRECTOR'S OFFICE



- Supervises and coordinates the activities, duties and responsibilities of the Division's two bureaus.
- Its mission is to improve the Division's performance, information availability, and service delivery through administrative oversight and accountability



BUREAU OF COMMERCIAL RECORDING

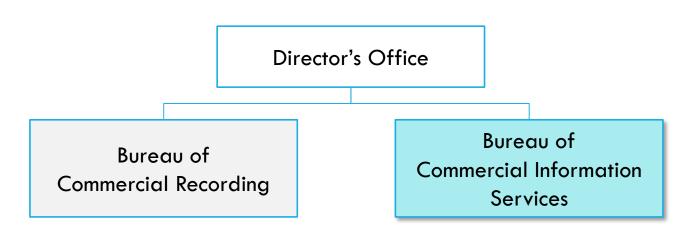
Bureau of
Commercial Recording

Bureau of
Commercial Information
Services

- Responsible for examining and indexing business and commercial documents.
- Documents meeting statutory filing requirements are accepted, processed and updated on the Division's records.



BUREAU OF COMMERCIAL INFORMATION SERVICES



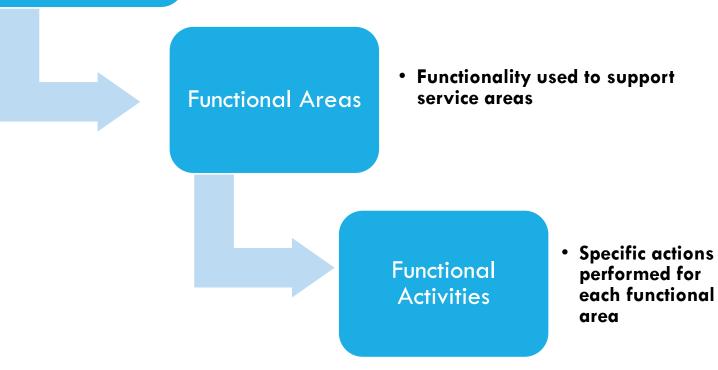
- Responsible for providing certification, authentication, imaging and informational services.
- Other functions include accepting substitute service of process and providing internet assistance.



BUSINESS STRUCTURE

Service Areas

 Services provided to the public





SERVICE AREAS

Core

- Business Registrations (Business Registry, Core Service Area, Core)
- Corporations, Limited Liability Companies, General Partnerships, Limited Partnerships, Limited Liability Limited Partnerships, Fictitious Names (aka, DBAs), Alien Business Organizations, and Declarations of Trust

Ancillary

- Judgement and Federal Tax Liens (Liens)
- Apostilles and Notarial Certifications (Authentications)
- Notaries Public (Notaries)
- Cable Franchise (Cable)
- Trademarks and Service Marks (Marks)
- Service of Process and Subpoenas (Subpoenas)
- Public Records Requests and Records Exemptions Requests (Requests)



FUNCTIONAL AREAS & FUNCTIONAL ACTIVITIES

Functional Areas	Functional Activities
Imaging	Creating Images
Fiscal	Validation, Entity Association, Reconciliation
Correspondence	Creating emails, letters, templates
Certifications	Generate certified documents
Informational Services	Updates to Website



FUTURE SYSTEM OBJECTIVES

- Robust, integrated system that supports both core and ancillary service areas.
- The new architecture and underlying functionality must be easily and readily supported, scalable, flexible and adaptable to new and revised statutory mandates.
- Improved filing efficiency and productivity.
- More accurate data processing and retrieval.
- Consistent process implementation, governance and compliance.
- Improved reporting capabilities.



VMS AND CLOUD APPLICATION OVERVIEW

VMS Overview: George Brown, Chief Information Officer, Florida Department of State

Cloud Overview: Scott Maynor, Deputy Chief Information Officer, Florida Department of State